

UNITED STATES OF AMERICA
Before The
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

Rate and Service Changes to Implement)
Baseline Negotiated Service Agreement)
With Bank of America Corporation)

Docket No. MC2007-1

OFFICE OF THE CONSUMER ADVOCATE INTERROGATORY
TO BANK OF AMERICA CORPORATION WITNESS RICHARD D. JONES
(OCA/BAC-T1-2)
(February 22, 2007)

Pursuant to Rules 25 through 28 of the Rules of Practice of the Postal Rate Commission, the Office of the Consumer Advocate hereby submits an interrogatory and request for production of documents. Instructions included with OCA interrogatories OCA/USPS-T1-1-4, dated February 15, 2007, are hereby incorporated by reference

Respectfully submitted,

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OCA/BAC-T1-2. Please refer to your testimony at page 17, lines 1-6, "Return Rate for First-Class Mail."

- a. Please confirm that Bank of America (BAC) has agreed to waive physical return of at least 10 percent of its First-Class operational mail volume, thereby continuing to accept physical returns of up to 90 percent of its First-Class operational mail volume. If you do not confirm, please explain.
- b. Please explain why BAC has agreed to waive physical return of at least 10 percent of its First-Class operational mail volume.
- c. Please explain why BAC will continue to accept physical returns of up to 90 percent of its First-Class operational mail volume.
- d. Please explain why BAC will receive electronic return information for up to 90 percent of its First-Class operational mail volume, in addition to the physical return of such operational volume.