

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

POSTAL RATE AND FEE CHANGES, 2006

Docket No. R2006-1

RESPONSES OF THE UNITED STATES POSTAL SERVICE
TO INTERROGATORIES OF DOUGLAS F. CARLSON
(DFC/USPS-6-9)

The United States Postal Service hereby files its responses to the above listed interrogatories, filed on June 9, 2006, and due on June 23, 2006. A motion for late acceptance is being filed this day.

Each interrogatory is stated verbatim and is followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

Daniel J. Foucheaux, Jr.
Chief Counsel, Ratemaking

Brian M. Reimer
Attorney

475 L'Enfant Plaza West, S.W.
Washington, D.C. 20260-1137
(202) 268-3037; Fax -5402
July 7, 2006
Brian.M.Reimer@usps.gov

RESPONSE OF THE UNITED STATES POSTAL SERVICE
TO INTERROGATORY OF DOUGLAS F. CARLSON

DFC/USPS-6. Please provide the percentage of Registered Mail that received an acceptance scan at a retail terminal but that did not receive a scan indicating a final disposition or delivery. In your response, please identify all assumptions and search parameters used in querying, analyzing, and reporting the data (e.g., a scan indicating final disposition or delivery was either “Delivered” or “Returned to Sender,” and an article was deemed not to have received a scan indicating final disposition or delivery if no such scan was recorded within N days after the acceptance scan).

RESPONSE:

The results reflect Registered Mail pieces that received a Retail Acceptance event and, based on the acceptance date time, and the Origin/Destination location, had an anticipated delivery date within the month of May, 2006. Events treated as final disposition in the analysis were: Delivered, Notice Left, Return to Sender, Dead Letter, Insufficient Address, Moved Left no Address, Forward Expired, Addressee Unknown, Vacant, Unclaimed, Deceased, and Other. The results may include some items for which Registered Mail was used by the Postal Service, for which a final disposition scan would not be expected. The analysis includes pieces accepted as early as 1 to 3 days before the beginning of the month of May, when an anticipated delivery date within the month of May 2006 resulted. The analysis also reflects pieces for which the final disposition record posted to the database as many as 12 days after the end of the month of May, 2006. According to the results, 6.8 percent of the retail-accepted Registered Mail pieces did not receive a final disposition scan.

RESPONSE OF THE UNITED STATES POSTAL SERVICE
TO INTERROGATORY OF DOUGLAS F. CARLSON

DFC/USPS-7. Please provide the percentage of numbered Insured Mail that received an acceptance scan at a retail terminal but that did not receive a scan indicating a final disposition or delivery. In your response, please identify all assumptions and search parameters used in querying, analyzing, and reporting the data (e.g., a scan indicating final disposition or delivery was either “Delivered” or “Returned to Sender,” and an article was deemed not to have received a scan indicating final disposition or delivery if no such scan was recorded within N days after the acceptance scan).

RESPONSE:

The Postal Service does not generate scan analysis segregated to include only Numbered Insured volumes.

RESPONSE OF THE UNITED STATES POSTAL SERVICE
TO INTERROGATORY OF DOUGLAS F. CARLSON

DFC/USPS-8. For each special service for which postal employees are required to scan a bar code upon delivering the item, please provide the percentage of mail that received a scan other than one indicating final disposition or delivery and that did not also receive a scan indicating final disposition or delivery. In your response, please identify all assumptions and search parameters used in querying, analyzing, and reporting the data (e.g., a scan indicating final disposition or delivery was either “Delivered” or “Returned to Sender,” and an article was deemed not to have received a scan indicating final disposition or delivery if no such scan was recorded within N days after the acceptance scan).

RESPONSE:

For those Special Services for which the Postal Service generates scan analysis, the data have been provided in the following responses: DFC/USPS-6, 13, 25, and 27. Final Disposition events are listed in the response to DFC/USPS-6.

RESPONSE OF THE UNITED STATES POSTAL SERVICE
TO INTERROGATORY OF DOUGLAS F. CARLSON

DFC/USPS-9. For each type of mail that requires a signature upon delivery, including Express Mail and mail for which the customer purchased a special service, please identify the percentage of mail, by type, that received a scan indicating final disposition or delivery and that has no signature on file. This interrogatory excludes responsive information that the Postal Service already has provided in response to other interrogatories. In your response, please identify all assumptions and search parameters used in querying, analyzing, and reporting the data (e.g., a scan indicating final disposition or delivery was either “Delivered” or “Returned to Sender,” and an article was deemed not to have received a scan indicating final disposition or delivery if no such scan was recorded within N days after the acceptance scan).

RESPONSE:

For Express Mail and Special Services mail piece/articles that require signature capture, the handheld scanner prompts USPS delivering employees to capture the recipient’s signature only when the employee assigns the “Delivered” event to the mail piece/article. Thus for this analysis only articles that received a “Delivered” event within the month of May, 2006 are included in the analysis.

The approach used was to count the number of articles by product or special service (requiring a signature) that received a “Delivered” event but had no signature appended, and divide by the number of articles by product or special service that received a “Delivered” event during the month. The results are as follows.

Express Mail	4.3 percent had no signature appended.
Signature Confirmation	5.4 percent had no signature appended.
Certified Mail	3.8 percent had no signature appended.
Numbered Insured Mail	2.6 percent had no signature appended.
Registered Mail	2.1 percent had no signature appended.

CERTIFICATE OF SERVICE

I hereby certify that I have this date served the foregoing document in accordance with Section 12 of the Rules of Practice and Procedure.

Brian M. Reimer

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Washington, D.C. 20260-1137
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