

**PAGR Public Inquiry Log FY 2011 Quarter 4
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Intake Date	From	City	State	Service	Catego ry	Issue	Sub Issue	Description	PRC Action Taken	Action Date	Return ing custo mer
7/1/11	Consumer	Helotes	TX		Service	Delivery	Other	Problem with refused package handling process	Sent to USPS to assist & respond to PRC & customer	7/1/11	
7/1/11	Consumer				Service	Delivery	Unsolicited mail	Customer received unwanted mail	Provided customer with information on how to register on Do Not Mail lists	7/5/11	
7/1/11	Postal Employee	St Paul Park	MN		Service	Retail		Comment on consolidation of two post offices in a suburb of St. Paul, MN	Replied that issue is not within Commission jurisdiction	7/5/11	
7/1/11	Consumer	Yoder	KS		Service	Retail	PO closing	Comment on possible closing of Yoder, KS post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	7/1/11	
7/1/11	Consumer	Los Angeles	CA		Service	Delivery	Undelivered Mail	Checks missing in mail - request for information	Answered by PAGR	7/1/11	
7/2/11	Postal Employee	Fairmount	IN		USPS financial situation	Suggestion		Suggestion to close smallest post offices to save revenue	Thanked for suggestions	7/5/11	
7/2/11	Consumer				Other			Breach of business loan agreement with a client	Replied that issue is not within Commission jurisdiction	7/5/11	

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7/2/11	Consumer	Nixa	MO		Service	Delivery	Delayed Mail	Mail being delivered late in the day	Sent to USPS to assist & respond to PRC & customer	7/5/11	
7/2/11	Consumer	Burt Lake	MI		Service	Retail	PO closing	Comment on possible closing of Burt Lake, MI post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	7/5/11	
7/4/11	Consumer				Service	Retail	PO closing	Central post office in Daytona Beach, FL under review to be closed	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	7/5/11	
7/4/11	Consumer				N2010-1		6 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	7/5/11	
7/5/11	Postal Employee	Urbandle	IA		N2010-1		6 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	7/5/11	
7/5/11	Postal Employee	Urbandle	IA		Personnel			Union work rules being inconsistently applied	Replied that issue is not within Commission jurisdiction	7/5/11	
7/5/11	Postal Employee				N2010-1		5 Days	Comment on USPS proposal to eliminate Saturday delivery	No contact information provided to respond	7/5/11	

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7/5/11	Federal, State & local govt	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	7/6/11	
7/5/11	Consumer	Andover	IL		Service	Retail	PO closing	Comment on possible closing of Andover, IL post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/6/11	
7/5/11	Consumer	Andover	IL		Service	Retail	PO closing	Comment on possible closing of Andover, IL post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/6/11	

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7/5/11	Consumer	Andover	IL		Service	Retail	PO closing	Comment on possible closing of Andover, IL post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/6/11	
7/5/11	Consumer	Cambridge	IL		Service	Retail	PO closing	Comment on possible closing of Andover, IL post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/6/11	
7/5/11	Consumer	Superior	WI		Philatelic			Errors on commemorative stamp brochure	Replied that issue is not within Commission jurisdiction	7/6/11	
7/5/11	Consumer	Comstock	NY		Service	Delivery	Prison mail	Courtesy copy of letter to Court of Claims regarding missing manila envelope	No response necessary	7/5/11	

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7/5/11	Consumer	Goodwin	AR		Service	Retail	PO closing	Comment on possible closing of Goodwin, AR post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	7/6/11	
7/5/11	Consumer	Graham	NC		Service	Delivery	Missing mail	Packages missing in mail	Sent to USPS to assist & respond to PRC & customer	7/5/11	
7/5/11	Postal Employee				N2010-1		5 Days	Comment on USPS proposal to eliminate Saturday delivery	No contact information provided to respond	7/5/11	
7/5/11	Consumer	Iowa City	IA		Service	Retail	PO closing	Comment on possible closing of Washington St. post office	No contact information provided to respond - relayed comments to USPS CA	7/6/11	
7/5/11	Consumer	Los Angeles	CA		Service	Delivery	Undelivered Mail	Checks missing in mail - further request for information on filing formal complaint	Answered by PAGR and OGC	7/5/11	
7/5/11	Consumer	Oakland	CA		Service	Delivery	Mail theft	Package allegedly stolen after delivery	Sent to USPS to assist & respond to PRC & customer	7/8/11	
7/5/11	Federal, State & local govt	Harmony	PA		Service	Delivery	Mode of delivery	Concerns with delivery in historic district after post office closes	Sent to USPS to assist & respond to PRC & customer	7/12/11	

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7/6/11	Consumer	Parks	AR		Service	Retail	PO closing	Comment on possible closing of Parks, AR post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	7/6/11	
7/6/11	Consumer	Columbus	GA		Service	Delivery	Other	Carrier driving across lawn when delivering mail - further comments	Sent to USPS to assist & respond to PRC & customer - issue addressed by USPS 5/11/11	7/6/11	
7/6/11	Consumer	Oxnard	CA		Service	Delivery	AMP	Comment on Oxnard, CA AMP	Replied that issue is not within Commission jurisdiction	7/6/11	
7/6/11	Consumer	Woodgate	NY		Service	Retail	PO closing	Comment on possible closing of Woodgate, NY post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	7/6/11	
7/6/11	Consumer	Pine City	NY		Service	Fraud		Request for status of mail fraud complaint	Referred to USPS CA	7/8/11	
7/6/11	Federal, State & local govt	Washington	DC		PAEA			Comment solicited on improving postal laws	Acknowledged comments and placed on file	7/7/11	

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7/6/11	Federal, State & local govt	Mason City	IA		Service	Retail	PO closing	Comment on possible closing of Swaldale, IA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	7/12/11	
7/6/11	Postal Employee	St Paul Park	MN		Service	Retail		Comment on consolidation of two post offices in a suburb of St. Paul, MN - further comments	No response necessary	7/6/11	
7/7/11	Federal, State & local govt	Washington	DC		Service	Retail		Constituent letter concerning availability of change of address cards at Garden City post office	Referred to USPS Government Relations	7/11/11	
7/7/11	Business Owners	Brooklyn	NY		Service	Delivery	Misdelivery	Letter sent to wrong address	Referred to USPS CA	7/7/11	
7/7/11	Consumer	Port Richey	FL		Service	Delivery	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	7/8/11	
7/7/11	Consumer	Ukiah	CA		Service	Retail	PO closing	Questions on post office closing appeals process	Answered by PAGR	7/7/11	
7/7/11	Consumer	Alton	IL		Service	Delivery	Delayed Mail	Outgoing mail not being taken out of mailbox by carrier	Referred to USPS CA	7/7/11	

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7/8/11	Consumer	Golden Eagle	IL		Service	Retail	PO closing	Comment on possible closing of Golden Eagle, IL post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	7/8/11	
7/8/11	Consumer	Oxnard	CA		Service	Delivery	AMP	Comment on Oxnard, CA AMP - further questions	Answered by PAGR and OGC	7/8/11	
7/8/11	Consumer	Oxnard	CA		Service	Delivery	AMP	Comment on Oxnard, CA AMP - further questions	Answered by PAGR	7/8/11	
7/8/11	Consumer	Oxnard	CA		Service	Delivery	AMP	Comment on Oxnard, CA AMP - further questions	Answered by PAGR	7/8/11	
7/8/11	Media				RFI	Information		Question on postal reform legislation	Answered by PAGR Director	7/8/11	
7/8/11	Consumer	Chicago	IL		Service	Delivery	Change of address	Question on COA database information	Referred to USPS CA	7/8/11	
7/8/11	Federal, State & local govt	Washington	DC		A2011-18	Information		Question on e-filing	Answered by PAGR	7/8/11	
7/8/11	Consumer	Oakland	CA		Service	Delivery	Mail theft	Package allegedly stolen after delivery - further comments	No response necessary	7/8/11	
7/8/11	Consumer	New York City	NY		Service	Employee behavior	Rudeness	Clerk rude to customer	Sent to USPS to assist & respond to PRC & customer	7/12/11	
7/8/11	Consumer		LA		RFI	Information	PO closing	Question on post office closings	Answered by PAGR	7/8/11	
7/8/11	Consumer				RFI	Information		Question on USPS hiring freeze	Referred to USPS CA	7/8/11	
7/8/11	Media				RFI	Information	Other	Questions on postal reform legislation	Answered by PAGR Director	7/8/11	

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7/9/11	Consumer				Other			Erroneously received e-mail intended for another website	No contact information provided to respond	7/9/11	
7/9/11	Federal, State & local govt	Jackson	CA		Service	Facility		Comment on lease extension	Placed on file	7/12/11	
7/10/11	Postal Employee				USPS financial situation			Comment on USPS financial situation	No contact information provided to respond	7/10/11	
7/10/11	Consumer	Woodgate	NY		Service	Retail	PO closing	Comment on possible closing of Woodgate, NY post office - questions on appeals process	Answered by PAGR	7/10/11	
7/10/11	Postal Employee				N2010-1		5 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	7/11/11	
7/10/11	Postal Employee				Other			Comment on media coverage of USPS	No response necessary	7/12/11	
7/11/11	Postal Employee	Gainesville	TX		Personnel			Recently retired postal employee has not received annuity check	Employee issue referred to USPS CA	7/11/11	
7/11/11	Postal Employee				N2010-1		5 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	7/11/11	

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7/11/11	Consumer	Maple Height	OH		Service	Retail	PO closing	Comment on possible closing of Maple Heights, OH post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	7/11/11	
7/11/11	Consumer	Maple Height	OH		Service	Retail	PO closing	Comment on possible closing of Maple Heights, OH post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	7/11/11	
7/11/11	Consumer	Marcy	NY		Service	Delivery	Prison mail	Issues with prison mail administration - further questions	Sent forms from USPS IS to report mail theft complaint	7/12/11	
7/11/11	Consumer	Bishop Hill	IL		Service	Retail	PO closing	Comment on possible closing of Andover, IL post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/12/11	

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7/11/11	Consumer	Lemhi	ID		Service	Retail	PO closing	Comment on possible closing of Lemhi, ID post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/12/11	
7/11/11	Consumer	Chicago	IL		Service	Retail	Coll box	Service inquiry on collection schedules in Chicago, IL	Sent to USPS to assist & respond to PRC & customer	7/12/11	
7/11/11	Consumer	Chicago	IL		Service	Retail	Lobby hours	Post offices in Chicago area closed the Saturday before holiday	Sent to USPS to assist & respond to PRC & customer	7/12/11	
7/11/11	Consumer	Irving	TX		Service	Delivery	Delayed Mail	Outgoing mail not being taken out of mailbox by carrier	Sent to USPS to assist & respond to PRC & customer	7/13/11	
7/11/11	Consumer				RFI	Information	PO closing	Request for post office closing list	Answered by PAGR	7/13/11	
7/11/11	Consumer				RFI	Information		Question on retirement pay	Referred to USPS HR	7/11/11	
7/12/11	Consumer	Los Angeles	CA		C2011-4	Delivery	Undelivered Mail	Checks missing in mail - further request for information on filing formal complaint	Docketed as complaint C2011-4	7/12/11	
7/12/11	Media	Chesterfield	MD		Service	Retail	PO closing	Questions on post office closing appeals process	Answered by PAGR	7/12/11	

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7/12/11	Consumer	Augusta	SC		Service	Delivery	Claim	Request review of insurance claim	Sent to USPS to assist & respond to PRC & customer	7/13/11	
7/12/11	Mailer	Martinez	GA	Media Mail	Service	Delivery	Missing mail	Media Mail packages missing in mail - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	7/13/11	
7/12/11	Consumer	Chicago	IL		Service	Retail	Coll box	Service inquiry on collection schedule at Spencer, IN post office	Sent to USPS to assist & respond to PRC & customer	7/13/11	
7/12/11	Consumer	Chicago	IL		Service	Retail	Lobby hours	Comment on lobby hours at Grand Chute Branch, Appleton, WI	Sent to USPS to assist & respond to PRC & customer	7/13/11	
7/12/11	Consumer	Chicago	IL		Service	Retail	Other	Request for response to various issues in Nebraska	Sent to USPS to assist & respond to PRC & customer	7/13/11	
7/12/11	Consumer	Chicago	IL		Service	Retail	Coll box	Service inquiry on collection box schedules at 22nd St. post office in Chicago, IL - further follow-up	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	7/13/11	
7/12/11	Consumer	Houston	TX		Service	Delivery	Hold mail	Mail not held during absence of customer	Sent to USPS to assist & respond to PRC & customer	7/13/11	

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7/12/11	Federal, State & local govt	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/13/11	
7/12/11	Consumer	Crestline	CA		Service	Retail	Lobby hours	Lobby not open 24 hours	Will contact postmaster	7/12/11	
7/12/11	Media	Chesterfield	MD		RFI	Information	Other	Question on FOIA process	Answered by PAGR	7/12/11	
7/13/11	Consumer	Golden Eagle	IL		Service	Retail	PO closing	Comment on possible closing of Golden Eagle, IL post office - concerns about keeping community's name and Zip Code	Sent to USPS to assist & respond to PRC & customer	7/13/11	
7/13/11	Consumer	Salt Lake City	UT		Service	Delivery	Other	Concerns with providing electronic signature for package delivery	Sent to USPS to assist & respond to PRC & customer	7/13/11	
7/13/11	Media				R2010-4	Information		Question on Commission's exigent decision	Answered by PAGR Director	7/13/11	
7/13/11	Consumer	Ogdensburg	NY		Service	Fraud		Alleged fraud through the mail - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	7/13/11	
7/13/11	Consumer				Service	Retail	PO closing	Question on lease expirations and post office closings - further comments	Replied that issue is not within Commission jurisdiction	7/15/11	

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7/13/11	Consumer				Service	Other		Customer with contract dispute	Referred to USPS OIG	7/13/11	
7/13/11	Consumer				Service	Delivery	Delayed Mail	Package delivered late in the day	Referred to USPS CA	7/13/11	
7/13/11	Consumer	Chicago	IL		Service	Retail	Lobby hours	Comment on lobby hours at Grand Chute Branch, Appleton, WI	Sent to USPS to assist & respond to PRC & customer	7/13/11	
7/13/11	Consumer	Chicago	IL		Service	Retail	Lobby hours	Comment on lobby hours at Sturgeon Bay, WI post office	Sent to USPS to assist & respond to PRC & customer	7/19/11	
7/13/11	Consumer	Chicago	IL		Service	Retail	Coll box	Service inquiry on installation of collection boxes at Streeterville and Park Stations in Chicago	Sent to USPS to assist & respond to PRC & customer	7/19/11	
7/13/11	Consumer	Chicago	IL		Service	Retail	Lobby hours	Comment on lobby hours at Belleville, WI post office	Sent to USPS to assist & respond to PRC & customer	7/19/11	
7/14/11	Consumer	Olmsted ville	NY		Service	Retail	PO closing	Comment on possible closing of the South Glen Falls Branch post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/14/11	
7/14/11	Federal, State & local govt	Chandler	AZ		RFI	Facility		Question on purchasing post office building if it closes	Referred to USPS CA	7/14/11	

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7/14/11	Postal Organization	Thurman	IA		Service	Retail	PO closing	Request to open docket to review post office closings - further questions	Answered by PAGR	7/14/11	
7/14/11	Consumer	Chicago	IL		Service	Retail	Coll box	Service inquiry on collection schedule at Aurora, IL post office	Sent to USPS to assist & respond to PRC & customer	7/19/11	
7/15/11	Consumer	Leanore	ID		Service	Retail	PO closing	Comment on possible closing of Lemhi, ID post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/15/11	
7/15/11	Consumer	Owaneco	IL		Service	Retail	PO closing	Comment on possible closing of Owaneco, IL post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/15/11	

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7/15/11	Consumer	Andover	IL		Service	Retail	PO closing	Comment on possible closing of Andover, IL post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/15/11	
7/15/11	Federal, State & local govt	Auburn	GA		Service	Facility		Question on plan to move carrier operations from Auburn post office	Replied that issue is not within Commission jurisdiction	7/15/11	
7/15/11	Consumer	San Antonio	TX		N2010-1		6 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	7/18/11	
7/15/11	Consumer	Vineland	NJ		N2010-1		5 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	7/15/11	
7/15/11	Consumer	Ben Franklin	TX		A2011-24	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	7/15/11	
7/16/11	Consumer	Perkins	GA		Service	Retail	PO closing	Comment on possible closing of Perkins, GA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	7/18/11	

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7/18/11	Consumer	Sioux City	IA		Service	Delivery	AMP	Comment on moving Sioux City, IA AMP operations to Sioux Falls, SD	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	7/18/11	
7/18/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/20/11	
7/18/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/20/11	

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7/18/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/20/11	
7/18/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/20/11	
7/18/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/20/11	

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7/18/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/20/11	
7/18/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/20/11	
7/18/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/20/11	

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7/18/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/20/11	
7/18/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/20/11	

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7/18/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/20/11	
7/18/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/20/11	

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7/18/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/20/11	
7/18/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/20/11	

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7/18/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/20/11	
7/18/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/20/11	
7/18/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/20/11	

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7/18/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/20/11	
7/18/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/20/11	
7/18/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/20/11	
7/18/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	No contact information provided to respond	7/20/11	

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7/18/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	No contact information provided to respond	7/20/11	
7/18/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	No contact information provided to respond	7/20/11	
7/18/11	Consumer	Jackson	NE		Service	Delivery	AMP	Comment on moving Sioux City, IA AMP operations to Sioux Falls, SD	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	7/18/11	
7/18/11	Consumer	Jackson	NE		Service	Delivery	AMP	Comment on moving Sioux City, IA AMP operations to Sioux Falls, SD - further comment	Sent to USPS to assist & respond to PRC & customer	7/22/11	
7/18/11	Consumer	Lemhi	ID		Service	Retail	PO closing	Comment on possible closing of Lemhi, ID post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/18/11	
7/18/11	Consumer				USPS financial situation			Suggestion to improve financial situation	No contact information provided to respond	7/18/11	
7/18/11	Consumer	Innis	LA		Service	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	7/18/11	

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7/18/11	Consumer	Innis	LA		Service	Retail	PO closing	Question on post office closing appeal process - further questions	Answered by PAGR	7/18/11	
7/18/11	Consumer	Sioux City	IA		Service	Delivery	AMP	Comment on moving Sioux City, IA AMP operations to Sioux Falls, SD	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	7/19/11	
7/18/11	Consumer	Sioux City	IA		Service	Delivery	AMP	Comment on moving Sioux City, IA AMP operations to Sioux Falls, SD	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	7/19/11	
7/18/11	Consumer	Sioux City	IA		Service	Delivery	AMP	Comment on moving Sioux City, IA AMP operations to Sioux Falls, SD	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	7/19/11	
7/18/11	Consumer	Sioux City	IA		Service	Delivery	AMP	Comment on moving Sioux City, IA AMP operations to Sioux Falls, SD	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	7/19/11	

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7/18/11	Consumer	Sioux City	IA		Service	Delivery	AMP	Comment on moving Sioux City, IA AMP operations to Sioux Falls, SD	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	7/19/11	
7/18/11	Consumer	Sioux City	IA		Service	Delivery	AMP	Comment on moving Sioux City, IA AMP operations to Sioux Falls, SD	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	7/19/11	
7/18/11	Consumer	Sioux City	IA		Service	Delivery	AMP	Comment on moving Sioux City, IA AMP operations to Sioux Falls, SD	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	7/19/11	
7/18/11	Consumer	Sioux City	IA		Service	Delivery	AMP	Comment on moving Sioux City, IA AMP operations to Sioux Falls, SD	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	7/19/11	
7/18/11	Consumer	Sioux City	IA		Service	Delivery	AMP	Comment on moving Sioux City, IA AMP operations to Sioux Falls, SD	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	7/19/11	
7/18/11	Consumer	Sioux City	IA		Service	Delivery	AMP	Comment on moving Sioux City, IA AMP operations to Sioux Falls, SD	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	7/19/11	

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7/18/11	Consumer	Sioux City	IA		Service	Delivery	AMP	Comment on moving Sioux City, IA AMP operations to Sioux Falls, SD	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	7/19/11	
7/18/11	Consumer	Andover	IL		Service	Retail	PO closing	Comment on possible closing of Andover, IL post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/19/11	
7/18/11	Consumer	Andover	IL		Service	Retail	PO closing	Comment on possible closing of Andover, IL post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/19/11	

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7/18/11	Consumer	Andover	IL		Service	Retail	PO closing	Comment on possible closing of Andover, IL post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/19/11	
7/18/11	Consumer	Andover	IL		Service	Retail	PO closing	Comment on possible closing of Andover, IL post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/19/11	
7/18/11	Consumer	Andover	IL		Service	Retail	PO closing	Comment on possible closing of Andover, IL post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/19/11	

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7/18/11	Consumer	Andover	IL		Service	Retail	PO closing	Comment on possible closing of Andover, IL post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/19/11	
7/18/11	Consumer	Woodgate	NY		Service	Retail	PO closing	Comment on possible closing of Woodgate, NY post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/19/11	
7/18/11	Consumer	West Edmeston	NY		Service	Retail	PO closing	Comment on possible closing of West Edmeston, NY post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/19/11	
7/18/11	Consumer	San Diego	CA		Service	Delivery	Missing mail	Cashier's check missing in mail	Sent to USPS to assist & respond to PRC & customer	7/19/11	

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7/18/11	Federal, State & local govt	Sioux City	IA		A2011-27	Retail	PO closing	Request for status of closing of Rodney, IA post office	Answered by PAGR Director	7/26/11	
7/18/11	Consumer	Redstone	MT		Service	Retail	PO closing	Comment on possible closing of Redstone, MT post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/26/11	
7/18/11	Consumer	Redstone	MT		Service	Retail	PO closing	Comment on possible closing of Redstone, MT post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/26/11	
7/18/11	Consumer	Redstone	MT		Service	Retail	PO closing	Comment on possible closing of Redstone, MT post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/26/11	

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7/18/11	Consumer	Redstone	MT		Service	Retail	PO closing	Comment on possible closing of Redstone, MT post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/26/11	
7/18/11	Consumer	Redstone	MT		Service	Retail	PO closing	Comment on possible closing of Redstone, MT post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/26/11	
7/18/11	Consumer	Redstone	MT		Service	Retail	PO closing	Comment on possible closing of Redstone, MT post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/26/11	

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7/18/11	Consumer	Redstone	MT		Service	Retail	PO closing	Comment on possible closing of Redstone, MT post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/26/11	
7/18/11	Consumer	Redstone	MT		Service	Retail	PO closing	Comment on possible closing of Redstone, MT post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/26/11	
7/19/11	Consumer	Comstock	NY		Service	Delivery	Change of address	Request for Change of Address form	Sent to USPS to assist & respond to PRC & customer	7/19/11	
7/19/11	Consumer	Sioux City	IA		Service	Delivery	AMP	Comment on moving Sioux City, IA AMP operations to Sioux Falls, SD	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	7/19/11	
7/19/11	Consumer	San Diego	CA		Philatelic	Information		Question on commemorative stamps	Referred to USPS	7/19/11	

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7/19/11	Federal, State & local govt	Andrew	IA		Service	Retail	PO closing	Courtesy copy of letter to postal official regarding possible closing of Andrew, IA post office	Placed on file	7/19/11	
7/19/11	Consumer				Other			Erroneously received e-mail intended for another website	Reply that they had sent the e-mail in error to the PRC	7/20/11	
7/19/11	Consumer	Chicago	IL		Service	Delivery	Delayed Mail	Magazines consistently arriving 2-3 weeks late	Sent to USPS to assist & respond to PRC & customer	8/3/11	
7/20/11	Federal, State & local govt	Pinehurst	NC		Service	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	7/21/11	
7/20/11	Consumer				RFI	Information		Request to meet with Chairman	Answered by Chairman's Office	7/20/11	
7/20/11	Federal, State & local govt	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office - further comments	Placed on file	7/20/11	
7/20/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/22/11	

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7/20/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/22/11	
7/20/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/22/11	
7/20/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/22/11	

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7/20/11	Consumer	Andover	IL		Service	Retail	PO closing	Comment on possible closing of Andover, IL post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/22/11	
7/20/11	Consumer	Andover	IL		Service	Retail	PO closing	Comment on possible closing of Andover, IL post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/22/11	
7/20/11	Federal, State & local govt	Alicia	AR		Service	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	7/20/11	
7/20/11	Federal, State & local govt	Rodney	IA		Service	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	7/20/11	
7/21/11	Consumer	Houston	TX		Service	Delivery	Misdelivery	Customer receiving other people's mail	Sent to USPS to assist & respond to customer	7/21/11	
7/21/11	Media				N2010-1			Request to interview Chairman on 5 day delivery	Answered by PAGR Director	7/21/11	
7/21/11	Media				USPS financial situation	Information		Question on USPS financial situation	Answered by PAGR Director	7/21/11	

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7/21/11	Consumer	Pilot Grove	IA		Service	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	7/21/11	
7/21/11	Consumer	Chicago	IL		USPS financial situation	Suggestion		Suggestion to improve financial situation	Referred to USPS CA	7/22/11	
7/21/11	Consumer	Daytona Beach	FL		Service	Retail	Coll box	Request to have collection box reinstalled	Sent to USPS to assist & respond to customer	7/21/11	
7/21/11	Postal Employee				Service	Delivery	Other	Comment on Delivery Unit Optimization process	No contact information provided to respond	7/21/11	
7/21/11	Postal Employee				USPS financial situation	Suggestion		Suggestions to improve financial situation	Thanked for suggestions and referred to PRC website for more information on the Commission's role in ensuring the Postal Service's financial viability	7/22/11	
7/21/11	Consumer	Goodwin	AR		Service	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	7/21/11	
7/21/11	Consumer	Buena Park	CA		Rates			Comment on bulk mail rates	Referred to OAC	8/5/11	
7/22/11	Federal, State & local govt	Andover	IL		Service	Retail	PO closing	Comment on possible closing of Andover, IL post office - names on petition	Placed on file	7/22/11	
7/22/11	Consumer	Aquasco	MD		Service	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	7/22/11	
7/22/11	Consumer				Philatelic			Comment on flag stamps	Acknowledged comments	7/22/11	

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7/22/11	Postal Employee				USPS financial situation	Suggestion		Suggestions to improve financial situation	No contact information provided to respond	7/22/11	
7/22/11	Federal, State & local govt	Pinehurst	NC		Service	Retail	PO closing	Question on appeal process	Answered by PAGR	7/22/11	
7/22/11	Consumer	Bigelow	AR		A2011-29	Retail	PO closing	Question on appeal process	Answered by PAGR	7/22/11	
7/22/11	Consumer	Salt Lake City	UT		Service	Delivery	3 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	7/22/11	
7/22/11	Federal, State & local govt	McHenry	ND		Service	Retail	PO closing	Comment on possible closing of the McHenry, ND post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/27/11	
7/22/11	Consumer	Iuka	KS		Service	Retail	PO closing	Comment on possible closing of Iuka, KS post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/28/11	

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7/22/11	Postal Employee				Personnel			Local management to following national postal policy with regard to veterans	Referred to USPS IG	8/1/11	
7/23/11	Consumer				USPS financial situation	Suggestion		Suggestions to improve financial situation	No contact information provided to respond	7/23/11	
7/23/11	Consumer	East Norwich	NY		Service	Delivery	Undelivered Mail	Mail not being delivered due to location of mailbox	Sent to USPS to assist & respond to customer	7/25/11	
7/23/11	Consumer	Miami	FL		Service	Delivery	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	7/25/11	
7/23/11	Consumer				Service	Delivery	Delayed Mail	Customer unable to obtain key to apartment mailbox	Sent to USPS to assist & respond to PRC & customer	7/25/11	
7/23/11	Consumer		NY	Certified Mail	Service	Delivery	Delayed Mail	Certified letter delayed in mail	Sent to USPS to assist & respond to PRC & customer	7/26/11	
7/24/11	Consumer				Service	Retail	PO closing	Comment on possible closing of Oxnard, CA PDF	No contact information provided to respond	7/24/11	
7/25/11	Consumer	Port Jefferson	NY	Certified Mail	Service	Delivery	Undelivered Mail	Certified letter missing in mail	Sent to USPS to assist & respond to PRC & customer	7/25/11	
7/25/11	Consumer				RFI	Information		Request for information on performance standards around major holidays	Answered by PAGR and OAC	7/25/11	

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7/25/11	Consumer	Sabael	NY		Service	Retail	PO closing	Comment on possible closing of Sabael, NY post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/26/11	
7/25/11	Consumer	Cave Creek	AZ		Service	Retail	PO closing	Courtesy copy of letter to Western Facilities Manager on possible closing of Weston, ID post office	No response necessary	7/25/11	
7/25/11	Consumer				N2010-1		6 Days	Comment on USPS proposal to eliminate Saturday delivery	No contact information provided to respond	7/25/11	
7/25/11	Consumer				N2010-1		6 Days	Comment on USPS proposal to eliminate Saturday delivery	No contact information provided to respond	7/25/11	
7/25/11	Federal, State & local govt	Guilderland	NY		Service	Retail	PO closing	Comment on possible closing of the Guilderland Center, NY post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/26/11	

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7/25/11	Consumer	Patterson	IA		Service	Delivery	Mode of delivery	Request for curbside delivery in event of post office closing	Sent to USPS to assist & respond to PRC & customer	7/27/11	
7/25/11	Consumer	Peach Orchard	AR		A2011-22	Retail	PO closing	Question on e-filing	Answered by PAGR	7/25/11	
7/25/11	Consumer	Billingham	WA		Service	Retail		Customers reporting local service issues	Referred to USPS CA	7/25/11	
7/25/11	Business Owners				Rates	Information		Question on bulk mail rates	Referred to OAC	7/25/11	
7/25/11	Consumer	Parks	AR		Service	Retail	PO closing	Comment on possible closing of Parks, AR post office - further comments	No response necessary	7/25/11	
7/25/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/25/11	
7/25/11	Consumer	Chicago	IL		Service	Delivery	Delayed Mail	Magazines consistently arriving 2-3 weeks late	Sent to USPS to assist & respond to PRC & customer	8/3/11	
7/25/11	Consumer	Atlantic City	NJ		Service	Delivery	Mail theft	Allegations of mail theft	Referred to USPS IS	8/3/11	
7/25/11	Consumer	Houston	TX		Service	Delivery	Hold mail	Mail not held during absence of customer - further information	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	8/3/11	

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7/26/11	Consumer	Burt Lake	MI		Service	Retail	PO closing	Comment on possible closing of Burt Lake, MI post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/26/11	
7/26/11	Consumer	Burt Lake	MI		Service	Retail	PO closing	Comment on possible closing of Burt Lake, MI post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/26/11	
7/26/11	Consumer	Burt Lake	MI		Service	Retail	PO closing	Comment on possible closing of Burt Lake, MI post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/26/11	

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7/26/11	Consumer	Burt Lake	MI		Service	Retail	PO closing	Comment on possible closing of Burt Lake, MI post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/26/11	
7/26/11	Consumer	Burt Lake	MI		Service	Retail	PO closing	Comment on possible closing of Burt Lake, MI post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/26/11	
7/26/11	Federal, State & local govt	Greeley	CO		Service	Retail	PO closing	Comment on possible closing of the New Raymer post office in Colorado	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/26/11	
7/26/11	Media				RFI	Information		Question on information formally posted on website	Answered by PAGR Director	7/26/11	

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7/26/11	Consumer				Service	Retail	PO closing	Comment on possible closing of Crockett Mills, TN post office	No contact information provided to respond	7/26/11	
7/26/11	Consumer	Monroe	AR		Service	Retail	PO closing	Comment on possible closing of Monroe, AR post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/26/11	
7/26/11	Consumer	Hugo	MN		Service	Employee behavior		Comment on employee behavior	No contact information provided to respond	7/26/11	
7/26/11	Consumer				Service	Delivery	5 Days	Comment on USPS proposal to eliminate Saturday delivery	No contact information provided to respond	7/26/11	
7/26/11	Federal, State & local govt	Albany	NY		Service	Retail	PO closing	Comment on possible closing of the Guilderland Center, NY post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/26/11	
7/26/11	Media	Baltimore	MD		Service	Delivery	PO closing	Questions on release of post office closing list by Postal Service	Answered by Chairman's Office	7/26/11	

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7/26/11	Media	Marshfield	MA		Service	Delivery	PO closing	Questions on release of post office closing list by Postal Service	Answered by Chairman's Office	7/26/11	
7/26/11	Media				Service	Delivery	PO closing	Questions on release of post office closing list by Postal Service	Answered by Chairman's Office	7/26/11	
7/26/11	Media				Service	Delivery	PO closing	Questions on release of post office closing list by Postal Service	Answered by Chairman's Office	7/26/11	
7/26/11	Media	Washington	DC		Service	Delivery	PO closing	Questions on release of post office closing list by Postal Service	Answered by Chairman's Office	7/26/11	
7/26/11	Media	Orlando	FL		Service	Delivery	PO closing	Questions on release of post office closing list by Postal Service	Answered by Chairman's Office	7/26/11	
7/26/11	Consumer				Website			Question how to e-file comments	Answered by PAGR	7/27/11	
7/26/11	Consumer	New York	NY		Service	Delivery	Mail theft	Allegations of mail theft	Referred to USPS IS	7/27/11	
7/26/11	Consumer	Barefoot Bay	FL		Service	Delivery	Mode of delivery	Request for modular community boxes in lieu of individual mailboxes	Sent to USPS to assist & respond to PRC & customer	7/27/11	

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7/26/11	Consumer	Lake Creek	TX		Service	Retail	PO closing	Comment on possible closing of the Lake Creek, TX post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/27/11	
7/26/11	Consumer	Lake Creek	TX		Service	Retail	PO closing	Comment on possible closing of the Lake Creek, TX post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/27/11	
7/26/11	Consumer	Pilot Grove	IA		A2011-35	Retail	PO closing	Question on appeal process	Answered by PAGR	7/26/11	
7/26/11	Consumer				Service	Delivery	PO closing	Questions on release of post office closing list by Postal Service	Answered by PAGR	7/26/11	
7/26/11	Consumer	Bigelow	AR		A2011-29	Retail	PO closing	Question on e-filing	Answered by PAGR	7/26/11	
7/26/11	Consumer	Rodney	IA		A2011-27	Retail	PO closing	Question on appeal process	Answered by PAGR	7/26/11	

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7/26/11	Consumer	Monroe	AR		Service	Retail	PO closing	Comment on possible closing of Monroe, AR post office - further comments	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/28/11	
7/26/11	Consumer		NM		N2011-1	Retail	PO closing	Question on post office closing list	Answered by PAGR	7/28/11	
7/26/11	Consumer				N2011-1	Retail	PO closing	Question on post office closing list	Answered by PAGR	7/28/11	
7/26/11	Consumer	Portland	OR		N2011-1	Retail	PO closing	Question on post office closing list	Answered by PAGR	7/28/11	
7/26/11	Consumer	Roseville	MI	Delivery confirmation	Service	Delivery		Packages scanned before actual delivery	Sent to USPS to assist & respond to PRC & customer	7/28/11	
7/26/11	Consumer	Glen Flora	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/26/11	
7/26/11	Consumer	Seattle	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/26/11	

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7/26/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/26/11	
7/26/11	Postal Employee	Sharon Springs	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
7/26/11	Consumer	Indianapolis	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/26/11	
7/26/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/26/11	
7/26/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/26/11	

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7/26/11	Postal Employee				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/26/11	
7/26/11	Federal, State & local govt	Washington	DC		Service	Retail	PO closing	Courtesy copy of letter to PMG regarding post office closings in rural areas	Place on file	7/26/11	
7/26/11	Federal, State & local govt	Washington	DC		Service	Retail	PO closing	Courtesy copy of letter to PMG regarding post office closings in rural areas	Placed on file	7/26/11	
7/26/11	Federal, State & local govt	Washington	DC		Service	Retail	PO closing	Courtesy copy of letter to PMG regarding post office closings in rural areas	Placed on file	7/26/11	
7/26/11	Federal, State & local govt	Washington	DC		Service	Retail	PO closing	Courtesy copy of letter to PMG regarding post office closings in rural areas	Placed on file	7/26/11	
7/26/11	Consumer	Sterling	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/26/11	
7/26/11	Federal, State & local govt		VT		Service	Delivery	PO closing	Request for information on USPS post office closing regulations	Answered by PAGR	7/26/11	
7/26/11	Consumer	Ben Franklin	TX		A2011-24	Information	PO closing	Question on e-filing	Answered by PAGR	7/26/11	

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7/26/11	Consumer	Hubbell	MI		Service	Delivery	PO Box	P O Box not registered in Postal Service's address database	Replied that issue is not within Commission jurisdiction	8/9/11	
7/27/11	Consumer	Englewood	NJ		Website			Comment on re-designed USPS website	Sent to USPS to assist & respond to PRC & customer	7/27/11	
7/27/11	Federal, State & local govt		RI		Service	Delivery	PO closing	Questions on release of post office closing list by Postal Service	Referred to USPS Government Relations	7/27/11	
7/27/11	Consumer	Sherman Oaks	CA		Service	Delivery	Delayed Mail	Money order form delayed in mail	Sent to USPS to assist & respond to PRC & customer	7/27/11	
7/27/11	Consumer	Jefferson	SD		Service	Delivery	Mode of delivery	Mandated change in mode of delivery	Sent to USPS to assist & respond to PRC & customer	7/27/11	
7/27/11	Consumer	Weed	NM		Service	Delivery	PO closing	Questions on release of post office closing list by Postal Service	Answered by PAGR	7/27/11	
7/27/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/28/11	

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7/27/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/28/11	
7/27/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/28/11	
7/27/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/28/11	

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7/27/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/28/11	
7/27/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/28/11	
7/27/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/28/11	

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7/27/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/28/11	
7/27/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/28/11	
7/27/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/28/11	

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7/27/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/28/11	
7/27/11	Business Owners	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/28/11	
7/27/11	Federal, State & local govt	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/28/11	

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7/27/11	Consumer	Tempe	AZ		USPS financial situation	Suggestion		Suggestions to improve financial situation	Thanked for suggestions and referred to PRC website for more information on the Commission's role in ensuring the Postal Service's financial viability	7/28/11	
7/27/11	Consumer				Service	Employee behavior		Clerk rude to customer	No contact information provided to respond	7/27/11	
7/27/11	Consumer				Service	Retail	PO closing	Comment on possible closing of Be Free post office in Philadelphia, PA	No contact information provided to respond	7/27/11	
7/27/11	Consumer				N2011-1	Retail	PO closing	Question on post office closing list	Answered by PAGR	7/28/11	
7/27/11	Consumer				N2011-1	Retail	PO closing	Question on post office closing list	Answered by PAGR	7/28/11	
7/27/11	Consumer	Venice	CA		Service	Delivery	Hold mail	Mail not held during absence of customer	Sent to USPS to assist & respond to PRC & customer	7/28/11	
7/27/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/27/11	
7/27/11	Consumer	MacFarlan	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/27/11	

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7/27/11	Consumer	Winter Haven	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/27/11	
7/27/11	Consumer	Orange	VA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/27/11	
7/27/11	Consumer	Maeystown	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/27/11	
7/27/11	Consumer	Rexville	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/27/11	
7/27/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/27/11	

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7/27/11	Consumer	Beverly Hills	Ca		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/27/11	
7/27/11	Consumer				USPS financial situation	Suggestion		Suggestions to improve financial situation	Thanked for suggestions and referred to PRC website for more information on the Commission's role in ensuring the Postal Service's financial viability	7/28/11	
7/27/11	Federal, State & local govt	Ferguson	IA		Service	Retail	PO closing	Comment on possible closing of Ferguson, IA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/28/11	
7/27/11	Consumer	Washington	DC		RFI	Information		Questions on NSAs	Referred to OAC	8/3/11	
7/27/11	Consumer	Viola	ID		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/27/11	

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7/27/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/27/11	
7/27/11	Federal, State & local govt	East Camden	AR		A2011-30	Information	PO closing	Question on e-filing	Answered by PAGR	7/27/11	
7/27/11	Consumer	Masonville	IA		A2011-38	Information	PO closing	Question on e-filing	Answered by PAGR	7/27/11	
7/27/11	Consumer	Masonville	IA		A2011-38	Information	PO closing	Question on appeal process	Answered by PAGR	7/27/11	
7/27/11	Media				RFI	Information	PO closing	Question on appeal process	Answered by PAGR	7/27/11	
7/28/11	Consumer				Service	Retail	PO closing	Comment on possible closing of Mount Vernon, NY post office	No contact information provided to respond	7/28/11	
7/28/11	Media	Santa Monica	CA		N2011-1	Retail	PO closing	Question on post office closing list	Answered by PAGR Director	7/28/11	
7/28/11	Consumer	Pilot Grove	IA		A2011-35	Retail	PO closing	Question on appeal process	Answered by PAGR	7/26/11	
7/28/11	Consumer	Innis	LA		A2011-34	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	7/28/11	
7/28/11	Consumer				Service	Retail	PO closing	Comment on possible closing of Be Free post office in Philadelphia, PA	No contact information provided to respond	7/28/11	
7/28/11	Media				RFI	Information		Questions on p o closings and commissioner's confirmation process	Answered by PAGR Director	7/28/11	

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7/28/11	Consumer	Venice	CA		Service	Delivery	Hold mail	Mail not held during absence of customer - further information	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	7/28/11	
7/28/11	Media				RFI	Information		Request for interview with the Chairman	Answered by Chairman's Office	7/28/11	
7/28/11	Federal, State & local govt		PA		N2011-1	Retail	PO closing	Question on posting comments	Answered by PAGR	7/28/11	
7/28/11	Federal, State & local govt	Peterson	MN		Service	Retail	PO closing	Comment on possible closing of Peterson, MN post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/28/11	
7/28/11	Consumer	Lake Creek	TX		Service	Retail	PO closing	Comment on possible closing of the Lake Creek, TX post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	7/28/11	

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7/28/11	Consumer	Mitchell	SD		Service	Delivery	AMP	Comment on moving Mobridge, SD AMP operations to Bismarck, ND	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	7/29/11	
7/28/11	Consumer		FL		N2011-1	Retail	PO closing	Question on post office closing list	Answered by PAGR	7/29/11	
7/28/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/28/11	
7/28/11	Consumer	Brookeville	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/28/11	
7/28/11	Consumer	Cranberry Lake	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/28/11	
7/28/11	Consumer	Philadelphia	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/28/11	

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7/28/11	Consumer	Philadel phia	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/28/11	
7/28/11	Consumer	St Petersb urg	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/28/11	
7/28/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/28/11	
7/28/11	Federal, State & local govt	Washin gton	DC		A2011-30	Retail	PO closing	Letter on behalf of constituent regarding possible closing of East Camden, IA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	8/1/11	
7/28/11	Consumer	Chicago	IL		Service	Retail	Lobby hours	Comment on lobby hours at Grand Chute Branch, Appleton, WI	Sent to USPS to assist & respond to PRC & customer	8/3/11	
7/28/11	Consumer	Chicago	IL		Service	Retail	Lobby hours	Comment on lobby hours at Crivitz, WI post office	Sent to USPS to assist & respond to PRC & customer	8/3/11	

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7/28/11	Consumer	Chicago	IL		Service	Delivery	Delayed Mail	Magazines consistently arriving 2-3 weeks late	Sent to USPS to assist & respond to PRC & customer	8/3/11	
7/28/11	Consumer	Portland	OR		N2011-1	Retail	PO closing	Question on post office closing list	Answered by PAGR	8/1/11	
7/28/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Answered by Chairman's Office	8/2/11	
7/28/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Answered by Chairman's Office	8/2/11	
7/28/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Answered by Chairman's Office	8/2/11	
7/28/11	Consumer	Herbster	WI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/28/11	

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7/28/11	Consumer	Herbster	WI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/28/11	
7/28/11	Consumer	Hatboro	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/28/11	
7/28/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/28/11	
7/28/11	Consumer	Mertens	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/28/11	
7/28/11	Consumer	Houston	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/28/11	
7/28/11	Consumer	Salt Lake City	UT		N2010-1		6 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	7/28/11	

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7/29/11	Consumer	Houston	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
7/29/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/29/11	
7/29/11	Consumer	Orkney Springs	VA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/29/11	
7/29/11	Postal Employee	Kansas City	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/29/11	
7/29/11	Federal, State & local govt	Peoria	IL		Service	Delivery	Undelivered Mail	Letter on behalf of constituent regarding undelivered mail	Referred to USPS Government Relations	7/29/11	
7/29/11	Consumer	Monticello	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/29/11	

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7/29/11	Consumer	Rogers	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/29/11	
7/29/11	Consumer	Grantville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/29/11	
7/29/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/29/11	
7/29/11	Consumer	Millville	MN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/29/11	
7/29/11	Consumer	Brunswick	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/29/11	

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7/29/11	Consumer	Camp Hill	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/29/11	
7/29/11	Consumer	Macomb	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/29/11	
7/29/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/29/11	
7/29/11	Consumer	East Lynn	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/29/11	
7/29/11	Consumer	Cascadia	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/29/11	

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7/29/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/29/11	
7/29/11	Consumer	Supai	AZ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/29/11	
7/29/11	Consumer	Houston	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/29/11	
7/29/11	Consumer	Carlstadt	NJ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/29/11	
7/29/11	Consumer	Houston	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	7/29/11	

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7/30/11	Consumer	Dayton	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
7/30/11	Consumer	Clover			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
7/30/11	Consumer	Cascadia	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
7/30/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
7/30/11	Consumer	Fall River	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
7/30/11	Consumer	Jacksonville	FL		Service	Delivery	Missing mail	Apartment manager allegedly taking customers mail	Sent to USPS to assist & respond to PRC & customer	8/1/11	

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7/30/11	Postal Employee				USPS financial situation	Suggestion		Suggestions to improve financial situation	Thanked for suggestions and referred to PRC website for more information on the Commission's role in ensuring the Postal Service's financial viability	8/1/11	
7/30/11	Postal Employee	Jenks	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
7/31/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
7/31/11	Postal Employee	Montpelier Station			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
7/31/11	Consumer	Montpelier Station			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	

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7/31/11	Business Owners	Sacramento	CA	Priority Mail	Service	Delivery	Other	Seller charged for additional fees to deliver package	Sent to USPS to assist & respond to PRC & customer	8/1/11	
7/31/11	Consumer	Monticello	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
7/31/11	Consumer	Sardism	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
7/31/11	Consumer	New Orleans	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
7/31/11	Consumer	Herbster	WI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
7/31/11	Consumer	Richmond	VA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	

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7/31/11	Consumer	Eckley	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
7/31/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
7/31/11	Consumer	Fall River	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
7/31/11	Consumer	Kendleton	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Consumer	Weston	ID		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	

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8/1/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Consumer	Haines Creek			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Consumer	Herbster	WI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Consumer	Redwood	NY		Service	Retail	Lobby hours	Lobby closing earlier than posted hours	Sent to USPS to assist & respond to PRC & customer	8/1/11	
8/1/11	Consumer	Sacramento	CA		Service	Retail	PO Box	Check not cashed for P O Box fee	Sent to USPS to assist & respond to PRC & customer	8/1/11	
8/1/11	Consumer	Bloomfield	NJ		Service	Retail	PO Box	Identification not accepted for renewal of P O Box	Sent to USPS to assist & respond to PRC & customer	8/1/11	

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8/1/11	Consumer	Stamford	CT		Service	Delivery	Undelivered Mail	Mail not being delivered to new address	Sent to USPS to assist & respond to PRC & customer	8/1/11	
8/1/11	Federal, State & local govt	Washington	DC		Service	Delivery	PO closing	Questions on post office closing process and appeals	Answered by PAGR	8/1/11	
8/1/11	Consumer	Innis	LA		A2011-34	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	8/1/11	
8/1/11	Media				R2010-4	Rates		Questions on Appeals Court decision to remand exigent rate case	Answered by PAGR Director	8/1/11	
8/1/11	Postal Employee				USPS financial situation	Suggestion		Suggestions to improve financial situation	No contact information provided to respond	8/1/11	
8/1/11	Federal, State & local govt	Guilderland	NY		Service	Retail	PO closing	Comment on possible closing of the Guilderland Center, NY post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	8/2/11	
8/1/11	Consumer	Lancaster	IL		Service	Retail	PO closing	Comment on possible closing of the Lancaster, IL post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	8/2/11	

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8/1/11	Consumer	Lancaster	IL		Service	Retail	PO closing	Comment on possible closing of the Lancaster, IL post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	8/2/11	
8/1/11	Consumer	Lake Creek	TX		Service	Retail	PO closing	Comment on possible closing of the Lake Creek, TX post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	8/2/11	
8/1/11	Consumer	West Frankfort	IL		Service	Delivery	AMP	Comment on moving West Frankfort, IL AMP operations to Benton, IL	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	8/3/11	
8/1/11	Consumer	West Frankfort	IL		Service	Delivery	AMP	Comment on moving West Frankfort, IL AMP operations to Benton, IL	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	8/3/11	

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8/1/11	Consumer	Brunswick	ME		Service	Delivery	Other	CBU at local community in poor condition	Sent to USPS to assist & respond to PRC & customer	8/3/11	
8/1/11	Consumer	Stamford	CT		Service	Delivery	Undelivered Mail	Mail not being delivered to new address - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	8/3/11	
8/1/11	Consumer	Lancaster City	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Consumer	Davie	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Consumer	Inglis	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	

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8/1/11	Consumer	Houston	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Consumer	Ravenden Springs	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Consumer	East Rutherford	NJ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Consumer	Loch Katrine	CT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	

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8/1/11	Consumer	Leesburg	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Consumer	Faxon	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Consumer	Morcatu r	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Consumer	Leesburg	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	

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8/1/11	Consumer	Leesburg	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Consumer	Bristol	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Consumer	Herbster	WI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Consumer	Pocono Manor	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	

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8/1/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Consumer	Elkins Park	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Consumer	Herbster	WI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	

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8/1/11	Consumer	Jefferson	MD		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Consumer	Rocky	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Consumer	Rocky	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Mailer	Norwalk	CT		Service	Delivery	Delayed Mail	Bulk mailing delayed in mail stream	Sent to USPS to assist & respond to PRC & customer	8/5/11	
8/1/11	Consumer	South Glens Falls	NY		Service	Delivery	Mode of delivery	Concerns with delivery after post office closes	Sent to USPS to assist & respond to PRC & customer	8/5/11	
8/1/11	Consumer	East Rutherford	NJ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Consumer	Pilot Grove	IA		A2011-35	Information	PO closing	Question on appeal process	Answered by PAGR	8/1/11	

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8/1/11	Consumer	Houston	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/1/11	
8/1/11	Consumer	Parks	AR		RFI	Information	PO closing	Question on appeal process	Answered by PAGR	8/1/11	
8/2/11	Consumer	Weston	ID		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/2/11	Federal, State & local govt	Crooked Creek	AK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	
8/2/11	Postal Employee				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	
8/2/11	Postal Employee				USPS financial situation	Suggestion		Suggestions to improve financial situation	No contact information provided to respond	8/2/11	
8/2/11	Postal Employee				USPS financial situation	Suggestion		Suggestions to improve financial situation	No contact information provided to respond	8/2/11	

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8/2/11	Postal Employee				USPS financial situation	Suggestion		Suggestions to improve financial situation	No contact information provided to respond	8/2/11	
8/2/11	Consumer	Rockland	MI		Service	Retail	PO closing	Copy of letter to District Manager regarding post office closings	No response necessary	8/2/11	
8/2/11	Federal, State & local govt	Waverly	WA		Service	Retail	PO closing	Copy of letter sent to postal officials concerning possible closing of Waverly, WA post office	Placed on file	8/2/11	
8/2/11	Consumer	Chester	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	
8/2/11	Consumer	Herbster	WI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	
8/2/11	Consumer	Assawoman	VA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	

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8/2/11	Consumer	Cleveland	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	
8/2/11	Consumer	Cleveland	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	
8/2/11	Consumer	Cleveland	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	
8/2/11	Consumer	Cleveland	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	
8/2/11	Consumer	Cleveland	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	

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8/2/11	Consumer	Cleveland	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	
8/2/11	Consumer	Marquette	WI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	
8/2/11	Consumer	Norfolk	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	
8/2/11	Consumer	Cleveland	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	
8/2/11	Consumer	Cleveland	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	

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8/2/11	Consumer	Hobart	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	
8/2/11	Consumer	Cleveland	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	
8/2/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	
8/2/11	Consumer	Cleveland	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	
8/2/11	Consumer	Gate	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	

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8/2/11	Consumer	Gotebo	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	
8/2/11	Consumer	Haines Creek			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	
8/2/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	
8/2/11	Consumer	Cleveland	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	
8/2/11	Federal, State & local govt	Oklahoma City	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	

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8/2/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	
8/2/11	Consumer	Dougherty	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	
8/2/11	Consumer	Walnut Creek	CA		Rates			Comment on bulk mail rates	Referred to OAC	8/5/11	
8/2/11	Consumer	Houston	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	
8/2/11	Postal Employee	Foster	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	
8/2/11	Consumer	Houston	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	

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8/2/11	Consumer	Houston	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/2/11	
8/3/11	Consumer	Englewood	NJ		Website			Comment on re-designed USPS website	Sent to USPS to assist & respond to PRC & customer	8/3/11	
8/3/11	Postal Employee	Baltimore	MD		Personnel			Comment on staffing at downtown division	Referred to USPS CA	8/3/11	
8/3/11	Consumer	Somerset	NJ		Service	Delivery	RTS	Mail not being forwarded to new address	Sent to USPS to assist & respond to PRC & customer	8/3/11	
8/3/11	Consumer	Somerset	NJ		Service	Delivery	RTS	Mail not being forwarded to new address - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	8/3/11	
8/3/11	Consumer	Brooklyn	NY		Service	Other		Local consumer affairs office not responding to customer.	Sent to USPS to assist & respond to PRC & customer	8/3/11	
8/3/11	Consumer	Brooklyn	NY		Service	Other		Local consumer affairs office not responding to customer - further information	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	8/3/11	

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8/3/11	Consumer	Parks	AR		Service	Retail	PO closing	Comment on possible closing of Parks, AR post office - further questions	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	8/3/11	
8/3/11	Consumer	Coalmont	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/3/11	Consumer	Normal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/3/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/3/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	

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8/3/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/3/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/3/11	Consumer	Powell	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/3/11	Consumer	Port Richey	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/3/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	

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8/3/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/3/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/3/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/3/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/3/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	

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8/3/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/3/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/3/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/3/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/3/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	

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8/3/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/3/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/3/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/3/11	Consumer	Marlow	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/3/11	Consumer	Philadelphia	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	

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8/3/11	Consumer	Rochester	KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/3/11	Consumer	Cleveland	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/3/11	Consumer	Bellamy	AL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/3/11	Consumer		NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/3/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	

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8/3/11	Consumer	Riddlesburg	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/3/11	Consumer	Bluffton	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/3/11	Consumer	West Palm	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/3/11	Consumer	Houston	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/3/11	Consumer	Parks	AR		RFI	Information	PO closing	Question on appeal process	Answered by PAGR	8/3/11	
8/3/11	Consumer	Woodgate	NY		Service	Retail	PO closing	Comment on possible closing of Woodgate, NY post office	Acknowledged comments	8/3/11	

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8/3/11	Consumer	Jewell	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/3/11	Federal, State & local govt	Oklahoma City	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/3/11	
8/4/11	Consumer	Scranton	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	

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(Includes Rate and Service Inquiries)**

8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	

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(Includes Rate and Service Inquiries)**

8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	

**PAGR Public Inquiry Log FY 2011 Quarter 4
(Includes Rate and Service Inquiries)**

8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	

**PAGR Public Inquiry Log FY 2011 Quarter 4
(Includes Rate and Service Inquiries)**

8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	

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(Includes Rate and Service Inquiries)**

8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	

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(Includes Rate and Service Inquiries)**

8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Nome	AK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	

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(Includes Rate and Service Inquiries)**

8/4/11	Consumer	Ft Lauderd ale	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Garita	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Supai	AZ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Supai	AZ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Supai	AZ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	

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8/4/11	Consumer	Jonesville	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Sparks	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Sparks	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Sparks	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Sparks	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	

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8/4/11	Consumer	Sparks	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Rocky	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Inglewood	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	

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8/4/11	Consumer	Defiance	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Riddsburg	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Gresham	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Postal Employee	Madison			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	

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8/4/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Ardenvoir	WA		Service	Retail	PO closing	Comment on possible closing of Ardenvoir, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	8/5/11	
8/4/11	Consumer	Knoxdale	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/4/11	Consumer	Knoxdale	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	

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8/4/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	8/5/11	
8/4/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	8/5/11	
8/4/11	Consumer	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	8/5/11	

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8/4/11	Federal, State & local govt	Avalon	TX		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	8/5/11	
8/4/11	Consumer	Del Ray Beach	FL		Service	Delivery	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	8/4/11	
8/4/11	Consumer	Washin gton	DC		Service	Delivery	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	8/4/11	
8/4/11	Consumer	Horner	WV		Service	Delivery	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	8/4/11	
8/4/11	Consumer		FL		Service	Delivery	Undeliver ed Mail	Mail volume delivered to residence declining	Sent to USPS to assist & respond to PRC & customer	8/4/11	
8/4/11	Postal Employee	Turner	ME		N2010-1		6 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	8/5/11	
8/4/11	Consumer	Jonesville	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	

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8/4/11	Consumer	Houston	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Gresham	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer				RFI	Information	PO closing	Question on appeal process	Answered by PAGR	8/4/11	
8/4/11	Consumer	Carlstadt	NJ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/4/11	
8/4/11	Consumer	Innis	LA		A2011-34	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	8/4/11	
8/4/11	Consumer		TN		N2011-1	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	8/4/11	
8/5/11	Consumer	Mainesburg	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	

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8/5/11	Consumer	Ute Park	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Ft Lauderdale	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Black Oak	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	

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8/5/11	Consumer	Bronx	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	

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8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	

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8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	

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8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	

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8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	

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8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	

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8/5/11	Consumer	Philadel phia	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Mainesb urg	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Postal Employee				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	

**PAGR Public Inquiry Log FY 2011 Quarter 4
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8/5/11	Consumer	Columbus	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Supai	AZ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Grubbs	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Fall River	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Fall River	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	

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8/5/11	Consumer	Fall River	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Lubbock	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Media	Tulsa	OK		N2011-1			Interview with Comm. Acton on N docket		8/5/11	
8/5/11	Media		CA		N2011-1			Interview with Comm. Acton on N docket		8/5/11	
8/5/11	Media				USPS financial situation			Interview with Comm. Acton on financial situation		8/5/11	
8/5/11	Media				RFI	Information		Requested data related to number of appeals filed this FY	Referred to OGC	8/5/11	
8/5/11	Consumer	Bayboro	NC		Service	Retail	PO closing	Comment on possible closing of Vandermere, NC post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	8/8/11	
8/5/11	Consumer	Daytona Beach	FL		Service	Delivery	Delayed Mail	Cross town letter took 5 days to be delivered	Sent to USPS to assist & respond to PRC & customer	8/8/11	

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8/5/11	Consumer	Garfield	NJ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/5/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	East Rutherford	NJ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/5/11	
8/5/11	Consumer	Sublime	TX		A2011-45	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	8/5/11	
8/5/11	Consumer	Searsboro	IA		Service	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	8/5/11	
8/5/11	Consumer	Somerset	NJ		Service	Delivery	RTS	Mail not being forwarded to new address - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	8/5/11	
8/6/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	

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8/6/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/6/11	Consumer	Leesburg	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/6/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/6/11	Consumer	Philadelphia	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/6/11	Consumer	Stehekin	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	

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8/6/11	Consumer	Albuquerque	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/6/11	Consumer	Birney	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/6/11	Consumer	Birney	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/6/11	Consumer	East Rutherford	NJ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/6/11	Consumer	Birney	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	

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8/6/11	Postal Employee	Trenton	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/6/11	Consumer	Hamden	CT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/6/11	Consumer	Garita	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/6/11	Consumer				RFI	Information		Question on compensation	No contact information provided to respond	8/6/11	
8/7/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/7/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	

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(Includes Rate and Service Inquiries)**

8/7/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/7/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/7/11	Consumer	Lake Minchumina	AK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/7/11	Postal Employee	Upland	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/7/11	Consumer	Yemassee	SC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	

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8/7/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/7/11	Postal Employee				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/7/11	Postal Employee	Elon	NC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/7/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/7/11	Consumer	Greensboro	NC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	

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8/7/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/7/11	Consumer	Waco	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/7/11	Consumer	Lake Minchumina	AK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/7/11	Consumer	Sealy	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/7/11	Consumer	Allen	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	

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8/7/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/7/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/7/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/7/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/7/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/7/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/7/11	Consumer				Rates	Information		Question on value of H stamp	Answered by PAGR	8/8/11	

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8/7/11	Postal Employee				USPS financial situation	Suggestion		Suggestions to improve financial situation	Provided link on USPS website to submit unsolicited proposals	8/10/11	
8/7/11	Consumer				USPS financial situation	Suggestion		Suggestions to improve financial situation	Provided link on USPS website to submit unsolicited proposals	8/10/11	
8/7/11	Postal Employee				Personnel	Fraud		Whistleblower complaint	Referred to USPS OIG	8/10/11	
8/7/11	Consumer	Burt Lake	MI		Service	Retail	PO closing	Comment on possible closing of Burt Lake, MI post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	8/11/11	
8/8/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	

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8/8/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	

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8/8/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Columbus	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Stockton	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	

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8/8/11	Postal Employee	Henders onville	NC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Sabibsville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Lafayette	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	

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8/8/11	Consumer	Columbus	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Postal Employee				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Scottsdale	AZ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	

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8/8/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Columbus	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	

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8/8/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	

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8/8/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	

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8/8/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	

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8/8/11	Consumer	Columbus	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	McCormick	SC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Gresham	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	

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8/8/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Arlington	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Siler City	NC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Knobel	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	

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8/8/11	Consumer	Ft Lauderdale	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Del Ray Beach	FL		Service	Delivery	Missing mail	Package missing in mail - follow-up comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	8/8/11	
8/8/11	Consumer	Glen Rock	PA		Service	Delivery	Mail damage	Mail being damaged by rain when box lid is left open by carrier	Sent to USPS to assist & respond to PRC & customer	8/8/11	
8/8/11	Consumer	Washington	DC		Service	Delivery	Mode of delivery	Question on installing central mailbox in apartment building	Sent to USPS to assist & respond to PRC & customer	8/8/11	
8/8/11	Mailer	Port Orange	FL		Service	Delivery	Delayed Mail	Bulk mailing delayed in mail stream	Sent to USPS to assist & respond to PRC & customer	8/8/11	
8/8/11	Consumer	Baldwin	NY		Service	Delivery	Mail damage	Package damaged in mail	Sent to USPS to assist & respond to PRC & customer	8/8/11	
8/8/11	Consumer				N2011-1	Information		Question on e-filing	Answered by PAGR	8/8/11	

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8/8/11	Consumer	Thousand Oaks	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/8/11	Consumer	Lake Minchumina	AK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/8/11	Consumer	Houston	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Decatur	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	

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8/8/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Fr Lauderdale	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/8/11	
8/8/11	Consumer	Katy	TX		Service	Delivery	Other	Comment on delivery of bills through the mail	Acknowledged comments	8/8/11	
8/8/11	Consumer	Hamden	CT		USPS financial situation			Comment on Vice Chairman's interview regarding USPS financial situation	Answered by Vice Chairman's Office	8/8/11	
8/8/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	

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8/8/11	Federal, State & local govt	Washin gton	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/8/11	Federal, State & local govt	Washin gton	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/8/11	Federal, State & local govt	Washin gton	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/8/11	Federal, State & local govt	Washin gton	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/9/11	Consumer	Dexter	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	

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8/9/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Tucson	AZ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Postal Employee	West Frankfort	IL		Service	Delivery	AMP	Comment on moving West Frankfort, IL AMP operations to Benton, IL	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	8/10/11	
8/9/11	Consumer	Burt Lake	MI		Service	Retail	PO closing	Comment on possible closing of Burt Lake, MI post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	8/10/11	

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8/9/11	Consumer	Burt Lake	MI		Service	Retail	PO closing	Comment on possible closing of Burt Lake, MI post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	8/10/11	
8/9/11	Consumer	Weston	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/9/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	

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8/9/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Houston	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	

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8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	

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8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	

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8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	

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8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	

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8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	

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8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Postal Employee				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Ft Lauderdale	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	

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8/9/11	Consumer	Gresham	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Knobel	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Felt	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Maryneal	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	

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8/9/11	Consumer	Cleveland	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Westville	CT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Knobel	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Knobel	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	

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8/9/11	Consumer	Livingston	AL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Sidney	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Summers	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Summers	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Gresham	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	

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8/9/11	Consumer	Gresham	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Youngsville	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer	Columbus	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/9/11	Federal, State & local govt	Pinehurst	NC		Service	Retail	PO closing	Question on appeal process	Answered by PAGR	8/9/11	
8/9/11	Consumer	Ionia	MI		Service	Delivery	Prison mail	Issues with prison mail administration	Provided contact information for ACLU	8/10/11	

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8/9/11	Consumer	Minneapolis	NC		Service	Retail	PO closing	Comment on possible closing of Minneapolis, NC post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	8/10/11	
8/9/11	Consumer	Lansing	MI		Philatelic			Courtesy copy of letter to District Manager regarding issuance of more Forever stamp designs	No response necessary	8/9/11	
8/9/11	Consumer	St Louis	MO		Service	Retail	PO closing	Comment on possible closing of Garrison St. post office	No contact information provided to respond	8/9/11	
8/9/11	Consumer	North Huntingt on	PA		Service	Delivery	Missing mail	Items missing in mail	Sent to USPS to assist & respond to PRC & customer	8/9/11	
8/9/11	Consumer				Personnel			Comment on APWU contract	No contact information provided to respond	8/9/11	
8/9/11	Consumer	Fairfield	CA		Service	Delivery	Undelivered Mail	Carrier not delivering packages to residence	Sent to USPS to assist & respond to PRC & customer	8/10/11	
8/9/11	Consumer	Apple Valley	CA		Service	Delivery	Delayed Mail	Newspaper consistently arriving 2-3 weeks late	Sent to USPS to assist & respond to PRC & customer	8/11/11	

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8/9/11	Consumer	St Peters	MO		Service	Delivery	Other	Request for investigation into handling of accountable mail	Sent to USPS to assist & respond to PRC & customer	8/11/11	
8/9/11	Consumer	Stormville	NY		Service	Delivery	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	8/11/11	
8/9/11	Consumer	Santa Fe	NM		RFI	Information	Other	Contact information for local CA	Provided contact information	8/11/11	
8/9/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/9/11	
8/10/11	Consumer	Houston	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Dewitt	KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Aubrey	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	

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8/10/11	Consumer	Sanford	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Sanford	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Supai	AZ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Ft Lauderdale	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	

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8/10/11	Consumer	Selman City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	

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8/10/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	

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8/10/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Lawton	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Hillsboro	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/10/11	Consumer	Jonesville	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/10/11	Consumer	Gate	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	

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8/10/11	Consumer	Weston	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/10/11	Consumer	St Louis	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/10/11	Consumer	Orestes	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/10/11	Consumer	Morrison	NJ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/10/11	Consumer	Blodgett	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	

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8/10/11	Consumer	Chamberlain	SD		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/10/11	Consumer	Ute Park	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/10/11	Consumer	Montcalm	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	

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8/10/11	Consumer	Ravenna	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Savoy	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	

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8/10/11	Consumer	Greenville	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Celeste	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Celeste	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	

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8/10/11	Consumer	Boise City	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Bellamy	AL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	East Camden	AR		A2011-30	Information	PO closing	Question on e-filing	Answered by PAGR and OGC	8/10/11	
8/10/11	Federal, State & local govt				Service	Retail	PO closing	Question on appeal process	Answered by PAGR	8/10/11	
8/10/11	Consumer	Leesburg	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Hillsboro	NY		Service	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	8/10/11	
8/10/11	Consumer	Hacker Valley	WV		Service	Retail	PO closing	Needs post office with P O Box	Left message	8/10/11	
8/10/11	Consumer	West Frankfort	IL		Service	Delivery	AMP	Comment on moving West Frankfort, IL AMP operations to Benton, IL	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	8/10/11	

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8/10/11	Consumer	West Frankfort	IL		Service	Delivery	AMP	Comment on moving West Frankfort, IL AMP operations to Benton, IL	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	8/10/11	
8/10/11	Consumer	West Frankfort	IL		Service	Delivery	AMP	Comment on moving West Frankfort, IL AMP operations to Benton, IL	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	8/10/11	
8/10/11	Consumer	Lohrville	IA		Service	Retail	PO closing	Comment on possible closing of Lohrville, IA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	8/12/11	
8/10/11	Federal, State & local govt				N2011-1	Retail	PO closing	Question on appeal process	Answered by PAGR Director	8/10/11	
8/10/11	Consumer	Jefferson	SD		Service	Delivery	Mode of delivery	Mandated change in mode of delivery - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	8/10/11	

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8/10/11	Consumer	Thornton	CO		Service	Delivery	Misdelivery	Mail being delivered to nearby addresses also receiving other customer's mail	Sent to USPS to assist & respond to PRC & customer	8/10/11	
8/10/11	Consumer	Shirley	MA		Service	Delivery	Prison mail	Allegations of mail mishandling	Sent to USPS to assist & respond to PRC & customer	8/11/11	
8/10/11	Consumer				RFI	Information	Other	Question on becoming a registered e-mail provider	Replied that issue is not within Commission jurisdiction	8/11/11	
8/10/11	Consumer	Las Vegas	NV		Service	Delivery	Missing mail	Packages missing in mail	Sent to USPS to assist & respond to PRC & customer	8/11/11	
8/10/11	Consumer	Daytona Beach	FL		Service	Delivery	Delayed Mail	Package and letters not meeting service standards for delivery	Sent to USPS to assist & respond to PRC & customer	8/10/11	
8/10/11	Consumer				Service	Delivery	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	8/11/11	
8/10/11	Consumer	Linden	VA		N2011-1	Retail	PO closing	Question on list of post office closings	Answered by PAGR	8/11/11	
8/10/11	Consumer				USPS financial situation	Suggestion		Suggestions to improve financial situation - further comments	Acknowledged comments	8/11/11	
8/10/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	

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8/10/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	

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8/10/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer		OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Logan	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	

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8/10/11	Consumer	Ft Worth	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Lipscomb	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Sanford	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	
8/10/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/10/11	

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8/10/11	Consumer	Poyntelle	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/10/11	Consumer	Woodgate	NY		Service	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	8/5/11	
8/10/11	Federal, State & local govt	Oklahoma City	OK		Service	Retail	PO closing	Comment on possible closing of Northeast Station in Oklahoma City	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	8/11/11	
8/11/11	Consumer	Portsmouth	VA		Service	Retail	PO closing	Comment on possible closing of Portsmouth, VA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	8/11/11	
8/11/11	Federal, State & local govt		CA		N2011-1	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	8/11/11	
8/11/11	Consumer				Service	Delivery	Missing mail	Package missing in mail - follow-up comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	8/11/11	

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8/11/11	Consumer	West Frankfort	IL		Service	Delivery	AMP	Comment on moving West Frankfort, IL AMP operations to Benton, IL	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	8/12/11	
8/11/11	Consumer	West Frankfort	IL		Service	Delivery	AMP	Comment on moving West Frankfort, IL AMP operations to Benton, IL	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	8/12/11	
8/11/11	Consumer	West Frankfort	IL		Service	Delivery	AMP	Comment on moving West Frankfort, IL AMP operations to Benton, IL	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	8/12/11	
8/11/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	

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8/11/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	

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8/11/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer	Sunbrighthouse	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	

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8/11/11	Consumer	Defiance	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer	Arlington	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer	Harwood	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer	Ft Lauderdale	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	

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8/11/11	Consumer	Columbus	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer	Cleveland	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer	Selman City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer	Ft Lauderdale	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/11/11	Consumer	Muscataine	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	

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8/11/11	Consumer	Jackson	KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/11/11	Consumer	Jackson	KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/11/11	Consumer	Karluk	AK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/11/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	

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8/11/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	

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8/11/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer	Spokane Valley	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	

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8/11/11	Consumer	New Blaine	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer	Lake Minchumina	AK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer	Humnoke	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	

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8/11/11	Consumer	Walhall a	SC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer	Waterto wn	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer	May	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer	Snyder	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/11/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	

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8/11/11	Consumer	McFarlan	NC		Service	Retail	PO closing	Comment on possible closing of McFarlan, NC post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	8/11/11	
8/11/11	Consumer	McVeyton	PA		Service	Delivery	Mail damage	Mail being damaged by rain when box lid is left open by carrier	Sent to USPS to assist & respond to PRC & customer	8/12/11	
8/11/11	Federal, State & local govt	Randolph	IA		Service	Retail	PO closing	Comment on possible closing of Randolph, IA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	8/12/11	
8/11/11	Federal, State & local govt		VA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	

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8/11/11	Federal, State & local govt		AK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/11/11	
8/12/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	

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8/12/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Elbert	WX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	

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8/12/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Oatman	AZ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Darwin	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Gargo	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	

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8/12/11	Consumer	Rocky	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Camak	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	

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8/12/11	Consumer	Camak	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Camak	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Camak	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Camak	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	

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8/12/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Warrenton	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	

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8/12/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Rocky	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	New Pine Creek	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Tacoma	WA		Personnel			Comment on news stories regarding cutting jobs and health benefits	Acknowledged comments	8/12/11	
8/12/11	Federal, State & local govt	Randolph	IA		N2011-1	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	8/12/11	
8/12/11	Consumer	Beaver City	NE		Service	Retail	PO closing	Comment on status of local post office	Acknowledged comments	8/12/11	

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8/12/11	Consumer	Chicago	IL		Service	Retail	Lobby hours	Lobby access issues to post office boxes in Saukville, WI post office	Sent to USPS to assist & respond to PRC & customer	8/12/11	
8/12/11	Consumer	Indianapolis	IN		Service	Delivery	Mail damage	Mail damaged and other delivery issues	Sent to USPS to assist & respond to PRC & customer	8/12/11	
8/12/11	Postal Employee				USPS financial situation	Suggestion		Suggestions to improve financial situation	Thanked for suggestions and referred to PRC website for more information on the Commission's role in ensuring the Postal Service's financial viability	8/12/11	
8/12/11	Postal Employee				USPS financial situation	Suggestion		Suggestions to improve financial situation	No contact information provided to respond	8/12/11	
8/12/11	Postal Employee				USPS financial situation	Suggestion		Suggestions to improve financial situation	No contact information provided to respond	8/12/11	
8/12/11	Consumer				Personnel			Comment on news stories regarding cutting jobs and health benefits	No contact information provided to respond	8/12/11	
8/12/11	Postal Employee				USPS financial situation	Suggestion		Suggestions to improve financial situation	No contact information provided to respond	8/12/11	
8/12/11	Consumer				Personnel			Comment on news stories regarding cutting jobs and health benefits	No contact information provided to respond	8/12/11	

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8/12/11	Consumer				Personnel			Comment on news stories regarding cutting jobs and health benefits	No contact information provided to respond	8/12/11	
8/12/11	Consumer				Personnel			Comment on news stories regarding cutting jobs and health benefits	No contact information provided to respond	8/12/11	
8/12/11	Consumer	Pinehurst	NC		Service	Retail	PO closing	Comment on possible closing of Pinehurst, NC post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	8/12/11	
8/12/11	Consumer	Cheltenham	MA		Service	Delivery	PO Box	Box closed due to late payment mail being returned to sender	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	8/12/11	
8/12/11	Consumer	Beaver City	NE		Service	Retail	PO closing	Comment on status of local post office	Checked status office will remain open after postmaster retires	8/12/11	
8/12/11	Media				USPS financial situation	Information		Questions on news stories regarding cutting jobs and health benefits	Answered by PAGR Director	8/12/11	
8/12/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	

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8/12/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	

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8/12/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	

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8/12/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	

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8/12/11	Consumer	Zionville	NC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Indianapolis	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	St Paul	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Maysville	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Poyntelle			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	

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8/12/11	Consumer	East Arlington	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Newton			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/12/11	Consumer	Indianapolis	IN		Service	Delivery	Mail damage	Mail damaged and other delivery issues - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	8/16/11	
8/12/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/12/11	
8/13/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	

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8/13/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/13/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/13/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/13/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/13/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	

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8/13/11	Consumer	Blackstone	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/13/11	Consumer		OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/13/11	Consumer	Jacksboro	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/13/11	Consumer	Spokane Valley	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/13/11	Consumer				USPS financial situation	Suggestion		Suggestions to improve financial situation	Sent to USPS to assist & respond to PRC & customer	8/16/11	
8/13/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	

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8/13/11	Consumer	Convent Station	NJ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/13/11	Consumer	Newton	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/13/11	Consumer	Newton	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/13/11	Consumer	Poyntelle	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/13/11	Consumer	Franklin	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	

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8/13/11	Consumer	Ogden	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/13/11	Consumer	Newton	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/13/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/13/11	Consumer	Ogden	AR		Service	Retail	PO closing	Comment on possible closing of Ogden, AR post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	8/15/11	
8/13/11	Consumer	Laramie	WY		Service	Delivery	Undelivered Mail	Carrier not delivering mail to apartments	Sent to USPS to assist & respond to PRC & customer	8/15/11	

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8/13/11	Consumer	Waresboro	GA		Service	Retail	PO closing	Comment on possible closing of Waresboro, GA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	8/15/11	
8/13/11	Postal Employee	Jacksboro	TN		USPS financial situation	Suggestion		Suggestions to improve financial situation	Thanked for suggestions and referred to PRC website for more information on the Commission's role in ensuring the Postal Service's financial viability	8/16/11	
8/13/11	Consumer	Miami	FL		Service	Delivery		Question on opening package	No response necessary	8/16/11	
8/14/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/14/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	

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8/14/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/14/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/14/11	Consumer	Flagstaff	AZ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/14/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/14/11	Consumer	Poyntelle	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	

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8/14/11	Postal Employee				USPS financial situation	Suggestion		Suggestions to improve financial situation	Thanked for suggestions and referred to PRC website for more information on the Commission's role in ensuring the Postal Service's financial viability	8/16/11	
8/15/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/15/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/15/11	Consumer	Pullman	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/15/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	

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8/15/11	Consumer	Thomson	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/15/11	Consumer	Camak	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/15/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/15/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/15/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	

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8/15/11	Consumer	McCall Creek	MS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/15/11	Consumer	Parks	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/15/11	Consumer	Snyder	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/15/11	Consumer	Snyder	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/15/11	Consumer	Convent Station	NJ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	

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8/15/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/15/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/15/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/15/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/15/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	

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8/15/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/15/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/15/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/15/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/15/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	

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8/15/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/15/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/15/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/15/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/15/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	

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8/15/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/15/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/15/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/15/11	Consumer	Waresboro	GA		Service	Retail	PO closing	Comment on possible closing of Waresboro, GA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	8/15/11	
8/15/11	Consumer	Woodson	AR		RFI	Information	PO closing	Question on discontinuance review process	Sent to USPS to assist & respond to PRC & customer	8/15/11	
8/15/11	Consumer				N2010-1		5 Days	Comment on USPS proposal to eliminate Saturday delivery	No contact information provided to respond	8/15/11	

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8/15/11	Postal Employee				Personnel			Comment on news stories regarding cutting jobs and health benefits	Acknowledged comments	8/15/11	
8/15/11	Consumer	Dedham	MA		N2010-1		3 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	8/15/11	
8/15/11	Consumer	Lubbock	TX		Service	Delivery		Requested local consumer advocate contact	Provided information	8/15/11	
8/15/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/15/11	Consumer	Fargo	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/15/11	
8/15/11	Consumer	Provincetown	MA	Express Mail	Service	Delivery	Other	Signature not obtained for Express Mail delivery	Sent to USPS to assist & respond to PRC & customer	8/15/11	
8/15/11	Consumer	Raleigh	NC		Service	Delivery	Delayed Mail	Mail being delivered late in the day	Sent to USPS to assist & respond to PRC & customer	8/16/11	
8/15/11	Consumer				Service	Retail	Other	Customer offered too many choices	Sent to USPS to assist & respond to PRC & customer	8/16/11	

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8/15/11	Consumer	Fairfield	CA		Service	Delivery	Undelivered Mail	Carrier not delivering packages to residence - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	8/15/11	
8/15/11	Consumer	Ft Myers	FL		Service	Retail	PO closing	Comment on possible closing of Miracle Mile Station	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	8/16/11	
8/15/11	Consumer	Sky Way	WA		Service	Delivery	PO closing	Questions on post office closing process and appeals	Answered by PAGR	8/16/11	
8/16/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/16/11	
8/16/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/16/11	
8/16/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/16/11	

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8/16/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/16/11	
8/16/11	Consumer	Rochester	KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/16/11	
8/16/11	Consumer	Sturkie	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/16/11	
8/16/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/16/11	
8/16/11	Consumer	Newton			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/16/11	

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8/16/11	Consumer	Newton			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/16/11	
8/16/11	Consumer	West Frankfort	IL		Service	Delivery	AMP	Comment on moving West Frankfort, IL AMP operations to Benton, IL	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	8/17/11	
8/16/11	Consumer	West Frankfort	IL		Service	Delivery	AMP	Comment on moving West Frankfort, IL AMP operations to Benton, IL	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	8/17/11	
8/16/11	Consumer	West Frankfort	IL		Service	Delivery	AMP	Comment on moving West Frankfort, IL AMP operations to Benton, IL	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	8/17/11	
8/16/11	Consumer	West Frankfort	IL		Service	Delivery	AMP	Comment on moving West Frankfort, IL AMP operations to Benton, IL	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	8/17/11	

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8/16/11	Consumer	Harpers Ferry	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Jasonville	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Arlington Heights	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Jacksonville	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Jacksonville	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	

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8/16/11	Consumer	Jacksonville	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Jacksonville	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Jacksonville	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Jacksonville	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Jacksonville	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	

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8/16/11	Consumer	Jacksonville	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Oberlin	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Norcatu r	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Norcatu r	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Norcatu r	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	

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8/16/11	Consumer	Norcatu r	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Norcatu r	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Norcatu r	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Norcatu r	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Norcatu r	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	

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8/16/11	Consumer	Norcatu r	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Oberlin	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Gresha m	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Gresha m	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Gresha m	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	

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8/16/11	Consumer	Gresham	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Gresham	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Weston	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Weston	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Weston	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	

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8/16/11	Consumer	Weston	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Troy	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Rose Hill	MS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Berea	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Ute Park	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	

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8/16/11	Consumer	Canjilon	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Youngs ville	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Youngs ville	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Youngs ville	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Youngs ville	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	

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8/16/11	Consumer	Youngs ville	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Albuquerque	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Lodge	SC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Whiteto p	VA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Whiteto p	VA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	

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8/16/11	Consumer	Albany	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Raleigh	NC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Rocky	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Blackstone	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Pullman	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	

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8/16/11	Consumer	St Louis	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	St Louis	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Dover	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Delphia	KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/16/11	Consumer	Nashville	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	

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8/16/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/16/11	
8/16/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/16/11	
8/16/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/16/11	
8/16/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/16/11	
8/16/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/16/11	

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8/16/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/16/11	
8/16/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/16/11	
8/16/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/16/11	
8/16/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/16/11	
8/16/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/16/11	

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8/16/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/16/11	
8/16/11	Consumer	Convent Station	NJ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/16/11	
8/16/11	Consumer	Fargo	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/16/11	
8/16/11	Consumer	Newton			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/16/11	
8/16/11	Consumer	Crockett Mills	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/16/11	

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8/16/11	Federal, State & local govt		AK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/16/11	
8/16/11	Media				N2011-1			Interview with Chairman on N docket		8/16/11	
8/16/11	Consumer	Indianapolis	IN		Service	Delivery	Mail damage	Mail damaged and other delivery issues - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	8/16/11	
8/16/11	Media				USPS financial situation			Interview with Chairman on cutting jobs and benefits to resolve financial situation		8/16/11	
8/16/11	Media				USPS financial situation			Interview with Chairman on cutting jobs and benefits to resolve financial situation		8/16/11	
8/16/11	Consumer	Gouverneur	NY		Service	Retail	PO closing	Comment on possible closing of Hailesboro, NY post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	8/17/11	

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8/16/11	Consumer	Halsey	NE		Service	Retail	PO closing	Comment on possible closing of Halsey, NE post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	8/17/11	
8/16/11	Postal Employee				Personnel			Whistleblower complaint	No contact information provided to respond	8/16/11	
8/16/11	Consumer	Rockland	MI		Service	Retail	PO closing	Copy of letter to USPS District Manager regarding post office closings	No response necessary	8/16/11	
8/16/11	Consumer	Fallsburg	NY		Service	Delivery	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	8/17/11	
8/16/11	Consumer	Staten Island	NY		Service	Delivery	Prison mail	Issues with prison mail administration	Provided contact information for ACLU	8/17/11	
8/16/11	Consumer	Burson	CA		Service	Retail	Other	Newspaper stand removed from front of local post office	Sent to USPS to assist & respond to PRC & customer	8/17/11	
8/16/11	Consumer	Chicago	IL		Service	Retail	Lobby hours	Comment on lobby hours at Belleville, WI post office - further comments	Sent to USPS to assist & respond to PRC & customer	8/17/11	
8/16/11	Consumer	Chicago	IL		Service	Delivery	Delayed Mail	Magazines consistently arriving 2-3 weeks late	Sent to USPS to assist & respond to PRC & customer	8/17/11	
8/16/11	Consumer	Chicago	IL		Service	Retail	Coll box	District not following new collection regulations	Sent to USPS to assist & respond to PRC & customer	8/17/11	

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8/16/11	Consumer	El Segundo	CA		Service	Delivery	Undelivered Mail	Carrier did not deliver package to residence	Sent to USPS to assist & respond to PRC & customer	8/17/11	
8/16/11	Consumer	Morristown	NJ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/16/11	
8/16/11	Consumer	Convent Station	NJ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/16/11	
8/16/11	Consumer	Gresham	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/16/11	
8/16/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/18/11	
8/17/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	

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8/17/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	

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8/17/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	

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8/17/11	Consumer	Felt	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer	Canaan	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer	Canaan	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer	Columbus	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Federal, State & local govt	Washington	DC		N2011-1	Information	PO closing	Questions on post office closing process and appeals	Answered by PAGR Director	8/17/11	

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8/17/11	Postal Employee	Grand Blanc	MI		N2010-1		6 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	8/17/11	
8/17/11	Consumer				USPS financial situation			Comment on USPS financial situation	No contact information provided to respond	8/17/11	
8/17/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	8/17/11	
8/17/11	Consumer				N2010-1		6 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	8/17/11	
8/17/11	Consumer				RFI	Information	Other	Question on salaries and benefits of craft employees	Answered by PAGR	8/17/11	
8/17/11	Federal, State & local govt	Washington	DC		N2011-1	Information	PO closing	Questions on post office closing process and appeals	Answered by PAGR Director	8/17/11	
8/17/11	Consumer	Daytona Beach	FL		Service	Delivery	Delayed Mail	Bulk mailing delayed in mail stream	Sent to USPS to assist & respond to PRC & customer	8/17/11	
8/17/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	

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8/17/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	

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8/17/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer	Votaw	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	

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8/17/11	Consumer	Votaw	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer	West Palm Beach	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer	Crockett Mills	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	

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8/17/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer	Crockett Mills	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Postal Employee				USPS financial situation	Suggestion		Suggestions to improve financial situation	No contact information provided to respond	8/17/11	
8/17/11	Consumer	Eaton Rapids	MI	Media Mail	Service	Delivery	Undelivered Mail	Media Mail returned undelivered	Sent to USPS to assist & respond to PRC & customer	8/18/11	

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8/17/11	Consumer	Indianapolis	IN		Service	Delivery	Mail damage	Mail damaged and other delivery issues - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	8/18/11	
8/17/11	Consumer	Los Angeles	CA		Service	Delivery	Change of address	Mail not being delivered to new address	Sent to USPS to assist & respond to PRC & customer	8/18/11	
8/17/11	Consumer	Naples	FL		N2010-1		6 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	8/18/11	
8/17/11	Consumer	Ozark	MO		N2010-1		3 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	8/18/11	
8/17/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer	Foster	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/17/11	Consumer	West Frankfort	IL		Service	Delivery	AMP	Comment on moving West Frankfort, IL AMP operations to Benton, IL	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	8/19/11	

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8/17/11	Consumer	West Frankfort	IL		Service	Delivery	AMP	Comment on moving West Frankfort, IL AMP operations to Benton, IL	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	8/19/11	
8/17/11	Consumer	Coxsackie	NY	Certified Mail	Service	Delivery	Other	Certified Mail return receipt not signed by addressee	Sent to USPS to assist & respond to PRC & customer	8/18/11	
8/17/11	Consumer		GA	Priority Mail	Service	Delivery	Other	Priority Mail and First-Class business mail not being scanned	Sent to USPS to assist & respond to PRC & customer	8/22/11	
8/17/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/17/11	
8/18/11	Consumer	Convent Station	NJ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/18/11	
8/18/11	Consumer				N2010-1		6 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	8/18/11	
8/18/11	Consumer	Los Angeles	CA		Service	Delivery	Missing mail	Items missing in mail	Sent to USPS to assist & respond to PRC & customer	8/18/11	

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8/18/11	Postal Employee				Personnel			Comment on news stories regarding cutting jobs and health benefits	No contact information provided to respond	8/18/11	
8/18/11	Federal, State & local govt	Washington	DC		N2011-1	Information	PO closing	Questions on post office closing process and appeals	Answered by PAGR Director	8/18/11	
8/18/11	Federal, State & local govt	Washington	DC		N2011-1	Information	PO closing	Questions on post office closing process and appeals	Answered by PAGR Director	8/18/11	
8/18/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/18/11	
8/18/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/18/11	
8/18/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/18/11	
8/18/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/18/11	

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8/18/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/18/11	
8/18/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/18/11	
8/18/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/18/11	
8/18/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/18/11	
8/18/11	Consumer	St Paul	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/18/11	

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8/18/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/18/11	
8/18/11	Consumer	Kansas City	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/18/11	
8/18/11	Consumer	Del Ray	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/18/11	
8/18/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/18/11	
8/18/11	Consumer	Felt	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/18/11	

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8/18/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/18/11	
8/18/11	Consumer	Grand Blanc	MI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/18/11	
8/18/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/18/11	
8/18/11	Consumer	Crockett Mills	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/18/11	
8/18/11	Consumer	Hickman Mills			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/18/11	

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8/18/11	Consumer	Coy	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/18/11	
8/18/11	Consumer	Lipscomb	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/18/11	
8/18/11	Consumer	Los Olas			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/18/11	
8/18/11	Consumer	Crockett Mills	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/18/11	
8/18/11	Consumer	Noma	AK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	

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8/18/11	Consumer	Aubrey	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/18/11	Consumer	Brownsville	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/18/11	Consumer	Canaan	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/18/11	Consumer	Norcatu r	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/18/11	Consumer	Norcatu r	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	

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8/18/11	Consumer	Norcatu r	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/18/11	Consumer	Jackhor n	KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/18/11	Consumer	Jackhor n	KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/18/11	Consumer	St Louis	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/18/11	Consumer	Gresha m	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	

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8/18/11	Consumer	Gresham	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/18/11	Consumer	Youngs ville	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/18/11	Consumer	Albany	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/18/11	Consumer	Albany	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/18/11	Consumer	Decatur	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	

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8/18/11	Consumer	Maryne al	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/18/11	Consumer	Maryne al	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/18/11	Consumer	Waitevill e	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/18/11	Consumer	Clam Lake	WI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/18/11	Consumer	Clam Lake	WI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	

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8/18/11	Consumer	Pullman	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/18/11	Consumer	Pullman	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/18/11	Consumer	Pullman	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/18/11	Consumer	Vici	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/18/11	Federal, State & local govt	Washingtgon	DC		A2011-18		PO closing	Constituent letter concerning Valley Falls Station post office	Acknowledged comments and placed copy in commenter file	8/18/11	
8/18/11	Consumer	Lake Creek	TX		Service	Retail	PO closing	Questions on appeal process	Answered by PAGR	8/18/11	
8/18/11	Federal, State & local govt	Pinehurst	NC		A2011-49	Retail	PO closing	Question on appeal process	Answered by PAGR	8/18/11	

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8/18/11	Consumer	Pana	IL		Service	Employee behavior	Rudeness	Clerk rude to customer	Sent to USPS to assist & respond to PRC & customer	8/18/11	
8/18/11	Consumer	Washington	DC		Service	Retail	PO Box	Customer lost key to post office box mail being delivered to another office	Sent to USPS to assist & respond to PRC & customer	8/18/11	
8/18/11	Consumer	St Petersburg	FL		N2010-1		5 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	8/19/11	
8/18/11	Consumer				R2010-4	Rates		Questions on Appeals Court decision to remand exigent rate case	Answered by PAGR	8/19/11	
8/18/11	Federal, State & local govt	Northfield	MN		Service	Retail	PO closing	Comment on possible closing of Northfield, MN branch post office - further questions	Answered by PAGR	8/19/11	
8/18/11	Consumer				RFI	Information		Question on filing formal complaint	Answered by PAGR	8/22/11	
8/18/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Placed copy in commenter file	8/18/11	
8/18/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/18/11	

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8/18/11	Federal, State & local govt	Uniontown	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/18/11	
8/19/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/19/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/19/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/19/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	

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8/19/11	Consumer	Chattanooga	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/19/11	Consumer	Success	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/19/11	Consumer	Crockett Mills	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/19/11	Consumer	Maestown	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/19/11	Consumer	Snyder	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	

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8/19/11	Consumer	Hummelstown	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/19/11	Consumer	Sturkie	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/19/11	Consumer	Bluffton	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/19/11	Consumer	Drewsey	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/19/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	

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8/19/11	Consumer	Haddam	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/19/11	Consumer	Weaver ville	NC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/19/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/19/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/19/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	

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8/19/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/19/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/19/11	Consumer	Uniontown	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/19/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/19/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	

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8/19/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/19/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/19/11	Consumer	Midland	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/19/11	
8/19/11	Consumer				RFI	Information	Other	Questions on mailing surveys	Referred to USPS CA	8/19/11	
8/19/11	Consumer	Caledonia	NY		Service	Retail	Other	Courtesy copy of letter to USPS Facilities Manager concerning lease termination	No response necessary	8/19/11	
8/19/11	Consumer	Houston	TX		Service	Delivery	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	8/22/11	
8/19/11	Consumer	Washington	DC		Service	Delivery	Undelivered Mail	Carrier not picking up mail at apartment complex	Sent to USPS to assist & respond to PRC & customer	8/22/11	
8/19/11	Consumer				Personnel			Comment on VERA	No response necessary	8/19/11	
8/19/11	Consumer	Pinehurst	NC		A2011-49	Retail	PO closing	Question on appeal process	Answered by PAGR	8/22/11	

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8/19/11	Federal, State & local govt		OR		N2011-1	Information		Requested addresses of USPS Districts	Answered by PAGR	8/19/11	
8/19/11	Federal, State & local govt		AR		RFI	Information	Other	Questions on Zip Code boundary review process	Answered by PAGR Director	8/31/11	
8/20/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/20/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/20/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/20/11	Consumer	Bettles			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	

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8/20/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/20/11	Consumer	Bledsoe	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/20/11	Consumer	Council Grove	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/20/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/21/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	

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8/21/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/21/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/21/11	Postal Employee				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/21/11	Consumer	Humnokie	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/21/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	

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8/21/11	Consumer	North Henders on	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/21/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/21/11	Consumer	Hanama ulu	HI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/21/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/21/11	Consumer	Austin	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	

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8/21/11	Consumer	Casper	WY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/21/11	Consumer	Austin	TX		Service	Delivery	RTS	Mail not being forwarded to new address	Sent to USPS to assist & respond to PRC & customer	8/22/11	
8/21/11	Consumer	Moon Twp	PA		Philatelic	Suggestion		Suggestion for stamp design	Referred to Citizen Stamp Advisory Committee	8/22/11	
8/22/11	Consumer	Philbert	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/22/11	Consumer	Del Mar	CA		Service	Delivery	Claim	Claims filed against the Postal Service - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	8/22/11	
8/22/11	Consumer	Bloomington	IL		Service	Retail	PO Box	Collection box at local post office not being emptied when too full for additional items	Sent to USPS to assist & respond to PRC & customer	8/23/11	
8/22/11	Postal Employee				USPS financial situation			Comment on USPS financial situation	No contact information provided to respond	8/22/11	

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8/22/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Placed copy in commenter file	8/22/11	
8/22/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Placed copy in commenter file	8/22/11	
8/22/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Placed copy in commenter file	8/22/11	
8/22/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Placed copy in commenter file	8/22/11	
8/22/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Placed copy in commenter file	8/22/11	

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8/22/11	Consumer	Nye	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/22/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/22/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/22/11	Consumer	Sanford	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/22/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	

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8/22/11	Consumer	Hurley	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/22/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/22/11	Media		CA		N2011-1	Information	PO closing	Questions on post office closing process and appeals	Answered by PAGR	8/22/11	
8/22/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/22/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/22/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	

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8/22/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/22/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/22/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/22/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/22/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	

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8/22/11	Consumer		MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/22/11	Consumer		MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/22/11	Consumer	Coalmont	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/22/11	Consumer	Delaware	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/22/11	Consumer	Ulm	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	

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8/22/11	Consumer	Delaware	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/22/11	Consumer	Columbus	MS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/22/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/22/11	Postal Employee				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/22/11	Consumer	Patterson	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/22/11	Media				N2011-1	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	8/22/11	
8/22/11	Consumer				RFI	Information		Contact information for local CA	Answered by PAGR	8/22/11	

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8/22/11	Consumer	Fairdale	ND		Service	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	8/22/11	
8/22/11	Consumer	Haileboro	NY		Service	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	8/22/11	
8/22/11	Business Owners				MT2009-1	Information		Question on termination of market test	Answered by PAGR	8/22/11	
8/22/11	Federal, State & local govt	Pinehurst	NC		A2011-49	Retail	PO closing	Question on appeal process - further questions	Referred to Docket Section	8/22/11	
8/22/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/22/11	Consumer	Stirling City	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/22/11	Consumer	Skwentna	AK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Lake Minchumina	AK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	

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8/22/11	Consumer	Lake Minchumina	AK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	West Plains	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Blythe Dale	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Jacksonville	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Jacksonville	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	

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8/22/11	Consumer	Jacksonville	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Jacksonville	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Pollock	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Snyder	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Success	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	

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8/22/11	Consumer	Gresham	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Gresham	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Gresham	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Gresham	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Knox Dale	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	

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8/22/11	Consumer	Mouth of Wilson	VA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Whiteto p	VA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Whiteto p	VA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Assawoman	VA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Helmville	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	

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8/22/11	Consumer	Birney	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Norcatu r	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Norcatu r	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Norcatu r	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Berea	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	

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8/22/11	Consumer	Berea	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Rosemont	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	MacFarlan	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	MacFarlan	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Youngsville	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	

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8/22/11	Consumer	Youngs ville	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Farming ton	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Convent Station	NJ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Lookout	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Tram	KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	

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8/22/11	Consumer	Jackhorn	KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Aubrey	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Ogden	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/22/11	Consumer	Atlantic City	NJ		Service	Delivery	Mail damage	Mail damaged/opened	Referred to USPS Inspection Service	8/25/11	
8/22/11	Consumer	Leonardsville	NY		A2011-51	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	8/26/11	
8/22/11	Consumer	Fairdale	ND		Service	Retail	PO closing	Comment on possible closing of Fairdale, ND post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	8/26/11	

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8/22/11	Consumer	Fairdale	ND		Service	Retail	PO closing	Comment on possible closing of Fairdale, ND post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	8/26/11	
8/22/11	Consumer	Conception Junction	MO		Personnel			Comment on personnel wages	Replied that issue is not within Commission jurisdiction	8/26/11	
8/22/11	Consumer	Comstock	NY		Service	Delivery	Prison mail	Unspecified residential delivery issues	Sent to USPS to assist & respond to PRC & customer	8/29/11	
8/23/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/22/11	
8/23/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	

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8/23/11	Consumer	Success	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/23/11	Consumer	Success	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/23/11	Consumer	Success	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/23/11	Consumer	Bynum	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/23/11	Consumer	San Francisco	CA		Service	Retail	PO closing	Courtesy copy of letter to USPS Real Estate Specialist concerning closing of Flushing, OH post office	No response necessary	8/23/11	
8/23/11	Consumer	Pilot Grove	IA		A2011-35	Retail	PO closing	Requested address for USPS leasing	Answered by PAGR	8/23/11	
8/23/11	Federal, State & local govt				N2011-1	Information		Requested addresses of USPS Districts	Answered by PAGR	8/23/11	

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8/23/11	Media	Fayetteville	NC		A2011-49	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	8/23/11	
8/23/11	Media	Grove Oak	AL		N2011-1	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	8/23/11	
8/23/11	Consumer	Pilot Grove	IA		A2011-35	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	8/23/11	
8/23/11	Consumer				N2011-1	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	8/23/11	
8/23/11	Consumer				Service	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	8/23/11	
8/23/11	Consumer	Millersburg	MI		Service	Retail	PO closing	Comment on possible closing of Miracle Mile Station	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	8/24/11	
8/23/11	Consumer	Summers	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/23/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	

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8/23/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/23/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/23/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/23/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/23/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	

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(Includes Rate and Service Inquiries)**

8/23/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/23/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/23/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/23/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/23/11	Consumer	Lake Minchumina	AK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	

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8/23/11	Consumer	Lake Minchumina	AK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/23/11	Consumer	Niagara	ND		Service	Retail	PO closing	Comment on possible closing of Niagara, ND post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	8/26/11	
8/23/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/23/11	Consumer	Augusta	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/23/11	Consumer	Norfolk	VA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	

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8/24/11	Consumer	Hanama ulu	HI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative - further comments	Answered by PAGR	8/24/11	
8/24/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/24/11	
8/24/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/24/11	
8/24/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/24/11	
8/24/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/24/11	

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8/24/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/24/11	
8/24/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/24/11	
8/24/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/24/11	
8/24/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/24/11	
8/24/11	Consumer	Mequon	WI		RFI	Information		Question location of mailbox	Referred to USPS CA	8/24/11	
8/24/11	Consumer	Port Orange	FL		Service	Delivery	Delayed Mail	Package and letters not meeting service standards for delivery	Sent to USPS to assist & respond to PRC & customer	8/25/11	

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8/24/11	Consumer	Ulm	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/24/11	Consumer	Albany	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/24/11	Consumer	Pelsor	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/24/11	Consumer	Manchester	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/24/11	Consumer	Garrison	UT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	

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8/24/11	Consumer	Keyser	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/24/11	Consumer	Brohard	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/24/11	Consumer	MacFarlan	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/24/11	Consumer	Lookout	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/24/11	Consumer	Gresham	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	

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8/24/11	Consumer	Gresham	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/24/11	Consumer	Gresham	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/24/11	Consumer	Elliott	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/24/11	Consumer	Jackhorn	KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/24/11	Consumer	Jackhorn	KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	

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8/24/11	Consumer	Jackhorn	KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/24/11	Consumer	Pocono Manor	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/24/11	Consumer	Maryneal	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/24/11	Consumer	Dupont	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/24/11	Consumer	Spokane Valley	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/24/11	

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8/24/11	Consumer	Spokane Valley	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/24/11	
8/24/11	Consumer	McCall Creek	MS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/24/11	
8/24/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/24/11	
8/24/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/24/11	
8/24/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/24/11	

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8/24/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/24/11	
8/24/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/24/11	
8/24/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/24/11	
8/24/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/24/11	
8/24/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/24/11	

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8/24/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/24/11	
8/24/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/24/11	
8/24/11	Postal Employee				USPS financial situation	Suggestion		Offer early out monetary incentives to Postal CSRS employees	Replied that issue is not within Commission jurisdiction	8/26/11	
8/24/11	Consumer				Service	Delivery	Delayed Mail	Mail being delayed due to rearrangement of delivery routes	Sent to USPS to assist & respond to PRC & customer	8/26/11	
8/24/11	Consumer	Gaylord	KS		N2011-1	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	8/24/11	
8/24/11	Consumer	Fairfax	VA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/24/11	
8/24/11	Consumer	Henderson	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/24/11	

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8/24/11	Federal, State & local govt				N2011-1	Information		Question on post office closing appeal process	Answered by PAGR	8/24/11	
8/25/11	Consumer	Lake Minchumina	AK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer	MacFarlan	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/25/11	Consumer	MacFarlan	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/23/11	
8/25/11	Consumer	Houston	TX		Service	Delivery	Hold mail	Mail not held during absence of customer - courtesy copy of letter to USPS CA	No response necessary	8/25/11	
8/25/11	Consumer	Washington	DC		N2011-1	Information		Question on post office closing appeal process	Answered by PAGR	8/25/11	
8/25/11	Consumer	New York City	NY	Certified Mail	Service	Delivery	Other	Certified mail not being scanned	Sent to USPS to assist & respond to PRC & customer	8/25/11	
8/25/11	Consumer	West Elkton	OH		A2011-53	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	8/26/11	

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8/25/11	Consumer	Decatur	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/25/11	Consumer	Patterson	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/25/11	Consumer	Gresham	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/25/11	Consumer	Pollock	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/25/11	Consumer	Dupont	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	

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8/25/11	Consumer	Morrison	NJ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/25/11	Consumer	Millwood	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/25/11	Consumer	Millwood	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/25/11	Consumer	Maplewood	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	

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8/25/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer	Knobel	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer	Ft Lauderdale	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer	Northboro			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	

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8/25/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	

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8/25/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	

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8/25/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	

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8/25/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	

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8/25/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	

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8/25/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer	Cheyenne	WY		Service	Retail	Other	Customer concerned about protest held at local post office	Sent to USPS to assist & respond to PRC & customer	8/26/11	
8/25/11	Consumer	Edison	NE		N2011-1	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	8/25/11	
8/25/11	Federal, State & local govt	Pinehurst	NC		A2011-49	Retail	PO closing	Question on appeal process - further questions	Referred to Public Rep.	8/25/11	
8/25/11	Consumer	Pilot Grove	IA		Service	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	8/25/11	
8/25/11	Consumer	North Hollywood	CA		Service	Delivery	Mail damage	Carrier damaging mail in transit	Sent to USPS to assist & respond to PRC & customer	8/26/11	
8/25/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	

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8/25/11	Consumer	Lodge	SC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/25/11	Consumer	Saco	ME		USPS financial situation	Suggestion		Suggestions to improve financial situation	Thanked for suggestions and referred to PRC website for more information on the Commission's role in ensuring the Postal Service's financial viability	8/31/11	
8/25/11	Federal, State & local govt	Cleveland	OH		A2011-58	Retail	PO closing	Constituent concerns over proposed closing of Bentonville, OH post office	Answered by Chairmen's Office	8/31/11	
8/25/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/25/11	
8/26/11	Media				N2011-1	Information		Question on post office closing appeal process	Answered by PAGR	8/25/11	
8/26/11	Consumer	Leonardsville	NY		A2011-51	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	8/26/11	

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8/26/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/26/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/26/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/26/11	Consumer				N2011-1	Information	PO closing	Question on post office closing appeal process	Answered by PAGR	8/26/11	
8/26/11	Business Owners	Mannsville	NY		Service	Retail	PO closing	Comment on possible closing of the Ellisburg, NY post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	8/26/11	

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8/26/11	Business Owners	Mannsville	NY		Service	Retail	PO closing	Comment on possible closing of the Ellisburg, NY post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	8/26/11	
8/26/11	Consumer	New York City	NY		N2010-1		5 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	8/29/11	
8/26/11	Consumer	Convent Station	NJ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/26/11	Consumer	Pullman	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/26/11	Consumer	Pique	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	

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8/26/11	Consumer	Turner	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/26/11	Consumer	Arlington Heights	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/26/11	Consumer	Loomis	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/26/11	Consumer	Loomis	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/26/11	Consumer	Lipscomb	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	

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8/26/11	Consumer	Albuquerque	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/26/11	Consumer	Albuquerque	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/26/11	Consumer	Albuquerque	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/26/11	Consumer	Thida	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/26/11	Consumer	Doss	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	

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8/26/11	Consumer	St Paul	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/26/11	Consumer	West Palm Beach	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/26/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/26/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/26/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	

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8/26/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/26/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/26/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/26/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/26/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	

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8/26/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/26/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/26/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/26/11	Consumer	Woodgate	NY		Service	Retail	PO closing	Question on post office closing appeal process - further questions	Answered by PAGR	8/26/11	
8/26/11	Consumer				RFI	Information	Other	Contact information for Commissioner nominee	Answered by PAGR	8/26/11	
8/26/11	Federal, State & local govt	Washington	DC		N2011-1	Information	PO closing	Questions on post office closing process and appeals	Answered by PAGR	8/26/11	
8/26/11	Federal, State & local govt	Washington	DC		N2011-1	Information	PO closing	Questions on post office closing process and appeals	Answered by PAGR	8/26/11	

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8/26/11	Consumer	Clarkson	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/26/11	Consumer	Albuquerque	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/26/11	Consumer	Albuquerque	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/26/11	Consumer	Albuquerque	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/26/11	Consumer	Albuquerque	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	

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8/26/11	Consumer	Albuquerque	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/26/11	Consumer	Albuquerque	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/26/11	
8/26/11	Media				USPS financial situation			Interview with Comm. Acton on financial situation		9/26/11	
8/27/11	Consumer	Doss	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/27/11	Consumer	Uniontown	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/27/11	Consumer	Forreston	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	

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8/27/11	Consumer	Hachita	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/27/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/27/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/27/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/27/11	Consumer	Indianapolis	IN		Service	Delivery	Mail damage	Mail damaged and other delivery issues - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	8/29/11	
8/27/11	Consumer	Indianapolis	IN		Service	Delivery	Mail damage	Mail damaged and other delivery issues - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	8/29/11	

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8/27/11	Consumer		AR		Service	Delivery	Missing mail	Package missing in mail	Sent to USPS to assist & respond to PRC & customer	8/29/11	
8/27/11	Consumer	Royersford	PA		Service	Delivery	Other	Unspecified residential delivery issues	Sent to USPS to assist & respond to PRC & customer	8/29/11	
8/28/11	Consumer	Doss	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/28/11	Consumer	Doss	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/28/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/28/11	Consumer	St Paul	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	

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8/28/11	Consumer	Stanton	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/28/11	Consumer	Ft Lauderdale	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/28/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/28/11	Postal Employee	Colton	IA		Service	Delivery	AMP	Comment on moving Sioux City, IA AMP operations to Sioux Falls, SD	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	8/29/11	
8/29/11	Consumer	Whitman	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	

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8/29/11	Consumer	St Paul	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/29/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/29/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/29/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/29/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	

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8/29/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/29/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/29/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/29/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/29/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	

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8/29/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/29/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/29/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/29/11	Postal Employee				Personnel			Employee with personnel issue	Referred to USPS HR	8/29/11	
8/29/11	Consumer	Bentonville	OH		Service	Retail	PO closing	Questions on post office closing process and appeals	Answered by PAGR	8/29/11	
8/29/11	Consumer	Darwin	CA		N2011-1	Information	PO closing	Questions on post office closing process and appeals	Answered by PAGR	8/29/11	
8/29/11	Consumer	McHenry	ND		N2011-1	Information	PO closing	Questions on post office closing process and appeals	Answered by PAGR	8/29/11	
8/29/11	Consumer	North Huntingdon	PA		Service	Delivery	Missing mail	Items missing in mail - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	8/29/11	

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8/29/11	Consumer	Raleigh	NC		Service	Delivery	Delayed Mail	Mail being delivered late in the day	Sent to USPS to assist & respond to PRC & customer	8/29/11	
8/29/11	Consumer	Buckingham	IA		Service	Retail	PO closing	Comment on possible closing of the Buckingham, IA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	8/29/11	
8/29/11	Consumer	Leonardsville	NY		A2011-51	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	8/30/11	
8/29/11	Consumer	Youngs ville	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	
8/29/11	Consumer	Youngs ville	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	
8/29/11	Consumer	Youngs ville	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	

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8/29/11	Consumer	Youngs ville	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	
8/29/11	Consumer	Decatur	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	
8/29/11	Consumer	Dupont	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	
8/29/11	Consumer	Jackson ville	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	
8/29/11	Consumer	Jackson ville	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	

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8/29/11	Consumer	Jacksonville	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	
8/29/11	Consumer	Moccasin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	
8/29/11	Consumer	Moccasin	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	
8/29/11	Consumer	Pound Ridge	NY		N2010-1		6 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	8/30/11	
8/29/11	Federal, State & local govt	Washington	DC		N2011-1	Information	PO closing	Questions on post office closing process and appeals	Answered by PAGR	8/30/11	
8/29/11	Federal, State & local govt	Washington	DC		N2011-1	Information	PO closing	Questions on post office closing process and appeals - further questions	Answered by PAGR Director	8/30/11	

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8/29/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/29/11	
8/29/11	Consumer				Service	Delivery	Hold mail	Carrier put Hold sticker on customers mail box	Sent to USPS to assist & respond to PRC & customer	8/31/11	
8/29/11	Consumer	Miami	FL	Certified Mail	Service	Delivery	Other	Delivery confirmation not returned to customer	Sent to USPS to assist & respond to PRC & customer	8/31/11	
8/29/11	Consumer	Nyack	NY		Service	Retail	Other	Radio being played at retail counter	Sent to USPS to assist & respond to PRC & customer	9/1/11	
8/29/11	Consumer	Pound Ridge	NY		N2010-1		6 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	8/30/11	
8/29/11	Consumer	Conroy	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
8/29/11	Consumer	Jonesville	TX		Service	Retail	PO closing	Comment on possible closing of the Jonesville, NY post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	9/7/11	

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8/30/11	Consumer	Old Northwood			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	
8/30/11	Consumer	Newton	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	
8/30/11	Consumer	Mound	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	
8/30/11	Consumer		NJ		Service	Retail	Coll box	Comment on collection box rule changes	Acknowledged comments	8/30/11	
8/30/11	Federal, State & local govt	Washington	DC		RFI	Information		Question on number of post offices in GA 2nd Cong. District	Referred to USPS Government Relations	8/30/11	
8/30/11	Federal, State & local govt	Bangor	ME		Personnel			Whistleblower complaint from constituent	Referred to USPS Government Relations	8/30/11	
8/30/11	Consumer	Jefferson	GA		RFI	Information	Other	Question on historical information for local post offices	Referred to USPS historian	8/30/11	
8/30/11	Business Owners	Richmond	VA		Service	Retail	Lobby hours	Post office locked due to power outage	Sent to USPS to assist & respond to PRC & customer	8/30/11	

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8/30/11	Consumer	Los Angeles	CA	Express Mail	Service	Delivery	Misdelivery	Package delivered to wrong address	Sent to USPS to assist & respond to PRC & customer	8/30/11	
8/30/11	Consumer	Mound	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	
8/30/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	
8/30/11	Consumer	Elbert	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	
8/30/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	
8/30/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	

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8/30/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	
8/30/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	
8/30/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	
8/30/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	
8/30/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	

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8/30/11	Consumer	Bayard	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	
8/30/11	Consumer	Doss	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	
8/30/11	Consumer	Transylvania			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	
8/30/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	
8/30/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	

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8/30/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/30/11	
8/30/11	Consumer				RFI	Information	PO closing	Question on savings from post office closings in relation to USPS budget	Answered by OAC	9/26/11	
8/31/11	Federal, State & local govt		KY		USPS financial situation			Questions on USPS financial situation and CSRS overpayment	Answered by PAGR Director	8/31/11	
8/31/11	Consumer	Thayer	IA		A2011-37	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	8/31/11	
8/31/11	Consumer	Pinehurst	NC		A2011-49	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	8/31/11	
8/31/11	Consumer	Darwin	CA		N2011-1	Information	PO closing	Questions on post office closing process and appeals - further questions	Answered by PAGR	8/31/11	
8/31/11	Consumer	Indianapolis	IN		Service	Delivery	Mail damage	Mail damaged and other delivery issues - request for further investigation	Sent to USPS to assist & respond to PRC & customer	9/1/11	
8/31/11	Consumer		NJ		Service	Retail	Coll box	Named post offices not in compliance with new collection box regulations	Sent to USPS to assist & respond to PRC & customer	9/1/11	

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8/31/11	Consumer		NJ		Service	Delivery		District Manager did not respond to letter requesting service standards for First-Class mail in NY	Sent to USPS to assist & respond to PRC & customer	9/1/11	
8/31/11	Postal Organization				N2011-1	Information		Question on date of hearing	Answered by PAGR	9/1/11	
8/31/11	Consumer	Harwood	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/31/11	
8/31/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/31/11	
8/31/11	Consumer	Stanton	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
8/31/11	Consumer	Bonnots Mill	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	

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8/31/11	Consumer	Matheson	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
8/31/11	Consumer	Boyne City	MI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
8/31/11	Federal, State & local govt	Knox Dale	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
8/31/11	Consumer	Whiteton	VA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
8/31/11	Consumer	Rosemont	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	

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8/31/11	Consumer	Parksville	SC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
8/31/11	Consumer	Millwood	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
8/31/11	Consumer	Russellville	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
8/31/11	Consumer	Hallam	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
8/31/11	Consumer	Lincoln	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	

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8/31/11	Consumer	Norcatu r	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
8/31/11	Consumer	Pollock	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
8/31/11	Federal, State & local govt	Jefferso n City	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
8/31/11	Consumer	Rockbri dge	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
8/31/11	Consumer	Parksvill e	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	

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8/31/11	Consumer	Sturkie	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
8/31/11	Consumer	Pelsor	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
8/31/11	Consumer	Aubrey	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
8/31/11	Consumer	Aubrey	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
8/31/11	Consumer	Gravelly	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	

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8/31/11	Postal Employee	Jigger	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
8/31/11	Consumer	Dupont	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
8/31/11	Consumer	Forreston	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
8/31/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
8/31/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	

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8/31/11	Consumer	Weed	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
8/31/11	Consumer	Lookout	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
8/31/11	Consumer	Harwood	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
8/31/11	Consumer	Harwood	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
8/31/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/31/11	

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8/31/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/31/11	
8/31/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/31/11	
8/31/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/31/11	
8/31/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/31/11	
8/31/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/31/11	

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8/31/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/31/11	
8/31/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/31/11	
8/31/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/31/11	
8/31/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/31/11	
8/31/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/31/11	

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8/31/11	Consumer	Bisbee	ND		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/31/11	
8/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/31/11	
8/31/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/31/11	
8/31/11	Consumer	Blairs Mills	PA		Service	Retail	PO closing	Comment on possible closing of the Blairs Mills, PA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	9/2/11	
8/31/11	Consumer	Providence	RI		Service	Retail	PO closing	Comment on possible closing of the Esmond, RI post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	9/2/11	

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8/31/11	Consumer	Darwin	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/31/11	
8/31/11	Consumer	St Paul			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	8/31/11	
8/31/11	Consumer	Latham	MO		Service	Retail	PO closing	Comment on possible closing of the Latham, MO post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	9/7/11	
8/31/11	Consumer	Palm Coast	FL		Service	Delivery	AMP	Comment on moving Daytona Beach, FL AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	8/31/11	
8/31/11	Consumer	Minneapolis	NC		A2011-31	Retail	PO closing	Comment on post office closing	Acknowledged comments	8/31/11	
8/31/11	Consumer	Indianapolis	IN		Service	Delivery	Mail damage	Mail damaged and other delivery issues - further comments	Acknowledged comments	8/31/11	

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8/31/11	Consumer				N2011-1	Information	PO closing	Questions on post office closing process and appeals	Answered by PAGR	8/31/11	
8/31/11	Consumer				A2011-60	Information	PO closing	Questions on post office closing process and appeals	Answered by PAGR	8/31/11	
8/31/11	Consumer	Chicago	IL		Service	Retail	Lobby hours	Comment on lobby hours at Singer, WI post office	Sent to USPS to assist & respond to PRC & customer	9/8/11	
8/31/11	Consumer	Chicago	IL		Service	Delivery	Delayed Mail	Magazines consistently arriving 2-3 weeks late	Sent to USPS to assist & respond to PRC & customer	9/8/11	
8/31/11	Consumer	Middleville	NY		Service	Retail	PO closing	Request for curbside delivery when post office closes	Sent to USPS to assist & respond to PRC & customer	9/8/11	
8/31/11	Consumer	Latham	MO		Service	Retail	PO closing	Comment on possible closing of the Latham, MO post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	8/31/11	
8/31/11	Consumer	Livingston	TX		Service	Delivery	Claim	Claims filed against the Postal Service - further information	Sent to USPS to assist & respond to PRC & customer - Commission accepted final agency response no further action required	9/20/11	

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9/1/11	Consumer	Cedar Rapids	IA		Service	Retail	PO closing	Courtesy copy of letter to USPS District Manager concerning Rippey, IA post office	No response necessary	9/1/11	
9/1/11	Consumer	Glen Rock	PA		Service	Delivery	Mail damage	Carrier bending magazines	Sent to USPS to assist & respond to PRC & customer	9/1/11	
9/1/11	Consumer	Cape Coral	FL		Service	Delivery	Mail damage	Packages delivered damaged and wet	Sent to USPS to assist & respond to PRC & customer	9/1/11	
9/1/11	Consumer				Website	Information		Question on link on website	Answered by PAGR	9/1/11	
9/1/11	Consumer	Woodland	GA		Service	Retail	PO closing	Comment on possible closing of the Woodland, GA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	9/1/11	
9/1/11	Consumer	East Poland	ME		Service	Retail	PO closing	Comment on possible closing of the East Poland, ME post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	9/1/11	
9/1/11	Consumer	Indianapolis	IN		Service	Delivery	Mail damage	Mail damaged and other delivery issues - request for further investigation - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	9/1/11	

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9/1/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
9/1/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
9/1/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
9/1/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
9/1/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	

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9/1/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
9/1/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
9/1/11	Consumer	Hillsdale	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
9/1/11	Consumer	Morrison	NJ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
9/1/11	Consumer	El Indio	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	

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9/1/11	Consumer	El Indio	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
9/1/11	Federal, State & local govt	Woodland	GA		Service	Retail	PO closing	Comment on possible closing of the Woodland, GA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	9/1/11	
9/1/11	Consumer	Parks	AR		Service	Retail	PO closing	Comment on possible closing of the Parks, AR post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	9/1/11	
9/1/11	Consumer	San Patricio	NM		Service	Retail	PO closing	Comment on possible closing of the San Patricio, NM post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	9/6/11	
9/1/11	Consumer	West Elkton	OH		A2011-53	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/6/11	

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9/1/11	Consumer				USPS financial situation			Comment on USPS financial situation	No contact information provided to respond	9/1/11	
9/1/11	Consumer	Parks	AR		Service	Retail	PO closing	Questions on post office closing process and appeals - further questions	Answered by PAGR	9/1/11	
9/1/11	Consumer	Minneapolis	NC		A2011-31	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/2/11	
9/1/11	Consumer	Minneapolis	NC		A2011-31	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/2/11	
9/1/11	Consumer	Minneapolis	NC		A2011-31	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/2/11	
9/1/11	Consumer	Minneapolis	NC		A2011-31	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/2/11	
9/1/11	Consumer	Minneapolis	NC		A2011-31	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/2/11	
9/1/11	Consumer	Minneapolis	NC		A2011-31	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/2/11	
9/1/11	Consumer	Minneapolis	NC		A2011-31	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/2/11	

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9/1/11	Consumer	Minneapolis	NC		A2011-31	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/2/11	
9/1/11	Consumer	Minneapolis	NC		A2011-31	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/2/11	
9/1/11	Consumer	Minneapolis	NC		A2011-31	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/2/11	
9/1/11	Consumer	Minneapolis	NC		A2011-31	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/2/11	
9/1/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
9/1/11	Consumer	Elmo	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
9/1/11	Consumer	Tulsa	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	

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9/1/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
9/1/11	Consumer	Sanford	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
9/1/11	Consumer	Sanford	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/1/11	
9/1/11	Consumer	Rives	MO		Service	Retail	PO closing	Comment on possible closing of the Rives, MO post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	9/7/11	
9/1/11	Consumer	Rives	MO		Service	Retail	PO closing	Comment on possible closing of the Rives, MO post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	9/7/11	

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9/1/11	Consumer	Woodland	GA		Service	Retail	PO closing	Comment on possible closing of the Woodland, GA post office	Acknowledged comments	9/1/11	
9/1/11	Consumer	Woodland	GA		Service	Retail	PO closing	Comment on possible closing of the Woodland, GA post office	Acknowledged comments	9/1/11	
9/1/11	Consumer	West Elkton	OH		A2011-53	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	8/31/11	
9/1/11	Consumer	Woodland	GA		Service	Retail	PO closing	Comment on possible closing of the Woodland, GA post office	Acknowledged comments	9/1/11	
9/1/11	Consumer				RFI	Information	PO Box	Question on post office box regulations	Answered by PAGR	9/9/11	
9/2/11	Federal, State & local govt	Lohrville	IA		N2011-1	Retail	PO closing	Courtesy copy of letter to Sen. Harkin regarding Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Placed on file	9/2/11	
9/2/11	Consumer	Chestnut Mountain	GA	Priority Mail	Service	Delivery	Mail damage	Package damaged in mail	Sent to USPS to assist & respond to PRC & customer	9/2/11	
9/2/11	Consumer	McIndoe	VT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	

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9/2/11	Federal, State & local govt	Harrisburg	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/2/11	Consumer	Knox Dale	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/2/11	Consumer	Whiteton	VA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/2/11	Consumer	Costa	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/2/11	Consumer	Costa	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	

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9/2/11	Consumer	Pullman	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/2/11	Consumer	Pullman	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/2/11	Consumer	Pollock	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/2/11	Consumer	Gainesville	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/2/11	Consumer	Hamburg	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	

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9/2/11	Consumer	Ulm	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/2/11	Consumer	Ulm	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/2/11	Consumer	Pelsor	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/2/11	Consumer	Pelsor	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/2/11	Consumer	East Rutherford	NJ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/2/11	

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9/2/11	Consumer	West Palm Beach	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/2/11	
9/2/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/2/11	
9/2/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/2/11	
9/2/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/2/11	
9/2/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/2/11	

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9/2/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/2/11	
9/2/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/2/11	
9/2/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/2/11	
9/2/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/2/11	
9/2/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/2/11	

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9/2/11	Consumer	Bend	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/2/11	
9/2/11	Consumer	Northwood			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/2/11	
9/2/11	Consumer	West Palm Beach	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/2/11	
9/2/11	Consumer	Meridian	NY		Service	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	9/2/11	
9/2/11	Consumer	Indianapolis	IN		Service	Delivery	Mail damage	Mail damaged and other delivery issues - further comments	Acknowledged comments	9/2/11	
9/2/11	Consumer	Tucson	AZ		Service	Employee behavior	Rudeness	Clerk rude to customer	Sent to USPS to assist & respond to PRC & customer	8/18/11	
9/2/11	Consumer	West Winfield	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/2/11	

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9/2/11	Business Owners		CA		RFI	Information	Other	Real estate agent with question on purchasing closed post office facilities	Sent to USPS to assist & respond to PRC & customer	9/9/11	
9/3/11	Consumer	Reva	SD		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/5/11	
9/3/11	Consumer	Cushman	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/5/11	
9/3/11	Consumer	Mesa	AZ	Priority Mail	Service	Delivery	Undelivered Mail	Package not delivered to customer	Sent to USPS to assist & respond to PRC & customer	9/7/11	
9/3/11	Consumer				USPS financial situation	Suggestion		Suggestions to improve financial situation	No contact information provided to respond	9/3/11	
9/4/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/4/11	
9/4/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/5/11	

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9/4/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/5/11	
9/4/11	Consumer	Maplewood	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/5/11	
9/4/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/5/11	
9/4/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/4/11	
9/5/11	Consumer	Bel Air	MD		USPS financial situation	Suggestion		Suggestion to improve management performance	Thanked for suggestions	9/6/11	
9/5/11	Consumer	Duxbury	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	

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9/5/11	Consumer	Albany	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	West Palm Beach	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Lufts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Lufts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Lufts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	

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9/5/11	Consumer	Lufts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Lufts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Mumford	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Boones Camp	KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Oto	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	

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9/5/11	Consumer	Weston	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Weston	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	White Cloud	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	White Cloud	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Cassoday	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	

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9/5/11	Consumer	Gresham	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Gresham	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Gresham	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Stanton	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Aubrey	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	

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9/5/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Fredrick sburg	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Ute Park	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Ute Park	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Weed	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	

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9/5/11	Consumer	Albuquerque	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Winston	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Bynum	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Schurz	NV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Oysterville	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	

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9/5/11	Consumer	Allendale	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Allendale	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Allendale	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Allendale	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Allendale	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	

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9/5/11	Consumer	Grant City	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Clearmont	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Grant City	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Pollock	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/5/11	Consumer	Milan	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	

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9/5/11	Consumer	Latham	MO		Service	Retail	PO closing	Comment on possible closing of the Latham, MO post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	9/7/11	
9/5/11	Consumer	Laclede	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/5/11	
9/5/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/5/11	
9/5/11	Consumer	Hillsdale	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/5/11	
9/5/11	Consumer	New London	CT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/5/11	

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9/5/11	Consumer	O Fallon	MO		N2010-1		3 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	9/5/11	
9/6/11	Consumer	Allendale	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Allendale	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Allendale	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Piqua	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Piqua	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	

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9/6/11	Consumer	Piqua	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Piqua	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Piqua	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Piqua	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Piqua	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	

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9/6/11	Consumer	Piqua	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Piqua	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Oysterville	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Oysterville	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Avon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	

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9/6/11	Consumer	Avon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Avon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Outlook	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Tinnie	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer		WI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	

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9/6/11	Consumer	Jonesville	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	West Leyden	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Woodland	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Redmon	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Redmon	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	

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9/6/11	Consumer	Fort Collins	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	

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9/6/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	

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9/6/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Portland	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Doss	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	

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9/6/11	Consumer	Sun River	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Albuquerque	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Doss	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Grant City	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Northwood			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	

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9/6/11	Consumer	Northwood			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Postal Employee	Lansing	MI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Postal Employee	Rochester	NY		Service	Delivery	AMP	Comment on moving Rochester, NY AMP operations	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	9/6/11	
9/6/11	Postal Employee				Personnel			Employee with personnel issue	Referred to USPS HR	9/6/11	
9/6/11	Consumer	Mahopac	NY	International surface mail	Service	Delivery	Missing mail	Package missing in mail sent to Japan	Sent to USPS to assist & respond to PRC & customer	9/7/11	
9/6/11	Consumer	Chicago	IL		Service	Retail	Coll box	Service inquiry on collection schedule at laborite, IN post office	Sent to USPS to assist & respond to PRC & customer	9/8/11	
9/6/11	Consumer	Chicago	IL		Service	Retail	Lobby hours	Comment on lobby hours at Oak Ridge, NJ post office	Sent to USPS to assist & respond to PRC & customer	9/8/11	

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9/6/11	Consumer	Chicago	IL		Service	Delivery	Delayed Mail	Magazines consistently arriving 2-3 weeks late	Sent to USPS to assist & respond to PRC & customer	9/8/11	
9/6/11	Consumer	Chicago	IL		Service	Retail	Lobby hours	Comment on lobby hours at Wisconsin Dells, WI post office	Sent to USPS to assist & respond to PRC & customer	9/8/11	
9/6/11	Consumer	Lansing	MI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/6/11	
9/6/11	Consumer	Hallam	NE		N2011-1	Information	PO closing	Question post office closing list	Answered by PAGR	9/6/11	
9/6/11	Consumer				A2011-19	Information	PO closing	Question on appeal process - further questions	Answered by PAGR	9/6/11	
9/6/11	Consumer	Roanoke	VA		USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	9/16/11	
9/6/11	Consumer	Poland	IN		USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	9/16/11	
9/7/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	
9/7/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	

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9/7/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	
9/7/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	
9/7/11	Consumer	Penelope	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	
9/7/11	Consumer	Cushman	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	
9/7/11	Consumer	Cushman	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	

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9/7/11	Consumer	Cushman	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	
9/7/11	Consumer	Blue Mountain	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	
9/7/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	
9/7/11	Federal, State & local govt				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	
9/7/11	Federal, State & local govt				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	

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9/7/11	Consumer	Portland	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	
9/7/11	Consumer	Highwood	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	
9/7/11	Consumer	Bend	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	
9/7/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	
9/7/11	Consumer	West Palm Beach	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	

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9/7/11	Consumer	Doss	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	
9/7/11	Federal, State & local govt		PA		N2011-1	Information	PO closing	Questions on post office closing process and appeals	Answered by PAGR	9/7/11	
9/7/11	Federal, State & local govt		CT		N2011-1	Information	PO closing	Questions on post office closing process and appeals	Answered by PAGR Director	9/7/11	
9/7/11	Consumer	Coxsackie	NY		Other			Correspondence erroneously sent to Commission	Material sent back to customer	9/7/11	
9/7/11	Consumer	Seminole	OK		Service	Delivery	Undelivered Mail	Mail not being delivered due to dangerous dog issue	Sent to USPS to assist & respond to PRC & customer	9/7/11	
9/7/11	Mailer	Pittsburgh	PA	Delivery confirmation	Service	Delivery	Other	Small business owner having problem with packages being scanned for delivery confirmation	Sent to USPS to assist & respond to PRC & customer	9/7/11	
9/7/11	Consumer	Leonardsville	NY		A2011-51	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/7/11	
9/7/11	Consumer	Leonardsville	NY		A2011-51	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/7/11	

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9/7/11	Consumer	West Frankfort	IL		Service	Delivery	AMP	Comment on moving West Frankfort, IL AMP operations to Benton, IL	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	9/8/11	
9/7/11	Consumer	West Frankfort	IL		Service	Delivery	AMP	Comment on moving West Frankfort, IL AMP operations to Benton, IL	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	9/8/11	
9/7/11	Consumer	West Frankfort	IL		Service	Delivery	AMP	Comment on moving West Frankfort, IL AMP operations to Benton, IL	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	9/8/11	
9/7/11	Consumer	West Frankfort	IL		Service	Delivery	AMP	Comment on moving West Frankfort, IL AMP operations to Benton, IL	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	9/8/11	
9/7/11	Consumer	West Frankfort	IL		Service	Delivery	AMP	Comment on moving West Frankfort, IL AMP operations to Benton, IL	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	9/8/11	

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9/7/11	Consumer	West Frankfort	IL		Service	Delivery	AMP	Comment on moving West Frankfort, IL AMP operations to Benton, IL	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	9/8/11	
9/7/11	Consumer	West Frankfort	IL		Service	Delivery	AMP	Comment on moving West Frankfort, IL AMP operations to Benton, IL	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	9/8/11	
9/7/11	Consumer	West Frankfort	IL		Service	Delivery	AMP	Comment on moving West Frankfort, IL AMP operations to Benton, IL	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	9/8/11	
9/7/11	Consumer	Chicago	IL		Service	Delivery	Delayed Mail	Letters arriving late	Sent to USPS to assist & respond to PRC & customer	9/8/11	
9/7/11	Consumer	Chicago	IL		Service	Retail	Lobby hours	Comment on lobby hours at West Bend, WI post office	Sent to USPS to assist & respond to PRC & customer	9/8/11	
9/7/11	Consumer	Rosemont	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	

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9/7/11	Consumer	Rosemont	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	
9/7/11	Consumer	Piqua	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	
9/7/11	Consumer	Piqua	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	
9/7/11	Consumer	Piqua	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	
9/7/11	Consumer	Piqua	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	

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9/7/11	Consumer	Piqua	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	
9/7/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	
9/7/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	
9/7/11	Consumer	Avon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	
9/7/11	Consumer	Avon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	

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9/7/11	Consumer	Avon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	
9/7/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	
9/7/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	
9/7/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	
9/7/11	Consumer	Washington	DC		Service	Delivery	RTS	Mail not being forwarded to new address	Sent to USPS to assist & respond to PRC & customer	9/8/11	
9/7/11	Consumer				Website	Suggestion		Drop down menu needs 'other' category	Sent to USPS to assist & respond to PRC & customer	9/8/11	
9/7/11	Consumer				USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	9/7/11	

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9/7/11	Consumer				USPS financial situation	Suggestion		Suggestions to improve financial situation	No contact information provided to respond	9/7/11	
9/7/11	Consumer	Oakland Gardens	NY		Service	Delivery	Other	Carrier littering customer's lawn	Sent to USPS to assist & respond to PRC & customer	9/9/11	
9/7/11	Consumer	Rushville	NE		Service	Delivery	AMP	Comment on moving Rushville, NE AMP operations to Gordon, NE	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	9/13/11	
9/7/11	Consumer	Elmo	MO		Service	Retail	PO closing	Comment on possible closing of the Elmo, MO post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	9/13/11	
9/7/11	Consumer	Kirksey	KY		Service	Retail	PO closing	Comment on possible closing of the Kirksey, KY post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	9/13/11	

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9/7/11	Consumer	East Poland	ME		Service	Retail	PO closing	Comment on possible closing of the East Poland, ME post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d) and forwarded comments to USPS CA	9/14/11	
9/7/11	Consumer				Service	Delivery	Missing mail	Package missing in mail	Referred to USPS CA	9/7/11	
9/7/11	Media	St Paul	MN		Service	Retail		Question on location of DT changing	Answered by PAGR Director	9/7/11	
9/7/11	Consumer	Northwood	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/7/11	
9/7/11	Consumer	Philadelphia	PA		Service	Delivery	Claim	Request review of insurance claim	Sent to USPS to assist & respond to PRC & customer	9/20/11	
9/8/11	Consumer	Doss	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/8/11	

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9/8/11	Consumer	Doss	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/8/11	
9/8/11	Consumer	Harwood	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/8/11	
9/8/11	Consumer				Other			Erroneously received e-mail intended for another website	Reply that they had sent the e-mail in error to the PRC	9/8/11	
9/8/11	Consumer	Albuquerque	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/8/11	
9/8/11	Consumer	Albuquerque	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/8/11	
9/8/11	Consumer	Mound	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/8/11	

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9/8/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/8/11	
9/8/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/8/11	
9/8/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/8/11	
9/8/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/8/11	
9/8/11	Consumer	Olney	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/8/11	

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9/8/11	Consumer	Norfolk	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	West Palm Beach	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	West Palm Beach	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	

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9/8/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	

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9/8/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	

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9/8/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Joice	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	

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9/8/11	Consumer	Union Center	WI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Stryker	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Stryker	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Pollock	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Pollock	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	

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9/8/11	Consumer	Clearmont	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Maryville	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Cassoday	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Cassoday	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Palco	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	

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9/8/11	Consumer	White Cloud	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Hamburg	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Natural Dam	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Aubrey	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	

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9/8/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Fredrick sburg	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Fredrick sburg	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Gate	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	

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9/8/11	Consumer	Weed	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Winston	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Winston	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Winston	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Winston	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	

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9/8/11	Consumer	Winston	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Oysterville	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Oysterville	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Rosemont	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/8/11	Consumer	Sherman Oaks	CA		Service	Delivery	Delayed Mail	Money order form delayed in mail - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	9/8/11	
9/8/11	Federal, State & local govt	Lyons	GA		N2011-1	Information		Question on accessing lists of post offices under review for closure	Answered by PAGR	9/8/11	

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9/8/11	Consumer	Indianapolis	IN		Service	Delivery	Mail damage	Mail damaged and other delivery issues - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	9/8/11	
9/8/11	Federal, State & local govt		CO		N2011-1	Information		Question on advisory opinion issue date	Answered by PAGR Director	9/8/11	
9/8/11	Postal Employee				USPS financial situation	Suggestion		Suggestions to improve financial situation	No contact information provided to respond	9/8/11	
9/8/11	Postal Employee	North Haven	CT		RFI	Information		Question on submitting views to the Commission regarding the Postal Service	Answered by PAGR	9/9/11	
9/8/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/8/11	
9/8/11	Consumer	Spokane Valley	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/8/11	
9/8/11	Consumer	Douglas	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/8/11	

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9/8/11	Federal, State & local govt	Ft Worth	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/8/11	
9/8/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/8/11	
9/8/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/8/11	
9/8/11	Media	Akron	OH		A2011-16	Information	PO closing	Question on procedural schedule	Answered by PAGR	9/8/11	
9/8/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/8/11	
9/8/11	Consumer	Freedom	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/8/11	

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9/8/11	Consumer		GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/8/11	
9/8/11	Consumer	Adrian	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/8/11	
9/8/11	Consumer	Latham	MO		A2011-71	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/28/11	
9/9/11	Federal, State & local govt		DC		N2011-1	Information		Question on post office closing appeal process	Answered by PAGR Director	9/9/11	
9/9/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/9/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	

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9/9/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/9/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/9/11	Consumer	Parks	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/9/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	

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9/9/11	Consumer	Spokane Valley	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/9/11	Consumer	Inglewood	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/9/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/9/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/9/11	Consumer	Leonardsville	NY		A2011-51	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/9/11	

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9/9/11	Consumer	Lake Isabella	CA		USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	9/9/11	
9/9/11	Consumer	Dexter	KS		USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	9/9/11	
9/9/11	Consumer				USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	9/9/11	
9/9/11	Consumer	Freeport	ME		USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	9/9/11	
9/9/11	Consumer				USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	9/9/11	
9/9/11	Consumer	Knoxville	TN		USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	9/9/11	
9/9/11	Consumer	Inwood	NY		USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	9/9/11	
9/9/11	Consumer				USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	9/9/11	
9/9/11	Consumer				USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	9/9/11	
9/9/11	Consumer	Tacoma	WA		USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	9/9/11	
9/9/11	Consumer	Rochester	NH		USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	9/9/11	
9/9/11	Consumer	Sylvania	OH		USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	9/9/11	
9/9/11	Consumer	Three Rivers	MI		USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	9/9/11	

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9/9/11	Consumer				USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	9/9/11	
9/9/11	Consumer	Ephrata	PA		USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	9/9/11	
9/9/11	Consumer	Bel Air	MD		N2010-1		6 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	9/9/11	
9/9/11	Consumer				N2010-1		5 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	9/9/11	
9/9/11	Consumer				N2010-1		3 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	9/9/11	
9/9/11	Consumer	Brooklyn	NY		RFI	Information		Question on FCC licensure	Answered by PAGR	9/9/11	
9/9/11	Consumer	Gepp	AR		A2011-60	Retail	PO closing	Comment on post office closing	Acknowledged comments	9/9/11	
9/9/11	Consumer	Ben Franklin	TX		A2011-24	Information	PO closing	PR contact information	Answered by PAGR	9/9/11	
9/9/11	Consumer	Cohagen	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/9/11	Consumer	Brookville	PA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	

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9/9/11	Consumer	Norfolk	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/9/11	Consumer	Austin	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/9/11	Consumer	Rochester	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/9/11	Consumer	Sun River	NT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/9/11	
9/9/11	Consumer	Galena	MD		USPS financial situation			Courtesy copy of letter to Senate regarding HR2309	No response necessary	9/9/11	
9/10/11	Postal Employee				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	

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9/10/11	Postal Employee	Ft Smith	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/10/11	Consumer	Sagamore Beach	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/10/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/10/11	Consumer	El Indio	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/10/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	

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9/10/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/10/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/10/11	Consumer	Lindsay	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/10/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/10/11	Consumer				N2011-1	Information		Question on transcript of hearing	Answered by PAGR	9/12/11	
9/10/11	Consumer	New Orleans	LA		N2010-1		6 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	9/12/11	
9/10/11	Consumer	Bryson City	NC		Service	Delivery	Undelivered Mail	Newspaper not being delivered	Sent to USPS to assist & respond to PRC & customer	9/15/11	

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9/10/11	Consumer				USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	9/15/11	
9/11/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/11/11	
9/11/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/11/11	
9/11/11	Consumer	Sidney	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/11/11	
9/11/11	Consumer	Hye	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/11/11	Consumer		MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	

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9/11/11	Consumer	Starkweather	ND		N2011-1	Information		Question on submitting views to the Commission regarding the Postal Service	Answered by PAGR	9/11/11	
9/11/11	Postal Employee	Hillsboro	OR		N2010-1		5 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	9/12/11	
9/11/11	Consumer	Scottsdale	AZ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/11/11	
9/12/11	Consumer	Rosemont	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/12/11	Consumer	Piqua	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/12/11	Consumer	Piqua	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	

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9/12/11	Consumer	Piqua	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/12/11	Consumer	Piqua	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/12/11	Consumer	Piqua	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/12/11	Consumer	Piqua	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/12/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	

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9/12/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/12/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/12/11	Consumer	Marvin	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/12/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/12/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	

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9/12/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/12/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/12/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/12/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/12/11	Consumer	Avon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	

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9/12/11	Consumer	Avon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/12/11	Consumer	Avon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/12/11	Consumer	Avon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/12/11	Consumer	Avon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/12/11	Consumer	Helmville	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	

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9/12/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/12/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/12/11	Consumer	New York City	NY	Certified Mail	Service	Delivery	Other	Certified mail not being scanned - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	9/12/11	
9/12/11	Consumer				N2010-1		6 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	9/12/11	
9/12/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/12/11	Consumer				N2010-1		5 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	9/12/11	
9/12/11	Consumer	Royal	IL		Service	Retail	PO closing	Courtesy copy of letter to District Manager regarding possible closing of Royal, IL post office	No response necessary	9/12/11	

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9/12/11	Consumer	Sacramento	CA		Service	Delivery	Undelivered Mail	Carrier not delivering mail to customer	Sent to USPS to assist & respond to PRC & customer	9/13/11	
9/12/11	Consumer	Whitetop	VA		Service	Delivery	AMP	Comment on moving Whitetop, VA AMP operations to Damascus, VA	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	9/14/11	
9/12/11	Consumer				N2010-1		6 Days	Comment on USPS proposal to eliminate Saturday delivery	No contact information provided to respond	9/12/11	
9/12/11	Consumer				N2010-1		6 Days	Comment on USPS proposal to eliminate Saturday delivery	No contact information provided to respond	9/12/11	
9/12/11	Consumer	Biloxi	MS		USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	9/15/11	
9/12/11	Consumer	Bentonville	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/12/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	

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9/12/11	Federal, State & local govt	Albany	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Silver Spring	MD		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Ashton	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Millwood	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	

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9/12/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	

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9/12/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	

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9/12/11	Consumer	Ava	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Ava	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Ava	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Russellville	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Brandon	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	

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9/12/11	Consumer	Brandon	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Oto	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Robinson	ND		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Helmville	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Elmo	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	

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9/12/11	Consumer	Decker	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Stryker	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Stryker	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	White Cloud	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	White Cloud	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	

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9/12/11	Federal, State & local govt	Cedarcr eek	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Allendal e	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Allendal e	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Pollock	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Hallam	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	

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9/12/11	Consumer	Hallam	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Hallam	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Pelsor	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Natural Dam	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Natural Dam	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	

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9/12/11	Consumer	Natural Dam	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Natural Dam	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Natural Dam	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Natural Dam	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	May	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	

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9/12/11	Consumer	Marshall	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Marshall	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Jonesville	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Lipscomb	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Winston	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	

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9/12/11	Consumer	Winston	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Lookout	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Lookout	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Weott	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	New Pine Creek	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	

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9/12/11	Consumer	Summer Lake	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/12/11	Consumer	Las Vegas	NV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/12/11	
9/12/11	Consumer	Verdigre	NE		USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	9/16/11	
9/12/11	Consumer	Rushville	NE		Service	Delivery	AMP	Comment on moving Rushville, NE AMP operations to Gordon, NE	Sent to USPS to assist & respond to PRC & customer	9/16/11	
9/12/11	Consumer	Soledad	CA		Service	Delivery	Prison mail	Issues with prison mail administration	Provided contact information for ACLU	9/16/11	
9/12/11	Federal, State & local govt	Lauderhill	FL		Service	Retail	Coll box	No collection box in front of City Hall or post office in town - further information	Placed in file	9/12/11	
9/12/11	Postal Organization				RFI	Information	Other	Question from Ecuador National Postal Agency regarding approved insurers in the United States	Answered by PAGR	9/15/11	
9/12/11	Consumer	Tariffville	CT		A2011-80	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/27/11	

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9/12/11	Consumer	Tariffville	CT		A2011-80	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/27/11	
9/12/11	Consumer	Tariffville	CT		A2011-80	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/27/11	
9/12/11	Consumer	Tariffville	CT		A2011-80	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/27/11	
9/12/11	Consumer	Mead	WA		USPS financial situation	Suggestion		Comment on USPS financial situation	Acknowledged comments	10/4/11	
9/12/11	Consumer	San Fran	CA		N2011-1	Retail	PO closing	Question about possible closing of Clayton IL post office	Answered by PAGR	10/25/11	
9/12/11	Consumer	San Fran	CA		N2011-1	Retail	PO closing	Question about possible closing of Roodhouse, IL post office	Answered by PAGR	10/25/11	
9/13/11	Media		NY					Interview with the Chairman		9/13/11	
9/13/11	Media				RFI	Information		Question on possible filing of another exigent rate case	Answered by PAGR	9/13/11	
9/13/11	Federal, State & local govt	Bangor	ME		Personnel			Whistleblower complaint from constituent - follow-up question	Referred to USPS Government Relations	9/13/11	
9/13/11	Consumer	Piqua	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	

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9/13/11	Consumer	Avon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/13/11	Consumer	Avon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/13/11	Consumer	Avon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/13/11	Consumer		NC		Service	Delivery		Requested local consumer advocate contact	Provided information	9/14/11	
9/13/11	Consumer				USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	9/14/11	
9/13/11	Consumer				USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	9/15/11	
9/13/11	Consumer	Maplewood	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	

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9/13/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/13/11	Consumer	Nantucket	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/13/11	Consumer	Nantucket	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/13/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/13/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	

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9/13/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/13/11	Consumer	Maplewood	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/13/11	Consumer	Maplewood	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/13/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/13/11	
9/13/11	Media							Interview with the Chairman		9/13/11	
9/14/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/14/11	

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9/14/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/14/11	
9/14/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/14/11	
9/14/11	Consumer	Piqua	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/14/11	
9/14/11	Federal, State & local govt	Millersburg	MI		Service	Retail	PO closing	Courtesy copy of letter to PMG regarding possible closing of Millersburg, MI post office	Placed in file	9/14/11	
9/14/11	Consumer	West Elkton	OH		A2011-53	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/14/11	
9/14/11	Consumer	West Elkton	OH		A2011-53	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/14/11	
9/14/11	Consumer	West Elkton	OH		A2011-53	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/14/11	

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9/14/11	Consumer	West Elkton	OH		A2011-53	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/14/11	
9/14/11	Consumer	West Elkton	OH		A2011-53	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/14/11	
9/14/11	Consumer	Lincoln	IA		A2011-62	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/14/11	
9/14/11	Consumer	Cato	NY		A2011-66	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/14/11	
9/14/11	Consumer	New York City	NY		RFI	Information		Question on refund for purchase of prestamped envelopes	Referred to USPS CA	9/14/11	
9/14/11	Consumer	Velpen	IN		A2011-59	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/14/11	
9/14/11	Consumer	Sevierville	TN		Service	Delivery	RTS	Mail not being forwarded to new address	Sent to USPS to assist & respond to PRC & customer	9/14/11	
9/14/11	Consumer	Bremont	TX		Service	Delivery	Delayed Mail	Letters arriving late	Sent to USPS to assist & respond to PRC & customer	9/14/11	
9/14/11	Consumer	Oceanside	NY	Priority Mail	Service	Delivery	Delayed Mail	Package not delivered in timeframe quoted	Sent to USPS to assist & respond to PRC & customer	9/14/11	
9/14/11	Consumer				N2010-1		6 Days	Comment on USPS proposal to eliminate Saturday delivery	No contact information provided to respond	9/14/11	

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9/14/11	Postal Employee	Chesapeake	VA		USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	9/15/11	
9/14/11	Consumer	Talpa	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/14/11	
9/14/11	Consumer	Talpa	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/14/11	
9/14/11	Consumer	Duxbury	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/14/11	Consumer	McIndoe Falls	VT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/14/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	

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9/14/11	Consumer	Olney	MD		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/14/11	Consumer	West Brooklyn	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/14/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/14/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/14/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	

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9/14/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/14/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/14/11	Consumer	Hallam	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/14/11	Consumer	Hallam	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/14/11	Consumer	Woodworth	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	

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9/14/11	Consumer	Natural Dam	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/14/11	Consumer	Albuquerque	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/14/11	Consumer	Albuquerque	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/14/11	Consumer	Maplewood	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/14/11	
9/14/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/14/11	

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9/14/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/14/11	
9/14/11	Consumer		TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/14/11	
9/15/11	Consumer				USPS financial situation	Suggestion		Suggestions to improve financial situation	No contact information provided to respond	9/15/11	
9/15/11	Consumer	Daytona Beach	FL		Service	Delivery	Delayed Mail	Package and letters not meeting service standards for delivery	Sent to USPS to assist & respond to PRC & customer	9/15/11	
9/15/11	Media				USPS financial situation	Information		Questions on news stories regarding cutting jobs and health benefits	Answered by PAGR Director	9/15/11	
9/15/11	Media				N2011-1	Information		Question on advisory opinion issue date	Answered by PAGR Director	9/15/11	
9/15/11	Media	Milwaukee	WI		RFI	Information		Question USPS planned consolidation of mail processing plants	Answered by PAGR Director	9/15/11	

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9/15/11	Consumer	Piqua	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/15/11	Consumer	Avon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/15/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/15/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/15/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	

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9/15/11	Consumer	Hardesty	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/15/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/15/11	Consumer	Maplewood	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/15/11	Consumer	Oklahoma City	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/15/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	

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9/15/11	Consumer	Clam Lake	WI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/16/11	
9/15/11	Consumer	Spokane	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/15/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/15/11	Consumer	Mount Sinai	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/15/11	Consumer	Smyrna	NY		Service	Retail	PO closing	Comment on possible closing of the Smyrna, NY post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	9/19/11	

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9/15/11	Consumer	Algoma	MS		Service	Retail	PO closing	Comment on possible closing of the Algoma, MS post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	9/19/11	
9/15/11	Consumer	Algoma	MS		Service	Retail	PO closing	Comment on possible closing of the Algoma, MS post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	9/19/11	
9/15/11	Business Owners	Toronto			Other			Letter from Segal regarding CSRS cost allocation study and subsequent briefing with the Commission	No response necessary	9/15/11	
9/15/11	Consumer				Service	Employee behavior	Rudeness	Clerk rude to customer	Sent to USPS to assist & respond to PRC & customer	9/15/11	
9/15/11	Consumer				USPS financial situation	Suggestion		Suggestions to improve financial situation	No contact information provided to respond	9/15/11	
9/15/11	Consumer				USPS financial situation	Suggestion		Suggestions to improve financial situation	No contact information provided to respond	9/15/11	

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9/15/11	Consumer				USPS financial situation	Suggestion		Suggestions to improve financial situation	No contact information provided to respond	9/15/11	
9/15/11	Postal Employee				USPS financial situation	Suggestion		Suggestions to improve financial situation	No contact information provided to respond	9/15/11	
9/15/11	Federal, State & local govt	Belk	AL		RFI	Information	PO closing	Question on appeal process	Answered by PAGR	9/15/11	
9/15/11	Consumer	Valley	Bend		Service	Delivery		Question on changing mailbox location	Referred to USPS CA	9/15/11	
9/15/11	Consumer	Dallas	TX		RFI	Information	Other	Requested copy of Strategic and Operating Plan	Send copy	9/15/11	
9/15/11	Consumer				RFI	Information	Other	Question on federal retirement	Referred to OPM	9/15/11	
9/15/11	Consumer				Service	Delivery	5 Days	Comment on USPS proposal to eliminate Saturday delivery	No contact information provided to respond	9/15/11	
9/15/11	Consumer				Service	Delivery	5 Days	Comment on USPS proposal to eliminate Saturday delivery	No contact information provided to respond	9/15/11	
9/15/11	Consumer	Alcove	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/16/11	

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9/15/11	Consumer	Alcove	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/16/11	
9/15/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/16/11	
9/15/11	Consumer	Doyle	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/16/11	
9/15/11	Consumer	Delphia	KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/16/11	
9/15/11	Consumer	Winchester	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/16/11	

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9/15/11	Consumer	Winchester	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/16/11	
9/15/11	Consumer	Elliston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/16/11	
9/15/11	Consumer	Elliston	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/16/11	
9/15/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/16/11	
9/15/11	Consumer	Stotts City	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/16/11	

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9/15/11	Consumer	Stotts City	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/16/11	
9/15/11	Consumer	Stotts City	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/16/11	
9/15/11	Consumer	Pollock	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/16/11	
9/15/11	Consumer	Pollock	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/16/11	
9/15/11	Consumer	Norcatu r	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/16/11	

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9/15/11	Consumer	Acme	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/16/11	
9/15/11	Consumer	Transylvania	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/16/11	
9/15/11	Consumer	Sturkie	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/16/11	
9/15/11	Consumer	Sturkie	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/16/11	
9/15/11	Consumer	South Bend	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/16/11	

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9/15/11	Consumer	Cheyenne Wells	CO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/16/11	
9/15/11	Consumer	Haines Creek	FL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/15/11	Consumer	Olive Hill	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/15/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/15/11	Consumer	Hardesty	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	

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9/15/11	Consumer	Bend	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/15/11	Consumer	Doss	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/15/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/15/11	Consumer	Bend	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	
9/15/11	Consumer	Tobias	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/15/11	

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9/15/11	Federal, State & local govt	Jefferson City	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	
9/15/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	
9/15/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	
9/16/11	Consumer	Redline	PA		Service	Delivery	Misdelivery	Mail being delivered to nearby addresses also receiving other customer's mail	Sent to USPS to assist & respond to PRC & customer	9/16/11	
9/16/11	Consumer	Leonardsville	NY		A2011-51	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/16/11	
9/16/11	Consumer	Velpen	IN		A2011-59	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/16/11	
9/16/11	Media	Wenatchee	WA		N2011-1	Information		Question on post office closing appeal process	Answered by PAGR	9/16/11	
9/16/11	Media	Greenfield	MA		N2011-1	Information		Question on post office closing appeal process	Answered by PAGR	9/16/11	

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9/16/11	Consumer	St Paul	MN		RFI	Information	Other	Contact information for Dakotas District	Answered by PAGR	9/16/11	
9/16/11	Consumer	Dallas	TX		Service	Delivery	RTS	Mail being returned and other service issues	Sent to USPS to assist & respond to PRC & customer	9/19/11	
9/16/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/16/11	
9/16/11	Consumer	Epes	AL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/16/11	
9/16/11	Consumer	Maryneal	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/16/11	
9/16/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/16/11	
9/16/11	Consumer				Service	Employee behavior	Rudeness	Clerk rude to customer - follow-up comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	9/16/11	

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9/16/11	Consumer	San Antonio	TX		Service	Delivery	Other	Claims of harassing mail	No action necessary at this time	9/16/11	
9/16/11	Consumer				RFI	Information	Other	Question on contacting postal employees	Referred to USPS	9/19/11	
9/16/11	Consumer	Atlanta	GA		USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	9/19/11	
9/16/11	Consumer	Atlanta	GA		RFI	Information	Other	Contractor wishing to do business with the Postal Service	Provided link on USPS website to submit unsolicited proposals	9/20/11	
9/16/11	Consumer	Atlanta	GA		RFI	Information	Other	Contractor wishing to do business with the Postal Service	Provided link on USPS website to submit unsolicited proposals	9/20/11	
9/16/11	Consumer	Templeville	MD		A2011-76	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/22/11	
9/16/11	Consumer	Oxford	NE		USPS financial situation	Suggestion		Comment on USPS financial situation	Acknowledged comments	10/4/11	
9/17/11	Consumer	Falls Church	VA		Service	Retail	PO closing	Comment on possible closing of the Pimmit, VA post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	9/19/11	
9/17/11	Consumer	Homestead	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	

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9/17/11	Consumer	Atlanta	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/17/11	Consumer	North Tarrytown			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/17/11	Federal, State & local govt	Madison	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/17/11	Consumer	Madison	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/17/11	Consumer	Madison	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	

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9/17/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/17/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/17/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/17/11	Consumer	Dixon	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/17/11	Postal Employee	Sioux Falls	SD		USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	9/19/11	
9/17/11	Consumer	Marshall	NC		USPS financial situation	Suggestion		Suggestions to improve financial situation	Acknowledged comments	9/19/11	

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9/18/11	Consumer	Warm Springs	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/18/11	Consumer	Myrtlewood	AL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/18/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/18/11	Consumer				N2011-1	Information		Question on post office closing appeal process	Answered by PAGR	9/19/11	
9/19/11	Consumer				Other			Erroneously received e-mail intended for another website	No contact information provided to respond	9/19/11	
9/19/11	Consumer	Cumberland	RI		Service	Delivery	Missing mail	Packages missing in mail	Sent to USPS to assist & respond to PRC & customer	9/19/11	
9/19/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	

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9/19/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	

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9/19/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	

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9/19/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	

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9/19/11	Consumer	Natural Dam	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Consumer	Natural Dam	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Consumer	Natural Dam	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Consumer	Piqua	KA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Consumer	Piqua	KA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	

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9/19/11	Consumer	Union Church	MS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Consumer	Bend	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Consumer	Pinehurst	NC		A2011-49	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Consumer	Pinehurst	NC		A2011-49	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Consumer	Pinehurst	NC		A2011-49	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Consumer	Pinehurst	NC		A2011-49	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Consumer	Pinehurst	NC		A2011-49	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/19/11	

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9/19/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Consumer	Vancouver	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Consumer	Bisbee	ND		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Consumer		MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Consumer	Pointe Aux Pins	MI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	

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9/19/11	Consumer	Bisbee	ND		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Consumer	Tarrytown	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Consumer	Pointe Aux Pins	MI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/19/11	
9/19/11	Media				RFI	Information		Questions direct mail costs	Answered by Media Specialist & OAC	9/19/11	
9/19/11	Consumer	Torrance	CA		Service	Delivery	Missing mail	Package of photos missing in mail	Sent to USPS to assist & respond to PRC & customer	9/19/11	
9/19/11	Consumer	Pinehurst	NC		A2011-49	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer				Website			Difficulty using comment form	Referred to IT Support	9/20/11	
9/19/11	Consumer	Miami	FL		RFI	Information	Other	Question on opening package with no addressee	Referred to local USPS CA	9/20/11	

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9/19/11	Consumer	Pisek	ND		Service	Retail	PO closing	Comment on possible closing of the Pisek, ND post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	9/21/11	
9/19/11	Consumer	Koleen	IN		Service	Retail	PO closing	Comment on possible closing of the Koleen, IN post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	9/20/11	
9/19/11	Consumer	Koleen	IN		Service	Retail	PO closing	Comment on possible closing of the Koleen, IN post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	9/20/11	
9/19/11	Consumer	Koleen	IN		Service	Retail	PO closing	Comment on possible closing of the Koleen, IN post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	9/20/11	

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9/19/11	Consumer	Koleen	IN		Service	Retail	PO closing	Comment on possible closing of the Koleen, IN post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	9/20/11	
9/19/11	Federal, State & local govt	Waverly	WA		Service	Retail	PO closing	Comment on possible closing of Waverly, WA post office	Referred to previous response sent 7/13/11	9/20/11	
9/19/11	Consumer	Mead	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Huntley	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	McIndoe Falls	VT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	

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9/19/11	Consumer	Costa	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Myrtlewood	AL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Parrott	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Parrott	GA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	

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9/19/11	Consumer	Decatur	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Decatur	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Caldwell	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Ava	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Ava	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	

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9/19/11	Consumer	Ava	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Ava	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Orestes	IN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Mussell shell	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Otter	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	

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9/19/11	Consumer	Wisdom	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Bynum	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Elmo	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Elmo	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	

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9/19/11	Consumer	Jacksonville	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Jacksonville	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Jacksonville	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	St Louis	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Blodgett	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	

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9/19/11	Consumer	Jameson	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Guilford	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Stotts City	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Stotts City	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Cedar creek	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	

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9/19/11	Consumer	Oneida	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Norcatu r	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	White Cloud	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	White Cloud	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Hallam	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	

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9/19/11	Consumer	Hallam	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Hallam	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Gresham	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Gresham	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Gresham	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	

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9/19/11	Consumer	Gresham	NE		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Natural Dam	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Natural Dam	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Natural Dam	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	

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9/19/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	

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9/19/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Frederic ksburg	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	West Linn	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	West Linn	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Oysterville	WA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	

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9/19/11	Consumer	Summer Lake	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Big Bar	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Winston	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Winston	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Winston	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	

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9/19/11	Consumer	Winston	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Cleveland	UT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Penelope	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/19/11	Consumer	Clarksville	NY		Service	Retail	PO closing	Questions on post office closing procedures	Answered by PAGR	9/19/11	
9/19/11	Consumer	Algoma	MS		A2011-79	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/27/11	
9/19/11	Consumer	Algoma	MS		A2011-79	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/27/11	
9/19/11	Consumer	Tariffville	CT		A2011-80	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/27/11	
9/19/11	Consumer	Jordanville	NY		A2011-84	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/28/11	

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9/20/11	Consumer	Bluffton	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/20/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/20/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/20/11	Consumer	St Louis	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/20/11	Consumer	Cleveland	UT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	

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9/20/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/20/11	Postal Employee				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/20/11	Consumer	Algoma	MS		N2011-1	Information		Question on post office closing appeal process	Answered by PAGR	9/20/11	
9/20/11	Consumer				USPS financial situation	Suggestion		Suggestions to improve financial situation	No contact information provided to respond	9/20/11	
9/20/11	Consumer				USPS financial situation	Suggestion		Suggestions to improve financial situation	No contact information provided to respond	9/20/11	
9/20/11	Consumer	Toledo	OH		Service	Delivery	Claim	Request review of insurance claim	Sent to USPS to assist & respond to PRC & customer	9/20/11	
9/20/11	Consumer				RFI	Information		Question on release date of Periodicals Study	Answered by PAGR	9/20/11	
9/20/11	Consumer	Fredericksburg	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/21/11	

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9/20/11	Consumer	Fredericksburg	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/21/11	
9/20/11	Consumer	Albany	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/21/11	
9/20/11	Consumer	Detroit	MI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/21/11	
9/20/11	Consumer	Diagonal	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/21/11	
9/20/11	Consumer	Diagonal	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/21/11	

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9/20/11	Consumer	Bynum	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/21/11	
9/20/11	Consumer	Ravenden Springs	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/20/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/20/11	Consumer	Whitewater	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/20/11	
9/20/11	Consumer	Cato	NY		A2011-66	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/22/11	
9/20/11	Federal, State & local govt	Belk	AR		A2011-82	Retail	PO closing	Questions on post office closing procedures	Answered by PAGR	9/20/11	
9/20/11	Consumer				Service	Delivery	5 Days	Comment on USPS proposal to eliminate Saturday delivery	No contact information provided to respond	9/20/11	

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9/20/11	Consumer				USPS financial situation	Suggestion		Suggestions to improve financial situation	No contact information provided to respond	9/20/11	
9/20/11	Consumer	Caldwell	AR		Service	Retail	PO closing	Comment on possible closing of the Caldwell, AR post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	9/20/11	
9/20/11	Consumer	San Diego	CA		Service	Delivery	Undelivered Mail	Mail not delivered due to gate blocking access to mailboxes	Sent to USPS to assist & respond to PRC & customer	9/21/11	
9/20/11	Consumer	Metarie	LA		Service	Delivery	Misdelivery	Customer receiving other people's mail	Sent to USPS to assist & respond to customer	9/21/11	
9/20/11	Postal Employee				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	9/22/11	
9/20/11	Consumer	Etna	NY		A2011-61	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/27/11	
9/21/11	Consumer	Etna	NY		N2011-1	Information		Question on post office closing appeal process	Answered by PAGR	9/21/11	
9/21/11	Consumer	Ellisburg	NY		A2011-75	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/21/11	

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9/21/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/21/11	
9/21/11	Federal, State & local govt	Topeka	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/21/11	
9/21/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/21/11	
9/21/11	Consumer	Rosebud	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/21/11	
9/21/11	Consumer	Rosebud	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/21/11	

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9/21/11	Consumer	Rosebud	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/21/11	
9/21/11	Consumer	Rosebud	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/21/11	
9/21/11	Consumer	Rosebud	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/21/11	
9/21/11	Consumer	Monarch	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/21/11	
9/21/11	Consumer	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/21/11	

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9/21/11	Consumer	Frederic ksburg	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/21/11	
9/21/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/21/11	
9/21/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/21/11	
9/21/11	Federal, State & local govt	Washin gton	DC		A2011-70	Retail	PO closing	Comment on post office closing - Woodgate, NY	Answered by PAGR Director	9/22/11	
9/21/11	Federal, State & local govt	Washin gton	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Courtesy copy to PMG placed in commenter file	9/21/11	
9/21/11	Consumer	Bryn Mawr	CA		Service	Retail	PO closing	Comment on PO closing procedures	Acknowledged comments	9/21/11	
9/21/11	Postal Employee	Albuque rque	NM		USPS financial situation			Comment on H Res. 1351	Acknowledged comments	9/21/11	
9/21/11	Consumer	Falls Church	VA		Service	Retail	PO closing	Questions on post office closing procedures	Answered by PAGR	9/21/11	

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9/21/11	Media	Maysville	KY		N2011-1	Information		Question on post office closing appeal process	Answered by PAGR	9/21/11	
9/21/11	Consumer	Torrance	CA		Service	Delivery	Missing mail	Package of photos missing in mail - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	9/21/11	
9/21/11	Consumer	Floral Park	NY		Service	Delivery	Missing mail	Items missing in mail	Sent to USPS to assist & respond to PRC & customer	9/21/11	
9/21/11	Consumer				USPS financial situation			Comment on USPS financial situation	No contact information provided to respond	9/21/11	
9/21/11	Federal, State & local govt	Westmoreland	NY		A2011-70	Retail	PO closing	Comment on post office closing - Woodgate, NY	Acknowledged comments and placed copy in commenter file	9/21/11	
9/21/11	Postal Employee				N2010-1		6 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	9/22/11	
9/21/11	Consumer				USPS financial situation			Comment on USPS financial situation	Acknowledged comments	9/22/11	
9/21/11	Consumer	San Diego	CA		Service	Delivery	Undelivered Mail	Mail not delivered due to gate blocking access to mailboxes	Sent to USPS to assist & respond to PRC & customer	9/22/11	
9/21/11	Consumer	Rosebud	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	

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9/21/11	Consumer	Rosebud	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	
9/21/11	Consumer	Rosebud	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	
9/21/11	Consumer	Rosebud	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	
9/21/11	Consumer	Rosebud	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	
9/21/11	Consumer	Rosebud	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	

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9/21/11	Consumer	Rosebud	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	
9/21/11	Consumer	Rosebud	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	
9/21/11	Consumer	Rosebud	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	
9/21/11	Consumer	May	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	
9/21/11	Consumer	Rosebud	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	

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9/21/11	Consumer	Rosebud	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	
9/21/11	Consumer	Whiteton	VA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	
9/21/11	Consumer	Fair Lawn	NJ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	
9/21/11	Consumer	Myrtlewood	AL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	
9/21/11	Consumer	Conesville	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	

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9/21/11	Consumer	White Cloud	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	
9/21/11	Consumer	Pontotoc	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	
9/21/11	Consumer	Pontotoc	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	
9/21/11	Consumer	Winston	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	
9/21/11	Consumer	Winston	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	
9/21/11	Consumer	Smyrna	NY		A2011-78	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/27/11	

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9/21/11	Consumer	Algoma	MS		A2011-79	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/27/11	
9/21/11	Consumer	Tariffville	CT		A2011-80	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/27/11	
9/21/11	Consumer	Merriman	NE		Service	Delivery	AMP	Comment on moving merriment, NE AMP operations to Cody, NE	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	9/27/11	
9/21/11	Consumer	Merriman	NE		Service	Delivery	AMP	Comment on moving merriment, NE AMP operations to Cody, NE	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	9/27/11	
9/21/11	Federal, State & local govt	Washington	DC		A2011-80	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/26/11	
9/21/11	Federal, State & local govt	Washington	DC		A2011-80	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/26/11	
9/21/11	Consumer	Buckingham	IA		Service	Retail	PO closing	Comment on possible closing of the Buckingham, IA post office	Sent letter requesting clarification of intent	9/23/11	
9/21/11	Consumer	Saint Clair Shores	MI		USPS financial situation	Suggestion		Comment on USPS financial situation	Acknowledged comments	10/4/11	

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9/21/11	Federal, State & local govt	Washin gton	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11	
9/22/11	Consumer	Bayard	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/23/11	
9/22/11	Consumer	Brooklyn	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/23/11	
9/22/11	Consumer	Jonesboro	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/23/11	
9/22/11	Consumer	Alcove	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/23/11	

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9/22/11	Consumer	Alcove	NY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/23/11	
9/22/11	Consumer	Rosebud	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/23/11	
9/22/11	Consumer	Rosebud	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/23/11	
9/22/11	Consumer	Rosebud	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/23/11	
9/22/11	Consumer	Rosebud	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/23/11	

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9/22/11	Consumer	Rosebud	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/23/11	
9/22/11	Consumer	May	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/23/11	
9/22/11	Consumer	Winston	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/23/11	
9/22/11	Consumer	Winston	NM		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/23/11	
9/22/11	Postal Employee	Pocatello	ID		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	
9/22/11	Federal, State & local govt	Belk	AR		A2011-82	Retail	PO closing	Comment on post office closing	Acknowledged comments	9/22/11	

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9/22/11	Consumer	San Diego	CA		Service	Delivery	Undelivered Mail	Mail not delivered due to gate blocking access to mailboxes - further questions	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	9/22/11	
9/22/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/26/11	
9/22/11	Consumer	Talpa	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	
9/22/11	Consumer	Talpa	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	
9/22/11	Consumer	Jeffrey	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	
9/22/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	

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9/22/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	
9/22/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	
9/22/11	Postal Employee				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	
9/22/11	Consumer	West Elkton	OH		A2011-53	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/26/11	
9/22/11	Consumer	Coyote	NM		A2011-74	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/26/11	
9/22/11	Consumer	Louisville	KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/22/11	
9/22/11	Consumer				USPS financial situation			Comment on USPS financial situation	No contact information provided to respond	9/22/11	

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9/22/11	Consumer	El Paso	TX		Service	Delivery	Other	Copy of email sent to USPS regarding tracking numbers for packages	No action necessary	9/22/11	
9/22/11	Consumer	Mt Hope	WI		Service	Retail	PO closing	Comment on possible closing of the Mt Hope, WI post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	9/23/11	
9/22/11	Consumer	Ashby	NE		Service	Delivery	AMP	Comment on moving Ashby, NE AMP operations to Hyannis, NE	Replied that issue is not within Commission jurisdiction and provided relevant sections of PAEA pertaining to postal infrastructure	9/27/11	
9/22/11	Federal, State & local govt	Washington	DC		A2011-77	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/27/11	
9/22/11	Federal, State & local govt	Washington	DC		A2011-75	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/27/11	
9/22/11	Federal, State & local govt	Washington	DC		A2011-72	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/27/11	
9/22/11	Postal Employee	Bakersfield	CA		Service	Delivery	AMP	Comment on AMP consolidations	Acknowledged comments	9/22/11	
9/22/11	Consumer	Detroit	MI		USPS financial situation			Comment on USPS financial situation	Acknowledged comments	9/22/11	

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9/22/11	Consumer	Pittsburgh	PA		Service	Delivery	Delayed Mail	Courtesy copy of letter to USPS regarding late delivery of magazine	No action necessary	9/22/11	
9/23/11	Consumer	Adams	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/26/11	
9/23/11	Consumer	Hooker	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/23/11	
9/23/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/23/11	
9/23/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/23/11	
9/23/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/23/11	

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9/23/11	Consumer	Madison	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/23/11	
9/23/11	Consumer	Madison	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/23/11	
9/23/11	Consumer	Jeffrey	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/23/11	
9/23/11	Consumer	Flom	MN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/23/11	
9/23/11	Consumer	Egypt	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/23/11	

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9/23/11	Consumer	Convent Station	NJ		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/23/11	
9/23/11	Consumer	Dayton	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/23/11	
9/23/11	Media				N2011-1	Information	PO closing	Questions on p o closing process	Answered by PAGR	9/23/11	
9/23/11	Consumer	San Diego	CA		Service	Delivery	Undelivered Mail	Mail not delivered due to gate blocking access to mailboxes - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	9/23/11	
9/23/11	Consumer	San Diego	CA		Service	Delivery	Undelivered Mail	Mail not delivered due to gate blocking access to mailboxes - further comments	Sent to USPS to assist & respond to PRC & customer - relayed to USPS CA	9/26/11	
9/23/11	Consumer	Washington	DC		Service	Delivery	Mail damage	Package damaged in mail	Sent to USPS to assist & respond to PRC & customer	9/26/11	
9/23/11	Consumer		PA		Service	Delivery	Delayed Mail	Magazines consistently arriving 2-3 weeks late	Sent to USPS to assist & respond to PRC & customer	9/26/11	
9/23/11	Consumer	Champaign	IL		N2010-1		3 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	9/26/11	

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9/23/11	Consumer				USPS financial situation	Suggestion		Comment on USPS financial situation	Acknowledged comments	9/26/11	
9/23/11	Consumer	Haverstraw	NY		Service	Delivery	Mail damage	Package damaged in mail	Sent to USPS to assist & respond to PRC & customer	9/26/11	
9/23/11	Consumer				RFI	Information	Other	Question contracts	Referred to OSA	9/23/11	
9/23/11	Consumer	Belk	AL		A2011-82	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/28/11	
9/23/11	Consumer	Chicago	IL		Other			Comment on staff presentation at mail conference	Acknowledged comments	9/23/11	
9/23/11	Consumer	San Antonio	TX		Service	Delivery	Other	Customer receiving harassing mail	Sent to USPS to assist & respond to PRC & customer	9/30/11	
9/24/11	Postal Employee				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/26/11	
9/24/11	Consumer	Kerrick	MN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/26/11	
9/24/11	Consumer	Grant	LA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/26/11	

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9/24/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/26/11	
9/24/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/26/11	
9/24/11	Consumer	Whitharral	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/26/11	
9/24/11	Consumer	Whitharral	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/26/11	
9/24/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/26/11	

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9/24/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/26/11	
9/24/11	Consumer	Fresno	CA		Service	Delivery	Mail theft	Allegations of mail tampering	Sent to USPS to assist & respond to PRC & customer	9/26/11	
9/25/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/26/11	
9/25/11	Consumer	St Paul	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/26/11	
9/25/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/26/11	
9/25/11	Consumer	St Louis	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/26/11	

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9/25/11	Consumer				RFI	Information	PO closing	Question on how many final determinations to close have been withdrawn by Postal Service	Answered by PAGR	9/26/11	
9/26/11	Consumer	Cambridge	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/26/11	
9/26/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/26/11	
9/26/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/26/11	
9/26/11	Consumer	Warm Springs	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/26/11	
9/26/11	Consumer				Other			Erroneously received e-mail intended for another website	Reply that they had sent the e-mail in error to the PRC	9/26/11	

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9/26/11	Consumer	San Juan	PR	International surface mail	Service	Delivery	Missing mail	Package missing in mail sent to Columbia	Sent to USPS to assist & respond to PRC & customer	9/26/11	
9/26/11	Consumer	Long Island City	NY		Service	Delivery	Undelivered Mail	Carrier not delivering mail to second story of building	Sent to USPS to assist & respond to PRC & customer	9/26/11	
9/26/11	Consumer	Winston	NM		Service	Delivery	Mode of delivery	Question on location of cluster boxes	Referred to USPS CA	9/26/11	
9/26/11	Consumer	Bois Blanc Island	MI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/26/11	Consumer	Bois Blanc Island	MI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/26/11	Consumer	Swanzy	NH		A2011-58	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/28/11	
9/26/11	Consumer	Etna	NY		A2011-61	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/28/11	

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9/26/11	Consumer	Franklin Springs	NY		Service	Retail	PO closing	Comment on possible closing of the Franklin Springs, NY post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	9/27/11	
9/26/11	Consumer	Franklin Springs	NY		Service	Retail	PO closing	Comment on possible closing of the Franklin Springs, NY post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	9/27/11	
9/26/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/26/11	
9/26/11	Consumer	Richmond	VA		Service	Retail		Courtesy copy of letter to PMG regarding issues at local post office	No action necessary	9/26/11	
9/26/11	Consumer	Salem	FL		Service	Retail	PO closing	Comment on possible closing of the Salem, FL post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	9/28/11	

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9/26/11	Consumer	Elmo	MO		Service	Retail	Lobby hours	Courtesy copy of letter regarding post office lobby hours	No action necessary	9/26/11	
9/26/11	Consumer	Lorraine	NY		A2011-101	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/28/11	
9/26/11	Consumer	Deer Grove	IL		Service	Retail	PO closing	Comment on possible closing of the Deer Grove, IL post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/4/11	
9/26/11	Federal, State & local govt	Washingtgon	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11	
9/27/11	Consumer	Walnut Creek	CA		Rates			Comment on bulk mail rates - further comments	Acknowledged comments and referred to response from previous inquiry	9/27/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	

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9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	

**PAGR Public Inquiry Log FY 2011 Quarter 4
(Includes Rate and Service Inquiries)**

9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	

**PAGR Public Inquiry Log FY 2011 Quarter 4
(Includes Rate and Service Inquiries)**

9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	

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(Includes Rate and Service Inquiries)**

9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Statesville	NC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Federal, State & local govt	Washington	DC		Service	Retail	PO closing	Comment on possible closing of the Mt Hope, WI post office - courtesy copy of letter to District Manager	Copy placed in file	9/27/11	
9/27/11	Postal Organization				Website	Information		Question how to e-file comments	Answered by Dockets	9/27/11	

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9/27/11	Consumer	Adams	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Adams	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Adams	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Adams	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Adams	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	

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9/27/11	Consumer	Adams	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Adams	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Adams	OK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Bisbee	ND		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Cliff Island	ME		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	

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9/27/11	Consumer	Creston	IA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Decatur	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Decatur	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Decatur	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Decatur	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	

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9/27/11	Consumer	Decatur	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Decatur	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Decatur	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Decatur	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Decatur	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	

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9/27/11	Consumer	Douglas	AK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Douglas	AK		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Jeffrey	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Jeffrey	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Lambro ok	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	

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9/27/11	Consumer	Lutts	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Muscotah	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	

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9/27/11	Consumer	Ogden	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Ogden	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Ogden	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Olney	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Olney	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	

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9/27/11	Consumer	Pontotoc	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	

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9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	

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9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	

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9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	

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9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	

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9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Statesville	NC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	

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9/27/11	Consumer	White Cloud	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	White Cloud	KS		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Whiteto p	VA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Willow City	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Winchester	OH		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	

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9/27/11	Consumer	Wise River	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Wyola	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/27/11	
9/27/11	Consumer	Ragland	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/27/11	
9/27/11	Consumer	Salinas	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/27/11	

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9/27/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/27/11	
9/27/11	Consumer	Loma	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/27/11	
9/27/11	Federal, State & local govt	Washington	DC		A2011-70	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	St Louis	MO		USPS financial situation	Suggestion		Comment on USPS financial situation	Acknowledged comments	9/28/11	
9/27/11	Consumer				RFI	Information	Other	Request for USPS quarterly statistics	Answered by PAGR and OAC	9/28/11	
9/27/11	Consumer	Flushing	NY		Service	Delivery		Courtesy copy of letter to local USPS CA regarding mail forwarding	No action necessary	9/27/11	
9/27/11	Consumer	West Stockholm	NY		A2011-91	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/27/11	
9/27/11	Consumer	Latham	MO		Service	Retail	PO closing	Questions on post office closing appeals process	Answered by PAGR	9/27/11	
9/27/11	Consumer	Falls Church	VA		Service	Retail	PO closing	Questions on post office closing procedures	Answered by PAGR	9/27/11	

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9/27/11	Consumer	Lorraine	NY		A2011-101	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/28/11	
9/27/11	Consumer	Bentonville			A2011-58	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	9/27/11	
9/27/11	Consumer	Bentonville			A2011-58	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	9/27/11	
9/27/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11	
9/27/11	Federal, State & local govt	Washington	DC		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	10/4/11	
9/27/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Question about possible closing of Barnes City IA post office	Answered by PAGR	10/25/11	
9/28/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	

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9/28/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/28/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/28/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/28/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/28/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	

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9/28/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/28/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/28/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/28/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/28/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	

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9/28/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/28/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/28/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/28/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/28/11	Consumer	Royal	IL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	

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9/28/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/28/11	Consumer				N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/28/11	Consumer	Rock Island	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/28/11	Consumer	Rock Island	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/28/11	Consumer	Los Angeles	CA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	

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9/28/11	Consumer	Rosedale			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/28/11	Federal, State & local govt	Washington	DC		A2011-70	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/29/11	
9/28/11	Consumer	Tariffville	CT		A2011-80	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/28/11	
9/28/11	Consumer	Jeffrey	WV		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/28/11	
9/28/11	Consumer	Oak Hill	AL		A2011-97	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/28/11	
9/28/11	Consumer	Oak Hill	AL		A2011-97	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/28/11	
9/28/11	Consumer	York	PA		Service	Retail	Other	No COA cards at local post office	Sent to USPS to assist & respond to PRC & customer	9/28/11	
9/28/11	Consumer	Riverside	CA		Service	Retail	Other	No Registered Mail labels at local post office	Referred to USPS CA	9/28/11	

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9/28/11	Consumer	Raleigh	NC		Service	Delivery	Other	Carrier parking vehicle on private property	Sent to USPS to assist & respond to PRC & customer	9/28/11	
9/28/11	Consumer	Petersburg	VA		Service	Delivery	Undelivered Mail	Package not delivered to customer	Sent to USPS to assist & respond to PRC & customer	9/29/11	
9/28/11	Consumer				RFI	Information	Other	Question on regulations for bulletin boards in post office lobbies	Sent to USPS to assist & respond to PRC & customer	9/29/11	
9/28/11	Consumer	Cavour	SD		Other			Comment on using the mail and letter writing	Acknowledged comments	9/29/11	
9/28/11	Consumer				RFI	Information	Other	Contractor wishing to do business with the Postal Service	Provided link on USPS website to submit unsolicited proposals	9/29/11	
9/28/11	Consumer	Pomfret Center	CT		A2011-87	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/29/11	
9/28/11	Consumer	Pomfret Center	CT		A2011-87	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/29/11	
9/28/11	Consumer	Pomfret Center	CT		A2011-87	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/29/11	
9/28/11	Consumer	Pomfret Center	CT		A2011-87	Retail	PO closing	Comment on post office closing	Acknowledged comments and placed copy in commenter file	9/29/11	
9/28/11	Postal Employee				RFI	Information		Question on service and plant closing	Answered by PAGR	9/28/11	

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9/28/11	Consumer	Elmo	MO		N2011-1	RFI		Question on post office closing appeal process	Answered by PAGR	9/28/11	
9/28/11	Consumer	Lorraine	NY		A2011-101	RFI		Question on post office closing appeal process	Answered by PAGR	9/28/11	
9/28/11	Consumer	Millwood	AR		N2011-1	RFI		Question on post office closing appeal process	Answered by PAGR	9/28/11	
9/29/11	Consumer			International surface mail	Service	Delivery	Missing mail	Package missing in mail sent to Nigeria	Sent to USPS to assist & respond to PRC & customer	9/29/11	
9/29/11	Media				RFI	Information	Other	Question on commissioner's terms of office	Answered by PAGR	9/29/11	
9/29/11	Federal, State & local govt	Washington	DC		A2011-80	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	9/29/11	
9/29/11	Consumer	Tariffville	CT		A2011-80	Retail	PO closing	Question on post office closing appeal process	Answered by PAGR	9/29/11	
9/29/11	Consumer	Wichita Falls	TX		RFI	Information	Other	Question on process for submitting bids for transportation routes	Referred to USPS OIG	9/29/11	
9/29/11	Consumer	Normanna	TX		Service	Retail	PO closing	Comment on possible closing of the Normanna, TX post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	9/29/11	

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9/29/11	Consumer	Deer Grove			N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/29/11	
9/29/11	Consumer	Detroit	MI		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/29/11	
9/29/11	Consumer	Dupuyer	MT		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/29/11	
9/30/11	Consumer	Dothan	AL		N2010-1		6 Days	Comment on USPS proposal to eliminate Saturday delivery	Acknowledged comments	9/30/11	
9/30/11	Postal Organization				RFI	Information		Question on international postal regulations	Referred to OAC	9/30/11	
9/30/11	Media				RFI	Information		Question on pending legislation	Answered by PAGR	9/30/11	
9/30/11	Media				N2011-1	RFI		Question on post office closing appeal process	Answered by PAGR	9/30/11	
9/30/11	Consumer	Flag Pond	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/30/11	

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9/30/11	Consumer	Myrtlewood	AL		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/30/11	
9/30/11	Consumer	Sunriver	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/30/11	
9/30/11	Consumer	Rock Island	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/30/11	
9/30/11	Consumer	Rock Island	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/30/11	
9/30/11	Consumer	Rock Island	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/30/11	

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9/30/11	Consumer	Erwin	TN		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/30/11	
9/30/11	Consumer	Lakeview	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/30/11	
9/30/11	Consumer	Summer Lake	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/30/11	
9/30/11	Consumer	Bend	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/30/11	
9/30/11	Consumer	Summer Lake	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/30/11	

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9/30/11	Consumer	Summer Lake	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/30/11	
9/30/11	Consumer	Summer Lake	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/30/11	
9/30/11	Consumer	Summer Lake	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/30/11	
9/30/11	Consumer	Summer Lake	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/30/11	
9/30/11	Consumer	Silverlake	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/30/11	

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9/30/11	Consumer	Summer Lake	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/30/11	
9/30/11	Consumer	Summer Lake	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/30/11	
9/30/11	Consumer	Summer Lake	OR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/30/11	
9/30/11	Consumer	Boons Camp	KY		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/30/11	
9/30/11	Consumer	Nixa	MO		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/30/11	

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9/30/11	Consumer	Cambridge	MA		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/30/11	
9/30/11	Consumer	Madison	AR		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/30/11	
9/30/11	Consumer	Talpa	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/30/11	
9/30/11	Consumer	Talpa	TX		N2011-1	Retail	PO closing	Comment on Postal Service request for Advisory Opinion on Retail Access Optimization Initiative	Acknowledged comments and placed copy in commenter file	9/30/11	
9/30/11	Consumer	Westphalia	KS		Service	Retail	PO closing	Comment on possible closing of the Westphalia, KS post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/4/11	

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9/30/11	Consumer	Verner	WV		Service	Retail	PO closing	Comment on possible closing of the Verner, WV post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/4/11	
9/30/11	Consumer	Royal	IL		Service	Retail	PO closing	Comment on possible closing of the Royal, IL post office	Answered by PAGR gave information on PRC's role in process and emailed relevant section of CFR Title 39 sec. 404(d)	10/4/11	

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From	3050	Category	3048	Sub Issue	2828
Consumer	2775	R2010-4	3	3 Days	6
Federal, State & local govt	127	N2010-1	38	6 Days	21
Mailer	4	Rates	5	5 Days	15
Media	49	Service	552	Other	53
Postal employee	80	USPS financial situation	91	Claim	5
Postal organization	5	Other	11	Lobby hours	16
Business Owners	10	Personnel	20	Undelivered Mail	26
		RFI	61	PO closing	2488
Issue	2946	Website	7	Coll box	11
		Philatelic	5	Missing mail	28
Rates	2	PAEA	1	Delayed Mail	30
Information	120	A2011-16	1	Rudeness	5
RFI	4	A2011-18	2	RTS	7
Fraud	3	C2011-4	1	Prison Mail	7
Delivery	252	A2011-24	3	Misdelivery	6
Retail	2481	A2011-27	2	PO Box	7
Employee behavior	7	A2011-29	2	Mail damage	21
Suggestion	71	A2011-22	1	Unsolicited mail	1
Other	3	N2011-1	2132	Change of address	3
Facility	3	A2011-35	5	Mode of delivery	8
		A2011-30	3	Hold mail	6
Service	20	A2011-38	2	Mail theft	5
		A2011-34	3	AMP	52
Priority Mail	5	A2011-45	1	Lobby hours	1
Certified Mail	6	A2011-49	12		
International surface mail	3	MT2009-1	1		
Express Mail	2	A2011-51	7		
Delivery confirmation	2	A2011-53	9		
Media Mail	2	A2011-58	4		
		A2011-37	1		
		A2011-31	12		
		A2011-60	2		
		A2011-19	1		
		A2011-71	1		
		A2011-80	11		
		A2011-62	1		
		A2011-66	2		
		A2011-59	2		
		A2011-76	1		
		A2011-79	3		
		A2011-84	1		
		A2011-82	3		
		A2011-61	2		
		A2011-75	2		
		A2011-70	4		

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Category	
A2011-78	1
A2011-74	1
A2011-77	1
A2011-72	1
A2011-101	3
A2011-91	1
A2011-97	2
A2011-87	4