

Postal Regulatory Commission

2010 Federal Employee Viewpoint Survey: Trend Report

(2006 and 2008 results have been recalculated to exclude Do Not Know/No Basis to Judge responses)

Response Summary

	Surveys Completed
2010 Governmentwide	263,475
2010 Postal Regulatory Commission	46
2008 Postal Regulatory Commission	41
2006 Postal Regulatory Commission	39

This 2010 Federal Employee Viewpoint Survey Report provides summary results for your department or agency. The results include Positive, Neutral, and Negative response percentages for each survey item. For each of the three response scales used in the survey, two responses were categorized as “Positive” (*Strongly Agree* and *Agree*, *Very Satisfied* and *Satisfied*, *Very Good* and *Good*), one response as “Neutral” (*Neither Agree nor Disagree*, *Neither Satisfied nor Dissatisfied*, *Fair*), two responses as “Negative” (*Disagree* and *Strongly Disagree*, *Dissatisfied* and *Very Dissatisfied*, *Poor* and *Very Poor*), and one response as “DNK” or “NBJ” (*Do Not Know or No Basis to Judge*). Respondents counted in the DNK/NBJ column are not included in the calculation of the Positive, Neutral and Negative percents.

My Work Experiences

<i>1. I am given a real opportunity to improve my skills in my organization.</i>	N	Positive	Neutral	Negative
2010 Governmentwide	262,929	65.9%	15.9%	18.2%
2010 Postal Regulatory Commission	46	72.8%	15.8%	11.3%
2008 Postal Regulatory Commission	41	68.8%	24.0%	7.1%
2006 Postal Regulatory Commission	39	66.1%	20.1%	13.8%
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<i>2. I have enough information to do my job well.</i>	N	Positive	Neutral	Negative
2010 Governmentwide	262,810	72.9%	14.1%	13.0%
2010 Postal Regulatory Commission	46	71.6%	10.8%	17.6%
2008 Postal Regulatory Commission	41	73.3%	14.6%	12.0%
2006 Postal Regulatory Commission	39	68.6%	10.8%	20.6%
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<i>3. I feel encouraged to come up with new and better ways of doing things.</i>	N	Positive	Neutral	Negative
2010 Governmentwide	262,091	59.9%	18.3%	21.8%
2010 Postal Regulatory Commission	46	77.4%	7.6%	15.0%
2008 Postal Regulatory Commission	41	76.3%	19.1%	4.6%
2006 Postal Regulatory Commission	39	66.0%	15.8%	18.2%
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<i>4. My work gives me a feeling of personal accomplishment.</i>	N	Positive	Neutral	Negative
2010 Governmentwide	262,828	74.7%	13.5%	11.9%
2010 Postal Regulatory Commission	45	72.9%	17.9%	9.3%
2008 Postal Regulatory Commission	41	85.4%	9.8%	4.9%
2006 Postal Regulatory Commission	39	69.6%	21.8%	8.7%

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My Work Experiences

5. <i>I like the kind of work I do.</i>	N	Positive	Neutral	Negative
2010 Governmentwide	262,447	85.6%	9.6%	4.8%
2010 Postal Regulatory Commission	44	72.3%	21.8%	5.9%
2008 Postal Regulatory Commission	41	80.8%	14.3%	4.9%
2006 Postal Regulatory Commission	39	81.1%	12.4%	6.5%

6. <i>I know what is expected of me on the job.</i>	N	Positive	Neutral	Negative
2010 Governmentwide	262,073	80.8%	10.8%	8.4%
2010 Postal Regulatory Commission	46	84.7%	1.7%	13.6%
2008 Postal Regulatory Commission	--	--	--	--
2006 Postal Regulatory Commission	--	--	--	--

7. <i>When needed I am willing to put in the extra effort to get a job done.</i>	N	Positive	Neutral	Negative
2010 Governmentwide	262,614	96.7%	2.2%	1.0%
2010 Postal Regulatory Commission	46	96.6%	1.7%	1.7%
2008 Postal Regulatory Commission	--	--	--	--
2006 Postal Regulatory Commission	--	--	--	--

8. <i>I am constantly looking for ways to do my job better.</i>	N	Positive	Neutral	Negative
2010 Governmentwide	262,544	91.7%	6.9%	1.5%
2010 Postal Regulatory Commission	46	89.0%	9.3%	1.7%
2008 Postal Regulatory Commission	--	--	--	--
2006 Postal Regulatory Commission	--	--	--	--

9. <i>I have sufficient resources (for example, people, materials, budget) to get my job done.</i>	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	261,850	50.1%	16.5%	33.3%	850
2010 Postal Regulatory Commission	45	83.7%	4.5%	11.8%	0
2008 Postal Regulatory Commission	41	80.4%	9.7%	9.9%	0
2006 Postal Regulatory Commission	38	53.7%	21.4%	24.9%	1

10. <i>My workload is reasonable.</i>	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	262,264	59.1%	16.4%	24.4%	612
2010 Postal Regulatory Commission	45	79.1%	10.3%	10.6%	1
2008 Postal Regulatory Commission	41	75.2%	17.3%	7.5%	0
2006 Postal Regulatory Commission	39	71.7%	16.7%	11.6%	0

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My Work Experiences

<i>11. My talents are used well in the workplace.</i>	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	260,171	60.4%	16.8%	22.8%	1,613
2010 Postal Regulatory Commission	46	68.7%	16.4%	14.9%	0
2008 Postal Regulatory Commission	41	63.5%	17.0%	19.5%	0
2006 Postal Regulatory Commission	39	54.0%	14.5%	31.5%	0
<i>12. I know how my work relates to the agency's goals and priorities.</i>	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	261,561	84.4%	10.0%	5.6%	1,097
2010 Postal Regulatory Commission	45	77.6%	16.1%	6.3%	0
2008 Postal Regulatory Commission	41	90.6%	6.8%	2.6%	0
2006 Postal Regulatory Commission	39	83.1%	8.0%	8.8%	0
<i>13. The work I do is important.</i>	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	260,289	92.2%	5.7%	2.1%	788
2010 Postal Regulatory Commission	46	80.3%	8.5%	11.2%	0
2008 Postal Regulatory Commission	41	85.7%	11.7%	2.6%	0
2006 Postal Regulatory Commission	39	79.0%	15.9%	5.1%	0
<i>14. Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.</i>	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	261,756	67.0%	14.5%	18.4%	1,032
2010 Postal Regulatory Commission	46	92.1%	7.9%	0.0%	0
2008 Postal Regulatory Commission	41	95.1%	2.6%	2.3%	0
2006 Postal Regulatory Commission	39	93.5%	4.3%	2.2%	0
<i>15. My performance appraisal is a fair reflection of my performance.</i>	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	259,202	68.4%	14.5%	17.1%	3,296
2010 Postal Regulatory Commission	45	73.1%	18.5%	8.4%	1
2008 Postal Regulatory Commission	39	56.8%	27.1%	16.0%	2
2006 Postal Regulatory Commission	36	56.3%	31.8%	11.9%	3
<i>16. I am held accountable for achieving results.</i>	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	261,232	84.0%	11.3%	4.8%	1,132
2010 Postal Regulatory Commission	45	89.4%	4.9%	5.7%	1
2008 Postal Regulatory Commission	41	90.6%	9.4%	0.0%	0
2006 Postal Regulatory Commission	39	93.5%	6.5%	0.0%	0

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My Work Experiences

<i>17. I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.</i>	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	249,856	61.6%	19.6%	18.8%	12,270
2010 Postal Regulatory Commission	46	68.5%	21.3%	10.2%	0
2008 Postal Regulatory Commission	36	64.9%	27.0%	8.1%	5
2006 Postal Regulatory Commission	30	67.3%	24.4%	8.4%	9
<i>18. My training needs are assessed.</i>	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	257,637	53.8%	23.5%	22.8%	3,506
2010 Postal Regulatory Commission	45	42.8%	31.3%	25.9%	1
2008 Postal Regulatory Commission	37	45.2%	37.8%	17.0%	4
2006 Postal Regulatory Commission	36	31.5%	44.9%	23.6%	3
<i>19. In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).</i>	N	Positive	Neutral	Negative	NBJ
2010 Governmentwide	258,886	67.8%	14.0%	18.2%	3,813
2010 Postal Regulatory Commission	40	66.2%	19.9%	13.9%	6
2008 Postal Regulatory Commission	33	48.4%	35.4%	16.2%	8
2006 Postal Regulatory Commission	--	--	--	--	--

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My Work Unit

<i>20. The people I work with cooperate to get the job done.</i>	N	Positive	Neutral	Negative	
2010 Governmentwide	256,068	74.7%	13.2%	12.1%	
2010 Postal Regulatory Commission	44	90.9%	2.7%	6.5%	
2008 Postal Regulatory Commission	41	97.4%	2.6%	0.0%	
2006 Postal Regulatory Commission	39	94.1%	5.9%	0.0%	

<i>21. My work unit is able to recruit people with the right skills.</i>	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	254,002	45.8%	26.9%	27.3%	8,804
2010 Postal Regulatory Commission	42	75.1%	19.9%	4.9%	3
2008 Postal Regulatory Commission	41	75.5%	17.3%	7.2%	0
2006 Postal Regulatory Commission	39	60.0%	23.3%	16.6%	0

<i>22. Promotions in my work unit are based on merit.</i>	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	247,778	35.4%	28.4%	36.2%	14,914
2010 Postal Regulatory Commission	41	56.9%	23.5%	19.7%	5
2008 Postal Regulatory Commission	38	56.0%	28.2%	15.8%	3
2006 Postal Regulatory Commission	36	48.7%	31.0%	20.2%	3

<i>23. In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.</i>	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	241,373	30.8%	27.5%	41.7%	21,290
2010 Postal Regulatory Commission	40	43.4%	40.3%	16.3%	6
2008 Postal Regulatory Commission	36	31.6%	27.4%	41.0%	5
2006 Postal Regulatory Commission	32	36.9%	30.9%	32.2%	7

<i>24. In my work unit, differences in performance are recognized in a meaningful way.</i>	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	249,067	36.2%	28.7%	35.1%	13,517
2010 Postal Regulatory Commission	42	51.3%	21.4%	27.2%	4
2008 Postal Regulatory Commission	36	36.8%	35.4%	27.8%	5
2006 Postal Regulatory Commission	34	35.0%	22.1%	42.9%	5

<i>25. Awards in my work unit depend on how well employees perform their jobs.</i>	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	248,800	43.5%	24.1%	32.3%	13,526
2010 Postal Regulatory Commission	41	53.4%	25.3%	21.4%	3
2008 Postal Regulatory Commission	39	49.7%	32.5%	17.8%	2
2006 Postal Regulatory Commission	31	62.0%	10.6%	27.4%	8

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My Work Unit

<i>26. Employees in my work unit share job knowledge with each other.</i>	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	260,780	73.1%	14.5%	12.4%	1,480
2010 Postal Regulatory Commission	46	78.7%	9.9%	11.4%	0
2008 Postal Regulatory Commission	41	78.8%	11.4%	9.7%	0
2006 Postal Regulatory Commission	39	70.9%	20.4%	8.7%	0

<i>27. The skill level in my work unit has improved in the past year?</i>	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	252,402	55.7%	28.0%	16.4%	9,299
2010 Postal Regulatory Commission	45	69.4%	24.9%	5.7%	1
2008 Postal Regulatory Commission	41	65.9%	26.6%	7.5%	0
2006 Postal Regulatory Commission	37	50.6%	38.0%	11.3%	2

<i>28. How would you rate the overall quality of work done by your work unit?</i>	N	Positive	Neutral	Negative
2010 Governmentwide	262,311	82.2%	14.8%	3.0%
2010 Postal Regulatory Commission	46	92.1%	6.2%	1.7%
2008 Postal Regulatory Commission	41	92.5%	7.5%	0.0%
2006 Postal Regulatory Commission	39	93.5%	6.5%	0.0%

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Trend Report

My Agency

<i>29. The workforce has the job-relevant knowledge and skills necessary to accomplish organizational goals.</i>					
	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	255,156	72.5%	16.9%	10.6%	4,104
2010 Postal Regulatory Commission	45	90.8%	9.2%	0.0%	0
2008 Postal Regulatory Commission	41	83.4%	7.1%	9.4%	0
2006 Postal Regulatory Commission	39	93.5%	4.3%	2.2%	0
<i>30. Employees have a feeling of personal empowerment with respect to work processes.</i>					
	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	253,074	47.6%	26.0%	26.5%	6,181
2010 Postal Regulatory Commission	45	60.3%	16.7%	23.0%	0
2008 Postal Regulatory Commission	41	52.5%	27.6%	19.9%	0
2006 Postal Regulatory Commission	38	57.3%	26.8%	15.8%	1
<i>31. Employees are recognized for providing high quality products and services.</i>					
	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	254,607	51.1%	23.4%	25.5%	4,674
2010 Postal Regulatory Commission	44	66.3%	18.1%	15.6%	0
2008 Postal Regulatory Commission	--	--	--	--	--
2006 Postal Regulatory Commission	--	--	--	--	--
<i>32. Creativity and innovation are rewarded.</i>					
	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	251,507	41.1%	28.9%	30.0%	7,479
2010 Postal Regulatory Commission	45	66.5%	14.2%	19.3%	0
2008 Postal Regulatory Commission	41	52.2%	33.2%	14.6%	0
2006 Postal Regulatory Commission	36	64.1%	21.9%	14.0%	3
<i>33. Pay raises depend on how well employees perform their jobs.</i>					
	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	244,075	26.3%	28.9%	44.9%	14,814
2010 Postal Regulatory Commission	42	47.2%	23.4%	29.4%	3
2008 Postal Regulatory Commission	37	46.4%	18.5%	35.1%	4
2006 Postal Regulatory Commission	35	57.7%	15.8%	26.5%	4
<i>34. Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).</i>					
	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	242,918	58.0%	28.0%	14.0%	16,123
2010 Postal Regulatory Commission	42	61.2%	29.3%	9.5%	3
2008 Postal Regulatory Commission	39	62.9%	32.3%	4.8%	2
2006 Postal Regulatory Commission	34	59.6%	25.3%	15.2%	5

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My Agency

35. <i>Employees are protected from health and safety hazards on the job.</i>					
	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	255,119	76.4%	13.7%	9.9%	3,676
2010 Postal Regulatory Commission	44	90.0%	10.0%	0.0%	1
2008 Postal Regulatory Commission	40	88.0%	7.4%	4.7%	1
2006 Postal Regulatory Commission	39	90.6%	5.1%	4.3%	0
36. <i>My organization has prepared employees for potential security threats.</i>					
	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	254,534	76.3%	14.8%	8.9%	4,197
2010 Postal Regulatory Commission	44	62.7%	20.2%	17.1%	1
2008 Postal Regulatory Commission	38	53.7%	30.9%	15.5%	3
2006 Postal Regulatory Commission	36	57.4%	22.6%	19.9%	3
37. <i>Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.</i>					
	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	244,525	51.3%	24.5%	24.2%	14,196
2010 Postal Regulatory Commission	42	67.1%	15.5%	17.4%	3
2008 Postal Regulatory Commission	37	44.9%	26.0%	29.1%	4
2006 Postal Regulatory Commission	34	48.3%	27.8%	23.9%	5
38. <i>Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.</i>					
	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	239,180	65.7%	20.3%	13.9%	19,348
2010 Postal Regulatory Commission	42	69.2%	19.3%	11.4%	3
2008 Postal Regulatory Commission	37	71.3%	23.7%	5.0%	4
2006 Postal Regulatory Commission	32	65.4%	31.1%	3.5%	7
39. <i>My agency is successful at accomplishing its mission.</i>					
	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	252,313	77.6%	15.6%	6.8%	4,142
2010 Postal Regulatory Commission	44	83.5%	7.3%	9.2%	1
2008 Postal Regulatory Commission	--	--	--	--	--
2006 Postal Regulatory Commission	--	--	--	--	--
40. <i>I recommend my organization as a good place to work.</i>					
	N	Positive	Neutral	Negative	
2010 Governmentwide	258,700	69.7%	18.8%	11.5%	
2010 Postal Regulatory Commission	45	74.7%	15.6%	9.8%	
2008 Postal Regulatory Commission	41	75.6%	19.2%	5.2%	
2006 Postal Regulatory Commission	39	62.1%	21.8%	16.1%	

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My Agency

41. *I believe the results of this survey will be used to make my agency a better place to work.*

	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	235,857	44.5%	29.8%	25.7%	23,296
2010 Postal Regulatory Commission	41	63.7%	25.6%	10.7%	4
2008 Postal Regulatory Commission	--	--	--	--	--
2006 Postal Regulatory Commission	--	--	--	--	--

Postal Regulatory Commission

Trend Report

My Supervisor/Team Leader

<i>42. My supervisor supports my need to balance work and other life issues.</i>					
	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	256,654	76.2%	12.8%	11.0%	1,745
2010 Postal Regulatory Commission	42	87.3%	7.5%	5.2%	3
2008 Postal Regulatory Commission	40	93.0%	7.0%	0.0%	1
2006 Postal Regulatory Commission	38	93.3%	2.2%	4.5%	1
<i>43. My supervisor/team leader provides me with opportunities to demonstrate my leadership skills.</i>					
	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	256,966	66.0%	17.7%	16.3%	1,253
2010 Postal Regulatory Commission	43	73.5%	14.0%	12.5%	2
2008 Postal Regulatory Commission	--	--	--	--	--
2006 Postal Regulatory Commission	--	--	--	--	--
<i>44. Discussions with my supervisor/team leader about my performance are worthwhile.</i>					
	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	255,217	62.4%	19.2%	18.3%	2,809
2010 Postal Regulatory Commission	42	74.7%	10.4%	14.8%	2
2008 Postal Regulatory Commission	40	62.5%	22.1%	15.3%	1
2006 Postal Regulatory Commission	37	59.7%	27.8%	12.5%	2
<i>45. My supervisor/team leader is committed to a workforce representative of all segments of society.</i>					
	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	238,137	65.3%	24.0%	10.7%	19,679
2010 Postal Regulatory Commission	41	71.8%	21.3%	6.9%	4
2008 Postal Regulatory Commission	--	--	--	--	--
2006 Postal Regulatory Commission	--	--	--	--	--
<i>46. My supervisor/team leader provides me with constructive suggestions to improve my job performance.</i>					
	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	256,318	60.9%	20.7%	18.4%	1,456
2010 Postal Regulatory Commission	43	68.4%	17.5%	14.1%	1
2008 Postal Regulatory Commission	--	--	--	--	--
2006 Postal Regulatory Commission	--	--	--	--	--
<i>47. Supervisors/team leaders in my work unit support employee development.</i>					
	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	254,400	65.9%	18.6%	15.5%	3,158
2010 Postal Regulatory Commission	44	69.7%	16.3%	14.0%	1
2008 Postal Regulatory Commission	41	71.4%	23.7%	4.9%	0
2006 Postal Regulatory Commission	39	76.8%	12.3%	10.9%	0

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My Supervisor/Team Leader

48. <i>My supervisor/team leader listens to what I have to say.</i>	N	Positive	Neutral	Negative
2010 Governmentwide	258,139	74.8%	13.2%	12.0%
2010 Postal Regulatory Commission	44	87.4%	9.1%	3.5%
2008 Postal Regulatory Commission	--	--	--	--
2006 Postal Regulatory Commission	--	--	--	--

49. <i>My supervisor/team leader treats me with respect.</i>	N	Positive	Neutral	Negative
2010 Governmentwide	258,058	79.9%	10.7%	9.3%
2010 Postal Regulatory Commission	44	84.7%	11.2%	4.1%
2008 Postal Regulatory Commission	--	--	--	--
2006 Postal Regulatory Commission	--	--	--	--

50. <i>In the last six months, my supervisor/team leader has talked with me about my performance.</i>	N	Positive	Neutral	Negative
2010 Governmentwide	257,683	76.4%	10.9%	12.7%
2010 Postal Regulatory Commission	44	77.8%	15.7%	6.5%
2008 Postal Regulatory Commission	--	--	--	--
2006 Postal Regulatory Commission	--	--	--	--

51. <i>I have trust and confidence in my supervisor.</i>	N	Positive	Neutral	Negative
2010 Governmentwide	256,935	66.5%	17.1%	16.3%
2010 Postal Regulatory Commission	43	72.0%	21.1%	6.9%
2008 Postal Regulatory Commission	41	73.5%	19.3%	7.2%
2006 Postal Regulatory Commission	39	79.9%	13.6%	6.5%

52. <i>Overall, how good a job do you feel is being done by your immediate supervisor/team leader?</i>	N	Positive	Neutral	Negative
2010 Governmentwide	257,701	68.4%	19.1%	12.5%
2010 Postal Regulatory Commission	44	82.2%	13.3%	4.4%
2008 Postal Regulatory Commission	41	81.1%	16.3%	2.6%
2006 Postal Regulatory Commission	39	81.7%	13.9%	4.3%

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Leadership

53. <i>In my organization, leaders generate high levels of motivation and commitment in the workforce.</i>					
	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	253,406	44.5%	27.0%	28.5%	2,944
2010 Postal Regulatory Commission	42	62.2%	19.8%	18.0%	2
2008 Postal Regulatory Commission	41	68.8%	21.2%	10.0%	0
2006 Postal Regulatory Commission	37	54.2%	29.0%	16.8%	2
54. <i>My organization's leaders maintain high standards of honesty and integrity.</i>					
	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	247,681	55.7%	23.7%	20.6%	8,613
2010 Postal Regulatory Commission	43	76.7%	18.5%	4.8%	1
2008 Postal Regulatory Commission	41	76.3%	14.0%	9.7%	0
2006 Postal Regulatory Commission	38	71.5%	17.2%	11.3%	1
55. <i>Managers/supervisors/team leaders work well with employees of different backgrounds.</i>					
	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	246,242	63.5%	22.5%	13.9%	9,918
2010 Postal Regulatory Commission	42	82.3%	8.9%	8.7%	2
2008 Postal Regulatory Commission	40	70.9%	22.0%	7.0%	1
2006 Postal Regulatory Commission	36	64.1%	26.6%	9.3%	3
56. <i>Managers communicate the goals and priorities of the organization.</i>					
	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	253,737	64.2%	19.9%	16.0%	2,293
2010 Postal Regulatory Commission	43	68.4%	9.2%	22.4%	1
2008 Postal Regulatory Commission	41	73.6%	9.1%	17.3%	0
2006 Postal Regulatory Commission	38	62.8%	23.8%	13.4%	1
57. <i>Managers review and evaluate the organization's progress toward meeting its goals and objectives.</i>					
	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	242,010	63.5%	23.2%	13.3%	13,560
2010 Postal Regulatory Commission	39	64.9%	17.7%	17.4%	3
2008 Postal Regulatory Commission	39	69.2%	22.9%	7.9%	2
2006 Postal Regulatory Commission	36	67.2%	14.9%	17.9%	3
58. <i>Managers promote communication among different work units (for example, about projects, goals, needed resources).</i>					
	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	249,252	54.5%	23.2%	22.3%	6,513
2010 Postal Regulatory Commission	42	76.6%	9.4%	14.0%	2
2008 Postal Regulatory Commission	40	70.9%	12.0%	17.1%	1
2006 Postal Regulatory Commission	37	69.5%	17.6%	12.9%	2

Postal Regulatory Commission *Trend Report*

Leadership

<i>59. Managers support collaboration across work units to accomplish work objectives.</i>	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	247,307	57.5%	23.4%	19.1%	6,760
2010 Postal Regulatory Commission	42	82.0%	9.3%	8.6%	1
2008 Postal Regulatory Commission	--	--	--	--	--
2006 Postal Regulatory Commission	--	--	--	--	--

<i>60. Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor/team leader?</i>	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	246,566	57.3%	25.1%	17.6%	9,176
2010 Postal Regulatory Commission	41	75.6%	20.1%	4.4%	3
2008 Postal Regulatory Commission	--	--	--	--	--
2006 Postal Regulatory Commission	--	--	--	--	--

<i>61. I have a high level of respect for my organization's senior leaders.</i>	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	250,987	55.6%	22.8%	21.5%	2,468
2010 Postal Regulatory Commission	41	72.9%	12.3%	14.8%	1
2008 Postal Regulatory Commission	41	75.9%	11.4%	12.7%	0
2006 Postal Regulatory Commission	38	64.5%	19.3%	16.3%	1

<i>62. Senior leaders demonstrate support for Work/Life programs.</i>	N	Positive	Neutral	Negative	DNK
2010 Governmentwide	233,907	54.7%	26.9%	18.4%	21,420
2010 Postal Regulatory Commission	42	77.8%	19.4%	2.8%	1
2008 Postal Regulatory Commission	--	--	--	--	--
2006 Postal Regulatory Commission	--	--	--	--	--

Postal Regulatory Commission

Trend Report

My Satisfaction

<i>63. How satisfied are you with your involvement in decisions that affect your work?</i>	N	Positive	Neutral	Negative
2010 Governmentwide	255,655	54.8%	23.0%	22.2%
2010 Postal Regulatory Commission	44	67.0%	19.1%	13.9%
2008 Postal Regulatory Commission	41	64.3%	21.1%	14.6%
2006 Postal Regulatory Commission	39	60.7%	24.6%	14.7%

<i>64. How satisfied are you with the information you receive from management on what's going on in your organization?</i>	N	Positive	Neutral	Negative
2010 Governmentwide	255,641	51.0%	23.3%	25.7%
2010 Postal Regulatory Commission	44	45.0%	36.0%	19.0%
2008 Postal Regulatory Commission	41	59.4%	12.0%	28.5%
2006 Postal Regulatory Commission	39	54.4%	22.4%	23.2%

<i>65. How satisfied are you with the recognition you receive for doing a good job?</i>	N	Positive	Neutral	Negative
2010 Governmentwide	255,513	52.2%	21.8%	26.0%
2010 Postal Regulatory Commission	44	69.8%	27.8%	2.4%
2008 Postal Regulatory Commission	41	63.6%	19.5%	16.9%
2006 Postal Regulatory Commission	39	66.0%	22.5%	11.6%

<i>66. How satisfied are you with the policies and practices of your senior leaders?</i>	N	Positive	Neutral	Negative
2010 Governmentwide	255,336	45.1%	28.8%	26.2%
2010 Postal Regulatory Commission	44	51.2%	33.7%	15.0%
2008 Postal Regulatory Commission	41	59.6%	18.6%	21.8%
2006 Postal Regulatory Commission	39	49.8%	29.7%	20.4%

<i>67. How satisfied are you with your opportunity to get a better job in your organization?</i>	N	Positive	Neutral	Negative
2010 Governmentwide	255,249	41.7%	27.0%	31.3%
2010 Postal Regulatory Commission	44	39.7%	36.1%	24.2%
2008 Postal Regulatory Commission	41	52.2%	26.8%	21.1%
2006 Postal Regulatory Commission	39	20.4%	36.7%	42.9%

<i>68. How satisfied are you with the training you receive for your present job?</i>	N	Positive	Neutral	Negative
2010 Governmentwide	255,351	55.8%	22.8%	21.4%
2010 Postal Regulatory Commission	43	47.8%	39.2%	13.1%
2008 Postal Regulatory Commission	41	56.0%	31.7%	12.3%
2006 Postal Regulatory Commission	39	40.8%	33.8%	25.4%

Postal Regulatory Commission

Trend Report

My Satisfaction

<i>69. Considering everything, how satisfied are you with your job?</i>	N	Positive	Neutral	Negative
2010 Governmentwide	255,243	71.5%	16.4%	12.1%
2010 Postal Regulatory Commission	44	77.0%	13.6%	9.4%
2008 Postal Regulatory Commission	41	73.0%	17.6%	9.4%
2006 Postal Regulatory Commission	39	71.0%	17.4%	11.6%

<i>70. Considering everything, how satisfied are you with your pay?</i>	N	Positive	Neutral	Negative
2010 Governmentwide	255,390	65.8%	15.7%	18.5%
2010 Postal Regulatory Commission	44	60.6%	24.1%	15.3%
2008 Postal Regulatory Commission	41	58.4%	17.9%	23.8%
2006 Postal Regulatory Commission	39	53.6%	17.3%	29.0%

<i>71. Considering everything, how satisfied are you with your organization?</i>	N	Positive	Neutral	Negative
2010 Governmentwide	255,060	62.4%	20.8%	16.7%
2010 Postal Regulatory Commission	44	63.2%	29.5%	7.4%
2008 Postal Regulatory Commission	41	68.4%	18.9%	12.7%
2006 Postal Regulatory Commission	39	65.1%	18.8%	16.1%

Postal Regulatory Commission Trend Report

Work/Life

72. Please select the response below that BEST describes your teleworking situation.	N	Telework on a Regular Basis	Telework Infrequently	Do Not Telework, Must Be Physically Present	Do Not Telework, Technical Issues	Not Allowed To Telework	Choose Not To Telework
2010 Governmentwide	247,268	9.7%	11.6%	36.1%	7.3%	23.0%	12.3%
2010 Postal Regulatory Commission	43	15.6%	40.5%	12.0%	2.4%	2.7%	26.7%
2008 Postal Regulatory Commission	--	--	--	--	--	--	--
2006 Postal Regulatory Commission	--	--	--	--	--	--	--

73. How satisfied are you with the following Work/Life programs in your agency... Telework?	N	Positive	Neutral	Negative	NBJ
2010 Governmentwide	172,843	35.4%	41.8%	22.8%	80,124
2010 Postal Regulatory Commission	37	63.4%	22.0%	14.5%	7
2008 Postal Regulatory Commission	22	31.7%	22.2%	46.1%	19
2006 Postal Regulatory Commission	24	5.5%	34.6%	59.9%	15

74. How satisfied are you with the following Work/Life programs in your agency... Alternative Work Schedules (AWS)?	N	Positive	Neutral	Negative	NBJ
2010 Governmentwide	204,698	59.5%	24.8%	15.6%	49,250
2010 Postal Regulatory Commission	36	72.9%	21.3%	5.8%	8
2008 Postal Regulatory Commission	30	43.6%	20.9%	35.5%	11
2006 Postal Regulatory Commission	32	33.9%	23.4%	42.7%	7

75. How satisfied are you with the following Work/Life programs in your agency... Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs)?	N	Positive	Neutral	Negative	NBJ
2010 Governmentwide	201,710	51.2%	31.2%	17.5%	52,428
2010 Postal Regulatory Commission	38	74.7%	10.3%	15.0%	6
2008 Postal Regulatory Commission	--	--	--	--	--
2006 Postal Regulatory Commission	--	--	--	--	--

76. How satisfied are you with the following Work/Life programs in your agency... Employee Assistance Program (EAP)?	N	Positive	Neutral	Negative	NBJ
2010 Governmentwide	154,266	48.1%	43.1%	8.8%	99,806
2010 Postal Regulatory Commission	19	45.1%	50.6%	4.3%	25
2008 Postal Regulatory Commission	--	--	--	--	--
2006 Postal Regulatory Commission	--	--	--	--	--

Postal Regulatory Commission *Trend Report*

Work/Life

77. *How satisfied are you with the following Work/Life programs in your agency... Child Care Programs (for example, daycare, parenting classes, parenting support groups)?*

	N	Positive	Neutral	Negative	NBJ
2010 Governmentwide	99,582	23.1%	60.0%	16.9%	154,397
2010 Postal Regulatory Commission	15	11.2%	70.0%	18.8%	29
2008 Postal Regulatory Commission	--	--	--	--	--
2006 Postal Regulatory Commission	--	--	--	--	--

78. *How satisfied are you with the following Work/Life programs in your agency... Elder Care Programs (for example, support groups, speakers)?*

	N	Positive	Neutral	Negative	NBJ
2010 Governmentwide	94,393	19.9%	66.7%	13.4%	159,106
2010 Postal Regulatory Commission	13	0.0%	78.4%	21.6%	31
2008 Postal Regulatory Commission	--	--	--	--	--
2006 Postal Regulatory Commission	--	--	--	--	--