

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

POSTAL RATE AND FEE CHANGES, 2006

Docket No. R2006-1

RESPONSES OF THE UNITED STATES POSTAL SERVICE
TO INTERROGATORIES OF DAVID B. POPKIN
(DBP/USPS-239-240)
(July 24, 2006)

The United States Postal Service hereby provides its institutional responses to the above-listed interrogatories, filed on July 10, 2006.

Each interrogatory is stated verbatim and is followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

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**RESPONSE OF THE UNITED STATES POSTAL SERVICE
TO INTERROGATORY OF DAVID POPKIN**

DBP/USPS-239

[a] Please confirm, or explain if you are unable to confirm, that a Change of Address Order may either be for a temporary period of time or be permanent.

[b] Does the \$1.00 credit card fee apply equally to both temporary and permanent requests?

[c] If not, please explain.

RESPONSE:

(a) Confirmed.

(b) Yes.

(c) Not applicable.

**RESPONSE OF THE UNITED STATES POSTAL SERVICE
TO INTERROGATORY OF DAVID POPKIN**

DBP/USPS-240

[a] Please define what is meant by placing mailing on hold and the action taken by the Postal Service with respect to each category or type of mail received while the hold request is in effect.

[b] Please explain the various methods by which a customer may place their mail on hold.

[c] For each of the methods enumerated in response to subpart b, please advise if there is a \$1.00 credit card fee similar to that which is required for a Change of Address Order.

[d] If not, please explain why a hold request does not require the \$1.00 credit card verification fee while a similarly filed Change of Address Order does require it.

[e] If so, please confirm, or explain if you are unable to confirm, that all of the reasons and previously filed responses made with respect to the \$1.00 credit card fee for Change of Address Orders apply equally to the fee for Hold Requests.

RESPONSE:

(a)-(c) The answers to your questions can be found at the usps.com website.

Under “All Products and Services”, click on Hold Mail. For further information, click on the Hold Mail FAQs, and click on “Placing Mail on Hold” and “Cost of the Hold Mail Service.”

(d) Hold Mail does not face the same security concerns as Change of Address Service. If a customer's address is fraudulently changed, that customer risks having his or her mail sent to an unwanted address. If a hold mail request is fraudulently made, the customer only risks having his or her mail held at the local post office.

(e) Not applicable.