

BEFORE THE  
POSTAL RATE COMMISSION  
WASHINGTON, D.C. 20268-0001

POSTAL RATE AND FEE CHANGES, 2006

Docket No. R2006-1

RESPONSE OF THE UNITED STATES POSTAL SERVICE TO  
INTERROGATORY OF THE OFFICE OF THE CONSUMER ADVOCATE  
(OCA/USPS- 73) (July 28, 2006)

The United States Postal Service hereby provides its institutional response to the following interrogatory of the Office of the Consumer Advocate, filed on July 12, 2006, and due on July 26, 2006:

OCA/USPS-73

The interrogatory is stated verbatim and is followed by the response. A motion for late acceptance is being filed this day.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

Daniel J. Foucheaux, Jr.  
Chief Counsel, Ratemaking

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RESPONSE OF THE UNITED STATES POSTAL SERVICE TO  
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**OCA/USPS-73.** Please provide Package Services Product Tracking System (PTS) scores for FY2005 (both quarterly and annual) and for FY2006 year-to-date (Q1, Q2, and Q3).

a. Please explain what services ancillary to Package Services mail (e.g., Delivery Confirmation and Insurance) are used in PTS to determine days for delivery.

b. Also address how PTS handles multiple ancillary services applied to individual Package Services pieces (e.g., Delivery Confirmation and Insurance purchased for the same piece).

c. In order to “start the clock” on a piece that will contribute to the PTS delivery score, must there be an entry scan by a Postal Service employee (e.g., at a retail window or BMEU)? Please explain. Are Package Services pieces that have been dropped into a collection box given an entry scan at the first (or subsequent) facilities to which they are brought in order to “start the clock?” Please explain.

d. In order to “stop the clock” on a piece that will contribute to the PTS delivery score, must there be a delivery (or attempted delivery) scan at the recipient’s mail receptacle? Please explain.

**RESPONSE:**

Please see response to OCA/USPS-7(a) for available data on Package Services.

a. The PTS will calculate a scheduled delivery date on Package Services Mail where purchased with one or more of the following special services, provided other dependent criteria are met:

Numbered Insured Mail

Delivery Confirmation

Signature Confirmation

b. The PTS uses a combination of pre-defined service types and mail class data elements to identify the class and special services purchased with a mail piece.

Further, the PTS generates summary data for specific product/services. Where a mail

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**RESPONSE TO OCA/USPS-73 (continued)**

piece record meets the criteria to be included in a specific summary data file, the PTS includes the mail piece in the file.

c. Pieces included in Package Services service performance must have a Package Identification Code that includes a Package Services service type. They also must have an "Acceptance" event appended to the mail piece Package Identification Code.

d. No. While Delivered and Attempted are both considered "Stop the Clock" scan events, there are other events that are also considered "Stop the Clock" events.

## **CERTIFICATE OF SERVICE**

I hereby certify that I have this date served the foregoing document in accordance with Section 12 of the Rules of Practice and Procedure.

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