

**Postal Regulatory Commission Public Inquiry Log FY 2012 Quarter 1  
(Includes Rate and Service Issues)**

<b>Intake Date</b>	<b>From</b>	<b>City</b>	<b>State</b>	<b>Product</b>	<b>Category</b>	<b>Issue</b>	<b>Sub Issue</b>	<b>Description</b>	<b>PRC Action Taken</b>	<b>Action Date</b>
10/1/11	Consumer	Pointe Aux Pins			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/1/11
10/1/11	Postal Employee				Personnel	Fraud		Whistleblower complaint	Referred to USPS OIG	10/1/11
10/1/11	Consumer	Evansdale	IA		A2011-103	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	10/1/11
10/1/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/1/11
10/1/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/1/11
10/1/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/1/11
10/1/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/1/11
10/1/11	Consumer	Fall River	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11
10/1/11	Consumer	Fowlerton	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11
10/2/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/2/11
10/2/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/2/11
10/2/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/2/11
10/2/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/2/11

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10/2/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11
10/2/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11
10/2/11	Consumer	Rock Island	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11
10/2/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11
10/2/11	Postal Employee				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11
10/2/11	Consumer	Amity	CT		RFI	Information	PO closing	Question on public hearing prior to post office closing	Answered by PAGR	10/6/11
10/3/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11
10/3/11	Consumer	Rock Island	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11

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10/3/11	Consumer	Ward	Co		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11
10/3/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11
10/3/11	Consumer	Rock Island	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11
10/3/11	Consumer	Long Island	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11
10/3/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11
10/3/11	Consumer	Convent Station	NJ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11
10/3/11	Consumer	Warm Springs	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11
10/3/11	Consumer	Bisbee	ND		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11

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10/3/11	Consumer	Sedgwick	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11
10/3/11	Consumer		NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11
10/3/11	Consumer	Brier Hill	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11
10/3/11	Consumer	Brier Hill	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11
10/3/11	Consumer	Brier Hill	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11
10/3/11	Consumer	Brier Hill	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11
10/3/11	Consumer	Brier Hill	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11
10/3/11	Consumer	Westphalia	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11
10/3/11	Consumer	White Cloud	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11

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10/3/11	Consumer	White Cloud	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11
10/3/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11
10/3/11	Consumer	Pueblo	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/3/11
10/3/11	Consumer				N2010-1		6 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	10/3/11
10/3/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/3/11
10/3/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/3/11
10/3/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/3/11
10/3/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/3/11
10/3/11	Consumer	Venice	CA		Service	Retail	PO closing	Comment on relocating post office to new location	Acknowledged comments	10/3/11
10/3/11	Consumer	West Stockholm	NY		A2011-91	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	10/3/11
10/3/11	Consumer	Evansdale	IA		A2011-103	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	10/3/11
10/3/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/3/11
10/3/11	Consumer	Latham	MO		A2011-71	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	10/3/11

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10/3/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/3/11
10/3/11	Consumer	Lorraine	NY		A2011-101	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	10/3/11
10/3/11	Consumer	San Francisco	CA		Service	Retail	Other	Courtesy copy of letter to USPS Facilities Manager concerning lease termination	No response necessary	10/3/11
10/3/11	Postal Employee		GA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/3/11
10/3/11	Consumer				USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	10/3/11
10/3/11	Consumer	Woodgate	NY		USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	10/3/11
10/3/11	Consumer	San Juan	PR	International surface mail	Service	Delivery	Missing mail	Package missing in mail sent to Columbia - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	10/3/11
10/3/11	Federal, State & local govt	Washington	DC		A2011-91	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/3/11
10/3/11	Postal Employee				N2010-1		6 Days	Comment on USPS proposal to eliminate Saturday delivery	No contact information provided to respond	10/3/11
10/3/11	Media		MD					Interview with the Chairman regarding Section 701 of the PAEA	Referred to Chairman's Office	10/3/11
10/3/11	Media				RFI	Information		Question on pending legislation	Answered by PAGR	10/3/11
10/3/11	Consumer	Houston	PA		Service	Delivery	Delayed Mail	Mail being delivered late in the day	Sent to USPS to assist & respond to PRC & customer	10/4/11

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10/3/11	Consumer	Pocatello	ID		USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	10/5/11
10/4/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Douglas	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Douglas	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/4/11
10/4/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/4/11
10/4/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/4/11
10/4/11	Media							Interview with the Chairman		10/4/11
10/4/11	Federal, State & local govt	Washington	DC		Service	Delivery	AMP	Comment on AMP consolidations	Answered by Chairman's Office	10/4/11
10/4/11	Consumer	Saint Lucas	IA		A2012-6	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/4/11

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10/4/11	Consumer	Chicago	IL		Service	Retail	Coll box	Service inquiry on collection schedule at Moundsville, WV post office	Sent to USPS to assist & respond to PRC & customer	10/4/11
10/4/11	Consumer	Chicago	IL		Service	Retail	Coll box	Service inquiry on collection schedule at Southeast Station, Baltimore, MD	Sent to USPS to assist & respond to PRC & customer	10/4/11
10/4/11	Consumer	Chicago	IL		Service	Retail	Other	Request for response to various issues in Largo Station, Upper Marlboro, MD	Sent to USPS to assist & respond to PRC & customer	10/4/11
10/4/11	Consumer	Chicago	IL		Service	Retail	Lobby hours	Comment on lobby hours at Freemont, WI post office	Sent to USPS to assist & respond to PRC & customer	10/4/11
10/4/11	Consumer	Chicago	IL		Service	Retail	Lobby hours	Comment on lobby hours at Albany, NY post office	Sent to USPS to assist & respond to PRC & customer	10/4/11
10/4/11	Consumer	Shepherdsville	KY	Delivery confirmation	Service	Delivery	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	10/4/11
10/4/11	Consumer	Como	TN		N2011-1	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	10/4/11
10/4/11	Consumer	Cliff Island	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Brier Hill	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11

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10/4/11	Consumer	Whitetop	VA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Whitetop	VA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Columbus	MS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Columbus	MS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Columbus	MS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Boons Camp	KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Buchanan	ND		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Bisbee	ND		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11

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10/4/11	Consumer	Bisbee	ND		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Avon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Divide	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Norris	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Norris	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Norris	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Norris	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Norris	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11

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10/4/11	Consumer	Norris	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Norris	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Maplewood	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Richmond Heights	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Clearmont	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Turney	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Redford	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Maplewood	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11

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10/4/11	Consumer	Maplewood	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Maplewood	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	White Cloud	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	White Cloud	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Gresham	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Natural Dam	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11

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10/4/11	Consumer	Adams	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Adams	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Adams	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Adams	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Adams	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Adams	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	Clackamas	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11

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10/4/11	Consumer	Clackamas	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11
10/4/11	Consumer	San Francisco	CA		Service	Retail	Other	Courtesy copy of letter to USPS Facilities Manager concerning lease termination	Placed on file	10/4/11
10/4/11	Consumer	Salt Lake City	UT		USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	10/5/11
10/4/11	Postal Employee	Griffin	IN		USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	10/5/11
10/4/11	Consumer	Red Bank	NJ		Service	Retail	Lobby hours	Lobby hours at post office not sufficient	Sent to USPS to assist & respond to PRC & customer	10/5/11
10/4/11	Consumer	Griffin	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/7/11
10/5/11	Consumer	Summerville	SC		Website			Difficulty using comment form	Referred to IT Support	10/5/11
10/5/11	Consumer	Springpost	MI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11

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10/5/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Rock Island	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Brier Hill	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Brier Hill	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/5/11
10/5/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/5/11

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10/5/11	Consumer	Meridian	NY		A2011-66	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	10/5/11
10/5/11	Consumer	Pontotoc	TX		N2011-1	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	10/5/11
10/5/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/5/11
10/5/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/5/11
10/5/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/5/11
10/5/11	Media		MD		RFI	Information		Questions on interview with the Chairman	Referred to Chairman's Office	10/5/11
10/5/11	Consumer	Chicago	IL		Service	Retail	Coll box	Service inquiry on collection schedule at 2 Chicago, IL post offices	Sent to USPS to assist & respond to PRC & customer	10/5/11
10/5/11	Consumer	Chicago	IL		Service	Retail	Coll box	Service inquiry on collection schedule at Station L in Chicago, IL	Sent to USPS to assist & respond to PRC & customer	10/5/11
10/5/11	Consumer	Chicago	IL		Service	Retail	Coll box	Service inquiry on collection schedule at Streeterville Station in Chicago, IL	Sent to USPS to assist & respond to PRC & customer	10/5/11
10/5/11	Consumer	Chicago	IL		USPS financial situation	Suggestion		Suggestions to improve financial situation	Sent to USPS to assist & respond to PRC & customer	10/5/11
10/5/11	Media				N2011-1	Information	PO closing	Request for current list of stations and branches under consideration for closure	Provided link to latest list on website	10/5/11
10/5/11	Consumer	Lake Mills	WI		USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	10/5/11

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10/5/11	Consumer				N2010-1		6 Days	Comment on USPS proposal to eliminate Saturday delivery	No contact information provided to respond	10/5/11
10/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Brier Hill	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Brier Hill	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Brier Hill	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Boons Camp	KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Boons Camp	KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11

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10/5/11	Consumer	Boons Camp	KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Boons Camp	KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Boons Camp	KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Boons Camp	KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Cumberland	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11

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10/5/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11

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10/5/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11

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10/5/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Townsend	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Norris	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Norris	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Norris	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	White Cloud	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Rushville	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11

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10/5/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Adams	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Hooker	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Hooker	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Schurz	NV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Consumer	Douglas	AK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/5/11
10/5/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/5/11
10/5/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/5/11
10/5/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/5/11
10/5/11	Consumer	Pontotoc	TX		Service	Retail	PO closing	Question on appeal process	Answered by PAGR	10/5/11

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10/5/11	Consumer	Falls Church	VA		A2011-90	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/6/11
10/5/11	Consumer	Falls Church	VA		A2011-90	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/6/11
10/5/11	Consumer				RFI	Information	Other	Question on postal fee structure	Referred to OGC	10/6/11
10/6/11	Consumer		ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/6/11
10/6/11	Consumer	Falls Church	VA		A2011-90	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/6/11
10/6/11	Consumer	Ozan	AR		Service	Retail	PO closing	Comment on possible closing of the Ozan, AR post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/6/11
10/6/11	Consumer	Ventura	CA		Service	Delivery	Missing mail	Packages missing in mail	Sent to USPS to assist & respond to PRC & customer	10/6/11
10/6/11	Postal Employee				RFI	Information	Other	Questions on role and function of the Commission	Answered by PAGR	10/6/11
10/6/11	Consumer	Bradley	AR		Service	Delivery	Delayed Mail	Package delayed in mail	Sent to USPS to assist & respond to PRC & customer	10/6/11
10/6/11	Postal Employee				RFI	Information	Other	Question on address to submit comments	Answered by PAGR	10/6/11

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10/6/11	Federal, State & local govt	Boston	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/6/11
10/6/11	Federal, State & local govt	Boston	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/6/11
10/6/11	Consumer	Ogdensburg	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/6/11
10/6/11	Consumer	Brier Hill	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/6/11
10/6/11	Consumer	Morristown	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/6/11
10/6/11	Consumer	Camak	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/6/11
10/6/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/6/11
10/6/11	Consumer	Olivehill	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/6/11

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10/6/11	Consumer	Olivehill	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/6/11
10/6/11	Consumer	Rockville	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/6/11
10/6/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/6/11
10/6/11	Consumer	Davenport	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/6/11
10/6/11	Consumer	Princeton	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/6/11
10/6/11	Consumer	Princeton	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/6/11
10/6/11	Consumer	Divide	MY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/6/11
10/6/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/6/11

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10/6/11	Consumer	Nora	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/6/11
10/6/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/6/11
10/6/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/6/11
10/6/11	Consumer	Douglas	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/6/11
10/6/11	Consumer	Ulm	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/6/11
10/6/11	Consumer	Adams	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/6/11
10/6/11	Consumer	Rock Island	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/6/11
10/6/11	Consumer	Hilton	NY		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/6/11

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10/6/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/6/11
10/6/11	Business Owner	Coconut Creek	FL		RFI	Information	Other	Question on direct mail opportunities	Referred to USPS District contact	10/6/11
10/6/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/6/11
10/6/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/6/11
10/6/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/6/11
10/6/11	Consumer	Grand Island	NE		Service	Delivery	AMP	Comment on consolidating Grand Island, NE AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/11/11
10/6/11	Consumer	Grand Island	NE		Service	Delivery	AMP	Comment on consolidating Grand Island, NE AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/11/11

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10/6/11	Consumer	Grand Island	NE		Service	Delivery	AMP	Comment on consolidating Grand Island, NE AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/11/11
10/6/11	Consumer	Grand Island	NE		Service	Delivery	AMP	Comment on consolidating Grand Island, NE AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/11/11
10/6/11	Consumer	Grand Island	NE		Service	Delivery	AMP	Comment on consolidating Grand Island, NE AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/11/11
10/6/11	Consumer	Ord	NE		USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	10/11/11
10/6/11	Consumer	Ord	NE		USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	10/11/11
10/6/11	Consumer				USPS financial situation	Suggestion		Comment on USPS financial situation	Acknowledged comments	10/12/11

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10/6/11	Consumer	Bonney Lake	WA		Service	Delivery	Unsolicited mail	Customer received unwanted mail	Provided customer with information on how to register on Do Not Mail lists	10/12/11
10/6/11	Consumer				Service	Delivery	Unsolicited mail	Customer received unwanted mail	Provided customer with information on how to register on Do Not Mail lists	10/12/11
10/7/11	Media				N2011-1	Information	PO closing	Question Postal Service filings in Docket	Provided link to Daily Listing	10/7/11
10/7/11	Consumer	Monarch	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/7/11
10/7/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/7/11
10/7/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/7/11
10/7/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/7/11

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10/7/11	Consumer	Kremlin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/7/11
10/7/11	Consumer	Norris	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/7/11
10/7/11	Consumer	Divide	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/7/11
10/7/11	Consumer	Avon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/7/11
10/7/11	Consumer	Loma	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/7/11
10/7/11	Consumer	Loma	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/7/11
10/7/11	Consumer	Douglas	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/7/11
10/7/11	Consumer	Douglas	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/7/11

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10/7/11	Consumer	Dixon	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/7/11
10/7/11	Consumer	Natural Dam	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/7/11
10/7/11	Consumer	Adams	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/7/11
10/7/11	Consumer	Votaw	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/7/11
10/7/11	Consumer	Christine	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/7/11
10/7/11	Consumer	Granville	ND		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/7/11
10/7/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/7/11
10/7/11	Consumer		ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/7/11

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10/7/11	Consumer	Istachatta	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/7/11
10/7/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/7/11
10/7/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/7/11
10/7/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/7/11
10/7/11	Consumer	Altair	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/7/11
10/7/11	Consumer	Altair	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/7/11
10/7/11	Consumer	West Stockholm	NY		A2011-91	Retail	PO closing	Question on appeal process	Answered by PAGR	10/7/11

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10/7/11	Consumer	McFarlan	NC		Service	Retail	PO closing	Comment on possible closing of McFarlan, NC post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	10/11/11
10/7/11	Consumer				RFI	Information	Other	Question on regulations for bulletin boards in post office lobbies - further questions	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	10/11/11
10/7/11	Postal Employee	Brooksville	MN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments	10/11/11
10/7/11	Consumer	Leopold	IN		Service	Retail	PO closing	Comment on possible closing of Leopold, IN post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	10/11/11

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10/7/11	Consumer	Leopold	IN		Service	Retail	PO closing	Comment on possible closing of Leopold, IN post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/11/11
10/7/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/7/11	Consumer				Service	Delivery	Missing mail	Package missing in mail	Requested more information	10/12/11
10/7/11	Consumer	Bethesda	MD		Service	Delivery	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	10/12/11
10/8/11	Consumer				N2010-1		6 Days	Comment on USPS proposal to eliminate Saturday delivery	No contact information provided to respond	10/8/11
10/8/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/8/11
10/9/11	Consumer	Cherry Hill	NJ		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Elgin	SC		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Dayton	OH		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Nevada City	CA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Bethlehem	PA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11

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10/9/11	Consumer	New York	NY		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Clermont	FL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Madison	WI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Wauwatosa	WI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Cambridge	NY		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Jersey City	NJ		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Columbia	CA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Menomonie	WI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Needles	CA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Huntington Beach	CA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Edwardsville	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Armada	MI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Louisville	KY		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11

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10/9/11	Consumer	West Memphis	AR		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Salem	MA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Blanchardsville	WI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Kansas City	MO		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Sierre Madre	CA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Multon	AL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Norristown	PA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Pleasant Hill	CA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Duluth	MN		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Akron	OH		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Sweetwater	OK		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Imbler	OR		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11

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10/9/11	Consumer	Weeki Wachee	FL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Bear	DE		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Denver	CO		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Consumer	Madison	WI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/9/11
10/9/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/9/11
10/9/11	Consumer	Syracuse	IN		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/9/11	Consumer	Highland Lakes	NJ		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/9/11	Consumer	Genoa City	WI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/9/11	Consumer	Spring Hill	FL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/9/11	Consumer	Granite City	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/9/11	Consumer	Barnegat	NJ		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/9/11	Consumer	Fayetteville	TN		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/9/11	Consumer	Gainesville	FL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11

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10/9/11	Consumer	Roanoke	AL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/9/11	Consumer	Hazel Green	AL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/9/11	Consumer	Wilkes Barre	PA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/9/11	Consumer	Seymour	CT		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/9/11	Consumer	Lowndesboro	AL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/9/11	Consumer	Lakewood	WA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/9/11	Consumer	Lincoln	NE		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/9/11	Consumer	West Haven	CT		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/9/11	Consumer	Indianapolis	IN		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/9/11	Consumer	Shortsville	NY		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/9/11	Consumer	Clarkdale	AZ		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/9/11	Consumer	Brooksville	FL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/9/11	Consumer	Chicago	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11

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10/9/11	Consumer	Casa Grande	AZ		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/9/11	Consumer	East Elmhurst	NY		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/9/11	Consumer	Pasadena	MD		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/9/11	Consumer	Asheville	NC		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/9/11	Consumer	Yarmouth	ME		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/9/11	Consumer	Warren	OH		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/9/11	Consumer	Yuma	AZ		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/10/11
10/10/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/10/11
10/10/11	Consumer	Los Angeles	CA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Fredericksburg	VA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Fargo	ND		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	San Juan	PR		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Post	TX		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11

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10/10/11	Consumer	Wichita	KS		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Fletcher	NC		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Lacey	WA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	San Diego	CA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Brewster	NY		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Everett	WA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Charleston	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Plainfield	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Riverview	FL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Mashpee	MA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Green Bay	WI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Eugene	OR		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11

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10/10/11	Consumer	Chicago	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Alkmaar	LA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Fargo	ND		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Valdosta	GA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Farmington	MA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Chicago	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11

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10/10/11	Consumer	Peconic	NY		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Spring Hill	FL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Fairborn	OH		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	High Springs	FL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Kingsport	TN		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Aloha	OR		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Largo	AL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Lexington	SC		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Baltimore	MD		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Verona	WI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	El Cerrito	CA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11

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10/10/11	Consumer	Paramount	CA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	La Vista	NE		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Moulton	AL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Saratoga	CA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Manitou Springs	CO		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Puyallup	WA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Spotsylvania	VA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Woburn	MA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Morris Plains	NJ		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Sacaton	AZ		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Deerfield Beach	FL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Niagara Falls	NY		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11

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10/10/11	Consumer	San Francisco	CA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Berwyn	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Portland	OR		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Lynchburg	VA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Clearwater	FL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Beaverton	OR		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Bellevue	WA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Chicago	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Los Angeles	CA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Madison	WI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/10/11	Consumer	Chicago	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11

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10/10/11	Consumer	Doraville	GA		Service	Delivery	Change of address	Change of address from business to residence not accepted	Sent to USPS to assist & respond to PRC & customer	10/13/11
10/10/11	Consumer	Falls Church	VA		A2011-90	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/13/11
10/10/11	Postal Organization				RFI	Information	Other	Request for clarification of remarks made at Anacom Conf.	Referred to OAC	10/14/11
10/10/11	Consumer	Ardenvoir	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/10/11
10/11/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on possible closing of the Blodget, MO post office	Answered by PAGR Director	10/11/11
10/11/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on possible closing of the Clearmont, MO post office	Answered by PAGR Director	10/11/11
10/11/11	Consumer	Wichita Falls	TX		RFI	Information	Other	Question on process for submitting bids for transportation routes - further comments	Answered by PAGR	10/11/11
10/11/11	Consumer	Corpus Christi	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/11/11
10/11/11	Consumer	Smyrna	NY		A2011-78	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/11/11
10/11/11	Consumer	Smyrna	NY		A2011-78	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/11/11

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10/11/11	Consumer	Smyrna	NY		A2011-78	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/11/11
10/11/11	Consumer	Lorraine	NY		A2011-101	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/11/11
10/11/11	Consumer	Lorraine	NY		A2011-101	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/11/11
10/11/11	Consumer	Lorraine	NY		A2011-101	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/11/11
10/11/11	Consumer	Lorraine	NY		A2011-101	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/11/11
10/11/11	Consumer	Lorraine	NY		A2011-101	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/11/11
10/11/11	Consumer	Lorraine	NY		A2011-101	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/11/11
10/11/11	Consumer	Lorraine	NY		A2011-101	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/11/11
10/11/11	Consumer	Basalt	ID		A2012-1	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/11/11
10/11/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/11/11
10/11/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/11/11

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10/11/11	Consumer	Saint Lucas	IA		A2012-6	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/11/11
10/11/11	Consumer	Saint Lucas	IA		A2012-6	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/11/11
10/11/11	Consumer	Saint Lucas	IA		A2012-6	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/11/11
10/11/11	Consumer	Balm	FL		A2012-4	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/11/11
10/11/11	Consumer	Balm	FL		A2012-4	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/11/11
10/11/11	Consumer	Balm	FL		A2012-4	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/11/11
10/11/11	Consumer	Balm	FL		A2012-4	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/11/11
10/11/11	Consumer	Balm	FL		A2012-4	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/11/11
10/11/11	Consumer	Balm	FL		A2012-4	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/11/11
10/11/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments	10/11/11

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10/11/11	Consumer				A2011-90	Retail	PO closing	Question on appeal process	Answered by PAGR	10/11/11
10/11/11	Consumer				Service	Retail	PO closing	Question on appeal process	Answered by PAGR	10/11/11
10/11/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/11/11
10/11/11	Federal, State & local govt	Caldwell	AR		Service	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	10/11/11
10/11/11	Consumer	Buckeye	AZ		Service	Delivery	Prison mail	Issues with prison mail administration	Provided contact information for ACLU	10/12/11
10/11/11	Consumer	Goodyear	AZ		Service	Delivery	Prison mail	Issues with prison mail administration	Provided contact information for ACLU	10/12/11
10/11/11	Consumer	Fenton	IL		Service	Retail	PO closing	Comment on possible closing of Fenton, IL post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/12/11
10/11/11	Consumer	Jenkinjones	WV		Service	Retail	PO closing	Comment on possible closing of Jenkinjones, WV post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/12/11

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10/11/11	Consumer	Agate	CO		Service	Retail	PO closing	Comment on possible closing of Agate, CO post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/12/11
10/11/11	Consumer	Agate	CO		Service	Retail	PO closing	Comment on possible closing of Agate, CO post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/12/11
10/11/11	Consumer	Boones Mill	VA		USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	10/12/11
10/11/11	Consumer	Bakersfield	CA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/11/11	Consumer	Ulen	MN		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/11/11	Consumer	Fiar Oaks	CA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/11/11	Consumer	Hempstead	NY		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/11/11	Consumer	Raphiine	VA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/11/11	Consumer	Palm Harbor	FL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11

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10/11/11	Consumer	Lake Wales	FL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/11/11	Consumer	Cotati	CA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/11/11	Consumer	Chicago	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/11/11	Consumer	Springfield	MO		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/11/11	Consumer	Bandon	OR		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/11/11	Consumer	Factoryville	PA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/11/11	Consumer	Montgomery	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/11/11	Consumer	Madison	WI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/11/11	Consumer	Ridge	NY		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/11/11	Consumer	Harleysville	PA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/11/11	Consumer	Kokomo	IN		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/11/11	Consumer	Kokomo	IN		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/11/11	Consumer	Bassett	VA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11

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10/11/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/11/11	Consumer	Dover	DE		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/11/11	Consumer	Cape Coral	FL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/11/11	Consumer	Whitehall	PA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/11/11	Consumer	Avondale	AZ		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/11/11	Consumer	Logansport	IN		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/11/11	Consumer	Oswego	NY		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/11/11	Consumer	Logansport	IN		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/11/11	Consumer	Hephzibah	GA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/11/11	Postal Employee				Personnel	Fraud		Whistleblower complaint	Referred to USPS OIG	10/13/11
10/11/11	Consumer	Falls Church	VA		A2011-90	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/13/11
10/11/11	Consumer	Falls Church	VA		A2011-90	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/13/11

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10/11/11	Consumer	Archer	NE		Service	Delivery	AMP	Comment on consolidating Grand Island, NE AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/17/11
10/11/11	Consumer	Edison	NE		Service	Delivery	AMP	Comment on consolidating Grand Island, NE AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/17/11
10/11/11	Consumer	Comstock	NE		Service	Delivery	AMP	Comment on consolidating Grand Island, NE AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/17/11
10/11/11	Consumer	Cairo	NE		Service	Delivery	AMP	Comment on consolidating Grand Island, NE AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/17/11

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10/11/11	Consumer	Callaway	NE		Service	Delivery	AMP	Comment on consolidating Grand Island, NE AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/17/11
10/11/11	Consumer	Grand Island	NE		Service	Delivery	AMP	Comment on consolidating Grand Island, NE AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/17/11
10/11/11	Consumer	Grand Island	NE		Service	Delivery	AMP	Comment on consolidating Grand Island, NE AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/17/11
10/11/11	Consumer	Grand Island	NE		Service	Delivery	AMP	Comment on consolidating Grand Island, NE AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/17/11

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10/11/11	Consumer	Grand Island	NE		Service	Delivery	AMP	Comment on consolidating Grand Island, NE AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/17/11
10/11/11	Consumer	Grand Island	NE		Service	Delivery	AMP	Comment on consolidating Grand Island, NE AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/17/11
10/11/11	Consumer	Grand Island	NE		Service	Delivery	AMP	Comment on consolidating Grand Island, NE AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/17/11
10/11/11	Consumer	Grand Island	NE		Service	Delivery	AMP	Comment on consolidating Grand Island, NE AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/17/11

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10/11/11	Consumer	Archer	NE		Service	Delivery	AMP	Comment on consolidating Grand Island, NE AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/17/11
10/11/11	Consumer	Grand Island	NE		Service	Delivery	AMP	Comment on consolidating Grand Island, NE AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/17/11
10/11/11	Consumer	Grand Island	NE		Service	Delivery	AMP	Comment on consolidating Grand Island, NE AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/17/11
10/11/11	Consumer	Arcadia	NE		Service	Delivery	AMP	Comment on consolidating Grand Island, NE AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/17/11

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10/11/11	Consumer	Grand Island	NE		Service	Delivery	AMP	Comment on consolidating Grand Island, NE AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/17/11
10/11/11	Consumer	Lorraine	NY		A2011-101	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/17/11
10/11/11	Consumer	Lorraine	NY		A2011-101	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/17/11
10/11/11	Consumer	Lorraine	NY		A2011-101	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/17/11
10/11/11	Consumer	Lorraine	NY		A2011-101	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/17/11
10/11/11	Consumer	Rock Island	TN		A2012-7	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/17/11
10/11/11	Consumer	Campaign	TN		A2012-7	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/17/11
10/11/11	Consumer	Hoxie	AR		A2011-36	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/17/11
10/11/11	Consumer	Basalt	ID		A2012-1	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/17/11

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10/11/11	Consumer	Latham	MO		A2011-71	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/17/11
10/11/11	Consumer	Rhodell	WV		A2012-8	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/17/11
10/11/11	Consumer	Rhodell	WV		A2012-8	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/17/11
10/11/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/20/11
10/11/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/20/11
10/11/11	Consumer	Albion	NY		Service	Delivery	Prison mail	Issues with prison mail administration	Sent to USPS to assist & respond to PRC & customer	10/25/11
10/11/11	Consumer	Oakland	CA		RFI	Information	Other	Customer attempting to contact USPS General Counsel's office	Sent to USPS to assist & respond to PRC & customer	11/18/11
10/12/11	Consumer	White Cloud	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Consumer	Loma	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11

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10/12/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11

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10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11

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10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11

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10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative - courtesy copy to USPS District Manager	No response necessary	10/12/11
10/12/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative - courtesy copy to USPS District Manager	No response necessary	10/12/11
10/12/11	Consumer	Falls Church	VA		Service	Retail	PO closing	Copy of blog regarding post office closings	Acknowledged comments	10/12/11
10/12/11	Consumer	Oakland	CA		Service	Delivery	Mail theft	Package allegedly stolen after delivery - request for status	Status update provided by USPS CA	10/12/11
10/12/11	Consumer	Killeen	TX		Service	Delivery	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	10/12/11
10/12/11	Media				Other			Interview with Commissioners		10/12/11

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10/12/11	Consumer	Convent Station	NJ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments	10/12/11
10/12/11	Consumer	Convent Station	NJ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments	10/12/11
10/12/11	Consumer	Mt Wolf	PA		Service	Delivery	Other	Wants to change line of travel	Referred to USPS District contact	10/12/11
10/12/11	Consumer	Falls Church	VA		Website			Problem efilng document	Referred to Docket Section	10/12/11
10/12/11	Consumer	Flag Pond	TN		N2011-1	Retail	PO closing	Question on appeal process	Answered by PAGR	10/12/11
10/12/11	Consumer	Castle Rock	CO		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Ryan	IA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Medford	OR		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Elkins	WV		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Medford	OR		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Cincinnati	OH		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	East Lansing	MI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Orrington	ME		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11

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10/12/11	Consumer	Elhorn	NE		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Orland	ME		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Dallas	GA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Papillion	NE		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Taylor's Island	MD		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Hor Spings	AR		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Augusta	GA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Easton	MD		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Liverpool	NY		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Millsboro	DE		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	St Paul	MN		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	North Adams	MA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Aurora	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11

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10/12/11	Consumer	Hartsdale	NY		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Cambridge	MD		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Bodfish	CA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Bay City	MI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Atlantic City	NJ		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Boise	ID		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Kokomo	IN		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Metairie	LA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Colorado Springs	CA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Henderson	NV		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Cumberland	MD		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Newark	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Bethlehem	PA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11

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10/12/11	Consumer	Ames	IA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Clarkston	GA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Falling Waters	WV		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Logansport	IN		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Lacey	WA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Hildebran	NC		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Williamsburg	VA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Newark	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Aurora	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Mahanoy City	PA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Buffalo	NY		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	New Castle	DE		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Rockford	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11

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10/12/11	Consumer	Casa Grande	AZ		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Hampden	ME		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Bear	DE		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Belmar	NJ		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Seattle	WA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	West Palm Beach	FL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Plainfield	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Englewood	OH		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Long Beach	CA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Dayton	OH		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Clearwater	FL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	South Cheektowaga	NY		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	College Station	TX		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11

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10/12/11	Consumer	Concord	NH		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Maplewood	MN		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Tucson	AZ		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Elgin	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Shavertown	PA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Canton	NC		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Waymart	PA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Springfield	OH		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Brunswick	OH		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	South River	NJ		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Channahon	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Wanatah	IN		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Lockhart	TX		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11

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10/12/11	Consumer	Hamden	CT		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Ft Wright	KY		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Fostoria	OH		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Springville	IA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Concord	MA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Bristol	CT		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Macon	GA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Tulsa	OK		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Chesapeake	VA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Hunt Beach	CA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Norwell	MA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Arlington Heights	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	West Bloomfield	MI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11

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10/12/11	Consumer	Columbia	MO		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Laguna Beach	CA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Phoenix	AZ		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Weaverville	NC		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Cordova	MD		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Flagstaff	AZ		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Inglewood	CA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Bottineau	ND		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Phelps	NY		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Newark	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Springfield	MO		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Bronx	NY		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Denver	CO		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11

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10/12/11	Consumer	Pensacola	FL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Urbandale	IA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Oakdale	MN		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Monticello	KY		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Miami	FL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Berthoud	CO		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Chicago	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Floresville	TX		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Rancho Cordova	CA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Manchester	NH		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Grosse Pointe	MI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Akron	OH		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Milwaukee	WI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11

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10/12/11	Consumer	Longmont	CO		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	New Castle	DE		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Davison	MI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Overland Park	KS		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Greensboro	NC		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Taunton	MA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Aurora	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Reedsville	WI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	St Louis	MO		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Milwaukee	WI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Stevensville	MD		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Bridgeport	WV		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Enfield	CT		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11

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10/12/11	Consumer	Aurora	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	New Philadelphia	OH		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Hickory Hills	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Austin	TX		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Bayville	NJ		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Dalton	WI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Severn	MD		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Denton	MD		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Partland	OR		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Bradenton	FL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Silver Spring	MD		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Tucson	AZ		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11
10/12/11	Consumer	Pittsburgh	PA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/12/11

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10/12/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/12/11
10/12/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/12/11
10/12/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/12/11
10/12/11	Consumer				RFI	Information	Other	Question on posting of study on Commission website	Answered by PAGR	10/12/11
10/12/11	Federal, State & local govt	Meridian	NY		A2011-66	Retail	PO closing	Comment on post office closing - further comments	Acknowledged comments	10/13/11
10/12/11	Consumer	Eddyville	OR		Service	Delivery	Other	Request for new mailing address assignment	Sent to USPS to assist & respond to PRC & customer	10/13/11
10/12/11	Consumer	Boles	AR		Service	Retail	PO closing	Comment on possible closing of Boles, AR post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/13/11
10/12/11	Consumer	Springfield	MO		Service	Delivery	AMP	Comment on Springfield, MO AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/13/11

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10/12/11	Consumer	McFarlan	NC		Service	Retail	PO closing	Comment on possible closing of McFarlan, NC post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/14/11
10/12/11	Consumer	McFarlan	NC		Service	Retail	PO closing	Comment on possible closing of McFarlan, NC post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/14/11
10/12/11	Postal Employee				Personnel	Fraud		Whistleblower complaint	Referred to USPS OIG	10/21/11
10/12/11	Postal Employee	Jonesboro	AR		USPS financial situation	Suggestion		Comment on USPS financial situation	Acknowledged comments	10/21/11
10/12/11	Consumer	Chicago	IL		Service	Retail	Lobby hours	Comment on lobby hours at 9 Iowa post offices	Sent to USPS to assist & respond to PRC & customer	10/21/11
10/12/11	Consumer	Easthampton	MA		Service	Retail	Other	Customer not receiving responses to inquiries made at local post office	Sent to USPS to assist & respond to PRC & customer	10/21/11
10/12/11	Consumer	Crofton	MD		Service	Employee behavior	Rudeness	Clerk rude to customer	Sent to USPS to assist & respond to PRC & customer	10/21/11
10/13/11	Postal Employee	Pocatello	ID		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11

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10/13/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11
10/13/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11
10/13/11	Postal Employee				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11
10/13/11	Consumer	Worcester	MA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11
10/13/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11
10/13/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11
10/13/11	Postal Employee	Baltimore	OH		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11
10/13/11	Consumer	Burlington	KY		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11
10/13/11	Postal Employee				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11
10/13/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11
10/13/11	Postal Employee	Ogallala	NE		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11
10/13/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11
10/13/11	Postal Employee	Pocatello	ID		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11

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10/13/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11
10/13/11	Postal Employee				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11
10/13/11	Consumer	Pocatello	ID		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11
10/13/11	Postal Employee				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11
10/13/11	Consumer	Loretto	TN		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11
10/13/11	Postal Employee				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11
10/13/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11
10/13/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11
10/13/11	Consumer	Schenectady	NY		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11
10/13/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11
10/13/11	Postal Employee				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11
10/13/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11
10/13/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on possible closing of the Stoutsville, MO post office	Answered by PAGR Director	10/13/11

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10/13/11	Consumer				Service	Delivery	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	10/13/11
10/13/11	Consumer				N2010-1		6 Days	Comment on USPS proposal to eliminate Saturday delivery	No contact information provided to respond	10/13/11
10/13/11	Consumer	WarmSprings	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments	10/13/11
10/13/11	Consumer	WarmSprings	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments	10/13/11
10/13/11	Consumer	East Parsonsfield			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments	10/13/11
10/13/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/13/11
10/13/11	Consumer	Myrtlewood	AL		N2011-1	Retail	PO closing	Question on appeal process	Answered by PAGR	10/13/11
10/13/11	Consumer	Providence	RI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cliff Island	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11

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10/13/11	Consumer	Cliff Island	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Brier Hill	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Rosemont	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Olive Hill	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Ava	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Forest	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Gravity	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11

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10/13/11	Consumer	Angela	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11

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10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11

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10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11

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10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
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10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11

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10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
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10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
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10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11

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10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11

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10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11

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(Includes Rate and Service Issues)**

10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11

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10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11

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10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11

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10/13/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Amity	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Long Island	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Long Island	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	White Cloud	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11

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10/13/11	Consumer	Woodworth	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/13/11
10/13/11	Consumer	Mt Pulaski	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11
10/13/11	Consumer		TN		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11
10/13/11	Consumer	Forest Grove	OR		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11
10/13/11	Consumer	Manchester	NH		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/13/11
10/13/11	Consumer	Lorraine	NY		A2011-101	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	10/13/11
10/13/11	Consumer	Belk	AL		A2011-82	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	10/13/11
10/13/11	Consumer	Cora	WV		Service	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	10/13/11
10/13/11	Consumer	Minneapolis	MN		RFI	Information	Other	Requested contact information	Referred to USPS CA	10/13/11
10/13/11	Consumer	Olathe	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/17/11

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10/13/11	Consumer	Demopolis	AL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/17/11
10/13/11	Consumer	Falls Church	VA		A2012-18	Retail	PO closing	Question on appeal process	Answered by PAGR	11/13/11
10/14/11	Consumer	Bayard	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments	10/14/11
10/14/11	Media				RFI	Information	Other	Questions on postal procedures	Answered by PAGR	10/14/11
10/14/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/14/11
10/14/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/14/11
10/14/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/14/11
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10/14/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/14/11
10/14/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/14/11
10/14/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/14/11
10/14/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/14/11
10/14/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/14/11
10/14/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/14/11
10/14/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/14/11

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10/14/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/14/11
10/14/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/14/11
10/14/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/14/11
10/14/11	Consumer	Natural Dam	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/14/11
10/14/11	Consumer	Natural Dam	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/14/11

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10/14/11	Consumer	Jay Em	WY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/14/11
10/14/11	Consumer	Lake Charles	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/14/11
10/14/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/14/11
10/14/11	Consumer	Freehold	NJ		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/14/11
10/14/11	Consumer	Tucson	AZ		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/14/11
10/14/11	Consumer	Big Sandy	TX		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/14/11
10/14/11	Consumer	Romulus	MI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/14/11
10/14/11	Consumer	Houston	TX		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/14/11
10/14/11	Consumer	Kingston	PA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/14/11
10/14/11	Consumer	Tyner	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/14/11

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10/14/11	Consumer	Cambridge	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/14/11
10/14/11	Consumer	Falls Church	VA		A2011-90	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/14/11
10/14/11	Consumer	Chevy Chase	MD		Service	Delivery	Delayed Mail	Mail being delivered late in the day and other service issues	Sent to USPS to assist & respond to PRC & customer	10/14/11
10/14/11	Federal, State & local govt	Millersburg	MI		N2011-1	Retail	PO closing	Courtesy copy of letter to USPS District Manager	No response necessary	10/14/11
10/14/11	Consumer	Boles	AR		Service	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	10/14/11
10/14/11	Consumer	Venice	CA		Service	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	10/14/11
10/14/11	Consumer	Jewell	GA		Service	Retail	PO closing	Comment on possible closing of Jewell, GA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/17/11
10/14/11	Consumer	Lakeland	FL		Service	Retail	PO closing	Comment on possible closing of Clarksburg, IN post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/19/11

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10/14/11	Consumer	Panorama City	CA		USPS financial situation	Suggestion		Comment on USPS financial situation	Acknowledged comments	10/20/11
10/15/11	Consumer	Long Beach	IN		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/15/11
10/15/11	Consumer	Greenwood	DE		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/15/11
10/15/11	Consumer	San Francisco	CA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/15/11
10/15/11	Consumer	Middleberg	FL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/15/11
10/15/11	Consumer	Washington	DC		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/15/11
10/15/11	Consumer	Bothell	WA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/15/11
10/15/11	Consumer	Houston	TX		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/15/11
10/15/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/15/11
10/15/11	Consumer	Bowdoin	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/15/11
10/15/11	Consumer	Falls Church	VA		A2011-90	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/15/11
10/15/11	Consumer				USPS financial situation	Suggestion		Comment on USPS financial situation	Acknowledged comments	10/15/11

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10/15/11	Consumer	Leicester	NC		Service	Delivery	Undelivered Mail	Mail not being delivered to post office box	Sent to USPS to assist & respond to PRC & customer	10/17/11
10/16/11	Consumer	Anaheim	CA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/16/11
10/16/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/16/11
10/16/11	Consumer	Fountain Inn	SC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/16/11
10/16/11	Consumer	Bowdoin	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/16/11
10/16/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/16/11
10/16/11	Consumer	Powell	MO		Service	Retail	PO closing	Comment on possible closing of Powell, MO post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/17/11
10/17/11	Consumer	Fayetteville	NC		Service	Other		Customer not contacted concerning complaint	Sent to USPS to assist & respond to PRC & customer	10/17/11

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10/17/11	Consumer	Vassalboro	ME		Service	Retail	PO closing	Comment on possible closing of Vassalboro, ME post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/17/11
10/17/11	Consumer	Wisdom	MT		Service	Retail	PO closing	Comment on possible closing of Wisdom, MT post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/17/11
10/17/11	Consumer				N2010-1		6 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comment	10/17/11
10/17/11	Consumer	Oswego	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/17/11
10/17/11	Consumer	Worden	IL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/17/11
10/17/11	Consumer	Pardeeville	WI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/17/11
10/17/11	Consumer	Adams	WI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/17/11
10/17/11	Consumer	Portage	WI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/17/11
10/17/11	Consumer	Pascagoula	MS		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/17/11

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10/17/11	Consumer	Portage	WI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/17/11
10/17/11	Consumer	Mauston	WI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/17/11
10/17/11	Consumer	Portage	WI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/17/11
10/17/11	Consumer	Trevett	ME		Service	Retail	PO closing	Comment on possible closing of Trevett, ME post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/17/11
10/17/11	Consumer	Amelia	OH		Service	Delivery	AMP	Comment on closing Cincinnati, OH AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/17/11
10/17/11	Consumer	Parsonsfield	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/17/11
10/17/11	Consumer	Rock Island	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/17/11

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10/17/11	Consumer	Grass Valley	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/17/11
10/17/11	Consumer	James City	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/17/11
10/17/11	Consumer	Falls Church	VA		A2011-90	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/17/11
10/17/11	Consumer	Glen Cliff	NH		Service	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	10/17/11
10/17/11	Consumer	Vassalboro	ME		Service	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	10/17/11
10/17/11	Consumer	Matinicus Island			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/17/11
10/17/11	Consumer	Portland			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/17/11
10/17/11	Consumer	Gouverneur	NY		Service	Delivery	Mail theft	Courtesy copy to PMG regarding mail theft	Placed on file	10/17/11
10/17/11	Consumer	Stateline	NV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/17/11
10/17/11	Consumer	Stateline	NV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/17/11

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10/17/11	Consumer	San Antonio	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/17/11
10/17/11	Consumer				Service	Delivery	Undelivered Mail	Packages not being delivered to residence	Sent to USPS to assist & respond to PRC & customer	10/18/11
10/17/11	Consumer				N2011-1			Comment on docket	Acknowledged comments	10/19/11
10/17/11	Consumer				USPS financial situation	Information		Question on postal funding	Answered by PAGR and OAC	10/20/11
10/17/11	Consumer	Dannemora	NY		Service	Delivery	Prison mail	Issues with prison mail administration	Provided contact information for ACLU	10/21/11
10/17/11	Consumer	Chicago	IL		Service	Delivery	Delayed Mail	Magazines consistently arriving 2-3 weeks late	Sent to USPS to assist & respond to PRC & customer	10/21/11
10/17/11	Consumer	Lanagan	MO		Service	Delivery	Mode of delivery	Customer wants more secure CBU delivery	Sent to USPS to assist & respond to PRC & customer	10/21/11
10/18/11	Consumer	Rapelje	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/18/11
10/18/11	Consumer				Service	Delivery	Change of address	Change of address from business to residence not accepted	Sent to USPS to assist & respond to PRC & customer	10/18/11
10/18/11	Media							Interview with the Chairman		10/18/11
10/18/11	Consumer	Venice	CA		Service	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	10/18/11

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10/18/11	Federal, State & local govt	Camden	NJ	Certified Mail	Service	Delivery	Delayed Mail	Certified letters not delivered in timeframe quoted	Referred to USPS CA	10/18/11
10/18/11	Consumer	Falls Church	VA		A2011-90	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	10/18/11
10/18/11	Consumer	Chicago	IL		Service	Retail	Lobby hours	Comment on increase in lobby hours at several post offices	Acknowledged comments	10/18/11
10/18/11	Consumer	Washington	DC		R2012-3	Information		Question on date of rate changes	Answered by PAGR	10/18/11
10/18/11	Consumer				USPS financial situation	Suggestion		Comment on USPS financial situation	Acknowledged comments	10/18/11
10/18/11	Consumer	Bowdoin	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/18/11
10/18/11	Consumer	Matinicus Island			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/18/11
10/18/11	Consumer	Kenton	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/18/11
10/18/11	Consumer	Bowdoin	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/18/11
10/18/11	Consumer	Coral Springs	FL		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/18/11
10/18/11	Postal Employee				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/18/11

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10/18/11	Consumer	Comstock	NY		Service	Delivery	Prison mail	Issues with prison mail administration	Provided contact information for ACLU	10/18/11
10/18/11	Consumer		FL		R2012-3	Rates		Comment on rate changes	Acknowledged comments and placed copy in commenter file	10/18/11
10/18/11	Consumer	Parsonfield	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/19/11
10/18/11	Consumer	GreenSberg	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/19/11
10/18/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/19/11
10/18/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/19/11
10/18/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/19/11
10/18/11	Consumer	Denton	TX		A2011-50	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/19/11
10/18/11	Consumer	Waucoma	IA		A2012-6	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/19/11
10/18/11	Consumer	Saint Lucas	IA		A2012-6	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/19/11

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10/18/11	Consumer	Saint Lucas	IA		A2012-6	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/19/11
10/18/11	Consumer	Bloomington	ID		A2012-2	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/19/11
10/18/11	Consumer				RFI	Information	Other	Contractor wishing to do business with the Postal Service	Provided link on USPS website to submit unsolicited proposals	10/19/11
10/18/11	Consumer	Culver	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/20/11
10/18/11	Consumer	Hastings	NE		Service	Delivery	AMP	Comment on consolidating Grand Island, NE AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/20/11
10/18/11	Consumer	Shelton	NE		Service	Delivery	AMP	Comment on consolidating Grand Island, NE AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/20/11
10/18/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/20/11

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10/18/11	Consumer	New York City	NY		Service	Delivery	Unsolicited mail	Customer received unwanted mail	Sent to USPS to assist & respond to PRC & customer	10/20/11
10/18/11	Business Owner				Service	Delivery	Other	Comment on EDDM program	Acknowledged comments	10/21/11
10/19/11	Media				R2012-3			Interview with Vice Chairman		10/12/11
10/19/11	Consumer				R2012-3	Information		Question on date of rate changes	Answered by PAGR	10/19/11
10/19/11	Consumer				Service	Delivery	Undelivered Mail	Packages not being delivered to residence - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	10/19/11
10/19/11	Media				N2011-1	Information		Question on timeframe for issuing Advisory Opinion	Answered by PAGR	10/19/11
10/19/11	Media				USPS financial situation			Interview with the Chairman		10/19/11
10/19/11	Media				USPS financial situation			Interview with the Chairman		10/19/11
10/19/11	Consumer	Chamberlain	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/19/11
10/19/11	Consumer	Watertown			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/19/11
10/19/11	Consumer	East Vassalboro	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/19/11

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10/19/11	Consumer	Arlington	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/19/11
10/19/11	Postal Employee	Roanoke	VA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/19/11
10/19/11	Consumer	Olympia	WA		R2012-3	Rates		Comment on rate changes	Acknowledged comments and placed copy in commenter file	10/19/11
10/19/11	Consumer	Fargo	GA		N2011-1	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	10/19/11
10/19/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/19/11
10/19/11	Consumer	Chesterfield	NY		N2011-1	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	10/19/11
10/19/11	Consumer	Gresham	NE		N2011-1	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	10/19/11
10/19/11	Consumer				R2012-3	Rates		Comment on rate changes	Acknowledged comments and placed copy in commenter file	10/19/11
10/19/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/20/11
10/19/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/20/11
10/19/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/20/11
10/19/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/20/11

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10/19/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/20/11
10/19/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/20/11
10/19/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/20/11
10/19/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/20/11
10/19/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/20/11
10/19/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/20/11
10/19/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/20/11
10/19/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/20/11
10/19/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/20/11
10/19/11	Consumer	Port Kent	NY		Service	Retail	PO closing	Comment on possible closing of Port Kent, NY post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/20/11

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10/19/11	Postal Organization				R2012-3	Information		Question on date of rate changes	Answered by PAGR	10/21/11
10/19/11	Consumer				R2012-3	Information		Question on date of rate changes - further questions	Answered by PAGR	10/21/11
10/20/11	Consumer	Washington	DC		Service	Retail	Other	Stamp order error	Sent to USPS to assist & respond to PRC & customer	10/20/11
10/20/11	Consumer	Martinsburg	NY		A2011-77	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/20/11
10/20/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/20/11
10/20/11	Consumer	Chamberlain	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/20/11
10/20/11	Consumer	Kenton	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/20/11
10/20/11	Consumer	Trevett	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/20/11
10/20/11	Consumer	Stony Creek			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/20/11

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10/20/11	Consumer	Trevett	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/20/11
10/20/11	Consumer	Chamberlain	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/20/11
10/20/11	Consumer	Willow Grove	PA		Service	Delivery	Delayed Mail	Magazines delayed in mail	Sent to USPS to assist & respond to PRC & customer	10/20/11
10/20/11	Consumer	Copper Hill	VA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/20/11
10/20/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/20/11
10/20/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/20/11
10/20/11	Consumer	Straughn	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/20/11
10/20/11	Postal Employee	Harvey	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/20/11
10/20/11	Consumer		NY		Website			Problems with online transaction	Referred to USPS CA	10/20/11

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10/20/11	Consumer	Edison	NE		Service	Delivery	AMP	Comment on consolidating Grand Island, NE AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/20/11
10/20/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/20/11
10/20/11	Consumer	Holman	NM		A2012-18	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	10/24/11
10/20/11	Consumer				RFI	Information		Question on local CA contact information	Answered by PAGR	10/31/11
10/21/11	Consumer	Melrose			Service	Retail	PO closing	Comment on possible closing of Melrose post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/21/11
10/21/11	Consumer	Malvern	PA		A2011-88	Retail	PO closing	Question on post office closing appeal process	Answered by Dockets	10/21/11
10/21/11	Consumer	Pocatello	ID		USPS financial situation	Suggestion		Comment on USPS financial situation	Acknowledged comments	10/21/11
10/21/11	Consumer	Chubbuck	ID		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/21/11
10/21/11	Consumer	Atlanta	GA		Service	Delivery	Missing mail	Package scanned as delivered not received by customer	Sent to USPS to assist & respond to PRC & customer	10/21/11
10/21/11	Consumer	Hamilton	MT		N2010-1		5 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comment	10/21/11

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10/21/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/21/11
10/21/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/21/11
10/21/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/21/11
10/21/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/21/11
10/21/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/21/11
10/21/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/21/11
10/21/11	Consumer	Elmo	MO		N2011-1	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	10/21/11
10/21/11	Consumer	New Pine Creek	CA		N2011-1	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	10/21/11
10/21/11	Consumer		KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/21/11
10/21/11	Federal, State & local govt	Lohreville			A2011-102	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	10/21/11
10/21/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/21/11
10/21/11	Consumer	Washington	DC		R2012-3	Information		Question on date of rate changes	Answered by PAGR	10/21/11

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10/21/11	Consumer	Jersey City	NJ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/21/11
10/21/11	Consumer	Bedford	TX		Service	Retail	Wait time in line	Long wait in line at local post office	Sent to USPS to assist & respond to PRC & customer	10/24/11
10/21/11	Consumer	Scottsdale	AZ		N2011-1	Information		Question on congressional letter commenting on Docket	Answered by PAGR	10/24/11
10/21/11	Consumer	New Hampton	MO		A2012-13	Information	PO closing	Question on status of letter sent in Docket	Answered by PAGR	10/25/11
10/22/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/22/11
10/22/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/22/11
10/23/11	Consumer				Service	Employee behavior	Rudeness	Carrier rude to customer	No contact information provided to respond	10/23/11
10/23/11	Consumer	Angela	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/23/11	Consumer	Angela	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/23/11	Consumer	Branchville	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11

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10/23/11	Consumer	Branchville	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/23/11	Consumer	Keswick	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/23/11	Consumer	Jay Em	WY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/23/11	Consumer	Syracuse	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/23/11	Consumer	Spokane Valley	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/23/11	Consumer	Melrose	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/23/11	Consumer	Sand Springs	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/23/11	Consumer	Garita	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11

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10/23/11	Consumer	Welton	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/23/11	Consumer	Welton	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/23/11	Consumer	Welton	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/23/11	Consumer	Spruce Creek	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/23/11	Consumer	Spruce Creek	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/23/11	Consumer	Springfield	MO		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/24/11
10/24/11	Consumer	Petersburg	NE		USPS financial situation	Suggestion		Courtesy copy of comment on USPS financial situation	Placed on file	10/24/11
10/24/11	Consumer	Rushville	NE		USPS financial situation	Suggestion		Courtesy copy of comment on USPS financial situation	Placed on file	10/24/11
10/24/11	Consumer	Ruskin	NE		USPS financial situation	Suggestion		Courtesy copy of comment on USPS financial situation	Placed on file	10/24/11
10/24/11	Consumer	Ainsworth	NE		USPS financial situation	Suggestion		Courtesy copy of comment on USPS financial situation	Placed on file	10/24/11

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10/24/11	Consumer	Falls Church	VA		A2011-90	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Waucoma	IA		A2012-6	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Phodell	WV		A2012-8	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Falls Church	VA		A2011-90	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/24/11
10/24/11	Consumer	Cumberland	RI		Service	Delivery	Missing mail	Packages missing in mail - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	10/24/11
10/24/11	Consumer	Washington	DC		RFI	Information	Other	Question on partnerships	Answered by PAGR	10/24/11
10/24/11	Consumer				N2011-1	Information		Question on posting of transcripts on website	Answered by PAGR	10/24/11
10/24/11	Consumer				RFI	Rates		Request for historical data on standard mail rates	Answered by PAGR	10/24/11
10/24/11	Postal Employee				Personnel	Fraud		Whistleblower complaint	Referred to USPS OIG	10/24/11
10/24/11	Consumer	Cora	WV		Service	Retail	PO closing	Submitted untimely appeal	Sent to USPS to assist & respond to PRC & customer	10/24/11
10/24/11	Media				N2011-1	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	10/24/11

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10/24/11	Media				N2011-1	Information	PO closing	Question on new commissioner appointment	Answered by PAGR	10/24/11
10/24/11	Media				N2011-1	Information	PO closing	Interview with Commissioner		10/24/11
10/24/11	Media				N2011-1	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	10/24/11
10/24/11	Consumer	Ogden	AR		A2012-31	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	10/24/11
10/24/11	Consumer	Balm	FL		A2012-4	Information	PO closing	Question on post office closing appeal process	Referred to Public Rep.	10/24/11
10/24/11	Consumer				USPS financial situation	Suggestion		Comment on USPS financial situation	Acknowledged comments	10/24/11
10/24/11	Federal, State & local govt	Bowdoin	ME		Service	Retail	PO closing	Comment on possible closing of the Bowdoin, ME post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/24/11
10/24/11	Consumer	Samoa	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Norwood	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Arlington	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11

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10/24/11	Consumer	Alcove	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Brier Hill	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Brier Hill	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	James City	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Camp Creek	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Flag Pond	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Olive Hill	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Ava	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11

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10/24/11	Consumer	Detroit	MI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Clam Lake	WI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Norris	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Buckingham	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Buckingham	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Jefferson City	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11

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10/24/11	Consumer	Cairo	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Excello	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Excello	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11

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10/24/11	Consumer	White Cloud	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Mayetta	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Long Island	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Douglas	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Belden	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Naper	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Lakeside	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Lakeside	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11

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10/24/11	Consumer	Natural Dam	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Pontotoc	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Rock Island	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Samoa	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/24/11
10/24/11	Consumer	Tulsa	OK		Service	Retail	PO closing	Comment on possible closing of Hydetown, PA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/25/11
10/24/11	Consumer	Kokomo	IN		Service	Delivery	AMP	Comment on consolidating Kokomo, IN AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/25/11

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10/24/11	Consumer	Chicago	IL		Service	Retail	Coll box	Service inquiry on collection service nationwide regulations and the Chicago District	Sent to USPS to assist & respond to PRC & customer	10/25/11
10/24/11	Consumer	Chicago	IL		Service	Retail	Other	Customer not receiving responses to inquiries made at local post office	Sent to USPS to assist & respond to PRC & customer	10/25/11
10/24/11	Consumer	Chancellor	SD		Service	Delivery	Delayed Mail	Mail being delivered late in the day and other service issues	Sent to USPS to assist & respond to PRC & customer	10/25/11
10/24/11	Consumer	Madison	WI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/25/11
10/24/11	Consumer	Detroit	MI		USPS financial situation	Suggestion		Comment on USPS financial situation	Acknowledged comments	10/25/11
10/24/11	Consumer	Grand Island	NE		Service	Delivery	AMP	Comment on consolidating Grand Island, NE AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	10/28/11
10/25/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Media				R2012-3	Information		Question on date of rate changes	Answered by PAGR	10/25/11
10/25/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/25/11
10/25/11	Consumer	Osco	IL		N2011-1	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	10/25/11

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10/25/11	Consumer	York	PA		Service	Delivery	Mode of delivery	Key changed on cluster box	Referred to USPS CA	10/25/11
10/25/11	Consumer			Certified Mail	Service	Delivery	Other	Postage due on Certified letter	Referred to USPS CA	10/25/11
10/25/11	Consumer	Malvern	PA		A2011-88	Information	PO closing	Question on status of Participant Statement	Answered by PAGR	10/25/11
10/25/11	Consumer	Conesville	IA		Service	Retail	PO closing	Comment on public meeting	Placed on file	10/25/11
10/25/11	Consumer	Conesville	IA		Service	Retail	PO closing	Comment on public meeting	Placed on file	10/25/11
10/25/11	Consumer	Bruckner			Service	Retail	PO closing	Comment on possible closing of the Bruckner post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/25/11
10/25/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	McFarlan	NC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	McFarlan	NC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11

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10/25/11	Consumer	Holman	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Witter	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Angela	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Angela	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Angela	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Waresboro	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Waresboro	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Waresboro	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11

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10/25/11	Consumer	Salem	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Ellsworth	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Ellsworth	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Ellsworth	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Ellsworth	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Ellsworth	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Port Kent	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Canton	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11

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10/25/11	Consumer	Jeffrey	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Odd	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Rosemont	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Bayard	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Camak	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Fargo	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Americus	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Tampa	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11

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10/25/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Ava	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Ava	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Forest	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Forest	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Forest	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Westphalia	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Ahmeek	MI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11

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10/25/11	Consumer	Welson	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Joice	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Lost Nation	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Pringle	SD		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11

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10/25/11	Consumer	Rapelje	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Rapelje	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Sand Springs	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Sand Springs	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Sand Springs	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Sand Springs	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Sand Springs	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Sand Springs	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Sand Springs	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11

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10/25/11	Consumer	Sand Springs	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Sand Springs	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Sand Springs	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Angela	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Angela	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Jordan	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Jordan	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Jordan	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11

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10/25/11	Consumer	Dupuyer	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Dupuyer	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Fort Benton	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Fort Benton	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Galata	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Galata	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Galata	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Loma	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11

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(Includes Rate and Service Issues)**

10/25/11	Consumer	Loma	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Loma	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Loma	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Loma	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Loma	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Loma	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Loma	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Loma	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Loma	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11

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(Includes Rate and Service Issues)**

10/25/11	Consumer	Neihart	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Joplin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11

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10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11

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10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11

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10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11

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10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Townsend	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Divide	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Divide	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Willow Creek	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Willow Creek	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Willow Creek	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11

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10/25/11	Consumer	Willow Creek	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Amity	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11

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10/25/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	White Cloud	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	White Cloud	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Collyer	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Damar	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Long Island	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Long Island	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11

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10/25/11	Consumer	Douglas	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Douglas	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Lincoln	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Belden	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Dixon	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Lakeside	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Lake Charles	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Lake Charles	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11

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10/25/11	Consumer	Lake Charles	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Lake Charles	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Carville	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Carville	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Carville	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Carville	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Carville	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Carville	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Carville	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11

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10/25/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Tehuacana	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Amistad	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11

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10/25/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Cambridge	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/25/11
10/25/11	Consumer	Donieville	CA		A2012-22	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	10/26/11
10/25/11	Consumer	Rose Hill	MS		Service	Retail	PO closing	Comment on possible closing of Rose Hill, MS post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/26/11
10/25/11	Consumer	Cambridge	MA		Service	Retail	PO closing	Comment on possible closing of Inman Square post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/26/11
10/25/11	Consumer				Service	Delivery	Missing mail	Package scanned as delivered not received by customer	Sent to USPS to assist & respond to PRC & customer	10/26/11
10/25/11	Consumer	Rushville	NE		USPS financial situation			Courtesy copy of letter to USPS regarding financial situation	Placed on file	10/26/11
10/25/11	Consumer	Gilchrist	OR		USPS financial situation	Suggestion		Comment on USPS financial situation	Acknowledged comments	11/1/11

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10/26/11	Consumer	Jonesville	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/26/11
10/26/11	Consumer	Cragford	AL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/26/11
10/26/11	Consumer	Lindsay	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/26/11
10/26/11	Media	Rome	NY		N2011-1	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	10/26/11
10/26/11	Media	Omaha	NE		N2011-1	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	10/26/11
10/26/11	Consumer	Manchester	PA		Service	Delivery	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	10/26/11
10/26/11	Consumer	Altair	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/26/11
10/26/11	Consumer	Lakeland	FL		Service	Retail	PO closing	Comment on possible closing of Clarksburg, IN post office - further questions	Answered by PAGR and OGC	10/26/11
10/26/11	Consumer	Elmo	MO		N2011-1	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	10/26/11
10/26/11	Consumer	Donieville	CA		A2012-22	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	10/26/11
10/26/11	Consumer	Bentonville	OH		A2011-58	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	10/26/11

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10/26/11	Consumer	San Francisco	CA		Service	Retail	Other	Courtesy copy of letter to USPS Facilities Manager concerning lease termination	Placed on file	10/26/11
10/26/11	Consumer	Houston	TX		Service	Delivery	Missing mail	Letter missing in mail	Sent to USPS to assist & respond to PRC & customer	10/27/11
10/26/11	Consumer	Orlando	FL	International surface mail	Service	Delivery	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	10/27/11
10/26/11	Consumer				RFI	Information	Other	Question on volume of non-machinable parcels	Answered by PAGR	10/27/11
10/26/11	Federal, State & local govt	Opal	WY		Service	Retail	PO closing	Comment on possible closing of the Opal, WY post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/27/11
10/26/11	Consumer	San Francisco	CA		Service	Retail	Coll box	Service inquiry on collection schedules at Atlanta Int'l Airport	Sent to USPS to assist & respond to PRC & customer	11/1/11
10/26/11	Consumer	Bedford Hills	NY		Service	Delivery	Prison mail	Issues with prison mail administration	Provided contact information for ACLU	11/1/11
10/27/11	Media	Rome	NY		N2011-1	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	10/17/11
10/27/11	Consumer	Matinicus Island	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/27/11

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10/27/11	Consumer	Flaxville	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/27/11
10/27/11	Consumer	Moriah Center	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/27/11
10/27/11	Consumer	Coalmont	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/27/11
10/27/11	Consumer	Biddle	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/27/11
10/27/11	Consumer	Biddle	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/27/11
10/27/11	Consumer	Biddle	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/27/11
10/27/11	Consumer	Biddle	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/27/11
10/27/11	Consumer	Biddle	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/27/11
10/27/11	Consumer	Boynton Beach	FL		Service	Delivery	Delayed Mail	Mail being delivered late in the day and other service issues	Sent to USPS to assist & respond to PRC & customer	10/27/11

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10/27/11	Consumer	Atlanta	GA		Service	Delivery	Missing mail	Package scanned as delivered not received by customer - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	10/27/11
10/27/11	Consumer				RFI	Rates		Question mail rates	No contact information provided to respond	10/27/11
10/27/11	Consumer	Manalapan	NJ		Service	Delivery	Undelivered Mail	Letters returned to sender undeliverable as addressed	Sent to USPS to assist & respond to PRC & customer	10/27/11
10/27/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/27/11
10/27/11	Postal Employee	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	10/27/11
10/27/11	Consumer	Agate	CO		A2012-10	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/28/11
10/27/11	Consumer	Climax	NY		A2011-83	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/28/11
10/27/11	Consumer	Calpine	CA		A2012-22	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/28/11
10/27/11	Consumer	Saint Lucas	IA		A2012-6	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/28/11
10/27/11	Consumer	Saint Lucas	IA		A2012-6	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/28/11

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10/27/11	Consumer	Holman	NM		A2012-18	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/28/11
10/27/11	Consumer	Holman	NM		A2012-18	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/28/11
10/27/11	Consumer	Holman	NM		A2012-18	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/28/11
10/27/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/28/11
10/27/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/28/11
10/27/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/28/11
10/27/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/28/11
10/27/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/28/11
10/27/11	Consumer	Jenkinjones	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/28/11
10/27/11	Federal, State & local govt	Opal	WY		Service	Retail	PO closing	Comment on possible closing of the Opal, WY post office - further questions	Answered by PAGR	10/28/11

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10/27/11	Consumer	Bartonville	IL		N2011-1	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	10/28/11
10/27/11	Consumer	Canehill	AR		A2012-20	Information	PO closing	Question on post office closing appeal status	Answered by PAGR	10/28/11
10/27/11	Postal Employee				Personnel			Whistleblower complaint	Referred to USPS OIG	11/1/11
10/28/11	Consumer	Salem	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/28/11
10/28/11	Consumer	Davisville	MO		Service	Retail	PO closing	Comment on possible closing of Davisville, MO post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/28/11
10/28/11	Consumer	Palm Coast	FL		Service	Delivery	Mail damage	Mail and mailbox being damaged	Sent to USPS to assist & respond to PRC & customer	10/28/11
10/28/11	Consumer			International surface mail	Service	Delivery	Missing mail	Package missing in mail sent to Nigeria - further comments	Sent to USPS to assist & respond to PRC & customer	10/28/11
10/28/11	Consumer				N2010-1		5 Days	Comment on USPS proposal to eliminate Saturday delivery	No contact information provided to respond	10/28/11
10/28/11	Consumer	Darwin	CA		Service	Retail	PO closing	Courtesy copy of letter to District Manager regarding Darwin, CA post office	Placed on file	10/28/11

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10/28/11	Consumer	North Mankato	MN		Service	Retail	PO closing	Comment on possible closing of Garden City, MN post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/28/11
10/28/11	Consumer	Garden City	MN		Service	Retail	PO closing	Comment on possible closing of Garden City, MN post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/28/11
10/28/11	Consumer	Newton	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/28/11
10/28/11	Consumer	Clarksburg	IN		N2011-1	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	10/28/11
10/28/11	Consumer	Auburn	WV		N2011-1	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	10/28/11
10/28/11	Federal, State & local govt				RFI	Information		Question on status of letter sent in Docket	Answered by PAGR	10/28/11
10/28/11	Consumer	Monarch	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/28/11
10/28/11	Consumer	Cubero	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/28/11

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10/28/11	Consumer	Yonkers	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/28/11
10/28/11	Consumer	Ellsworth	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/28/11
10/28/11	Consumer	Outlook	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/28/11
10/28/11	Consumer	Outlook	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/28/11
10/28/11	Consumer	Outlook	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/28/11
10/28/11	Consumer	Outlook	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/28/11
10/28/11	Consumer	Liscomb	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/28/11
10/28/11	Consumer	North Monmouth	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/28/11

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10/28/11	Consumer	Jefferson City	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/28/11
10/28/11	Consumer	Wellington	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/28/11
10/28/11	Consumer	Dickinson Center	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/28/11
10/28/11	Consumer	Dickinson Center	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/28/11
10/28/11	Consumer	Ringling	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/28/11
10/28/11	Consumer	Moccasin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/28/11
10/28/11	Consumer	Joplin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/28/11
10/28/11	Consumer	Vassalboro	ME		A2012-34	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	10/28/11

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10/29/11	Consumer	Davisville	MO		Service	Retail	PO closing	Comment on possible closing of Davisville, MO post office - further comments	Acknowledged comments	10/31/11
10/29/11	Consumer	Bowdoin	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/29/11	Consumer	Las Animas	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/29/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/29/11	Consumer	Monarch	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/29/11	Consumer	Lakewood	CO		Service	Delivery	Delayed Mail	Letters delayed in mail	Sent to USPS to assist & respond to PRC & customer	10/31/11
10/30/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/31/11
10/30/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/31/11
10/30/11	Consumer	Pitkin	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11

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10/30/11	Consumer	Warm Springs	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/30/11	Consumer	Pitkin	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/30/11	Consumer	Pitkin	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/30/11	Consumer	Pasadena	MD		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/30/11	Consumer	Pitkin	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/30/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer				Service	Delivery	Mail theft	Contents of package missing when opened by customer	Sent to USPS to assist & respond to PRC & customer	10/31/11
10/31/11	Postal Employee	Boonsboro	MD		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11

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10/31/11	Consumer	Pond Eddy	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Buffalo	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Leona	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Pitkin	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Pitkin	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Pitkin	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Pitkin	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Pitkin	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Pitkin	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11

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10/31/11	Consumer				N2011-1	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	10/31/11
10/31/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Multiple comments on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Placed copy in commenter file	10/31/11
10/31/11	Consumer	Huron	IN		N2011-1	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	10/31/11
10/31/11	Consumer	Glen Rogers	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	West Stockholm	NY		A2011-91	Information	PO closing	Question on post office closing appeal process	Referred to Public Rep.	10/31/11
10/31/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/31/11
10/31/11	Consumer	Florida City	FL		Service	Delivery	Undelivered Mail	Mail not being delivered to apartment complex	Sent to USPS to assist & respond to PRC & customer	10/31/11
10/31/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/31/11
10/31/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/31/11
10/31/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/31/11
10/31/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/31/11
10/31/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	10/31/11

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10/31/11	Consumer	Deer Lodge	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Pitkin	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Pitkin	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	East Parsonsfield	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Bowdoin	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Yonkers	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Dickinson Center	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11

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10/31/11	Consumer	Dickinson Center	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Brier Hill	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Straughn	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Westphalia	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Alamo	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Sidnaw	MI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Skaneec	MI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Swaledale	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11

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10/31/11	Consumer	Gravity	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	McCaulsland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	McCaulsland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Grassy Butte	ND		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Angela	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Champaign	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Denison	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Long Island	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11

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10/31/11	Consumer	Douglas	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Filley	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Hallam	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Hallam	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Belden	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Magnet	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Magnet	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Magnet	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11

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10/31/11	Consumer	Magnet	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Magnet	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	St Lobory	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Lakeside	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Lakeside	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Lakeside	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Lakeside	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Cubero	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11

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10/31/11	Consumer	Carson	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11

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10/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11

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10/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11

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10/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/31/11
10/31/11	Consumer	Belden	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11
11/1/11	Consumer	Keo	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Multiple comments on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Placed copy in commenter file	11/1/11
11/1/11	Consumer	Bel Air	MD		R2012-3	Rates		Comment on rate changes	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer				R2012-3	Rates		Comment on rate changes	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer				R2012-3	Rates		Comment on rate changes	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer				R2012-3	Rates		Comment on rate changes	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Penngrove	CA		R2012-3	Rates		Comment on rate changes	Acknowledged comments and placed copy in commenter file	11/1/11

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11/1/11	Consumer				R2012-3	Rates		Comment on rate changes	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Torrington	CT		R2012-3	Rates		Comment on rate changes	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer				R2012-3	Rates		Comment on rate changes	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Lakemoor	IL		R2012-3	Rates		Comment on rate changes	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer				R2012-3	Rates		Comment on rate changes	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	11/1/11
11/1/11	Consumer	Brooklyn	NY		Service	Delivery	Missing mail	Packages missing in mail and other service issues	Sent to USPS to assist & respond to PRC & customer	11/1/11
11/1/11	Consumer	Saginaw	TX		Service	Delivery	Delayed Mail	Mail being delivered late in the day and other service issues	Sent to USPS to assist & respond to PRC & customer	11/1/11
11/1/11	Consumer	Lomita	CA		Service	Delivery	PO Box	Box closed due to late payment mail being returned to sender	Sent to USPS to assist & respond to PRC & customer	11/1/11
11/1/11	Media				RFI	Information	Other	Questions on pending postal legislation	Answered by PAGR	11/1/11

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11/1/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer				RFI	Information	Other	Question on regulations for bulletin boards in post office lobbies - further questions	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	11/1/11
11/1/11	Postal Organization				R2012-3	Rates		Question on filing comments in Docket	Answered by PAGR	11/1/11
11/1/11	Consumer	Biddle	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Davenport	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11

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11/1/11	Consumer	Big Creek	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Ellsworth	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Big Creek	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Bath Springs	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Bath Springs	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Long Grove	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Broadwater	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11

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11/1/11	Consumer	Gravelly	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Outlook	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Biddle	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Pitkin	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Federal, State & local govt	Helena	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Cheraw	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Courtesy copy to PMG regarding RAO Initiative	Placed copy in commenter file	11/1/11
11/1/11	Federal, State & local govt	Washington	DC		A2011-103	Retail	PO closing	Question on post office appeal process	Referred to OGC	11/1/11
11/1/11	Consumer	Big Creek	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11

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11/1/11	Consumer	Big Creek	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Bath Springs	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Bath Springs	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	McCallsburg	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Long Grove	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11

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11/1/11	Consumer	Davenport	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Outlook	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Biddle	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Biddle	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer		NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Ellsworth	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Gravelly	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Joplin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11

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11/1/11	Consumer	Joplin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Joplin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Joplin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Joplin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Helena	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Radersburg	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Radersburg	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11

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11/1/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Toston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11

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11/1/11	Consumer	Jefferson City	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Tyro	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Douglas	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Belden	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Lakeside	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Denver	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Seattle	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11
11/1/11	Consumer	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/1/11

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11/1/11	Consumer	Ozan	AR		A2011-24	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/2/11
11/1/11	Consumer	Canehill	AR		A2011-20	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/2/11
11/1/11	Consumer	Vassalboro	ME		A2012-34	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/2/11
11/1/11	Consumer			International surface mail	Service	Delivery	Other	Question on tracing delivery of package sent from Russia to the US	Sent to USPS to assist & respond to PRC & customer	11/3/11
11/1/11	Consumer	Bronx	NY		Service	Delivery	Undelivered Mail	Attempt to redeliver packages not being made by carrier	Sent to USPS to assist & respond to PRC & customer	11/3/11
11/1/11	Consumer				RFI	Information	Other	Question on postal salaries	Answered by PAGR	11/10/11
11/2/11	Consumer	Cora	WV		Service	Retail	PO closing	Submitted untimely appeal - follow-up letter to customer	Sent to USPS to assist & respond to PRC & customer	11/2/11
11/2/11	Federal, State & local govt		WI		Service	Retail	Missing mail	Bulk mail letters missing in mail	Sent to USPS to assist & respond to PRC & customer	11/2/11
11/2/11	Federal, State & local govt	Washington	DC		A2012-39	Retail	PO closing	Courtesy copy of letter to District Manager regarding closure of Kettlersville, OH post office	Placed copy in commenter file	11/2/11
11/2/11	Federal, State & local govt	Washington	DC		A2012-39	Retail	PO closing	Courtesy copy of letter to District Manager regarding closure of Kettlersville, OH post office	Placed copy in commenter file	11/2/11

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11/2/11	Consumer	Chamberlain	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Grubbs	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Bristol	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Watertown	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Norton	WV		Service	Delivery	Mode of delivery	Cluster boxes unsafely located	Referred to local USPS CA	11/2/11
11/2/11	Federal, State & local govt	Slayden	TN		N2011-1	Retail	PO closing	Question on post office appeal process	Answered by PAGR	11/2/11
11/2/11	Consumer	Banning	CA		Service	Delivery	Delayed Mail	Mail being delivered late in the day	Referred to local USPS CA	11/2/11
11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11

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11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11

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11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11

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11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11

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11/2/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Bend	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Cliff Island	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	West Boidoin	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	West Boidoin	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Trevett	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11

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11/2/11	Consumer	Dickinson Center	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Whitetop	VA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Nebo	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Kiahsville	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Kiahsville	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Kiahsville	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Morgan City	MS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Brooklyn	MI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11

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11/2/11	Consumer	Woden	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Grassy Butte	ND		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Sand Springs	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Kevin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Loma	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Loma	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Loma	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Loma	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11

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11/2/11	Consumer	Joplin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Joplin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Joplin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Dixon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Bartonville	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Winigan	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Altamont	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Ramona	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11

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11/2/11	Consumer	Ramona	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Long Island	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Long Island	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Kanorado	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Lake Charles	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Energy	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	Crowheart	WY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11

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11/2/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/2/11
11/2/11	Consumer				Service	Delivery	RTS	Mail being returned and other service issues	Sent to USPS to assist & respond to PRC & customer	11/3/11
11/2/11	Consumer	Springfield	MO		Service	Delivery	AMP	Comment on consolidating Springfield, MO AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/4/11
11/2/11	Consumer	Parks	AR		N2011-1	Retail	PO closing	Question on updated closure list	Answered by PAGR	11/4/11
11/2/11	Consumer	San Francisco	CA		Service	Retail	Lobby hours	Lobby hours at post office not sufficient	Sent to USPS to assist & respond to PRC & customer	11/8/11
11/3/11	Consumer	Neihart	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Federal, State & local govt	Washington	DC		A2012-34	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Federal, State & local govt	Washington	DC		A2012-25	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Consumer				USPS financial situation	Suggestion		Comment on USPS financial situation	Acknowledged comments	11/3/11

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11/3/11	Business Owner				RFI	Information	Other	Sales solicitation	Declined offer	11/3/11
11/3/11	Consumer				USPS financial situation	Suggestion		Comment on USPS financial situation	Acknowledged comments	11/3/11
11/3/11	Consumer	Chancellor	SD		Service	Delivery	Delayed Mail	Mail being delivered late in the day and other service issues - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	11/3/11
11/3/11	Consumer	Torrance	CA		Service	Delivery	Undelivered Mail	Mail not being delivered to condominium	Sent to USPS to assist & respond to PRC & customer	11/3/11
11/3/11	Consumer			International surface mail	Service	Delivery	Other	International mail marketing suggestion	Sent to USPS to assist & respond to PRC & customer	11/3/11
11/3/11	Consumer	McLean	VA		Service	Retail	Other	Problem with post office box email alert service	Sent to USPS to assist & respond to PRC & customer	11/3/11
11/3/11	Consumer				Service	Retail	Other	Problem obtaining postal supplies at local post office	No contact information provided to respond	11/3/11
11/3/11	Consumer	Ashton	WV		N2011-1	Retail	PO closing	Question on status appeal mailed	Answered by PAGR	11/3/11
11/3/11	Consumer				N2011-1	Retail	PO closing	Question on post office appeal process	Answered by PAGR	11/3/11
11/3/11	Consumer	Atlanta	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Consumer	Joplin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11

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11/3/11	Consumer	Wellington	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Consumer	Wellington	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Consumer	Tyro	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Consumer	Tyro	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Consumer	Tyro	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Consumer	Carrizozo	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Consumer	Sand Springs	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Consumer	Jordan	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11

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11/3/11	Consumer	Sand Springs	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Consumer	Bisbee	ND		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Consumer	Iuka	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Consumer	Outlook	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Consumer	Kiahsville	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Consumer	Keswick	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Consumer	La Rose	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11

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11/3/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Consumer	Biddle	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Consumer	Biddle	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Consumer	Biddle	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Consumer	Weston	WY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11

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11/3/11	Consumer	Biddle	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Consumer	Biddle	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Consumer	Biddle	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Consumer	Biddle	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/3/11
11/3/11	Consumer	Medford	WI		Service	Retail	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	11/4/11
11/3/11	Consumer	Monterey	CA		Service	Retail	Missing mail	Periodicals missing in mail	Sent to USPS to assist & respond to PRC & customer	11/4/11
11/4/11	Consumer	Denver	CO		Service	Retail	PO closing	Comment on possible closing of McFaddin, TX post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	11/4/11
11/4/11	Consumer	Bellevue	NE		R2012-3	Rates		Comment on rate changes	Acknowledged comments and placed copy in commenter file	11/4/11

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11/4/11	Consumer				USPS financial situation	Suggestion		Comment on USPS financial situation	Acknowledged comments	11/4/11
11/4/11	Postal Employee				Personnel	Fraud		Whistleblower complaint - further comments	Referred to USPS OIG	11/4/11
11/4/11	Consumer	Port of Kent	NY		Service	Retail	PO closing	Question on appeal process	Answered by PAGR	11/4/11
11/4/11	Consumer	Clayville	RI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Matinicus	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Alcove	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Prince	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Denmark	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Pilot Mound	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11

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11/4/11	Consumer	South Wayne	WI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Dupuyer	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Dupuyer	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Loma	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Loma	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Loma	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Loma	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Joplin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Melrose	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11

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11/4/11	Consumer	Willow Creek	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Dixon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Helmsville	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Winigan	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Dennis	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Long Island	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Long Island	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11

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11/4/11	Consumer	Douglas	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Johnstown	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Lake Charles	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Lake Charles	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Greeley	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Crowheart	WY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11

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11/4/11	Consumer	San Patricio	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Blocksburg	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Blocksburg	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Blocksburg	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Samoa	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/4/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/4/11
11/5/11	Consumer	Boothbey	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/5/11

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11/5/11	Consumer	East Parsonsfield			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/5/11
11/5/11	Consumer	Pitkin	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/5/11
11/5/11	Consumer	Three Forks	MT		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	11/5/11
11/5/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/5/11
11/5/11	Consumer	Williamsburg	VA		Service	Delivery	Delayed Mail	Mail being delivered late in the day and other service issues	Sent to USPS to assist & respond to PRC & customer	11/7/11
11/5/11	Consumer				Other			Comment on package sent via DHL	Acknowledged comments	11/10/11
11/6/11	Consumer	Williamsport	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/6/11
11/6/11	Postal Employee				USPS financial situation			Comment on USPS financial situation	No contact information provided to respond	11/6/11
11/6/11	Consumer	Williamsport	PA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	11/6/11

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11/6/11	Consumer	MO			Service	Delivery	AMP	Comment on consolidating Springfield, MO AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/6/11
11/7/11	Consumer	Glen Cliff	NH		Website			Problem efilng document	Referred to IT Support	11/7/11
11/7/11	Consumer	Parks	AR		N2011-1	Retail	PO closing	Question on updated closure list - further questions	Answered by PAGR	11/7/11
11/7/11	Postal Employee	Roanoke	VA		Service	Delivery	AMP	Comment on consolidating Roanoke, VA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/7/11
11/7/11	Consumer	Boone	NC		Service	Delivery	Delayed Mail	Package misrouted in mail	Sent to USPS to assist & respond to PRC & customer	11/7/11
11/7/11	Federal, State & local govt	Washington	DC		A2011-103	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Federal, State & local govt	West Union	OH		A2011-58	Retail	PO closing	Question on post office appeal process	Answered by PAGR	11/7/11
11/7/11	Federal, State & local govt	West Union	OH		A2011-58	Retail	PO closing	Question on post office appeal process	Answered by PAGR	11/7/11
11/7/11	Consumer	Bentonville	OH		A2011-58	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/7/11

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11/7/11	Consumer	Convent Station	NJ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Postal Employee				R2012-3	Rates		Comment on rate changes	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Consumer	Brayton	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Consumer	Deloit	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Consumer	Rapelje	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Consumer	Galata	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Consumer	Galata	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Consumer	Kevin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11

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11/7/11	Consumer	Joplin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Consumer	Rockbridge	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Consumer	Long Island	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Consumer	Comstock	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Consumer	Comstock	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Consumer	Pindall	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Consumer	Zamora	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Consumer	Zamora	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11

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11/7/11	Consumer	Eddyville	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Consumer	James City	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Consumer	ane	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Consumer	Points	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Consumer	Outlook	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Consumer	Outlook	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Consumer	Biddle	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Consumer	Biddle	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11

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11/7/11	Consumer	Biddle	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Consumer	Basin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Consumer	Basin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Consumer	Dixon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Consumer	Dixon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Consumer	Dixon	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Consumer	Ellsworth	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Consumer	Carville	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11

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11/7/11	Consumer	Carville	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/7/11
11/7/11	Consumer	Redondo Beach	CA		Service	Retail	PO closing	Comment on possible closing of Gallaria station in Redondo Beach, CA	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	11/10/11
11/7/11	Consumer	Washington	DC		Personnel	Fraud		Allegations of mail fraud	Referred to USPS OIG	11/10/11
11/7/11	Consumer	Draper	SD		Service	Retail	PO closing	Comment on possible closing of Draper, SD post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	11/15/11
11/7/11	Consumer	Draper	SD		Service	Retail	PO closing	Comment on possible closing of Draper, SD post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	11/15/11
11/7/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/16/11

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11/7/11	Federal, State & local govt	Dubuque	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/16/11
11/8/11	Postal Employee	Roanoke	VA		Service	Delivery	AMP	Comment on consolidating Roanoke, VA AMP operations - further comments	Acknowledged comments	11/8/11
11/8/11	Federal, State & local govt	Swanzey	NH		A2011-58	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/8/11
11/8/11	Consumer	Glen Cliff	NH		A2012-29	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/8/11
11/8/11	Consumer	Bath	NH		A2012-29	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/8/11
11/8/11	Consumer	New Boston	IL		A2012-38	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/8/11
11/8/11	Consumer	New Boston	IL		A2012-38	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/8/11
11/8/11	Consumer	New Boston	IL		A2012-38	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/8/11
11/8/11	Consumer	Tonawanda	NY		USPS financial situation	Suggestion		Comment on USPS financial situation	Acknowledged comments	11/8/11
11/8/11	Media				R2012-3	Rates		Question on rate changes	Answered by PAGR	11/8/11
11/8/11	Media	Bould	CO		N2011-1	Information	PO closing	Interview with Commissioner		11/8/11

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11/8/11	Consumer	Glen Cliff	NH		A2012-29	Retail	PO closing	Question on post office appeal process	Answered by PAGR	11/8/11
11/8/11	Consumer	Pointe Aux Pins	MI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/8/11
11/8/11	Consumer	Miami	FL		Service	Delivery	RTS	Mail not being forwarded to new address	Sent to USPS to assist & respond to PRC & customer	11/9/11
11/8/11	Consumer	Linden	PA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	11/9/11
11/8/11	Consumer	New Orleans	LA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	11/9/11
11/8/11	Consumer			International surface mail	Service	Delivery	Missing mail	Package missing in mail sent to China	Sent to USPS to assist & respond to PRC & customer	11/10/11
11/9/11	Consumer	Ben Franklin			Website			Problem opening document	Referred to IT Support	11/9/11
11/9/11	Postal Employee				Personnel	Fraud		Whistleblower complaint - further comments	Referred to USPS OIG	11/9/11
11/9/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	New Boston	IL		A2012-38	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/9/11

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11/9/11	Consumer	New Boston	IL		A2012-38	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	New Boston	IL		A2012-38	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	East Vassalboro	ME		A2011-34	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	McFarlan	NC		A2011-30	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	McFarlan	NC		A2011-30	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	McFarlan	NC		A2011-30	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Barronett	WI		A2011-32	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Federal, State & local govt	Olympia	WA		A2012-29	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Federal, State & local govt	Olympia	WA		A2012-29	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Federal, State & local govt	Olympia	WA		A2012-29	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/9/11

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11/9/11	Consumer	James City	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11

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11/9/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11

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11/9/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Inglewood	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Pitkin	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer				USPS financial situation	Suggestion		Comment on USPS financial situation	Acknowledged comments	11/9/11
11/9/11	Consumer	Canehill	AR		Website			Problem e-filing document	Referred to Docket Section	11/9/11

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11/9/11	Postal Employee	Williamsport			Service	Delivery	AMP	Comment on consolidating Williamsport AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/9/11
11/9/11	Consumer				Service	Retail	PO closing	Question on appeal process	Answered by PAGR	11/9/11
11/9/11	Consumer	Cassville	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Wray	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Mosherville	MI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Brayton	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Brayton	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11

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11/9/11	Consumer	Elliott	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Musselshell	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Joplin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Joplin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Joplin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Kremlin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Basin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Dixon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11

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11/9/11	Consumer	Burdett	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Burdett	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Long Island	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Long Island	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Belden	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Belden	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Dixon	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Taylor	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11

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11/9/11	Consumer	Acme	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Acme	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Pine Bluff	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Guymon	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Lohn	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Lohn	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Phippsburg	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Tie Siding	WY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11

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11/9/11	Consumer	Tie Siding	WY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Hamer	ID		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Blocksburg	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Bend	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11
11/9/11	Consumer	Seattle	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/9/11

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11/9/11	Postal Employee	Everett	WA		Service	Delivery	AMP	Comment on consolidating Everett, WA and Seattle, WA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/10/11
11/9/11	Consumer	Fairview	KY		Service	Retail	PO closing	Comment on possible closing of Fairview, KY post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	11/23/11
11/9/11	Consumer	Fairview	KY		Service	Retail	PO closing	Comment on possible closing of Fairview, KY post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	11/23/11
11/10/11	Consumer	Rutledge	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/10/11
11/10/11	Federal, State & local govt	McCallsburg	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/10/11
11/10/11	Consumer	Hudson	OH		R2012-3	Rates		Comment on rate changes	Acknowledged comments and placed copy in commenter file	11/10/11

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11/10/11	Media				USPS financial situation			Interview with Vice Chairman		11/10/11
11/10/11	Media	Washington	DC		USPS financial situation			Interview with Vice Chairman		11/10/11
11/10/11	Media				USPS financial situation			Interview with Chairman		11/10/11
11/10/11	Consumer	Parks	AR		N2011-1	Retail	PO closing	Question on updated closure list - further questions	Answered by PAGR	11/10/11
11/10/11	Consumer	Minter City	MS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/10/11
11/10/11	Consumer	Audubon	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/10/11
11/10/11	Consumer	Pilot Mound	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/10/11
11/10/11	Consumer	Clearmont	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/10/11
11/10/11	Consumer	Gentry	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/10/11

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11/10/11	Consumer	Pickering	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/10/11
11/10/11	Consumer	Dwight	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/10/11
11/10/11	Consumer	Dwight	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/10/11
11/10/11	Consumer	Dwight	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/10/11
11/10/11	Consumer	Dwight	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/10/11
11/10/11	Consumer	Dwight	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/10/11
11/10/11	Consumer	Dwight	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/10/11
11/10/11	Consumer	Tyro	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/10/11
11/10/11	Consumer	Douglas	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/10/11

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11/10/11	Consumer	Blocksburg	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/10/11
11/10/11	Consumer	Marcus	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/10/11
11/10/11	Consumer				Other			Marketing solicitation	Answered by PAGR	11/10/11
11/10/11	Consumer	Colorado Springs	CO		Service	Retail	Lobby hours	Customer needs key access to post office lobby	Referred to USPS CA	11/10/11
11/10/11	Consumer	Rutledge	MO		N2011-1	Retail	PO closing	Question on appeal process	Answered by PAGR	11/10/11
11/10/11	Consumer	New Boston	IL		A2012-38	Retail	PO closing	Question on appeal process	Answered by PAGR	11/10/11
11/10/11	Consumer	Irwinville	GA		Service	Retail	PO closing	Question on appeal process	Answered by PAGR	11/10/11
11/10/11	Consumer	Ardenvoir	WA		A2012-11	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/14/11
11/10/11	Consumer				RFI	Information	Other	Question on Commission's budget	Answered by PAGR	11/14/11
11/10/11	Federal, State & local govt	Eau Claire	WI		Service	Delivery	AMP	Comment on consolidating Eau Claire, WI AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/16/11

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11/10/11	Federal, State & local govt	Eau Claire	WI		Service	Delivery	AMP	Comment on consolidating La Crosse, WI AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/16/11
11/10/11	Federal, State & local govt	Washington	DC		Service	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/16/11
11/11/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	11/11/11
11/11/11	Consumer	Linden	PA		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	11/11/11
11/11/11	Postal Employee				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	11/11/11
11/11/11	Consumer				USPS financial situation	Suggestion		Comment on USPS financial situation	Acknowledged comments	11/11/11
11/11/11	Consumer				Service	Delivery	Missing mail	Check missing in mail	Referred to USPS CA	11/11/11
11/11/11	Consumer	Woodbine	KS		Service	Retail	PO closing	Question on appeal process	Answered by PAGR	11/11/11
11/11/11	Consumer	Syracuse	NE		USPS financial situation	Suggestion		Comment on USPS financial situation	Acknowledged comments	11/17/11
11/12/11	Consumer	Tacoma	WA		Service	Delivery	Mail theft	Allegations of mail theft	Sent to USPS to assist & respond to PRC & customer	11/15/11

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11/12/11	Consumer	Tacoma	WA		Service	Delivery	Mail theft	Allegations of mail theft	Sent to USPS to assist & respond to PRC & customer	11/15/11
11/13/11	Consumer				A2011-90	Retail	PO closing	Question on appeal process	Answered by PAGR	11/13/11
11/13/11	Consumer				Service	Retail	Other	Question concerning lease termination	Answered by PAGR	11/15/11
11/14/11	Consumer	Parks	AR		N2011-1	Retail	PO closing	Question on updated closure list - further questions	Answered by PAGR	11/14/11
11/14/11	Consumer	Parks	AR		N2011-1	Retail	PO closing	Question on updated closure list - further questions	Answered by PAGR	11/14/11
11/14/11	Consumer	Ossining	NY		Other			Comments on prison mail administration	Placed on file	11/14/11
11/14/11	Consumer	Atlantic City	NJ		Other			Miscellaneous comments	Placed on file	11/14/11
11/14/11	Consumer	Village of Alsey	IL		N2011-1	Retail	PO closing	Question on appeal process	Answered by PAGR	11/14/11
11/14/11	Consumer	Jackson	NJ		Service	Delivery	Mode of delivery	Elderly customer needs door delivery	Sent to USPS to assist & respond to PRC & customer	11/17/11
11/14/11	Consumer	Portage	WI		Service	Delivery	Prison mail	Issues with prison mail administration	Provided contact information for ACLU	11/17/11
11/14/11	Consumer	Peoria	IL		RFI	Information	Other	Request for Commission's Rules of Practice	Mailed copy of Rules	11/17/11
11/14/11	Consumer	Vincent	IA		Service	Retail	PO closing	Comment on possible closing of Vincent, IA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	11/17/11

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11/14/11	Consumer	Garden City	MN		Service	Retail	PO closing	Comment on possible closing of Garden City, MN post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	11/17/11
11/14/11	Consumer	Garden City	MN		Service	Retail	PO closing	Comment on possible closing of Garden City, MN post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	11/17/11
11/14/11	Consumer	Chicago	IL		Service	Delivery	Delayed Mail	Magazines consistently arriving 2-3 weeks late	Sent to USPS to assist & respond to PRC & customer	11/18/11
11/14/11	Consumer	Chicago	IL		Service	Retail	Other	Customer not receiving responses to inquiries made at local post office	Sent to USPS to assist & respond to PRC & customer	11/18/11
11/14/11	Consumer	East Vassalboro	ME		A2011-34	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/22/11
11/14/11	Consumer	Fairview	KY		Service	Retail	PO closing	Comment on possible closing of Fairview, KY post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	11/23/11

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11/15/11	Media	Lincoln	NE		N2011-1	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	11/15/11
11/15/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/15/11
11/15/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/15/11
11/15/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/15/11
11/15/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/15/11
11/15/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/15/11
11/15/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/15/11
11/15/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/15/11
11/15/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/15/11

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11/15/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/15/11
11/15/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/15/11
11/15/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/15/11
11/15/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/15/11
11/15/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/15/11
11/15/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/15/11
11/15/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/15/11
11/15/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/15/11
11/15/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/15/11

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11/15/11	Consumer		MI		USPS financial situation			120 form postcards received regarding service standards	Placed on file	11/15/11
11/15/11	Consumer	Altoona	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/15/11
11/15/11	Consumer	Tipton	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/15/11
11/15/11	Consumer	Altoona	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/15/11
11/15/11	Consumer	Tipton	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/15/11

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11/15/11	Business Owner	Jacksonville	FL		R2012-3	Rates		Comment on rate changes	Acknowledged comments and placed copy in commenter file	11/15/11
11/15/11	Consumer	Forest	LA		A2012-19	Retail	PO closing	Comment on post office closing appeal process	Answered by PAGR	11/15/11
11/15/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	11/15/11
11/15/11	Consumer	Longmont	CO		Service	Retail		Issues with local post office	Requested further information	11/15/11
11/15/11	Consumer			International surface mail	Service	Delivery	Missing mail	Package missing in mail sent to Nigeria - request for status update	Sent to USPS to assist & respond to PRC & customer	11/15/11
11/15/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	11/15/11
11/15/11	Consumer	Elmo	MO		A2012-48	Retail	PO closing	Question on appeal process	Answered by PAGR	11/15/11
11/15/11	Consumer	Glen Cliff			A2012-29	Retail	PO closing	Question on appeal process	Answered by PAGR	11/15/11
11/15/11	Consumer	St Paul	MN		Service	Delivery	RTS	Mail not being forwarded to new address	Referred to local USPS CA	11/15/11
11/15/11	Consumer		PA		Service	Delivery	AMP	Comment on consolidating Williamsport, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/17/11

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11/15/11	Consumer		PA		Service	Delivery	AMP	Comment on consolidating Williamsport, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/17/11
11/15/11	Consumer	Flaxville	MT		Service	Retail	PO closing	Comment on possible closing of Flaxville and Whitetail, MT post offices	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	11/17/11
11/15/11	Consumer	Isabella	PA		Service	Retail	PO closing	Comment on possible closing of Isabella, PA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	11/17/11
11/15/11	Consumer	Duncansville	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/17/11

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11/15/11	Consumer	Duncansville	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/17/11
11/15/11	Consumer	Gallitzin	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/17/11
11/15/11	Consumer	Hollidaysburg	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/17/11
11/15/11	Consumer	Altoona	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/17/11

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11/15/11	Consumer	Altoona	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/17/11
11/15/11	Consumer	Altoona	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/17/11
11/15/11	Consumer	Altoona	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/17/11
11/15/11	Consumer	Altoona	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/17/11
11/15/11	Consumer				RFI	Rates		Question on percentage of rate increase	Answered by PAGR	11/17/11
11/15/11	Consumer	Bel Air	MD		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	11/17/11

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11/15/11	Consumer	La Prairie	IL		Service	Retail	PO closing	Comment on possible closing of La Prairie, IL post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	11/17/11
11/16/11	Consumer	Haverhill	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/16/11
11/16/11	Consumer				Service	Delivery	Other	Comment on delivery practices	No contact information provided to respond	11/16/11
11/16/11	Consumer	Ulysses	PA		Service	Delivery	AMP	Comment on consolidating Williamsport, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/16/11
11/16/11	Media	Washington	DC					Interview with the Chairman		11/16/11
11/16/11	Federal, State & local govt				RFI	Information		Question on Zip Code appeal process	Referred to USPS District contact	11/16/11
11/16/11	Consumer	Seneca	SC		Service	Delivery	Missing mail	Contents of package missing when opened by customer	Referred to local USPS CA	11/16/11
11/16/11	Consumer	Woodbine	KS		N2011-1	Retail	PO closing	Question on appeal process	Answered by PAGR	11/16/11
11/16/11	Business Owner				RFI	Information	Other	Question on future convention planning	Answered by PAGR	11/17/11

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11/16/11	Consumer	Haverhill	IA		Service	Retail	PO closing	Comment on possible closing of Haverhill, IA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	11/17/11
11/16/11	Consumer	Hanamaulu	HI		Service	Retail	Other	Question concerning lease termination - further comments	Acknowledged comments	11/17/11
11/16/11	Consumer	Murdo	SD		Service	Retail	PO closing	Comment on possible closing of Draper, SD post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	11/17/11
11/17/11	Consumer	Albany	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/17/11
11/17/11	Consumer		MI		USPS financial situation			75 form postcards received regarding service standards	Placed on file	11/17/11
11/17/11	Consumer	Longmont	CO		Service	Delivery	Missing mail	Packages missing in mail and other service issues	Sent to USPS to assist & respond to PRC & customer	11/17/11
11/17/11	Consumer	Louisville	KY		Service	Delivery	Missing mail	Check missing in mail	Sent to USPS to assist & respond to PRC & customer	11/17/11
11/17/11	Consumer	Garfield	NJ		Service	Delivery	Misdelivery	Mail being delivered to nearby addresses also receiving other customer's mail	Sent to USPS to assist & respond to PRC & customer	11/17/11

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11/17/11	Consumer	Concord	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/17/11
11/17/11	Consumer		SD		Service	Delivery	Delayed Mail	Mail being delivered late in the day and other service issues	Sent to USPS to assist & respond to PRC & customer	11/17/11
11/17/11	Consumer	Scenic	SD		Service	Retail	PO closing	Comment on possible closing of Scenic, SD post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	11/17/11
11/17/11	Consumer	McCallsburg	IA		Service	Retail	PO closing	Question on appeal process	Answered by PAGR	11/17/11
11/17/11	Consumer	Enloe	TX		A2011-54	Retail	PO closing	Question on appeal process	Answered by PAGR	11/18/11
11/17/11	Consumer	Westlake	OH		Service	Delivery	Misdelivery	Customer receiving other people's mail	Sent to USPS to assist & respond to PRC & customer	11/18/11
11/17/11	Consumer				Service	Delivery	PO Box	Box closed due to late payment mail being returned to sender	Sent to USPS to assist & respond to PRC & customer	11/21/11
11/17/11	Consumer	Lansing	MI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	11/22/11
11/17/11	Consumer	Lansing	MI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	11/22/11

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11/17/11	Consumer	Fairview	KY		Service	Retail	PO closing	Comment on possible closing of Fairview, KY post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	11/23/11
11/17/11	Consumer	Jonesville	TX		N2011-1	Retail	PO closing	Question on appeal process	Referred to IT Support	11/29/11
11/17/11	Consumer	Brooks	MN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
11/18/11	Consumer	Osco	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Kennebunk	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Postal Employee	Ingleside	MD		N2011-1	Retail	PO closing	Question on moratorium on post office closings	Answered by PAGR	11/18/11
11/18/11	Media	New York City	NY		N2011-1	Retail	PO closing	Request for current list of stations and branches under consideration for closure	Provided link to latest list on website	11/18/11
11/18/11	Consumer	Geneva	NY		USPS financial situation	Suggestion		Comment on USPS financial situation	Acknowledged comments	11/18/11
11/18/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	11/18/11

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11/18/11	Consumer	Hilton Head	SC		Service	Delivery	RTS	Mail being returned and other service issues	Sent to USPS to assist & respond to PRC & customer	11/18/11
11/18/11	Consumer	Milan	KS		Service	Retail	PO closing	Comment on possible closing of Milan, KS post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	11/18/11
11/18/11	Consumer				R2012-3	Rates		Question on rate changes	Answered by PAGR	11/18/11
11/18/11	Consumer	Woodbine	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Pocahontas	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Kellysville	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Forest	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Ft Benton	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11

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11/18/11	Consumer	Loma	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Wellington	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Houston	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Tie Siding	WY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Cliff Island	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Bowdoin	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Bowdoin	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Bronx	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11

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11/18/11	Consumer	Hannastown	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Ashton	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Myrtlewood	AL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Straughn	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Wingate	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Bois Blanc Island	MI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Welson	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Welson	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11

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11/18/11	Consumer	Welson	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Weldon	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Gravity	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Washta	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Camanche	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Camanche	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Camanche	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Long Grove	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11

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11/18/11	Consumer	Long Grove	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Long Grove	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Long Grove	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11

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11/18/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11

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11/18/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Princeton	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Angela	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Angela	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Glendive	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Basin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Dixon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11

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11/18/11	Consumer	Dixon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Hallam	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Naper	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Naper	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Comstock	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Comstock	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Moss Bluff	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Lake Charles	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11

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11/18/11	Consumer	Chase	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Chase	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Chase	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Chase	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Chase	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Chase	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Chase	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Gilbert	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11

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11/18/11	Consumer	Parks	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Zamora	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Imnaha	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Wishram	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer	Ethel	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/18/11
11/18/11	Consumer				Service	Fraud		Allegations of mail fraud	Referred to USPS OIG	11/18/11
11/18/11	Consumer	Chicago	IL		RFI	Information	Other	Question on regulation regarding mail addressing	Answered by PAGR	11/18/11
11/18/11	Consumer				Service	Fraud		Allegations of mail fraud	Referred to USPS OIG	11/18/11
11/18/11	Consumer	Ladysmith	WI		Website			Problem printing mail labels from website	Sent to USPS to assist & respond to PRC & customer	11/21/11

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11/18/11	Consumer	Oscos	IL		Service	Retail	PO closing	Comment on possible closing of Oscos, IL post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	11/22/11
11/18/11	Consumer	Westphalia	KS		RFI	Information	Other	Question on post office access at another location	Answered by PAGR	11/22/11
11/18/11	Consumer				N2011-1	Retail	PO closing	Question on appeal process	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	11/23/11
11/19/11	Consumer	Homestead	FL		Service	Delivery	Undelivered Mail	Packages not being delivered to residence	Sent to USPS to assist & respond to PRC & customer	11/21/11
11/20/11	Consumer	Ward	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/20/11
11/20/11	Consumer	Ward	CO		Service	Retail	PO closing	Comment on possible closing of Ward, CO post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	11/21/11

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11/21/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/21/11
11/21/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/21/11
11/21/11	Consumer	Carson	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/21/11
11/21/11	Consumer		MI		USPS financial situation			160 form postcards received regarding service standards	Placed on file	11/21/11
11/21/11	Consumer	Hilton Head	SC		Service	Delivery	RTS	Mail being returned and other service issues - follow up comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	11/21/11
11/21/11	Consumer				Service	Delivery	RTS	Mail not being forwarded to new address	Sent to USPS to assist & respond to PRC & customer	11/21/11
11/21/11	Consumer				Service	Delivery	RTS	Mail not being forwarded to new address	Sent to USPS to assist & respond to PRC & customer	11/21/11
11/21/11	Consumer		SD		Service	Delivery	Delayed Mail	Mail being delivered late in the day and other service issues - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	11/21/11

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11/21/11	Consumer	Asheville	NC		Service	Delivery	AMP	Comment on consolidating Western NC and Greenville, SC AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/21/11
11/21/11	Consumer	Mansfield	OH		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	11/21/11
11/21/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	11/21/11
11/21/11	Consumer	Pocatello	ID		Service	Delivery	AMP	Comment on consolidating Pocatello, ID AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/21/11
11/21/11	Consumer	Allegany	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/21/11
11/21/11	Consumer	Phippsburg	CO		N2011-1	Retail	PO closing	Question on appeal process	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	11/21/11
11/21/11	Consumer				RFI	Information	Other	Question on retirement	Referred to OPM	11/21/11

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11/21/11	Consumer	Elmo	MO		A2012-48	Retail	PO closing	Question on appeal process	Answered by PAGR	11/21/11
11/21/11	Postal Employee	Ingleside	MD		N2011-1	Retail	PO closing	Question on moratorium on post office closings - follow-up questions	Answered by PAGR	11/21/11
11/21/11	Consumer	Enloe	TX		A2011-54	Retail	PO closing	Question on appeal process- follow-up questions	Answered by PAGR	11/21/11
11/21/11	Consumer				RFI	Information	Other	Contact information for local CA	Referred to USPS CA	11/21/11
11/21/11	Consumer	Chicago	IL		RFI	Information	Other	Request to status update of complaint	Referred to USPS CA	11/21/11
11/21/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	11/21/11
11/21/11	Consumer	Pocatello	ID		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	11/21/11
11/21/11	Consumer	Kiahsville	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/21/11
11/21/11	Consumer	Laclede	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/21/11
11/21/11	Consumer	Delmar	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/21/11
11/21/11	Consumer	Pound	VA		RFI	Rates		Request for rate charts	Information provided to customer	11/22/11

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11/21/11	Consumer	Vian	OK		RFI	Information	Other	Request for assistance from USPS with class assignment	Sent to USPS to assist & respond to PRC & customer	11/22/11
11/21/11	Consumer	Cedar	KS		Service	Delivery	Mode of delivery	Concerns regarding placement of mailbox	Sent to USPS to assist & respond to PRC & customer	11/30/11
11/21/11	Federal, State & local govt	Dwight	KS		USPS financial situation			Comment on USPS financial situation	Placed on file	12/7/11
11/21/11	Consumer	Denver	CO		Service	Delivery	Missing mail	Magazines missing in mail and other service issues	Sent to USPS to assist & respond to PRC & customer	12/9/11
11/22/11	Consumer		MI		USPS financial situation			160 form postcards received regarding service standards	Placed on file	11/22/11
11/22/11	Consumer		NE		Service	Delivery	AMP	164 form postcards commenting on consolidating Norfolk, NE and Omaha, NE AMP operations	Placed on file	11/22/11
11/22/11	Consumer				Service	Delivery	AMP	Comment on consolidating Pocatello, ID AMP operations	No contact information provided to respond	11/22/11
11/22/11	Consumer	Dallas	TX		Service	Delivery	Change of address	Mail not being forwarded	Sent to USPS to assist & respond to PRC & customer	11/22/11
11/22/11	Consumer	Walnut Creek	CA		Service	Delivery	Misdelivery	Customer receiving other people's mail	Sent to USPS to assist & respond to PRC & customer	11/22/11
11/22/11	Consumer	Mattaponi	VA		Service	Delivery	Delayed Mail	Letters delayed in mail	Sent to USPS to assist & respond to PRC & customer	11/22/11

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11/22/11	Consumer				Service	Delivery	AMP	Comment on consolidating Pocatello, ID AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/22/11
11/22/11	Postal Employee				Service	Delivery	AMP	Comment on consolidating Springfield, MO AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/22/11
11/22/11	Media				N2011-1			Interview with the Chairman		11/22/11
11/22/11	Consumer	Washington	DC		Service	Delivery	PO Box	Customer wants same P O Box number transferred	Referred to USPS CA	11/22/11
11/22/11	Consumer	Atlantic City	NJ		Other			Miscellaneous comments	Placed on file	11/22/11
11/22/11	Consumer	Ft Worth	TX		Other			Miscellaneous comments	Placed on file	11/22/11
11/22/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	11/22/11
11/22/11	Consumer	Stanton	NE		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	11/22/11
11/22/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	11/22/11
11/22/11	Federal, State & local govt		WI		Service	Retail	Missing mail	Bulk mail letters missing in mail	Sent to USPS to assist & respond to PRC & customer - status update	11/22/11

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11/22/11	Consumer	Fall River	MA		Service	Retail	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	11/22/11
11/22/11	Consumer	Redding	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Milford	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Milford	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Elliott	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Elliott	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Parnell	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Joplin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11

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11/22/11	Consumer	Joplin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Elliston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Amity	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Rea	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Cedar	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Gresham	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Gresham	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Carlton	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11

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11/22/11	Consumer	Chase	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Chase	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Chase	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Chase	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Chase	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11

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11/22/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11

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11/22/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Bend	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11

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11/22/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Clayville	RI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Hannastown	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Hannastown	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Myrtlewood	AL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Myrtlewood	AL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Myrtlewood	AL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Myrtlewood	AL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11

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11/22/11	Consumer	Parrott	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Long Grove	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Long Grove	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Long Grove	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Long Grove	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Long Grove	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Long Grove	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Long Grove	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11

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11/22/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Basin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Basin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Dixon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11

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11/22/11	Consumer	Dixon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Dixon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Dixon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Pablo	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Rutledge	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Belden	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Belden	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Belden	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11

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11/22/11	Consumer	Belden	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Lake Charles	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Haswell	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Blocksburg	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Blocksburg	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/22/11
11/22/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/23/11
11/22/11	Consumer	Carolina	WV		A2011-95	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/23/11
11/22/11	Consumer	Deer Grove	IL		A2012-44	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/23/11
11/22/11	Consumer	St Paul	MN		A2012-33	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/23/11

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11/22/11	Consumer	Andover	IL		A2012-43	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/23/11
11/22/11	Consumer					Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/23/11
11/22/11	Consumer	Osco	IL		Service	Delivery	Mode of delivery	Concerns regarding placement of cluster boxes	Sent to USPS to assist & respond to PRC & customer	11/23/11
11/22/11	Consumer	Bowie	MD		Service	Delivery	RTS	Mail being returned and other service issues	Sent to USPS to assist & respond to PRC & customer	11/23/11
11/22/11	Consumer	Lansing	MI		Service	Delivery	AMP	Comment on consolidating Lansing and Grand Rapids, MI AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/23/11
11/22/11	Consumer	Lansing	MI		Service	Delivery	AMP	Comment on consolidating Lansing and Grand Rapids, MI AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/23/11
11/22/11	Consumer	Ithaca	NY		Service	Delivery	Mode of delivery	Customer denied hardship delivery request	Sent to USPS to assist & respond to PRC & customer	11/23/11

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11/22/11	Consumer	Ithaca	NY		Service	Delivery	Mode of delivery	Customer denied hardship delivery request	Sent to USPS to assist & respond to PRC & customer	11/23/11
11/22/11	Consumer	Chicago	IL		Service	Retail	Coll box	Service inquiry on collection schedule at Saint John, IL post office	Sent to USPS to assist & respond to PRC & customer	11/23/11
11/22/11	Consumer	Chicago	IL		Service	Retail	Other	Customer not receiving responses to inquiries made at local post office	Sent to USPS to assist & respond to PRC & customer	11/23/11
11/22/11	Consumer	Beacon	NY		Service	Delivery	RTS	Mail being returned to sender	Sent to USPS to assist & respond to PRC & customer	11/23/11
11/22/11	Consumer	Loretto	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11
11/22/11	Consumer	Altoona	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11

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11/22/11	Consumer	Altoona	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11
11/22/11	Consumer	Altoona	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11
11/22/11	Consumer	Altoona	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11
11/22/11	Consumer	Altoona	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11

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11/22/11	Consumer	Altoona	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11
11/22/11	Consumer	Altoona	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11
11/22/11	Consumer	Altoona	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11
11/22/11	Consumer	Altoona	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11

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11/22/11	Consumer	Altoona	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11
11/22/11	Consumer	Altoona	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11
11/22/11	Consumer	Duncansville	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11
11/22/11	Consumer	Duncansville	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11

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11/22/11	Consumer	Hollidaysburg	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11
11/22/11	Consumer	Hollidaysburg	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11
11/22/11	Consumer	Hollidaysburg	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11
11/22/11	Consumer	Hollidaysburg	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11

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11/22/11	Consumer	Hollidaysburg	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11
11/22/11	Consumer	Tyrone	PA		Service	Delivery	AMP	Comment on consolidating Duncansville, PA and Johnstown, PA AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11
11/22/11	Consumer	Charlotte	MI		Service	Delivery	AMP	Comment on consolidating Lansing and Grand Rapids, MI AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11
11/22/11	Consumer	Dimondale	MI		Service	Delivery	AMP	Comment on consolidating Lansing and Grand Rapids, MI AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11

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11/22/11	Consumer	Dimondale	MI		Service	Delivery	AMP	Comment on consolidating Lansing and Grand Rapids, MI AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11
11/22/11	Consumer	Eaton Rapids	MI		Service	Delivery	AMP	Comment on consolidating Lansing and Grand Rapids, MI AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11
11/22/11	Consumer	Eaton Rapids	MI		Service	Delivery	AMP	Comment on consolidating Lansing and Grand Rapids, MI AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11
11/22/11	Consumer	Grand Ledge	MI		Service	Delivery	AMP	Comment on consolidating Lansing and Grand Rapids, MI AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11

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11/22/11	Consumer	Grand Ledge	MI		Service	Delivery	AMP	Comment on consolidating Lansing and Grand Rapids, MI AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11
11/22/11	Consumer	Holt	MI		Service	Delivery	AMP	Comment on consolidating Lansing and Grand Rapids, MI AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11
11/22/11	Consumer	Mason	MI		Service	Delivery	AMP	Comment on consolidating Lansing and Grand Rapids, MI AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11
11/22/11	Consumer	Lansing	MI		Service	Delivery	AMP	Comment on consolidating Lansing and Grand Rapids, MI AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11

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11/22/11	Consumer	Lansing	MI		Service	Delivery	AMP	Comment on consolidating Lansing and Grand Rapids, MI AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11
11/22/11	Consumer	Yellow Jacket	CO		Service	Retail	PO closing	Comment on possible closing of Yellow Jacket, WY post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	12/7/11
11/23/11	Consumer	Arcadia	CA		Service	Delivery	Mail damage	Mail being damaged by carrier when placed in mail box	Sent to USPS to assist & respond to PRC & customer	11/23/11
11/23/11	Consumer	Bogart	GA		RFI	Information	5 Days	Question on service reduction study	Answered by PAGR	11/23/11
11/23/11	Consumer	Houston	PA		Service	Delivery	Delayed Mail	Mail being delivered late in the day and other service issues	Referred to USPS CA	11/23/11
11/23/11	Consumer	LaPrairie	IL		N2011-1	Retail	PO closing	Question on appeal process	Answered by PAGR	11/23/11
11/23/11	Consumer	Tamarac	FL		Service	Delivery	Misdelivery	Mail being delivered to nearby addresses also receiving other customer's mail	Sent to USPS to assist & respond to PRC & customer	11/23/11
11/23/11	Consumer	Witten	SD		A2012-53	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/23/11

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11/23/11	Consumer	Witten	SD		A2012-53	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/23/11
11/23/11	Consumer	Crockett Mills	TN		Service	Retail	PO closing	Comment on possible closing of Crockett Mills, TN post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	11/23/11
11/23/11	Consumer	Torrance	CA		Service	Delivery	Missing mail	Package of photos missing in mail - request for status update	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	11/23/11
11/23/11	Consumer	Phillipsville	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/23/11
11/23/11	Consumer	Lake Charles	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/23/11
11/23/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/23/11
11/23/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/23/11

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11/23/11	Consumer	Basin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/23/11
11/23/11	Consumer	Naper	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/23/11
11/23/11	Consumer	Naper	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/23/11
11/23/11	Consumer	Van Nuys	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/23/11
11/23/11	Consumer	Harris	PA		N2011-1	Retail	PO closing	Question on appeal process	Answered by PAGR	11/23/11
11/23/11	Consumer		MI		USPS financial situation			37 form postcards received regarding service standards	Placed on file	11/25/11
11/23/11	Consumer		NE		Service	Delivery	AMP	197 form postcards commenting on consolidating Norfolk, NE and Omaha, NE AMP operations	Placed on file	11/25/11
11/23/11	Consumer	Andover	IL		A2012-43	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	11/28/11
11/23/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Question on appeal process	Answered by PAGR	11/28/11
11/23/11	Consumer	Lansing	MI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	11/30/11

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11/23/11	Consumer	Lansing	MI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	11/30/11
11/23/11	Consumer	Lansing	MI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	11/30/11
11/23/11	Consumer	Flaxville	MT		Service	Retail	Other	Concerns regarding pickup of packages at post office	Sent to USPS to assist & respond to PRC & customer	11/30/11
11/23/11	Consumer	Winder	GA		Service	Retail	Missing mail	Package missing in mail and other service issues	Sent to USPS to assist & respond to PRC & customer	12/1/11
11/24/11	Consumer	Rooanoke	VA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	11/24/11
11/24/11	Consumer	New York City	NY		RFI	Information	Other	Question on CBRE lease-negotiation contract	Answered by PAGR	12/1/11
11/25/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	11/25/11
11/25/11	Consumer	Jacksonville	NC		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	11/29/11
11/25/11	Consumer	Mandaree	ND		Service	Retail	PO closing	Comment on possible closing of Mandaree, ND post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	11/29/11
11/25/11	Consumer	Chicago	IL		Service	Delivery	Delayed Mail	Magazines consistently arriving 2-3 weeks late	Sent to USPS to assist & respond to PRC & customer	11/29/11

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11/25/11	Consumer				Other			Customer possibly being overcharged by online vendor for shipping costs	Referred to online USPS shipping rates	12/7/11
11/26/11	Consumer	Virginia Beach	VA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	11/28/11
11/26/11	Consumer	New Boston	IL		A2012-38	Retail	PO closing	Question on appeal process	Answered by PAGR	11/29/11
11/27/11	Consumer	Bogart	GA		RFI	Information	5 Days	Question on service reduction study - follow-up questions	Answered by PAGR and OAC	12/1/11
11/27/11	Consumer	Natchitoches	LA		Service	Retail	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	12/1/11
11/27/11	Consumer	Sunriver	OR		Service	Retail	PO closing	Comment on possible closing of Sunriver, OR post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	12/7/11
11/27/11	Postal Employee				Personnel	Fraud		Whistleblower complaint	Referred to USPS OIG	12/14/11
11/28/11	Consumer		MI		USPS financial situation			150 form postcards received regarding service standards	Placed on file	11/28/11
11/28/11	Consumer		NE		Service	Delivery	AMP	544 form postcards commenting on consolidating Norfolk, NE and Omaha, NE AMP operations	Placed on file	11/28/11
11/28/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/28/11

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11/28/11	Consumer	James City	PA		N2011-1	Retail	PO closing	Question on appeal process	Answered by PAGR	11/28/11
11/28/11	Consumer	Chicago	IL		Service	Retail	Lobby hours	Cancelled service inquiry		#####
11/28/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	11/28/11
11/28/11	Consumer					Retail	PO closing	Question on appeal process	Answered by PAGR	11/29/11
11/28/11	Consumer	McLean	VA		Service	Retail	PO Box	Request for refund of post office box fee	Sent to USPS to assist & respond to PRC & customer	11/29/11
11/28/11	Consumer	San Francisco	CA		Service	Retail	Coll box	Inquiry on removal of 37 collection boxes in Washington, DC	Sent to USPS to assist & respond to PRC & customer	11/29/11
11/28/11	Consumer	San Francisco	CA		Service	Retail	Coll box	Service inquiry on collection schedules at Boston, MA PDC	Sent to USPS to assist & respond to PRC & customer	11/29/11
11/28/11	Consumer	South Windsor	CT		Service	Delivery	Misdelivery	Mail being delivered to nearby addresses also receiving other customer's mail	Sent to USPS to assist & respond to PRC & customer	12/1/11
11/28/11	Consumer	Sheffield Village	OH		Service	Delivery	Change of address	Customer could not obtain COA card at local post office	Sent to USPS to assist & respond to PRC & customer	12/1/11
11/28/11	Consumer	Stanton	NE		Service	Delivery	Misdelivery	Mail being delivered to nearby addresses also receiving other customer's mail	Sent to USPS to assist & respond to PRC & customer	12/1/11
11/29/11	Consumer		MI		USPS financial situation			15 form postcards received regarding service standards	Placed on file	11/29/11

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11/29/11	Consumer		NE		Service	Delivery	AMP	215 form postcards commenting on consolidating Norfolk, NE and Omaha, NE AMP operations	Placed on file	11/29/11
11/29/11	Consumer	Lake Charles	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Westminster	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Westminster	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Flaxville	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Glens Falls	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Brisbin	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Malone	KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11

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11/29/11	Consumer	Malone	KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Malone	KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Burt Lake	MI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Gravity	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Scenic	SD		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Joplin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Basin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Cedar Point	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11

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11/29/11	Consumer	Cedar Point	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Cedar Point	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Cedar Point	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Cedar Point	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Cedar Point	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Cedar Point	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Cedar Point	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Naperville	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Ellsworth	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11

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11/29/11	Consumer	Fort Necessity	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Fort Necessity	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Fort Necessity	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Jigger	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Jigger	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Jigger	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Jigger	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Jigger	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11

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11/29/11	Consumer	Jigger	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Winnsboro	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Bethel	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Berclair	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Yellow Jacket	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Youngsville	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Youngsville	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Orinda	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11

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11/29/11	Consumer	Blocksburg	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Blocksburg	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Blocksburg	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11

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11/29/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11

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11/29/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Loomis	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Loomis	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	Fall River	MA		Service	Retail	Missing mail	Package missing in mail - requested status update	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	11/29/11
11/29/11	Consumer	Copley	OH		N2011-1	Retail	PO closing	Question on appeal process	Answered by PAGR	11/29/11
11/29/11	Consumer	Baltimore	MD		Service	Delivery	Other	Mail not placed in secure location	Sent to USPS to assist & respond to PRC & customer	11/29/11
11/29/11	Consumer				Service	Delivery	AMP	Comment on consolidating South Bend and Fort Wayne, IN AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/29/11
11/29/11	Consumer		NE		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	11/29/11

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11/29/11	Consumer	Blue Ridge	VA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	11/29/11
11/29/11	Consumer	South Bend	IN		Service	Delivery	AMP	Comment on consolidating South Bend and Fort Wayne, IN AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/30/11
11/29/11	Consumer	Mishawaka	IN		Service	Delivery	AMP	Comment on consolidating South Bend and Fort Wayne, IN AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/30/11
11/29/11	Consumer	Walkerton	IN		Service	Delivery	AMP	Comment on consolidating South Bend and Fort Wayne, IN AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/30/11
11/29/11	Consumer	Walkerton	IN		Service	Delivery	AMP	Comment on consolidating South Bend and Fort Wayne, IN AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/30/11

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11/29/11	Consumer	South Bend	IN		Service	Delivery	AMP	Comment on consolidating South Bend and Fort Wayne, IN AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/30/11
11/29/11	Consumer	South Bend	IN		Service	Delivery	AMP	Comment on consolidating South Bend and Fort Wayne, IN AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/30/11
11/29/11	Consumer	Lindon	MI		Service	Delivery	AMP	Comment on consolidating Lansing and Grand Rapids, MI AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/30/11
11/29/11	Consumer	Lansing	MI		Service	Delivery	AMP	Comment on consolidating Lansing and Grand Rapids, MI AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/30/11

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11/29/11	Consumer	Lansing	MI		Service	Delivery	AMP	Comment on consolidating Lansing and Grand Rapids, MI AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/30/11
11/29/11	Consumer	Lansing	MI		Service	Delivery	AMP	Comment on consolidating Lansing and Grand Rapids, MI AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/30/11
11/29/11	Consumer	Parma	MI		Service	Delivery	AMP	Comment on consolidating Lansing and Grand Rapids, MI AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/30/11
11/29/11	Consumer	Parma	MI		Service	Delivery	AMP	Comment on consolidating Lansing and Grand Rapids, MI AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/30/11

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11/29/11	Consumer	Norfolk	NE		Service	Delivery	AMP	Comment on consolidating Norfolk, NE and Omaha, NE AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/30/11
11/29/11	Consumer	Norfolk	NE		Service	Delivery	AMP	Comment on consolidating Norfolk, NE and Omaha, NE AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	11/30/11
11/29/11	Consumer	Albany	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/30/11
11/29/11	Consumer	Moosup	CT		Service	Delivery	Undelivered Mail	Mail not being delivered to residence	Sent to USPS to assist & respond to PRC & customer	12/1/11
11/29/11	Consumer	Brooklyn	NY		Service	Delivery	Misdelivery	Mail being delivered to nearby addresses	Sent to USPS to assist & respond to PRC & customer	12/1/11
11/29/11	Consumer				Service	Delivery	Undelivered Mail	Mail not being delivered to residence	Sent to USPS to assist & respond to PRC & customer	12/1/11
11/29/11	Consumer	New York City	NY		Service	Retail	Missing mail	Packages missing in mail	Sent to USPS to assist & respond to PRC & customer	12/1/11

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11/29/11	Consumer	Albany	OR		N2011-1	Retail	PO closing	Comment on pending legislation to protect rural post offices	Answered by Chairman's Office	12/6/11
11/30/11	Consumer	West Hollywood	CA		Service	Delivery	Mail damage	Mail being damaged by carrier	Sent to USPS to assist & respond to PRC & customer	11/30/11
11/30/11	Media	Washington	DC		RFI	Rates		Questions on rate setting	Answered by PAGR	11/30/11
11/30/11	Media				N2011-1			Follow-up questions to interview with the Chairman	Answered by PAGR	11/30/11
11/30/11	Consumer			International surface mail	Service	Delivery	Missing mail	Package missing in mail	Referred to USPS CA	11/30/11
11/30/11	Consumer	Primghar	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/30/11
11/30/11	Consumer				Service	Delivery	Change of address	Mail not being forwarded	Referred to USPS CA	11/30/11
11/30/11	Consumer		NJ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	11/30/11
11/30/11	Consumer	Boston	MA		Service	Retail	PO Box	Mail not being delivered to P O Box	Sent to USPS to assist & respond to PRC & customer	12/1/11
11/30/11	Consumer	Middletown	NY		Service	Delivery	Mail damage	Mail being damaged by carrier	Sent to USPS to assist & respond to PRC & customer	12/1/11
11/30/11	Consumer	New York City	NY		Service	Other		Business received wrong mail tray size	Sent to USPS to assist & respond to PRC & customer	12/1/11

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11/30/11	Consumer	Yellow Jacket	CO		Service	Retail	PO closing	Comment on possible closing of Yellow Jacket, WY post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	12/6/11
12/1/11	Consumer	Atlanta	GA		Service	Delivery	Other	Carrier left without delivering package to customer	Sent to USPS to assist & respond to PRC & customer	12/1/11
12/1/11	Consumer	Enola	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Enola	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Enola	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Enola	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Carlisle	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11

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12/1/11	Consumer	McCausland	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Media				RFI	Rates		Questions on rate setting	Answered by PAGR	12/1/11
12/1/11	Consumer		MI		USPS financial situation			48 form postcards received regarding service standards	Placed on file	12/1/11
12/1/11	Consumer	Washington	DC		RFI	Information	Other	Question on surcharges for plastic mailings	Referred to OAC	12/1/11
12/1/11	Consumer	New York City	NY		Service	Other		Business received wrong mail tray size - further questions	Sent to USPS to assist & respond to PRC & customer	12/1/11
12/1/11	Consumer	James City	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	James City	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11

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12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11

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12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11

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12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11

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12/1/11	Consumer	Peak	SC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Columbia	SC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Crockett Mills	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Crockett Mills	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Whitman	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Whitman	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Whitman	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Guymon	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11

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12/1/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11

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12/1/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Brownsville	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Galata	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	DuBois	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	DuBois	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Johnstown	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Consumer	Tie Siding	WY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/1/11
12/1/11	Business Owner				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/1/11

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12/1/11	Consumer	Belinville	PA		Service	Delivery	Claim	Request review of insurance claim	Sent to USPS to assist & respond to PRC & customer	12/5/11
12/1/11	Consumer	Colorado Springs	CO		Service	Delivery	Other	Customer needs key access to residential mailbox	Sent to USPS to assist & respond to PRC & customer	12/5/11
12/1/11	Consumer	Whiteville	NC		Service	Delivery	Undelivered Mail	Mail not being delivered to residence	Sent to USPS to assist & respond to PRC & customer	12/9/11
12/1/11	Consumer	New York City	NY		Service	Other		Business received wrong mail tray size - further questions	Sent to USPS to assist & respond to PRC & customer	12/14/11
12/1/11	Consumer	Mt Olive	WV		Service	Delivery	Prison mail	Issues with prison mail administration	Provided contact information for ACLU	12/15/11
12/2/11	Consumer	Key West	FL		Service	Delivery	Claim	Request review of insurance claim	Sent to USPS to assist & respond to PRC & customer	12/2/11
12/2/11	Consumer	Atherton	CA		Service	Delivery	Mode of delivery	Customer denied hardship delivery request	Sent to USPS to assist & respond to PRC & customer	12/2/11
12/2/11	Consumer				RFI	Information	Other	Question on how PC postage revenue and volume are identified and reported by USPS	Referred to OAC	12/2/11
12/2/11	Consumer				Service	Delivery	AMP	Comment on AMP consolidations	Placed on file	12/2/11
12/2/11	Consumer				Service	Delivery	AMP	Comment on AMP consolidations	Placed on file	12/2/11
12/2/11	Consumer				USPS financial situation			Comment on USPS financial situation	Placed on file	12/2/11

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12/2/11	Consumer				USPS financial situation			Comment on USPS financial situation	Placed on file	12/2/11
12/2/11	Consumer				USPS financial situation			Comment on USPS financial situation	Placed on file	12/2/11
12/2/11	Consumer	Manorville	NY		Service	Retail	Other	Holiday decorations not permitted at local post office	Sent to USPS to assist & respond to PRC & customer	12/2/11
12/2/11	Consumer	Patterson	NJ		Service	Employee behavior	Rudeness	Clerk rude to customer	Sent to USPS to assist & respond to PRC & customer	12/2/11
12/2/11	Consumer	Chest Spring	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/2/11
12/2/11	Consumer	Stella	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/2/11
12/2/11	Consumer	Lake Charles	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/2/11
12/2/11	Consumer	Jigger	LAS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/2/11
12/2/11	Consumer	Jigger	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/2/11

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12/2/11	Consumer	Chase	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/2/11
12/2/11	Consumer	Chase	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/2/11
12/2/11	Consumer	Arapahoe	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/2/11
12/2/11	Consumer	Chacon	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/2/11
12/2/11	Consumer	Chacon	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/2/11
12/2/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/2/11
12/2/11	Federal, State & local govt				N2011-1	Information		Question on post office closing appeal process	Answered by PAGR	12/2/11
12/2/11	Consumer	Flag Pond	TN		N2011-1	Information		Question on post office closing appeal process	Answered by PAGR	12/2/11
12/2/11	Consumer				RFI	Information	Other	Contact information for Commission	Answered by PAGR	12/2/11

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12/2/11	Consumer		OH		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/2/11
12/2/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/2/11
12/2/11	Consumer	Wappingers Falls	NY		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/2/11
12/2/11	Consumer	Baton Rouge	LA	Delivery confirmation	Service	Delivery	Other	Customer did not receive return receipt	Sent to USPS to assist & respond to PRC & customer	12/9/11
12/2/11	Consumer	San Francisco	CA		Service	Retail	Coll box	Service inquiry on collection schedules at Baltimore, MD PDC	Sent to USPS to assist & respond to PRC & customer	12/9/11
12/3/11	Consumer	Bremerton	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/3/11
12/3/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/3/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/3/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/3/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11

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12/3/11	Business Owner	Tulsa	OK		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/3/11	Consumer	Reno	NV		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/3/11	Consumer	Erlanger	KY		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/3/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/3/11	Postal Employee	Asheville			N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/3/11	Consumer	Burlington	KY		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/3/11	Postal Employee	Erlanger	KY		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/3/11	Consumer	Cincinnati	OH		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/3/11	Consumer	Cincinnati	OH		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/3/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11

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12/3/11	Consumer	Cincinnati	OH		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/3/11	Consumer	Bremerton	OR		N2011-1	Information	PO closing	Question on Advisory Opinion in Docket	Answered by PAGR	12/21/11
12/4/11	Consumer	Bentonville	OH		A2011-58	Retail	PO closing	Comment on post office closing appeal process	Acknowledged comments and placed copy in commenter file	12/4/11
12/4/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/4/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/4/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/4/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/4/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/4/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/4/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/4/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11

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12/4/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/4/11	Consumer	Cincinnati	OH		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/4/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/4/11	Postal Employee				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/4/11	Consumer	Sobrante	CA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/4/11	Consumer	Santa Rosa	CA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/4/11	Consumer				RFI	Information	Other	Request for contact information for Commissioners	Answered by PAGR	12/14/11
12/4/11	Consumer	Seaside	OR		USPS financial situation	Suggestion		Comment on USPS financial situation	Placed on file	12/14/11
12/4/11	Consumer				RFI	Information	Other	Question on grievance payouts	Referred to OAC	12/14/11
12/5/11	Consumer	Science Hill	KY		Service	Employee behavior	Rudeness	Clerk rude to customer	Sent to USPS to assist & respond to PRC & customer	12/5/11
12/5/11	Postal Organization				R2010-4			Courtesy copy of letter to PMG regarding exigent rate case	Acknowledged comments and placed copy in commenter file	12/5/11

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12/5/11	Consumer		MI		USPS financial situation			53 form postcards received regarding service standards	Placed on file	12/5/11
12/5/11	Consumer		NE		Service	Delivery	AMP	266 form postcards commenting on consolidating Norfolk, NE and Omaha, NE AMP operations	Placed on file	12/5/11
12/5/11	Media	Washington	DC		N2012-1	Delivery	AMP	Interview with the Chairman		12/5/11
12/5/11	Media	Washington	DC		N2012-1	Delivery	AMP	Interview with the Chairman		12/5/11
12/5/11	Media	New York City	NY		N2012-1	Delivery	AMP	Interview with the Chairman		12/5/11
12/5/11	Media	Washington	DC		N2012-1	Delivery	AMP	Interview with the Chairman		12/5/11
12/5/11	Media	Washington	DC		N2011-1	Retail	PO closing	Question on list of post offices that will possibly close in Washington State	Answered by PAGR	12/5/11
12/5/11	Consumer				Other			Erroneously received e-mail intended for another website	Reply that they had sent the e-mail in error to the PRC	12/5/11
12/5/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer	South Milwaukee	WI		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11

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12/5/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11

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12/5/11	Postal Employee				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer	Sausalito	CA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer	Chattanooga	TN		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer	Springfield	MO		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer	Austin	TX		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer	Scranton	PA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer	Corte Madera	CA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11

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12/5/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Postal Employee				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Postal Employee	Boones Mill	VA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Postal Employee	Springfield	MO		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer	Fairfax	CA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer	Cincinnati	OH		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer	Santa Rosa	CA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11

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12/5/11	Consumer	Petalume	CA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer	Jennings	OK		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Postal Employee	Wabasha	MN		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer	Ozark	MO		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer	San Rafael	CA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/5/11
12/5/11	Consumer	Baltimore	MD		Service	Delivery	Other	Customer needs key access to residential mailbox	Sent to USPS to assist & respond to PRC & customer	12/7/11
12/5/11	Consumer	Colorado Springs	CO		Service	Delivery	Mode of delivery	Concerns regarding damage to cluster boxes	Sent to USPS to assist & respond to PRC & customer	12/7/11

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12/5/11	Consumer	Colorado Springs	CO		Service	Delivery	Mode of delivery	Concerns regarding damage to cluster boxes	Sent to USPS to assist & respond to PRC & customer	12/7/11
12/5/11	Consumer	Needham	MA		USPS financial situation			Comment on USPS financial situation	Placed on file	12/7/11
12/5/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative - courtesy copy to PMG	Placed copy in commenter file	12/12/11
12/5/11	Consumer	San Antonio	TX		USPS financial situation	Suggestion		Comment on USPS financial situation	Placed on file	12/14/11
12/5/11	Consumer	Krotz Springs	LA		USPS financial situation	Suggestion		Comment on USPS financial situation	Placed on file	12/14/11
12/5/11	Consumer				RFI	Information	Other	Question on Commissioner vacancy	Answered by PAGR	12/14/11
12/6/11	Media	New York City	NY		N2012-1	Delivery	AMP	Question on public comments submitted in Docket	Answered by PAGR	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer		NE		Service	Retail	PO closing	Comment on possible closing of Florence, NE post office	No contact information provided to respond	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer	Omaha	NE		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11

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12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer	Petalume	CA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer		UT		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11

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12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11

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12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer	Lafayette	LA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				USPS financial situation	Suggestion		Comment on USPS financial situation	Acknowledged comments	12/6/11
12/6/11	Consumer	Dorchester	MA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Postal Employee				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11

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12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer	Sewickley	PA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer		NE		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer	St Cloud	MN		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Business Owner	Charlotte	NC		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer	Covington	PA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Postal Employee				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Postal Employee	Chattanooga	TN		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer	Millis	MA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11

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12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer	Omaha	NE		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Postal Employee	Bedford	VA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer	Petalume	CA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer	Tempe	AZ		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11

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12/6/11	Consumer	Columbus	OH		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer	Santa Rosa	CA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer	Omaha	NE		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer	South Williamsport	PA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer	South Williamsport	PA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer	Lucrene	CA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer	Pocatello	ID		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Postal Employee	Trenton	GA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer	Nashua	NH		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11

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12/6/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/6/11
12/6/11	Consumer				Service	Fraud		Allegations of mail fraud - further comments	Referred to USPS OIG	12/8/11
12/6/11	Consumer	Hayward	CA		Service	Delivery	Change of address	Mail not being forwarded	Sent to USPS to assist & respond to PRC & customer	12/8/11
12/6/11	Consumer	Staten Island	NY		Service	Delivery	Missing mail	Money order missing in mail	Sent to USPS to assist & respond to PRC & customer	12/8/11
12/6/11	Postal Employee	Salt Lake City	UT		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/9/11
12/6/11	Consumer	South Daytona	FL		USPS financial situation	Suggestion		Comment on USPS financial situation	Placed on file	12/14/11
12/6/11	Media				N2012-1	Information		Question on USPS testimony	Answered by PAGR	12/14/11
12/6/11	Postal Employee				Personnel	Fraud		Whistleblower complaint	Referred to USPS OIG	12/15/11
12/6/11	Federal, State & local govt	Mandaree	ND		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/23/11
12/7/11	Consumer		MI		USPS financial situation			55 form postcards received regarding service standards	Placed on file	12/7/11

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12/7/11	Consumer		NE		N2012-1	Delivery	AMP	44 form postcards commenting on consolidating Norfolk, NE and Omaha, NE AMP operations	Placed on file	12/7/11
12/7/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	Bronx	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	Parryville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	Points	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	Brownsville	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	Brownsville	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	Allen	SD		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/7/11

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12/7/11	Consumer	Ethridge	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	Ethridge	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	Galata	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	DuBois	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	Jigger	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	Jigger	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	Jigger	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	Jigger	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/7/11

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12/7/11	Consumer	Jigger	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	Chase	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	Chase	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	Keller	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	Keller	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	Loomis	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	Loomis	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/7/11

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12/7/11	Consumer	Key West	FL		Service	Delivery	Claim	Request review of insurance claim - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	12/7/11
12/7/11	Media	Washington	DC					Interview with the Chairman - voting by mail		12/7/11
12/7/11	Consumer	Anchorage	AK		R2012-4R	Rates		Comment on rate changes	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	Kokomo	IN		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	Buckhannon	WV		RFI	Information	Other	Question on finding address information	Referred to local USPS CA	12/7/11
12/7/11	Federal, State & local govt		NY		N2012-1	Delivery	AMP	Question on proposed service standard changes	Answered by PAGR Director	12/7/11
12/7/11	Consumer	Neddick	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Postal Employee	Dallas	TX		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/7/11

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12/7/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	Houston	TX		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	Cape Neddick	ME		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Postal Employee	San Leon	TX		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	Wichita Falls	TX		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	Martinez	GA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/7/11

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12/7/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	Kelseyville	CA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Postal Employee	Paul Park	MN		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Postal Employee	Chesapeake	VA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	Corte Madera	CA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/7/11
12/7/11	Consumer	Williamsburg	VA		RFI	Information	Other	Request for historical photos of the Commission	Answered by PAGR	12/8/11

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12/7/11	Consumer	Laurel Springs	NJ	Delivery confirmation	Service	Delivery	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	12/8/11
12/7/11	Consumer				RFI	Information	Other	Questions on fuel tax surcharges	Sent to USPS to assist & respond to PRC & customer	12/8/11
12/7/11	Consumer			International surface mail	Service	Delivery	Missing mail	Package missing in mail sent to Israel	Sent to USPS to assist & respond to PRC & customer	12/14/11
12/7/11	Consumer	Hilton Head	SC		USPS financial situation	Suggestion		Comment on USPS financial situation	Placed on file	12/14/11
12/8/11	Consumer		MI		USPS financial situation			11 form postcards received regarding service standards	Placed on file	12/8/11
12/8/11	Consumer		NE		N2012-1	Delivery	AMP	6 form postcards commenting on consolidating Norfolk, NE and Omaha, NE AMP operations	Placed on file	12/8/11
12/8/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/8/11
12/8/11	Consumer	Provo	UT		Service	Retail	PO closing	Comment on possible closing of downtown Provo, UT post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	12/8/11
12/8/11	Consumer	Concord	CA		Service	Delivery	Misdelivery	Mail being delivered to nearby addresses also receiving other customer's mail	Requested more information to contact customer	12/8/11

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12/8/11	Media				RFI	Information	Other	Question on term of former Commissioner	Answered by PAGR	12/8/11
12/8/11	Consumer	Springfield	IL		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/8/11
12/8/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/8/11
12/8/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/8/11
12/8/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/8/11
12/8/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/8/11
12/8/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/8/11
12/8/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/8/11
12/8/11	Consumer	East Rutherford	NJ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/8/11
12/8/11	Consumer	Sidnaw	MI		USPS financial situation	Suggestion		Comment on USPS financial situation	Placed on file	12/8/11
12/8/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/8/11

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12/8/11	Consumer	Boones Mill	VA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/8/11
12/8/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/8/11
12/8/11	Consumer	French Camp	CA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/8/11
12/8/11	Consumer	Belmont	CA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/8/11
12/8/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/8/11
12/8/11	Consumer	St Louis	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/8/11
12/8/11	Consumer	Concord	CA		Service	Delivery	Misdelivery	Mail being delivered to nearby addresses also receiving other customer's mail	Sent to USPS to assist & respond to PRC & customer	12/9/11
12/8/11	Consumer	Pasco	WA		R2012-3	Rates		Comment on rate changes	Acknowledged comments	12/15/11
12/9/11	Consumer		MI		USPS financial situation			16 form postcards received regarding service standards	Placed on file	12/9/11
12/9/11	Consumer	Nicholasville	KY	Priority Mail	Service	Delivery	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	12/9/11

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12/9/11	Consumer	Aptos	CA		Service	Delivery	Delayed Mail	Copy of email sent to District Manager concerning delayed delivery of mailing	Referred to USPS CA	12/9/11
12/9/11	Consumer	Rochester	NY		Service	Delivery	RTS	Mail being returned to sender	Sent to USPS to assist & respond to PRC & customer	12/9/11
12/9/11	Consumer		IN		Service	Delivery	Missing mail	Package missing in mail	Requested more information to contact customer	12/9/11
12/9/11	Consumer	Louisville	KY		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/9/11
12/9/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/9/11
12/9/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/9/11
12/9/11	Federal, State & local govt	Tarriffville			A2011-80	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	12/9/11
12/9/11	Consumer		IN		Service	Delivery	Missing mail	Package missing in mail	Requested more information to contact customer - follow-up with call explaining claim process	12/9/11
12/9/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/9/11
12/9/11	Consumer	Randall	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/9/11

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12/9/11	Consumer	Whitman	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/9/11
12/9/11	Consumer	Whitman	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/9/11
12/9/11	Consumer	Whitman	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/9/11
12/9/11	Consumer	Whitman	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/9/11
12/9/11	Consumer	Seattle	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/9/11
12/9/11	Consumer	Toppensih	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/9/11
12/9/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/9/11
12/9/11	Consumer	Annapolis	MD		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/9/11

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12/9/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/9/11
12/9/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/9/11
12/9/11	Consumer	Convent Station	NJ		N2011-1	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	12/9/11
12/9/11	Consumer	Lawrenceville	GA		Service	Delivery	Undelivered Mail	Mail not being delivered to residence	Sent to USPS to assist & respond to PRC & customer	12/14/11
12/9/11	Consumer	Washington	DC		RFI	Information	Other	Question on surcharge on plastic mailings	Answered by PAGR	12/15/11
12/9/11	Consumer	Chicago	IL		Service	Retail	Coll box	Service inquiry on collection schedule at West Terra Haute, IN post office	Sent to USPS to assist & respond to PRC & customer	12/15/11
12/9/11	Consumer	Richmond	VA		RFI	Rates		Question on re-sale of stamps	Answered by PAGR	12/21/11
12/10/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/10/11
12/10/11	Consumer	Jonesville	TX		N2011-1	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	12/12/11
12/10/11	Consumer	Pocatello	ID		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/12/11
12/10/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/12/11
12/10/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/12/11

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12/10/11	Consumer	Missoula	MT		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/12/11
12/10/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/12/11
12/10/11	Consumer				USPS financial situation			Comment on USPS financial situation	Placed on file	12/21/11
12/11/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/12/11
12/11/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/12/11
12/11/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/12/11
12/11/11	Postal Employee				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/12/11
12/11/11	Consumer	Provo	UT		RFI	Information	Other	Question on bidding process for postal facility that is closing	Sent to USPS to assist & respond to PRC & customer	12/14/11
12/12/11	Consumer		MI		USPS financial situation			47 form postcards received regarding service standards	Placed on file	12/12/11
12/12/11	Consumer		NE		N2012-1	Delivery	AMP	17 form postcards commenting on consolidating Norfolk, NE and Omaha, NE AMP operations	Placed on file	12/12/11

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12/12/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/12/11
12/12/11	Media	Washington	DC		N2011-1	Retail	PO closing	Question on release of Advisory Opinion	Answered by PAGR	12/12/11
12/12/11	Consumer	Oakland	CA		RFI	Information	Other	Customer attempting to contact USPS General Counsel's office - further questions	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	12/12/11
12/12/11	Consumer				RFI	Information	Other	Questions on postal operations	Answered by PAGR	12/12/11
12/12/11	Consumer	Brayton	IA		Service	Retail	PO closing	Comment on possible closing of Brayton, IA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	12/12/11
12/12/11	Consumer	Dayton	OH		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/12/11
12/12/11	Consumer	Brownsville	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/12/11
12/12/11	Federal, State & local govt	Pocatello	ID		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/12/11
12/12/11	Consumer	Elk River	ID		Service	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	12/12/11

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12/12/11	Consumer	Owego	NY		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/12/11
12/12/11	Postal Employee	Clever	MO		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/12/11
12/12/11	Postal Employee	Sutherland	NE		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/12/11
12/12/11	Consumer	Pocatello	ID		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/12/11
12/12/11	Consumer	Gualala	CA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/12/11
12/12/11	Consumer	Norfolk	NE		USPS financial situation	Suggestion		Comment on USPS financial situation	Placed on file	12/15/11
12/12/11	Consumer	Los Angeles	CA		Service	Retail	Other	Customer double billed for Click n Ship service	Sent to USPS to assist & respond to PRC & customer	12/15/11
12/12/11	Federal, State & local govt	Mahanoy City	PA		Service	Retail	PO closing	Comment on possible closing of Mahanoy City, PA post office due to lease expiration	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	12/21/11
12/12/11	Federal, State & local govt	Mandaree	ND		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/23/11

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12/12/11	Postal Organization	Scranton	PA		Service	Delivery	AMP	Stakeholders not being notified of closing of AMPs	Answered by OGC and OSA	1/19/12
12/13/11	Consumer		NE		N2012-1	Delivery	AMP	6 form postcards commenting on consolidating Norfolk, NE and Omaha, NE AMP operations	Placed on file	12/13/11
12/13/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/13/11
12/13/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/13/11
12/13/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/13/11
12/13/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/13/11
12/13/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/13/11
12/13/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/13/11
12/13/11	Consumer	Brayton	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/13/11

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12/13/11	Consumer	Seatonville	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/13/11
12/13/11	Consumer	Bone Gap	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/13/11
12/13/11	Consumer	Moss Bluff			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/13/11
			LA							
12/13/11	Consumer	Jigger	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/13/11
12/13/11	Consumer	Brownstown	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/13/11
12/13/11	Consumer	Elmhurst	NY		Service	Employee behavior	Rudeness	Clerk rude to customer	Sent to USPS to assist & respond to PRC & customer	12/13/11
12/13/11	Consumer	Elmhurst	NY		Service	Employee behavior	Rudeness	Clerk rude to customer - follow-up comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	12/13/11
12/13/11	Consumer				USPS financial situation			Comment on USPS financial situation	Placed on file	12/13/11
12/13/11	Consumer	St Thomas	VI		USPS financial situation	Suggestion		Comment on USPS financial situation	Placed on file	12/13/11

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12/13/11	Consumer				Service	Delivery	Undelivered Mail	Coupons not being delivered	Referred to USPS CA	12/13/11
12/13/11	Consumer	New York City	NY		Service	Other		Business received wrong mail tray size - further comments	Sent to USPS to assist & respond to PRC & customer	12/13/11
12/13/11	Consumer	Chattanooga	TN		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/13/11
12/13/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/13/11
12/13/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/13/11
12/13/11	Consumer	Tulsa	OK		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/13/11
12/13/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/13/11
12/13/11	Consumer				N2012-1	Information		Question on filing comments in Docket	Answered by PAGR	12/14/11
12/13/11	Consumer	Ossining	NY		RFI	Rates		Request for rate charts	Information provided to customer	12/15/11
12/13/11	Consumer				N2012-1	Delivery	AMP	Question on how to file comments in Docket	Answered by PAGR	12/22/11
12/14/11	Consumer		MI		USPS financial situation			14 form postcards received regarding service standards	Placed on file	12/14/11

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12/14/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/14/11
12/14/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/14/11
12/14/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/14/11
12/14/11	Consumer	Whitman	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/14/11
12/14/11	Consumer	Whitman	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/14/11
12/14/11	Consumer	Whitman	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/14/11
12/14/11	Consumer	Pilot Mound	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/14/11
12/14/11	Consumer	Clayville	RI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/14/11

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12/14/11	Consumer				Service	Delivery	Undelivered Mail	Mail not delivered due to blocked mailbox	Provided regulations regarding clear approach for carrier to mailbox	12/14/11
12/14/11	Consumer				Other			Erroneously received e-mail intended for another website	Reply that they had sent the e-mail in error to the PRC	12/14/11
12/14/11	Consumer	Birmingham	AL		Service	Delivery	Mail damage	Mail being stuffed in box with outgoing mail - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	12/14/11
12/14/11	Media	New York City	NY					Interview with the Chairman - delay in shutting down post offices and AMPs		12/14/11
12/14/11	Media							Interview with the Chairman - delay in shutting down post offices and AMPs		12/14/11
12/14/11	Consumer	Waterloo	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/14/11
12/14/11	Consumer	Des Moines	IA		Service	Delivery	Undelivered Mail	Package not left at residence	Sent to USPS to assist & respond to PRC & customer	12/14/11
12/14/11	Consumer		IN		Service	Delivery	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	12/14/11
12/14/11	Consumer	Ackley	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/14/11

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12/14/11	Consumer	Missoula	MT		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/14/11
12/14/11	Consumer	Henniker	NH		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/14/11
12/14/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/14/11
12/14/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/14/11
12/14/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/14/11
12/14/11	Business Owner				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/14/11
12/14/11	Postal Employee	Beaver Dam	WI		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/14/11
12/14/11	Consumer	Redding	CA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/14/11
12/14/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/14/11
12/14/11	Consumer	Albuquerque	NM		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/14/11

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12/14/11	Consumer	South Bend	IN		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/14/11
12/14/11	Consumer	Knoxville	TN		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/14/11
12/14/11	Consumer	West Stockholm	NY		A2011-91	Information	PO closing	Question on post office closing appeal process	Referred to Public Rep.	12/14/11
12/14/11	Consumer		FL		Service	Delivery	Prison mail	Issues with prison mail administration	Provided contact information for ACLU	12/14/11
12/14/11	Consumer				Service	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	12/15/11
12/14/11	Consumer	Halsey	NE		N2011-1	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	12/15/11
12/14/11	Consumer	New York City	NY		Service	Delivery	Other	Issues with claiming additional postage on mailing	Sent to USPS to assist & respond to PRC & customer	12/16/11
12/14/11	Consumer	Norton	OH		Service	Retail	PO closing	Comment on possible closing of Norton, OH post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	12/21/11
12/14/11	Consumer	Norton	OH		Service	Retail	PO closing	Comment on possible closing of Norton, OH post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	12/21/11

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12/14/11	Postal Employee	Beaver Dam	WI		RFI	Information	Other	Question on payment of pension and benefits by USPS	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	12/23/11
12/15/11	Consumer		PA		N2012-1	Delivery	AMP	13 form letters on consolidating Duncansville, PA and Johnstown, PA AMP operations	Placed on file	12/15/11
12/15/11	Consumer		MI		N2012-1	Delivery	AMP	5 form letters on consolidating Lansing and Grand Rapids, MI AMP operations	Placed on file	12/15/11
12/15/11	Consumer		IN		N2012-1	Delivery	AMP	97 form letters on consolidating South Bend and Fort Wayne, IN AMP operations	Placed on file	12/15/11
12/15/11	Consumer		MI		USPS financial situation			47 form postcards received regarding service standards	Placed on file	12/15/11
12/15/11	Consumer	Huntsville	AR		A2012-14	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	12/15/11
12/15/11	Consumer	Whitman	NE		Service	Retail	PO closing	Comment on possible closing of Whitman, NE post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	12/15/11

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12/15/11	Consumer	Whitman	NE		Service	Retail	PO closing	Comment on possible closing of Whitman, NE post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	12/15/11
12/15/11	Consumer				RFI	Information	Other	Questions on fuel tax surcharges - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	12/15/11
12/15/11	Consumer	Bronx	NY		Service	Retail	PO closing	Comment on possible closing of Castle Hill Finance Station	Acknowledged comments	12/15/11
12/15/11	Federal, State & local govt	Washington	DC		A2012-65	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	12/15/11
12/15/11	Federal, State & local govt	Washington	DC		A2012-27	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	12/15/11
12/15/11	Federal, State & local govt	Washington	DC		A2012-6	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	12/15/11
12/15/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/15/11
12/15/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/15/11
12/15/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/15/11

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12/15/11	Consumer	Raymond	IA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/15/11
12/15/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/15/11
12/15/11	Consumer	LaPorte City	IA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/15/11
12/15/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/15/11
12/15/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/15/11
12/15/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/15/11
12/15/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/15/11
12/15/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/15/11
12/15/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/15/11
12/15/11	Consumer	Windham	ME		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/15/11
12/15/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/15/11

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12/15/11	Consumer	Waterloo	IA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/15/11
12/15/11	Consumer	Waterloo	IA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/15/11
12/15/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/15/11
12/15/11	Consumer	Kalamazoo	MI		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/15/11
12/15/11	Consumer	Toledo	OH		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/15/11
12/15/11	Postal Employee				N2012-1	Delivery	AMP	Question on how to file formal comments in Docket	Answered by PAGR	12/15/11
12/15/11	Postal Employee				N2012-1	Delivery	AMP	Question on how to file formal comments in Docket	Answered by PAGR	12/15/11
12/15/11	Consumer	Oxnard	CA		RFI	Information	Other	Question on purchasing postal real estate	Answered by PAGR	12/15/11
12/15/11	Consumer	Whitman	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/15/11
12/15/11	Consumer	Whitman	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/15/11

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12/15/11	Consumer			Priority Mail	Service	Delivery	Delayed Mail	Item not scanned	Follow-up scan shows item received at destination	12/16/11
12/15/11	Consumer				Other			Erroneously received e-mail intended for another website	Reply that they had sent the e-mail in error to the PRC	12/19/11
12/16/11	Consumer		NE		N2012-1	Delivery	AMP	12 form postcards commenting on consolidating Norfolk, NE and Omaha, NE AMP operations	Placed on file	12/16/11
12/16/11	Consumer		MI		USPS financial situation			4 form postcards received regarding service standards	Placed on file	12/16/11
12/16/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/16/11
12/16/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/16/11
12/16/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/16/11
12/16/11	Consumer				USPS financial situation			Comment on USPS financial situation	Placed on file	12/16/11
12/16/11	Consumer				Other			Erroneously received e-mail intended for another website	Reply that they had sent the e-mail in error to the PRC	12/16/11
12/16/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/16/11

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12/16/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/16/11
12/16/11	Consumer	Holland	PA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/16/11
12/16/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/16/11
12/16/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/16/11
12/16/11	Consumer	Saginaw	MI		N2011-1	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	12/16/11
12/16/11	Consumer	DuBois	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/16/11
12/16/11	Consumer	Vance	MS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/16/11
12/16/11	Consumer				Personnel	Information		Question on training of rural carriers	Answered by PAGR	12/21/11
12/17/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/19/11
12/17/11	Consumer	Elizabethtown	IN		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/19/11

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12/17/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/19/11
12/17/11	Consumer	Farmington	AR		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/19/11
12/17/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/19/11
12/17/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/19/11
12/17/11	Consumer	Waterloo	IA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/19/11
12/17/11	Consumer	Farmington	AR		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/19/11
12/17/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/19/11
12/17/11	Consumer				RFI	Information	Other	Question on grievance payouts	Answered by PAGR and OAC	12/21/11
12/18/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/19/11
12/18/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/19/11

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12/18/11	Consumer	Memphis	TN	International surface mail	Service	Delivery	Claim	Request review of insurance claim for missing packages	Sent to USPS to assist & respond to PRC & customer	12/19/11
12/18/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/19/11
12/18/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/19/11
12/18/11	Consumer	Tampa	FL		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/19/11
12/18/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/19/11
12/18/11	Consumer	Westmont	IL		USPS financial situation			Comment on USPS financial situation	Placed on file	12/21/11
12/18/11	Consumer				USPS financial situation			Comment on USPS financial situation	Placed on file	12/21/11
12/18/11	Consumer	Torrance	CA		RFI	Rates		Questions on rate discounts and special services	Answered by PAGR and OAC	1/9/12
12/19/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/19/11
12/19/11	Consumer	Raleigh	NC		Service	Delivery	RTS	Mail being returned to sender	Sent to USPS to assist & respond to PRC & customer	12/19/11
12/19/11	Consumer	Waterloo	IA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/19/11

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12/19/11	Postal Employee	Philadelphia	PA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/19/11
12/19/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/19/11
12/19/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/19/11
12/19/11	Consumer		NE		N2012-1	Delivery	AMP	18 form postcards commenting on consolidating Norfolk, NE and Omaha, NE AMP operations	Placed on file	12/19/11
12/19/11	Consumer		MI		USPS financial situation			29 form postcards received regarding service standards	Placed on file	12/19/11
12/19/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/19/11
12/19/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/19/11
12/19/11	Media	Fayetteville	AR		N2012-1	Delivery	AMP	Question on Advisory Opinion in Docket	Answered by PAGR	12/19/11
12/19/11	Consumer	Memphis	TN	International surface mail	Service	Delivery	Claim	Request review of insurance claim for missing packages - further comments	Sent to USPS to assist & respond to PRC & customer	12/19/11
12/19/11	Consumer				Personnel			Whistleblower complaint	No contact information provided to respond	12/19/11

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12/19/11	Consumer	Altain	TX		N2011-1	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	12/19/11
12/19/11	Consumer	Arapahoe	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/19/11
12/19/11	Consumer	Chromo	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/19/11
12/19/11	Consumer	Smoot	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/19/11
12/19/11	Consumer	DuBois	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/19/11
12/19/11	Consumer	Albuquerque	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/19/11
12/19/11	Consumer	Albuquerque	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/19/11
12/20/11	Consumer		NE		N2012-1	Delivery	AMP	4 form postcards commenting on consolidating Norfolk, NE and Omaha, NE AMP operations	Placed on file	12/20/11
12/20/11	Consumer		MI		USPS financial situation			29 form postcards received regarding service standards	Placed on file	12/20/11

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12/20/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/20/11
12/20/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/20/11
12/20/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/20/11
12/20/11	Consumer	Harrison	AR		N2011-1	Information	PO closing	Question on post office closing appeal process	Call to Chairman's Office	12/20/11
12/20/11	Consumer	Austin	TX		Service	Delivery	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	12/20/11
12/20/11	Consumer				Service	Delivery	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	12/20/11
12/20/11	Postal Employee	Erie	PA		N2012-1	Delivery	AMP	Question on how to file formal comments in Docket	Answered by PAGR	12/20/11
12/20/11	Consumer	Norvell	MI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/20/11
12/20/11	Consumer	DuBois	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/20/11
12/20/11	Consumer	Cardwell	MT		N2011-1	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	12/20/11

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12/20/11	Consumer	Brookton	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/20/11
12/20/11	Consumer	Bronx	MY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/20/11
12/20/11	Consumer	Beaver Dam	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/20/11
12/20/11	Consumer	Beaver Dam	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/20/11
12/20/11	Consumer	Beaver Dam	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/20/11
12/20/11	Consumer	Beaver Dam	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/20/11
12/20/11	Consumer	Pilot Mound	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/20/11
12/20/11	Consumer	DuBois	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/20/11

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12/20/11	Consumer	Dupont	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/20/11
12/20/11	Consumer	Dupont	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/20/11
12/20/11	Consumer	Dupont	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/20/11
12/20/11	Consumer	Dupont	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/20/11
12/20/11	Consumer	Chicago	IL		Service	Retail	Other	Concerns regarding facility cleanliness	Sent to USPS to assist & respond to PRC & customer	12/21/11
12/20/11	Consumer	Indianapolis	IN		Service	Delivery	Hold mail	Mail not held during absence of customer	Sent to USPS to assist & respond to PRC & customer	12/21/11
12/20/11	Consumer	Amboy	WA		Service	Delivery	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	12/21/11
12/20/11	Consumer				Service	Rates		Comment on non-profit rates	Acknowledged comments	12/22/11
12/21/11	Consumer		NE		N2012-1	Delivery	AMP	6 form postcards commenting on consolidating Norfolk, NE and Omaha, NE AMP operations	Placed on file	12/21/11

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12/21/11	Consumer		MI		USPS financial situation			1 form postcard received regarding service standards	Placed on file	12/21/11
12/21/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/21/11
12/21/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/21/11
12/21/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/21/11
12/21/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/21/11
12/21/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/21/11
12/21/11	Consumer	Sparks	NV		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/21/11
12/21/11	Federal, State & local govt	Toppersih	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/21/11
12/21/11	Federal, State & local govt	Durant	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/21/11

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12/21/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/21/11
12/21/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/21/11
12/21/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/21/11
12/21/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/21/11
12/21/11	Federal, State & local govt	Washington	DC		A2012-88	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	12/21/11
12/21/11	Consumer				Service	Delivery	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	12/21/11
12/21/11	Consumer	Washington	DC		Service	Delivery	Undelivered Mail	Mail not being delivered to P O Box	Sent to USPS to assist & respond to PRC & customer	12/21/11
12/21/11	Consumer	Gulfport	MS		Service	Delivery	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	12/21/11
12/21/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/21/11

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12/21/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/21/11
12/21/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/21/11
12/21/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/21/11
12/21/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/21/11
12/21/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/21/11
12/21/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/21/11
12/21/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/21/11
12/21/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/21/11
12/21/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/21/11

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12/21/11	Consumer	New Orleans	LA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/21/11
12/22/11	Consumer	Waterloo	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/22/11
12/22/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/22/11
12/22/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/22/11
12/22/11	Consumer		MD		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/22/11
12/22/11	Consumer	Clayville	RI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/22/11
12/22/11	Consumer	Clear Creek	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/22/11
12/22/11	Consumer	Dry Branch	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/22/11
12/22/11	Consumer	Cutler	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/22/11

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12/22/11	Consumer	Tippecanoe	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/22/11
12/22/11	Consumer	Mosherville	MI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/22/11
12/22/11	Consumer	DuBois	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/22/11
12/22/11	Consumer	Lake Providence	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/22/11
12/22/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/22/11
12/22/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/22/11
12/22/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/22/11
12/22/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/22/11

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12/22/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/22/11
12/22/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/22/11
12/22/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/22/11
12/22/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/22/11
12/22/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/22/11
12/22/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/22/11
12/22/11	Consumer	Morrow	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/22/11
12/22/11	Consumer	Morrow	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/22/11

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12/22/11	Consumer	Star	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/22/11
12/22/11	Consumer	Star	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/22/11
12/22/11	Consumer	Fort Necessity	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/22/11
12/22/11	Consumer				N2012-1	Delivery	AMP	Question on how to file comments in Docket	Answered by PAGR	12/22/11
12/22/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/22/11
12/22/11	Postal Employee	St Cloud	MN		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/22/11
12/22/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/22/11
12/22/11	Consumer	Falls Church	VA		A2012-18	Retail	PO closing	Question on appeal process	Referred to Public Rep.	12/22/11
12/22/11	Federal, State & local govt				RFI	Information		Question on Zip Code appeal process	Referred to USPS GR	12/22/11
12/22/11	Consumer				USPS financial situation			Comment on USPS financial situation	Placed on file	12/22/11

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12/22/11	Consumer	Monterey	CA		Service	Retail	Missing mail	Periodicals missing in mail - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	12/22/11
12/22/11	Consumer				Service	Rates		Comment on non-profit rates - further comments	Acknowledged comments	12/22/11
12/22/11	Consumer	Prairie City	IA		USPS financial situation	Suggestion		Comment on USPS financial situation	Placed on file	12/22/11
12/22/11	Consumer	Indianapolis	IN		Service	Delivery	Hold mail	Mail not held during absence of customer - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	12/23/11
12/22/11	Federal, State & local govt	Randolph	IA		A2012-111	Retail	PO closing	Inquiry on status of post office	Checked status and contacted staff to update on status of post office	12/23/11
12/22/11	Consumer	Los Angeles	CA		Service	Retail	PO closing	Comment on possible closing of Bunker Hill post office in Los Angeles, CA	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	1/3/12
12/22/11	Consumer	East Marion	NY		Service	Retail	PO closing	Comment on possible closing of East Marion post office in NY	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	1/4/12

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12/22/11	Consumer	Los Angeles	CA		Service	Retail	Other	Customer double billed for Click n Ship service - continuing issues	Sent to USPS to assist & respond to PRC & customer	1/4/12
12/22/11	Consumer				Service	Rates		Comment on non-profit rates - further comments	Acknowledged comments	1/9/12
12/22/11	Postal Organization	Scottsdale	AZ		Service	Retail	Other	Comment on negotiation of lease renewals	Answered by Chairman's Office	1/9/12
12/22/11	Federal, State & local govt	Oklahoma City	OK		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/10/12
12/22/11	Federal, State & local govt	Oklahoma City	OK		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/10/12
12/23/11	Consumer		NE		N2012-1	Delivery	AMP	4 form postcards commenting on consolidating Norfolk, NE and Omaha, NE AMP operations	Placed on file	12/23/11
12/23/11	Consumer		MI		USPS financial situation			3 form postcards received regarding service standards	Placed on file	12/23/11
12/23/11	Consumer	Washington	DC		Service	Delivery	Misdelivery	Mail being delivered to nearby addresses	Sent to USPS to assist & respond to PRC & customer	12/23/11
12/23/11	Media	Washington	DC		N2011-1	Retail	PO closing	Question on release of Advisory Opinion	Answered by PAGR	12/23/11
12/23/11	Media	Washington	DC		N2011-1	Retail	PO closing	Question on release of Advisory Opinion	Answered by PAGR	12/23/11
12/23/11	Media	Santa Monica	CA		RFI	Information	Other	Question on posting of press releases	Answered by PAGR	12/23/11
12/23/11	Media	Washington	DC		RFI	Information	Other	Question on shutdown procedures	Referred to link on website	12/23/11
12/23/11	Consumer	Jonesville	TX		N2011-1	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	12/23/11

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12/23/11	Consumer	Jonesville	TX		N2011-1	Retail	PO closing	Question on post office closing appeal process - further questions	Answered by PAGR	12/23/11
12/23/11	Consumer				A2012-102	Retail	PO closing	Comment on proposed post office closing	Placed copy in commenter file	12/23/11
12/23/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/23/11
12/23/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/23/11
12/23/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/23/11
12/23/11	Consumer		AL		RFI	Information		Request contact information for local USPS CA	Answered by PAGR	12/23/11
12/23/11	Consumer	Clemons	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/23/11
12/23/11	Postal Employee	Frederick	MD		Service	Delivery	Delayed Mail	Package delayed in mail	Sent to USPS to assist & respond to PRC & customer	1/3/12
12/23/11	Business Owner	Puyallup	WA		RFI	Information	NSA	Question on establishing an NSA with the Postal Service	Sent to USPS to assist & respond to PRC & customer	1/3/12
12/23/11	Consumer			Priority Mail	Service	Delivery	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	1/3/12

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12/23/11	Consumer	Chicago	IL		Service	Retail	Coll box	Service inquiry on collection schedule at Saint John, IN post office	Sent to USPS to assist & respond to PRC & customer	1/4/12
12/24/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/24/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/24/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/24/11	Postal Employee				Personnel	Fraud		Whistleblower complaint	Referred to USPS OIG	1/9/12
12/25/11	Consumer	Pearland	TX	Certified Mail	Service	Delivery	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	1/3/12
12/25/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/26/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/26/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/26/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12

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12/26/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/27/11	Consumer		NE		N2012-1	Delivery	AMP	4 form postcards commenting on consolidating Norfolk, NE and Omaha, NE AMP operations	Placed on file	12/27/11
12/27/11	Consumer		MI		USPS financial situation			16 form postcards received regarding service standards	Placed on file	12/27/11
12/27/11	Consumer	McCallsburg	IA		A2012-86	Retail	PO closing	Question on appeal process	Referred to Docket Section	12/27/11
12/27/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/27/11
12/27/11	Consumer				RFI	Rates		Question on implementation of new rates	Answered by PAGR	1/3/12
12/27/11	Consumer	Evergreen	CO		Service	Delivery	Mail theft	Contents of package missing when opened by customer	Sent to USPS to assist & respond to PRC & customer	1/3/12
12/27/11	Postal Employee				Personnel	Retail		Whistleblower complaint	Referred to USPS OIG	1/3/12
12/27/11	Consumer	Manheim	PA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/27/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/27/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12

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12/27/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/27/11	Consumer	Roanoke	VA		Service	Retail	PO closing	Comment on possible closing of Downtown Roanoke, VA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	1/4/12
12/27/11	Consumer	Chicago	IL		Service	Retail	Lobby hours	Comment on lobby hours at Williams Bay, WI post office	Sent to USPS to assist & respond to PRC & customer	1/4/12
12/27/11	Consumer	Raleigh	NC		Service	Retail	Other	Customer not receiving responses to inquiries made at local post office	Sent to USPS to assist & respond to PRC & customer	1/4/12
12/27/11	Consumer	Waycross	GA		USPS financial situation	Suggestion		Comment on USPS financial situation	Placed on file	1/4/12
12/27/11	Consumer				RFI	Information	Other	Contractor wishing to do business with the Postal Service	Provided link on USPS website to submit unsolicited proposals	1/9/12
12/28/11	Consumer		NE		N2012-1	Delivery	AMP	6 form postcards commenting on consolidating Norfolk, NE and Omaha, NE AMP operations	Placed on file	12/28/11
12/28/11	Consumer		MI		USPS financial situation			18 form postcards received regarding service standards	Placed on file	12/28/11
12/28/11	Media	Washington	DC		N2011-1	Retail	PO closing	Interview with the Chairman - release of Advisory Opinion		12/28/11

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12/28/11	Media	Washington	DC		N2011-1	Retail	PO closing	Interview with the Chairman - release of Advisory Opinion		12/28/11
12/28/11	Consumer				RFI	Information	Other	Contractor wishing to do business with the Postal Service	Provided link on USPS website to submit unsolicited proposals	12/28/11
12/28/11	Media	Eagle Grove	IA		N2011-1	Information	PO closing	Question number of appeals filed by two Iowa towns	Answered by PAGR	1/3/12
12/28/11	Consumer	Lynwood	CA		Service	Delivery	Misdelivery	Mail being delivered to nearby addresses	Sent to USPS to assist & respond to PRC & customer	1/3/12
12/28/11	Consumer	Waterloo	IA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/28/11	Consumer	Waterloo	IA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/28/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/28/11	Business Owner	Waterloo	IA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/28/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/28/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/28/11	Consumer	Clever	MO		USPS financial situation			Comment on grievance pay outs and other postal operational matters	Acknowledged comments	1/4/12

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12/29/11	Consumer				Service	Delivery	Missing mail	Letter missing in mail	Called back left message	12/29/11
12/29/11	Consumer				RFI	Information	PO closing	Question on post office closing appeal process	No contact information provided to respond	12/29/11
12/29/11	Consumer	Spruce Creek	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/29/11
12/29/11	Consumer	Spruce Creek	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/29/11
12/29/11	Consumer	Mt Sherman	KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/29/11
12/29/11	Consumer	Conesville	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/29/11
12/29/11	Consumer	Rhinehart	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	12/29/11
12/29/11	Consumer	Highfalls	NC		RFI	Information	PO closing	Question on post office closing appeal process	No contact information provided to respond	12/29/11
12/29/11	Consumer	Belinville	PA		Service	Delivery	Claim	Request review of insurance claim - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	1/3/12

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12/29/11	Consumer	Los Angeles	CA		Service	Delivery	Undelivered Mail	Mail not delivered due to blocked mailbox	Sent to USPS to assist & respond to PRC & customer	1/3/12
12/29/11	Consumer			Priority Mail	Service	Delivery	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	1/3/12
12/29/11	Consumer	Cambridge	MD		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/29/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/29/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/29/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/29/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/29/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/29/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/29/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/29/11	Consumer	Cedar Falls	IA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12

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12/29/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/29/11	Business Owner	Ft Smith	AR		Service	Delivery	RTS	Mail being returned to sender	Sent to USPS to assist & respond to PRC & customer	1/9/12
12/29/11	Consumer	Fairfax	VA		Service	Delivery	Missing mail	Passport missing in mail	Sent to USPS to assist & respond to PRC & customer	1/9/12
12/29/11	Postal Employee	West Olive	MI		Other			Requested contact information	Answered by PAGR	1/11/12
12/29/11	Consumer	Bergman	AR		Service	Rates		Comment on increase in post office box fees	Acknowledged comments	1/11/12
12/30/11	Media	Maysville	KY					Interview with the Chairman - role of the Commission		12/30/11
12/30/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	12/30/11
12/30/11	Consumer		NJ		RFI	Information	Other	Question from former postal contractor	Replied that issue is not within Commission jurisdiction	12/30/11
12/30/11	Consumer	East Vancouver			Service	Retail	Other	Phone not answered at local post office	Sent to USPS to assist & respond to PRC & customer	1/3/12
12/30/11	Consumer		IA		N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/30/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12

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12/30/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/31/11	Consumer				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/31/11	Postal Employee				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12
12/31/11	Postal Employee				N2012-1	Delivery	AMP	Comment on proposed service standard changes	Acknowledged comments and placed copy in commenter file	1/3/12

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**Total Number:** 3251  
**YEAR TO DATE**  
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<b>From</b>	<b>3251</b>	<b>Product</b>	<b>21</b>	<b>Category</b>	<b>3203</b>
Consumer	2979	International surface mail	11	N2010-1	8
Postal Employee	115	Delivery confirmation	3	N2011-1	1584
Federal, State & local govt	84	Certified Mail	3	N2012-1	353
Media	55	Priority Mail	4	USPS financial situation	491
Business Owner	12			Other	13
Postal Organization	6			Service	494
				RFI	74
<b>Issue</b>	<b>2760</b>	<b>Sub Issue</b>	<b>2648</b>	Personnel	14
				Website	7
Retail	1859	PO closing	1846	A2011-103	4
Fraud	13	AMP	509	A2011-91	5
Delivery	678	6 Days	6	A2011-71	2
Information	121	Other	85	A2011-101	12
Suggestion	42	Missing mail	52	A2012-6	11
Employee behavior	6	Delayed Mail	23	A2011-66	2
Other	5	Coll box	13	A2011-90	14
Rates	36	Lobby hours	9	A2011-78	3
		Unsolicited mail	3	A2012-1	2
		Change of address	6	A2011-95	29
		Prison mail	9	A2012-4	7
		Mail theft	6	A2012-7	2
		Rudeness	6	A2011-36	1
		Undelivered Mail	17	A2012-8	3
		Mode of delivery	11	A2011-82	1
		5 Days	4	A2012-18	6
		Wait time in line	1	A2011-50	1
		Mail damage	5	A2012-2	1
		PO Box	5	A2011-77	1
		RTS	12	A2011-88	2
		Misdelivery	11	A2011-102	1
		Claim	6	A2012-13	1
		Hold mail	2	A2012-31	1
		NSA	1	A2012-22	3
				A2011-58	6
				A2012-10	1
				A2011-83	1
				A2012-20	1
				A2012-34	3
				A2011-24	1
				A2011-20	1
				A2012-39	2
				A2012-25	1
				A2012-29	7

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A2012-38	8
A2011-34	2
A2011-30	3
A2011-32	1
A2012-11	1
A2012-19	1
A2012-48	2
A2011-54	2
A2012-44	1
A2012-33	1
A2012-43	2
A2012-53	2
A2011-80	1
A2012-14	1
A2012-65	1
A2012-27	1
A2012-88	1
A2012-111	1
A2012-102	1
A2012-86	1
R2010-4	1
R2012-4R	1
R2012-3	28